

CONSTRUCTION CHARGES

Item
96 SINGLE-LINE INSIDE WIRE (Note)

In Telecom Decision CRTC 2003-69, TELUS' application for forbearance from regulation of single-line inside wire services, the Commission forbore from regulating single-line inside wire services, including installation, moves, maintenance and repair. Subsequently, in Telecom Regulatory Policy 2012-83, the Commission directed the Company to:

- a) Provide free diagnostic service for customers with no jack-ended demarcation device; and
- b) Install a jack-ended demarcation device free of charge following diagnostic service during the same visit.

In the event of any inconsistency or conflict between this provision and any other Items in the Company's Tariffs, this provision shall apply.

Note: For inside wire in stand-alone multi-dwelling units, see Item 96-A.