

**Did you receive an email
from Swoop about a change
to your flight?**

YES

NO

Follow the instructions in the email.

Go to **Manage My Booking** and
log in to see your change and/or
cancellation options.

Cancel for Credit

YES

Are you travelling
Domestically or Internationally?

Domestic

Within Canada

International

US, Mexico &/or Jamaica

NO

When is your departure?

7+ Days Away

Between 3 – 7 days

DOMESTIC

Travelling before May 31, 2020?
Log in to Manage My Booking and
cancel your flight for a credit.

Cancel for Credit

INTERNATIONAL

Add Modify Free!

7+ DAYS

You can make a change for a fee.
Log into Manage My Booking
to review options.

[Log in](#)

3-7 DAYS