

TELUS Health Virtual Care

Investing in employee health and wellbeing.

Virtual care, available on TELUS Health One, provides employees with on-demand access to physical and mental health services, which can help foster a work environment that prioritizes wellbeing.

Virtual Care has become an essential benefit.



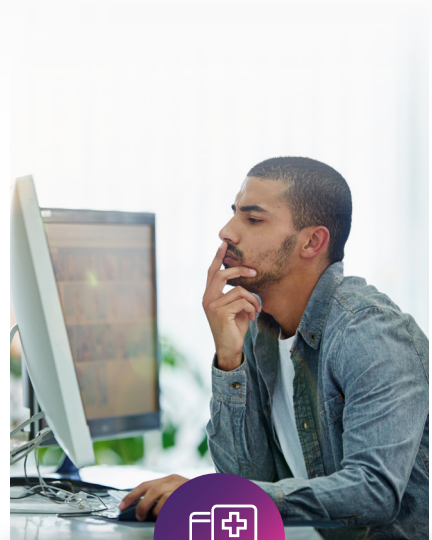
6.5M+

Canadians, don't have a family doctor or nurse practitioner they can see regularly.²



86%

of plan members describe the quality of their health benefits plan as excellent or good when virtual care is included.³



66%

of employees would use 24-hour virtual care if their benefits included it.¹

1. PMG Intelligence (April 18, 2023). The Changing Pharmacy and Virtual Care Landscape: An in-depth study of consumers, employers, pharmacists, and group benefits advisors in Canada. Employer / Plan Sponsor research summary, p.26 2. 2024 MAP Centre for Urban Health Solutions, Unity Health Toronto. Primary Care Needs OurCare: The final report of the largest pan-Canadian conversation about the future of primary care, p. 7 3. Benefits Canada (2023). 2023 Benefits Canada Healthcare Survey. Benefits in a New Light, Perspectives to Help Crystalize and Communicate the Value of Health Benefits, p. 15.

How TELUS Health Virtual Care can help.

Quality care starts with a personalized approach. We offer a 24/7 service provided by a strong nationwide network of healthcare professionals who can help with:



Medical consultation and advice



Lab work and imaging requests



New and refill prescriptions



Diagnosis



Referrals to specialists



Primary mental health care

Why choose TELUS Health Virtual Care.

Our care values are at the heart of our 3.3M+ members across Canada.⁴



of consultations initiated during the work day.⁵



of consultations resolved directly on the app without needing an in-person visit.⁶



participant satisfaction rate using TELUS Health Virtual Care solution.⁷



Scan to learn more about TELUS Health Virtual Care.

www.telushealth.com/virtualcare

4. Virtual care members are defined as people who have an active TELUS Health Virtual Care account or plan members who are eligible for coverage with TELUS Health Virtual Care 5. TELUS Health Virtual Care Metabase, 2024 results 6. TELUS Health Virtual Care Metabase, 2024 results 7. TELUS Health Customer satisfaction survey, 2024.