

ITEM

322 **Home Phone Feature Pack**

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322.1 **Service Description**

The Home Phone Feature Pack (the “Feature Pack”) provides customers who have the Company as their Local Exchange Carrier (“LEC”) at the time of billing, with the following:

- Residence classified Exchange Service; and
- 3, 5 or 10 Call Management Service features (“CMS Features”) as set out in General Tariff Item 300 (could include forborne voice mail services).

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Customers of the Feature Pack can chose from either the Home Phone Plus 3 Features (which offers up to 3 CMS Features), Home Phone Plus 5 Features (which offers 4 or 5 CMS Features) or the Home Phone Plus 10 Features (which offers up to 10 CMS Features).

The Feature Pack also includes any Data Processing, Office Connection or Field Connection charges (the “Service Charges”) as set out in Former TCI General Tariff (CRTC 18001) Item 550, *Service Charges* in Alberta or TCBC General Tariff (CRTC 1005) Item 110, *Multi-Element Plan (MEP) Service Charges* in British Columbia that would otherwise apply when a customer initially subscribes to the Feature Pack or when a customer requests any moves, changes or service feature upgrades within the Feature Pack within the first 30 days of service.

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322.2 **Conditions of Service**

1. The Feature Pack is only available to residential customers who have the Company as their LEC.
2. The Feature Pack is available to all residential customers in non-forborne exchanges in Alberta and British Columbia.

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Conditions of Service - Continued

3. Service Charges do not apply to new customers or to existing customers currently subscribing to another Company service or bundle and who migrate and subscribe to the Feature Pack.
4. Service Charges will not apply to customers who change their choice of CMS Features within the initial 30-day free period. C
5. Certain features of the Feature Pack may not be compatible with the use of Rotary Dial equipment.
6. Customers moving to a different exchange may change their choice of CMS Features if any of their original choices are not available in the new exchange. Service Charges will not apply. |
7. Termination charges set out in the following General Tariff items will not be applied to existing customers who migrate from the General Tariff items below and subscribe to the Feature Pack:
 - a. Items 302, *Residence Value Bundle*;
 - b. Item 303, *Residence No Limits Bundle*;
 - c. Item 315, *Residence Features Bundle*; and
 - d. Item 317, *Residence One Feature or Call Display Plus Bundle*.

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Conditions of Service - Continued

8. Subscribers who subscribe to less than 3 CMS Features will be billed the rate for the Three Feature Pack option.
9. Subscribers who subscribe to 4 CMS Features will be billed the rate for the Five Feature Pack option.
10. Subscribers who subscribe to more than 5 CMS Features but less than 10 CMS features will be billed the Ten Feature Pack option.

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Rates

The Customer shall pay the Company the following rates and charges for the Feature Pack.

Rate Band (Note 1)	3 Feature Pack		5 Feature Pack		10 Feature Pack	
	Min. Rate	Max. Rate	Min. Rate	Max. Rate	Min. Rate	Max. Rate
A	N/A	N/A	N/A	N/A	N/A	N/A
B	#	\$55.00	#	\$55.00	#	\$55.00
C	#	\$55.00	#	\$55.00	#	\$55.00
D	#	\$55.00	#	\$55.00	#	\$55.00
E	#	\$55.00	#	\$55.00	#	\$55.00
F	#	\$55.00	#	\$55.00	#	\$55.00
G	#	\$55.00	#	\$55.00	#	\$55.00

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Note 1: The rates shown in this tariff do not apply to exchanges in Sub-Rate Bands A1, A2, A3, B1 or B3 in Alberta or Sub-Rate Bands A1, B1, B2, B3, B4, B6 or B7 in British Columbia as the exchanges in these sub-rate bands, as listed in General Tariff Item 211, *Forborne Residential Local Exchange Services*, are forborne from Regulation.