



TERMS AND CONDITIONS OF SERVICE

The following terms and conditions of service apply to the services offered by DUPROPRIO.
PLEASE READ THESE CONDITIONS CAREFULLY before subscribing to the services.

1. Photos

DUPROPRIO owns the copyrights in all photographs produced by DUPROPRIO or by its affiliated companies.

2. Cancellation and refund

Subject to the option described in sections 10 and 11 of this document, once your property's listing has been posted online, no refund can be issued, regardless of the package you selected or any services you may not have used. If you cancel your package before your property's listing is posted online, the following fees will apply: 1) a fee of \$369.95, plus applicable taxes, if the appointment with the representative has taken place; and 2) a fee of \$229.95, plus applicable taxes, if you've used the Legal Assistance service.

3. Seller's contact information

For the sake of transparency towards potential buyers and in accordance with DuProprio's mission, your listing must contain valid contact information (telephone number, email, etc.) and cannot refer to a real estate agent otherwise your listing will be removed from the website without refund.

4. No transfer

Each listing consists of one property for sale without an intermediary. You may not post or mention more than one property for sale on the same listing. The packages and their items may not be transferred from one property to another, and must be used for the property featured in the listing when it goes online.

5. Pause

Our services are available to you from the time you post your listing online until your package expires or you sell your home, whichever comes first. If you purchased an unlimited-duration package, your listing can be paused for up to a maximum of 6 months. After 6 months, if your listing hasn't been reactivated, there will be fees applicable for putting it back online. If you purchased a limited-duration package, the pause period may not extend past the end date of your package. In all cases, reactivating a listing after a pause does not reposition the property as a new listing.

6. Legal Assistance

Depending on the chosen package, DuProprio provides you with a phone consultation service available until your subscription expires or until the deed of sale is signed, whichever happens first. The mandate of DUPROPRIO's notaries is to answer your legal questions regarding the sale of your property appearing on your listing, including with regards to the documents provided by DUPROPRIO and the sale process. The notaries cannot validate or review your documents or issue a legal opinion on an issue that is contentious, tax-related or specific to your property. The notaries will answer your questions based on the information brought to their attention.

7. Signs

Once your property has been sold, the « J'ai vendu! » sticker must be affixed on your lawn sign for at least 2 months, or until the deed of sale is signed. DUPROPRIO cannot be held responsible for the maintenance, theft or loss of signs. Should you wish to replace a sign which has been damaged, lost or stolen, you must purchase a new sign at your own expense. You are responsible for complying with the municipal bylaws in force in your area and DUPROPRIO disclaims any liability for your use of the signs.

8. Modification and Cancellation

DUPROPRIO reserves the right to modify in whole or in part its services and these conditions. Unless otherwise specified, these changes will be effective immediately. You can consult at all times the most recent version of these conditions in your MonDuProprio account. DUPROPRIO reserves the right to cancel your right to use some or all of the services, without notice, in the event that you do not comply with the present conditions or the [Website Terms of Use](#), at its complete discretion.

9. Terms of use and privacy policies

Please read the [Website Terms of Use](#) and the [Privacy Policy](#), which form an integral part of the present conditions.



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10. CONFIA Flex Option

If you have subscribed to an eligible package, you may qualify for the refund described below, which is an option offered by DUPROPRIO subject to compliance with the conditions set out in this section.

You may choose to be referred to a real estate broker recommended by CONFIA for the sale of your property. Use of CONFIA's pairing service is optional. You remain free to retain the services of the real estate broker of your choice.

However, to qualify for a full refund of the package paid for at the time of purchase, including the applicable taxes paid to DUPROPRIO, you must meet all of the following conditions:

- a. Your property was listed on the DUPROPRIO website for at least forty-five (45) days.
- b. You used CONFIA's official pairing service.
- c. You were paired with a recommended real estate broker selected through that service.
- d. You signed a brokerage contract with that broker.
- e. You sold your property through that broker.
- f. The sale closed and the deed of sale was signed before a notary.

Merely retaining the services of a CONFIA partner or collaborating broker is not sufficient to qualify for a refund. In order for the refund to be issued, you authorize CONFIA to send DUPROPRIO information about the transaction, including the scheduled date for signing the deed of sale before a notary. DUPROPRIO will initiate the refund process when CONFIA informs DUPROPRIO of that date, and no later than fifteen (15) days before that date.

The refund is payable only once the sale has closed and the deed of sale has been signed before a notary. If the brokerage contract is terminated or expires, or if the proposed transaction is not completed, no refund will be issued until a sale has been completed in accordance with these terms and conditions.

Only one refund may be issued per property and per package subscription. This offer cannot be combined with any other credit, discount, refund or promotion granted by DUPROPRIO in connection with the same

package, unless otherwise indicated by DUPROPRIO.

11. Transitional measure for clients who subscribed to the Gold Package before the CONFIA Flex Option launched

Notwithstanding any other provision in this document, if, before September 28, 2026, you subscribed to the Gold Package, which allows you to retain the services of a real estate broker recommended by CONFIA, you may qualify for a refund equal to fifty percent (50%) of the total amount paid for your Gold Package, including applicable taxes, if you meet the conditions set out in this section.

To be eligible for this partial refund, you must meet all of the following conditions:

- a. Your property was listed on the DUPROPRIO website for at least forty-five (45) days.
- b. You subscribed to the Gold Package before September 28, 2026.
- c. You do not currently have a brokerage contract with a CONFIA-recommended broker.
- d. You used CONFIA's official pairing service.
- e. You were paired with a recommended real estate broker selected through that service.
- f. You signed a brokerage contract with that broker.
- g. You sold your property through that broker.
- h. The sale closed and the deed of sale was signed before a notary.

The fifty-percent (50%) refund will be issued in accordance with the same terms and timelines as those set out in section 10.