

When it's time to move in, we can help out.

We know moves come with a big to-do-list. With TELUS Smart Move, all you have to do is provide us with at least 7 days notice to move your home services.



Here's a checklist to help you with the rest of your move.

- ☐ **Create a "My Move" file folder**
Organize your estimates, receipts and inventory lists.
- ☐ **Create a "My Move" folder online**
Organize any online research you do, keep lists or resources.
- ☐ **Research and book your moving company**
Go online, talk to your friends and family and get at least three estimates. Find out what they include in the move. Get each estimate in writing. How many hours? How many boxes? Do they belong to the Better Business Bureau?
- ☐ **Call your utilities and Canada Post**
Advise them of your new location and to switch your services.
- ☐ **Notify contacts**
Make sure everyone who needs to know about your move is informed.
- ☐ **Decide what to take and what to part with**
You don't need to move stuff you don't need or want anymore. Organize your items to sell, donate, throw away, or keep.

Four to six weeks before you move.

It's not crunch time just yet, but it's time to get the bulk of your action items done well before move day.

- ☐ **Login to MyTELUS.com**
Check your offers and book your move online. If you need extra help call us at 1-855-233-2301.
- ☐ **Buy your moving supplies**
A moving company will supply boxes if you need them, but in general, you'll still need markers, labels, tape, bubble wrap, specialty boxes for dishes and TV's, a box cutter, blankets and furniture wrap.
- ☐ **Measure up**
Measure the dimensions of your furniture pieces and decide roughly what will go where in your new home.
- ☐ **Book time off work for your move**
Packing, moving and unpacking can take more time than you think.
- ☐ **Schedule a cleaning service**
Book someone to come clean your house right after you move out. Consider having them clean 'the new house' you're moving into as well.
- ☐ **Create an inventory of your items**
Make note of your fragile items and what may need extra care during the move.
- ☐ **Book storage if you need it**
Not taking some things with you on the move? Get a storage facility booked now.
- ☐ **Confirm your moving day**
Reach out to those who are helping you to confirm the moving date and costs.
- ☐ **Start packing**
Begin with the things you aren't using, and label the top and sides of every moving box you use with what's in it and what room it belongs in. Take photos/videos of valuable items before packing.
- ☐ **Create a first-day box**
Provide easy access to the things you'll need first: charging cords, travel supplies (like your toothbrush, toilet paper and daily medications), a box cutter and garbage bags. Add a bare-bones kitchen set for simple cooking. Don't forget your TELUS hardware to get connected at your new home!

Two weeks before you move.

Move day is approaching. Now it's time to clean, consolidate, gather and prepare for your move.

- ☐ **Get your car ready**
Especially if you're traveling a long way to your new home, bring your car in for a tune-up and a tire check.
- ☐ **Update your bank**
Order new cheques, and transfer your safety deposit box contents to your new local bank.
- ☐ **Update subscriptions**
Cancel or redirect online subscriptions or package deliveries.
- ☐ **Update emergency contacts**
Ensure your mobile phone emergency contacts reflect your new location.
- ☐ **Schedule donation pickup**
Your donations should be out of your way a few days before you move. If you're getting rid of electronics, find specialty services for safe handling and recycling.

One week before you move.

- ☐ **Prepare your new home**
If it's empty, stop by the new place and set up the bathroom and kitchen with a few major essentials (soap, towels, etc.).
- ☐ **Back up your computer files**
Save your files to the cloud or a portable drive to keep your data safe and give yourself peace of mind.
- ☐ **Confirm your moving details**
Check in with your movers on the date and time of your move, and make sure they have your contact information.
- ☐ **Clean your pantry, fridge, and freezer**
Toss items more than six months old. Get rid of stale spices. Cook and use what's in your freezer as best as you can.
- ☐ **Pack your bags**
Think of your first few days in your new home as travel time. Pack a few sets of clothes so you aren't hunting through boxes when you move in. Have any daily medications handy as well.
- ☐ **Download offline entertainment**
Download your favourite shows/movies to keep entertained!

Moving Day

- ☐ **Make sure your mover's payment is ready**
Even the best estimates aren't perfect - plan for a higher payment if the move takes longer than expected, and don't forget to tip. Provide cold water and snacks for your helpers.
- ☐ **Turn things off**
Don't forget the gas, electricity, water and all switches.
- ☐ **Leave a note for the new occupants moving in**
Specify your forwarding address for mail or deliveries that come after your move.
- ☐ **Check inventory**
Before the movers leave, sign the bill of lading or inventory list and keep a copy.
- ☐ **Verify the details**
Make sure the movers have your new address, cross-check their estimate sheet against your copy, and ask if their time frame is flexible, just in case the move takes more time.
- ☐ **Supervise**
Call out any delicate items that need safe handling. Direct traffic when the movers reach your new home. Other than that, stay out of the way and let the movers do their thing.
- ☐ **Do a final walk through**
Take one last look to make sure everything's clean and nothing important is left behind.
- ☐ **Collect your keys**
Don't forget garage door openers, entry fobs, or spare keys. Leave them behind for the new owners.
- ☐ **Secure the house**
Lock all doors and windows before you leave.
- ☐ **Get connected**
Prioritize your internet setup to enable all your other digital needs. Have your TELUS login info ready for quick activation.
- ☐ **Enjoy your new connected home!**
You've done the hard work. Now plug in, unwind, and enjoy your connected home.