

Frequently asked questions:

Student complaints

Student disciplinary

Academic misconduct

Student complaints

Q: Who will be the members of an Appeal Panel

A: A number of staff will be identified to serve on appeal panel for both non-academic and academic appeals with the expectation that they would normally be available to undertake this role for two years. Members of the Appeal panel would be independent from any case being considered.

Student disciplinary

Q: The flow chart mentions under 18 students needing a support person. Do 18+ students need a support person?

A: Great point - all students are able and encouraged to have a support person present.

** Student disciplinary flow chart has been updated*

Q: Do we need to refer to students as 'disabled'? Where does this come from and has the narrative changed?

A: This is the terminology that has been provided by the Learner Success Team, who are working towards meeting the directives of the Disability Action Plan (DAP). The Quality team will check we have this terminology correct.

Q: Does disability include ADHD, dyslexia, and other learning disabilities

A: Yes, all disability's that have been advised at enrolment

Q: If a student is smoking on campus is this a concerning or a major breach?

A: This will depend on whether this is a first or subsequent action; the latter would definitely be a major breach

Academic misconduct

Q: Can we have some further training for those staff that are not tech-savvy, in regards to Artificial Intelligence e.g ChatGPT I.e. for the Diploma Tutors and FL's, maybe in a month?

A: This is a great idea. We will try to arrange this and see if an industry expert can deliver it for us.

Q. NZST do not yet have Turnitin. When can this be turned on please.

A. Level 6 and asynchronous online are currently using Turnitin. We will check when this may be available across other programmes.

Q. How does Turnitin work for students submitting group assignments, as often they are completing the assignment together and all submitting the same assignment.

A. Turnitin does have a function where you can 'turn off' detection for certain parts of the assignment. This means students can use Turnitin on the sections of the assessment that they have completed individually.

Q: What do we do when we see the work produced by the students is clearly not at their level - can we interview them even though Turnitin has accepted the work as being within the similarity limit?

A: Yes, the tutor should interview the student to confirm their knowledge. More information is in the guidance within the procedure document.

Q: Is it ok if a Tutor is using digital AI tools and encourages the students to use the tool

A: Yes, however for assessments, the use of digital AI tools is only permissible if the assessment nature permits and the use of the tool is acknowledged.

Q: It will be good to have a video for the students to cover the topic of plagiarism

A: Yes, a video is currently being created/sourced which will be a good resource for all students to watch at the beginning of their programme.