

## Table Of Contents

<b>Section I</b>	<b>General/Terms of Service</b>		
		<u>Item</u>	<u>Page</u>
General Terms of Service		100 - 124	100-1
Eligibility for Exclusive Tariffs for Health and Education Entities		127	127-1
Provision of Company Services to Company Affiliates		128	128-1
Directory Listings		129	129-1
Access Rate Bands, Wire Centres: Rate Centres for Digital Services		130	130-1
<b>Section II</b>	<b>Local Switched Access Services</b>		
		<u>Item</u>	<u>Page</u>
Wireless Service Provider Enhanced Provincial 9-1-1 Network Access Service		201	201-1
Provincial 9-1-1 Service		203	203-1
Public Telephone Service		205	205-1
Semi-Public Telephone Service		206	206-1
Private Switch Automatic Location Identification Service		208	208-1
Local Calling Area (LCA) Expansion		209	209-1
IP-Evolution Service		210	210-1
Forborne Residential Local Exchange Services		211	211-1
Forborne Business Local Exchange Services		212	212-1
Centrex Service		213	213-1
Direct In Dial Service		215	215-1
IntelliRoute Service		216	216-1
Reserved Telephone Number Service		217	217-1
Enhanced Community Notification Service - Information Service		218	218-1
Terminal Network Access (TNA) for Local Service		219	219-1
<b>Section III</b>	<b>Features and Optional Services</b>		
		<u>Item</u>	<u>Page</u>
Call Management Services		300	300-1
Residence Value Bundle		302	302-1
Residence No Limits Bundle		303	303-1
Business Value Bundle		304	304-1

D

Item 125 – Not Sufficient Funds (NSF) Cheque Charge - service forborne.  
Item 202 – Individual Line Service (ILS) – service withdrawn.  
Item 204 – Service Improvement Plan (SIP) for Unserved Premises – service withdrawn.  
Item 301 – Voice Mail Service (VMS) – service forborne.

N

## Table Of Contents

<b>Section III</b>		<b>Features and Optional Services</b>		
	<u>Item</u>	<u>Page</u>		
Special Number Search	307	307-1		D
Operator Services	308	308-1		
Emergency Services – Operator Access Coordination Service	309	309-1		
Law Enforcement Agencies (LEA) Services	313	313-1		
Remote Call Forwarding	314	314-1		
Residence Features Bundle	315	315-1		
900 Blocking	316	316-1		
Residence One Feature or Call Display Plus Bundle	317	317-1		
Business Calling Features Promotion	319	319-1		
Business Local Access Bundle	321	321-1		
Home Phone Feature Pack	322	322-1		N
TELUS Home Phone Bundle	323	323-1		
<b>Section IV</b>		<b>Service and Other Charges</b>		
	<u>Item</u>	<u>Page</u>		
TELUS Online Tariffs	400	400-1		
Support Structure Service	404	404-1		
Business Co-location	405	405-1		
Construction Charges	406	406-1		
Directory File Service	407	407-1		
Accelerated Installation Service	409	409-1		D
Resale and Sharing	410	410-1		N
Item 305 – Unified Messaging Service (UM) – Market Trial – service withdrawn.				
Item 311 – Dual Line Call Manager – service withdrawn.				
Item 318 – Business Value Bundle Plus – service withdrawn.				
Item 320 – Voice Messaging Options Service – service forborne.				
Item 401 – Directory Publisher Billing and Collection Service – service withdrawn.				
Item 408 – Accelerated Installation Service – Market Trial – service withdrawn.				

## Table Of Contents

Section V	Dedicated Network Services	Item	Page	
	Digital Network Access	500	500-1	N
	Local Broadcast Video Transmission - Digital Service	502	502-1	
	Inter-Office Digital Channels	503	503-1	
	Customer Volume Pricing Plan (CVPP)	504	504-1	
	Digital Private Line Service Extension Features	506	506-1	
	Forbearance of Interexchange Private Line Services	508	508-1	
	Wired Music Transmission Service	510	510-1	
	Emergency Reporting and Alerting Systems	511	511-1	
	Hot Line Service	512	512-1	
	Dedicated Loop Service	513	513-1	
	Forborne High-Speed Intra-Exchange Digital Network Access Services	514	514-1	
	Occasional Use Broadcast Quality Video Service - NewsRoute	515	515-1	
	Signal Transmission Service (BC-only)	516	516-1	

Item 505 – Digital Private Line Large Business Service – service withdrawn.

Item 507 – International Private Line (IPL) Service: Forborne from CRTC regulation effective 2002 04 19.

Item 509 – High Capacity 45 Service – service withdrawn.

## Table Of Contents

**Section V Dedicated Network Services - Continued**

	<u>Item</u>	<u>Page</u>	
Ethernet Access Service	519	519-1	D
Analogue Private Line Service	522	522-1	
Broadcast and Image Full-time Inter-exchange Broadcast-quality Video Transmission Channel Service	525	525-1	
Local Broadcast Video Transmission Service – BC Only	526	526-1	
Local Broadcast Video Transmission - High Definition Serial Digital Service	527	527-1	N
Local Broadcast Transmission Local Loop Service	528	528-1	
Occasional Use Integrated Broadcast NewsRoute Service	529	529-1	

**Section VI Network Access Services**

Item Page

**Section X National Tariffs**

	<u>Item</u>	<u>Page</u>	
Chargeable Call Intercept – Business Numbers / Interception d'appel facturable - Numéros d'affaire	1000	1000-1	
Next Generation 9-1-1 Service	1001	1001-1	

Item 520 – OCN Digital Network Access – service transferred to CRTC 21461 Item 500.			N
Item 521 – 900 Service – service withdrawn.			
Item 523 – Dial Virtual Point of Presence (VPOP) Port Service – service withdrawn.			
Item 524 – Dial Virtual Point of Presence (VPOP) Usage Service – service withdrawn.			