EXCHANGE CLASSIFICATION AND RATES

- Item 29 WIRELESS LOCAL LOOP EXCHANGE SERVICE
 - A. DESCRIPTION OF SERVICE

Wireless Local Loop Exchange Service is individual line exchange service which is furnished using wireless technology. Wireless Local Loop Exchange Service is offered at the Company's discretion within selected exchanges of the Company's operating territory, where economically feasible. Rates include an individual exchange line, Touch Calling and a Wireless Base Unit (WBU) with a standard telephone jack.

B. RATES

IAID	5	Rate Per Month	Service Charge
1.	Wireless Local Loop Exchange Service Access: Business or Residence individual line exchange service	Item 32 A.	Item 110
2.	Suspension of Service (Note)	Item 157	Item 157

C. WIRELESS BASE UNIT (WBU) EQUIPMENT LOSS CHARGE OR DEPOSIT REQUIREMENT

- 1. WBU Loss Charge
 - (a) Pursuant to Article 4 of Item 10, a WBU loss charge applies when the customer fails to return the equipment to the Company upon termination of service.
 - (b) In the event that the equipment is returned by the customer within 90 days of the date of termination of service, the customer will receive a refund equal to the original WBU deposit. If the equipment is returned after 90 days, the customer will receive a refund equal to the original WBU loss charge minus \$25 for each month, whether whole or in part in excess of 90 days.
 - (c) A charge not exceeding the WBU loss charge will be applied to repair any equipment that has been defaced, or damaged , due to misuse or neglect. A charge will not apply if damage resulted from normal use.
 - (d) Payment of the WBU loss charge does not transfer ownership of the equipment from BC TEL. The equipment remains the property of BC TEL.
- 2. Deposit Requirement
 - (a) As an exception to Article 7.4 of Item 10, a deposit equal to \$100 may be requested from a customer who:
 - has no credit history with BC TEL and will not provide satisfactory credit information;
 - (ii) has an unsatisfactory credit rating with BC TEL due to payment practices in the past two years regarding BC TEL's services; or
 - (iii) clearly presents an abnormal risk of loss.
 - (b) BC TEL must inform the applicant or customer of the specific reason for requiring a deposit, and of the possibility of providing an alternative to a deposit, such as arranging for third party payment, a bank letter of credit or a written guarantee from a third person whose credit is established to the satisfaction of the Company.
- Note: Subject to availability of suitable facilities. The following conditions apply in addition to those set forth in Item 157:
 - (i) the customer must deliver the WBU to a Company service center; and
 - (ii) Suspension of Service rates shall not commence until the WBU has been returned to a Company service center.

Item

EXCHANGE CLASSIFICATION AND RATES

29 WIRELESS LOCAL LOOP EXCHANGE SERVICE (Continued)

- C. WIRELESS BASE UNIT (WBU) EQUIPMENT LOSS CHARGE OR DEPOSIT REQUIREMENT (Continued)
 - 2. Deposit Requirement (Continued)
 - (c) An applicant or customer may provide an alternative to a deposit, provided it is reasonable in the circumstances.
 - (d) Deposits earn interest in accordance with Item 15 (2). The total amount of the deposit with accrued interest will be indicated on the customer's monthly account.
 - (e) BC TEL will review the continued appropriateness of the deposit after 2 years. When the conditions which originally justified the deposit are no longer present, BC TEL will refund the deposit, with interest. When the services are terminated, eligibility for a deposit refund with interest will be determined according to 1. (b) and (c).
 - 3. WBU Loss Charge

- D. CONDITIONS
 - 1. The customer agrees to provide the stable primary power specified by the Company for the operation of the WBU.
 - A listing in the alphabetical section of the Company directory is provided at no additional charge for each Wireless Local Loop Exchange Service customer. The rates specified in Item 145 F. (2) and conditions specified in Item 145 G. apply for additional listings.
 - 3. Provision of service is dependent upon sufficient signal and channel capacity.
 - 4. WBU equipment will be fully maintained by the Company provided such equipment is returned to a Company designated service depot. Maintenance or repair required to be performed at any other location will be subject to charges for the Company's expenses incurred in traveling to and from such other locations.
 - 5. The demarcation point for Wireless Local Loop Exchange Service shall be defined as the jack on the applicable WBU.