

Question & Answer

Q. What is The Pod?

A. The Pod is Amcor's global initiative to provide colleagues access to information and updates from their personal smartphone through a dedicated app or on any personal computer. This platform offers users a social-media-like experience that will allow you to post, comment and like corporate news and updates.

Q. What do I need to authenticate and create my account?

A. You will need your Amcor login credentials (either Single Sign On (SSO) or Workday credentials).

Q. How do I login?

A. To get started on mobile or online, see amcor.com/thepod or the user guide.

Q. Where can I find my employee ID?

A. Please reach out to your local HR Partner if you are unsure of your employee ID or don't know where to locate it.

Q. Why do I download FirstUp to get The Pod?

A. The Pod is powered by FirstUp, the company we've partnered with to bring The Pod to life.

Q. Should I enable push notifications? If so, how?

A. Push notifications will be used by The Pod to communicate important or urgent information and direct you to the platform for more information. For instructions on how to enable push notifications, see amcor.com/thepod or the user guide.

Q. Will downloading The Pod give Amcor access to my personal information and data on my phone?

A. No, Amcor will NOT have access to other data on your phone outside of the app. The company will not be able to monitor your location.

Q. Do I have to use The Pod?

A. No, use of The Pod is voluntary and not required for your job duties or responsibilities as an Amcor colleague. The content on The Pod will not require you to perform any work. Rather, The Pod will help you stay informed, access company resources in one convenient place, and provide you opportunities to give feedback to leaders.

Q. Will I get compensated for the time or data I use while on The Pod?

A. No, using The Pod is voluntary. Since the app's data usage is minimal, there will be no stipend or compensation for using it.

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Q. Can I contribute content to The Pod?

A. Yes! We want you to engage with The Pod community and part of that is being able to interact with content with likes and comments, as well as sharing content of your own.

Q. Where can I find support for The Pod?

A. For support logging in, contact your local IT Service Desk at 920-527-7400. For general questions about The Pod, contact the HR Service Center at 920-527-7700.

Q. Can I use Amcor wi-fi when using the app at work?

A. Currently, no. We are exploring solutions to strengthen wireless signal in break rooms at manufacturing locations.

Q. Can I access The Pod while at work?

A. Safety and your direct team deliverables should always come first while at work. Please ensure you are following site rules for where/when you are able to access a mobile device.

Q. Can I direct message my colleagues from The Pod?

A. This is a business application and as such, you will not be able to direct message anyone in the company. Any posts/comments should be related to company business.

Q. What is SocialChorus?

A. SocialChorus is the developer of the FirstUp app that serves as the platform for The Pod.

Q. Where can I read the Privacy policy and find non-solicitation information?

A. The Privacy policy is found within the platform and non-solicitation information can be found within the Code of Conduct and Ethics policy on [SharePoint](#).

The Pod Civility Rules:

The Pod is a company-owned platform – it's not social media. Posts and comments may be monitored at any time.

The Pod may not be used to:

1. Share inappropriate content, as defined by policy
2. Harass, bully or otherwise threaten the safety of anyone at Amcor

By using The Pod, you agree to all applicable company policies.