

GENERAL

Item

21 GENERAL CONDITIONS

The following general conditions are in addition to the Terms of Service and apply to all service, equipment and facilities furnished by the Company as provided for in its various Tariffs.

1. Except as provided for in Item 10, Article 4.3, the Company may require that customers install and/or maintain telephones, equipment or facilities provided by the Company and assume all risks and liabilities incident to the installation, maintenance and operations thereof when such telephones, equipment or facilities are located in places involving unusual hazards. The Company may compensate such customers by means of monthly allowances to be set off against the Company's standard monthly rates.
2. The customer shall arrange and pay for a local supply of suitable commercial electric energy with outlet, when required for the operation of Company-provided equipment furnished to the customer.
3. Services are provided by the Company sometimes by the use of property and services provided by or shared with the British Columbia Hydro and Power Authority ("B.C. Hydro"). It is a condition of service that any loss or damages, direct or indirect, which the customer may suffer by reason of any defect in the service to be provided under the Company's tariffs or any interruption in or failure to provide service shall not be recoverable from B.C. Hydro, and the customer shall not take proceedings of any kind against B.C. Hydro by reason of any defect in the services to be provided under the Company's tariffs or any interruption in or failure to provide service to the customer.

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See Page 41 for explanation of symbols.

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