

## **TRADE ACADEMY**

# Top 100 Electrician Interview Questions

## **Table of Contents**

General questions	3
Technical questions	5
Situational / Soft skills	g
Questions submitted by Electrical companies	12
Wrap up guestions	13

## **General questions**

## 1. What made you want to get started in this industry?

This is a pretty straightforward question that will give you insight into your candidates' motivation and drive, both of which are crucial if you want to have a successful long term employee.

## 2. Why are you looking for new job opportunities at this time?

What motivated this candidate to start looking for new job opportunities? Were they fired, did they need cash fast, are they changing career paths, etc. Knowing why your candidate entered this trade will help you determine whether their hearts are in the right place for the position.

## 3. What made you decide to apply for our job opening?

On the same lines as the last question, what made them interested in your job opening over others? This will often give you insight on what to highlight for future job listings.

## 4. Do you have any previous experience or training?

This is pretty straightforward, knowing their past experience will help judge whether or not they really are qualified for the job.

## 5. What do you consider to be your strengths?

See how they respond to this question in the following way: do they lean more heavily on their technical skills required for the job or their characteristics and personality as leverage? As an employer you'll have to judge their potential, so knowing their strong suits will let you know whether they're worth picking up.

## 6. What are your greatest weaknesses?

You don't want a candidate who isn't honest. Integrity is crucial on the job when it comes to accountability, so see if they really showcase their weak points and acknowledge how they're improving to make their low points stronger.

## 7. Was there a time you did more than what the customer or supervisor expected of you?

Find out quickly whether they're an overachiever striving to grow or if they seem like they'll hit a motivation plateau.

## 8. What would you do to ensure success on a problem you didn't know how to solve?

As an employer, you want to make sure employees are comfortable with asking questions when they don't know the answer. Helping make an environment where your technicians are comfortable learning from mistakes is crucial to running a successful business.

## 9. Tell me about a challenge or conflict you've faced at work, and how you solved it.

Will they fight to overcome challenges or give up when a task becomes too challenging?

## 10. How comfortable are you with using technology, and are there any skills you have that will benefit you while on the job?

See if they have any unique skill sets that will be useful for your company. Are they a curious person that's passionate about learning? Will they be able to pick up how to use business tools like <u>Housecall Pro</u> quickly or will they end up taking up precious time with training?

## 11. Give me an example of a time when you demonstrated leadership skills.

You want employees who are confident in their abilities, especially those that will one day be leaders in your company.

## 12. What is your dream job?

See if this industry is just a part time gig, a side hustle, or a lifetime commitment for your candidate. There's nothing wrong with short-term hires, but know what you're getting into when you sign a new employee.

## 13. What 3 words would you use to describe yourself?

See how they think about themselves. Use this as an opportunity to dig deeper and understand your candidate on a personal level.

## 14. Tell me about a time you failed.

This is a good way to gauge whether they learn from mistakes. A strong candidate will admit to an honest mistake and explain what they took away from the experience.

## 15. How do you deal with stress or pressure?

See if they have a good head on their shoulders and can work through difficult situations. The last thing your company wants is an employee that falls apart when given hard choices.

### 16. What should I know that's not on your resume?

Sometimes the best employees just don't know how to use their resume to their advantage. Chances are there is some unique quality hidden off paper, so get to know if there's any strengths or weaknesses not highlighted.

## **Technical questions**

17. Have you ever had an experience on a job where you needed to trade safety for speed? This question will help you really quickly weed through candidates that cut corners or do a poor job for the sake of finishing faster. As an employer your business will ultimately be held accountable for shoddy work, not the technician, so only hire those who will actually get the job done.

## 18. Here's an electrical job scenario. Explain how you would take the job and help the client.

Hearing firsthand how your candidate thinks through problems on the job will give you a better idea of what they're capable of and how they'll prioritize their work.

- 19. Are there any types of installation, repairs, or maintenance that you have experience with? What specialties do you have?
- 20. What are your favorite jobs to do?
- 21. What are your least favorite jobs to do?

## 22. What certification(s) do you have and is it up to date?

See our <u>blog post on education and certifications</u> every electrician should have. If any of your current techs need help getting started, they can see how to meet those requirements <u>here</u>.

## 23. Could you tell me about the most complicated electrical problem you encountered in the past, and how you solved it?

The answer will demonstrate the potential hire's technical and problem-solving skills.

## 24. Do you have experience working with or servicing a transformer?

If your company works in factories or industrial settings, your employees need experience working with transformers. This type of question will help you weed out inexperienced candidates.

- 25. Hypothetical: one of your coworkers receives a severe electrical shock. What would you do?
- 26. What types of wires might be used in a residential electrical job?
- 27. What are the differences between wiring high-voltage and low-voltage systems?
- 28. In an electrical system, what role do fuses play? What about breakers?
- 29. Who is the most challenging person you have dealt with as an Electrician, and how did you deal with them?

Learning how your candidate values customer service can be crucial to your company's success, so see if they're patient or hotheaded using this question.

## **30.** How do you keep up to date with the latest advancements in the electrical field? Electrical jobs continue to be revolutionized by a fast moving industry of upgrades. Not only does this question gauge a candidate's interest in the field, it also shows whether they will be quick to pick up new skills in the future.

## 31. What skill(s) would you most like to improve and how can you improve it?

If they respond with "nothing", it's an immediate sign they're not the candidate for the job. You want people working in your company that are constantly trying to improve and grow.

## 32. What types of situations do you consider "unfixable"?

How far are they willing to go to solve a problem and if they do deem something unfixable, do they create an alternative solution?

## 33. If you were running the company, what would you do to grow it?

This is a great chance for them to show off any innovative ideas and for you to see if you'd like to implement them in the future.

## 34. How do you prioritize your work?

This question shows you how they sort through information and projects in their head. Do they start with the hardest task first? Do they knock out any administrative work they need to do? What's their process?

## 35. Have you ever strongly disagreed with your boss? What did you do about it?

Do they make their voice heard when it's needed? Or are they constantly butting heads just to sound smart? This will show you how they communicate issues.

## 36. What do you say to customers that don't approve of the job you've done?

## 37. What does AC/DC mean and how does it apply to the job?

If they answer this question with a rock and roll response, it's up to your discretion whether to end the interview there.

## 38. Do you own a code book?

Our electrical Pros have told us that it's important for an electrician to own a code book, otherwise "they're just an installer, not an electrician."

## 39. What is electricity?

This question seems pretty simple at first, but will help you understand the depth of knowledge they have behind the theory of their job. Technicians are scientists with dirty hands, so finding out how much of the science they understand is crucial to the job.

## 40. Describe something technical for me, but describe it in plain English so any layperson could understand it.

41. Name some of the equipment, tools or machines that you use on a regular basis.

## Situational / Soft skills

42. Ask them to complete a Myers-Briggs personality test.

The <u>Myers-Briggs personality assessment</u> is a great way to get a quick overview of the way an employee thinks and feels. While you shouldn't replace the interview with a personality test, it will definitely help you see a quick summary of their strengths, weaknesses, and interests.

43. Do you prefer written or verbal communication?

This is a good way to see if they're more introverted or extroverted when it comes to confrontation.

- 44. Which one is more important to you and why: to be a good listener or a good communicator?
- **45. Tell me about your favorite supervisor or manager that you have worked for, what made them great?** This will give you a good idea of what management style they respond best to, does this match up with your company's supervisor?
- 46. Which one do you prefer more: teamwork or working alone? Why?
- 47. Your coworkers all agree on how to approach a task but you disagree. What do you do?
- 48. You are working on a customer site and are late for the job. The reason you are late is not your fault but the customer is irate, how do you deal with them?
- 49. How would you deal with a coworker who wasn't doing their share of work?
- 50. A Customer is angry about a bill, what do you say to them?

- 51. Tell me about a time that you took ownership of a situation or took the lead on the floor without being asked to.
- 52. What is the most difficult change you've encountered in your career?

This question will give you insight into how flexible they are.

- 53. What is one safety violation that you see happen on the jobsite often?
- 54. How do you rearrange your schedule if something unplanned occurs?
- 55. Do you prefer routine or spontaneous work?
- 56. What safety rule/procedure is currently in place that you feel isn't important?
- 57. Give me an example of a time when you've had to be creative or unconventional in solving a problem on the jobsite.
- 58. What are the key ingredients needed to build good relationships with other coworkers (customers, employers, etc.)?
- 59. Describe how you would communicate difficult information or an unpopular opinion to someone?
- 60. Do you ever multitask?
- 61. Describe a situation where a co-worker made a mistake and you had to help fix it.
- 62. Here's a scenario? (You fill in the scenario) How do you approach it?
- 63. How do you prioritize your work if you have multiple deadlines to meet?
- 64. Give me an example of when you faced an ethical dilemma at work.
- 65. How do you deal with coworkers who are lacking enthusiasm?

- 66. Describe a difficult negotiation you've been in. What was the outcome?
- 67. What does constructive criticism mean to you?
- 68. Is there an example of when you used feedback to improve your performance?

## Questions submitted by Electrical companies

69. Give your candidate a pen and paper and make them draw out a 3 way and 4 way switch diagram.

This will help you weed out a lot of fakers who fluff up their resume.

70. Ask questions that fit your company culture.

Refer back to soft skill and personality questions.

- 71. Always ask where they see themselves in five years.
- 72. What are your favorite hobbies or interests?
- 73. What is your favorite aspect of the trade?
- 74. Have you and are you comfortable doing a panel change by yourself?
- 75. Do you have a driver's license?
- 76. Are you easily offended?
- 77. Tell us your experience with both, the best boss you've had and the worst boss you've had to this point.

78. Toward the end of the interview, "Is there any question you've already answered today, that you'd like to answer again and replace what you said earlier with no judgement?"

I've found that those that tend to choose to re-answer a question show a real skill-trait for attention to detail and a confidence in themselves.

- 79. What makes or breaks great morale between owner and employee?
- 80. What is your superpower?
- 81. On your very best day at work... the day you come home and think you have the best job in the world...what did you do that day?
- 82. What is the longest you have held a job?
- 83. Can you pass a drug test right now?
- 84. What is the biggest misconception others have of you?
- 85. What traits or characteristics do you most admire in co-workers?
- 86. "How is your day going today?"

## Wrap up questions

- 87. If selected, when are you available to start?
- 88. What are your pay expectations?
- 89. Have you ever been fired from a position before?

- 90. Can you provide references or a letter of rec?
- 91. What shifts are you available for and what is your preferred shift?
- 92. Do you have a clean driving record?
- 93. Are you interviewing at any other places?
- 94. What makes you unique?
- 95. Who would you say are our biggest competitors?
- 96. How would you keep your passion beyond the first 30 days of work?
- 97. How do you want to improve yourself in the next year?
- 98. What can you do for us that other candidates can't?
- 99. Is there anything else you would like us to know?
- 100. Are there any questions you have for us?