
ITEM

335 **Telephone Device For The Deaf**

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335.1 **Service Description**

Telephone Device for the Deaf Service (TDD) provides a means by which hearing impaired Customers may communicate with each other using equipment that provides a visual display.

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335.2 **Conditions of Service**

1. Transmission capabilities for TDD are limited to TCI's Public Switched Telephone Network voice grade Facilities.
2. All TDD's attached to TCI's network must be certified in accordance with Item 110, Attachments.
3. The Customer shall pay TCI for any unusual expenses required to furnish TDD Service. Local Channel Conditioning will be provided, as necessary, at no charge.
4. To place a Message Toll Call between Rate Centres in Alberta or for Message Toll Calls originating in Rate Centres in Alberta and terminating in Rate Centres elsewhere in Canada, the originator of such call shall contact a TDD operator via 800/877/888 Service provided for such purposes. The TDD operator shall establish the Message Toll Call and record call details for billing purposes.
5. TDD Service is available only for Message Toll Calls terminating in Canada.

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335 **Telephone Device For The Deaf - Continued**

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335.3 **Rates**

1. The Customer shall pay one-half of the rate per minute or fraction thereof as shown in the appropriate Message Toll Rate Schedule, with no discounts applied to the set-up or operator service charges for Message Toll Calls between Rate Centres in Alberta or for Message Toll Calls originating in Rate Centres in Alberta and terminating in Rate Centres elsewhere in Canada.
2. Off-peak discounts shall apply as applicable to the appropriate rate period.
3. Operator assisted sent-paid calls necessitated by use of TDD Service will be classified and rated as equivalent to Customer dialed calls.
4. Non-sent paid Station Operator Assisted and Person Service Charges Calls shall not receive a TDD discount.