

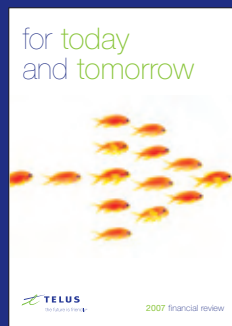
for today
and tomorrow



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For detailed financial information, investor information and our commitment to ethics and corporate governance, refer to the TELUS 2007 annual report – financial review or visit telus.com/annualreport.



For information on our commitment to economic, social and environmental sustainability, refer to the TELUS 2007 corporate social responsibility report or visit telus.com/csr.



Caution regarding forward-looking statements summary

This document contains statements about expected future events and financial and operating results of TELUS that are forward-looking. By their nature, forward-looking statements require the Company to make assumptions and are subject to inherent risks and uncertainties. There is significant risk that the assumptions, predictions and other forward-looking statements will not prove to be accurate. Readers are cautioned not to place undue reliance on forward-looking statements as a number of factors could cause assumptions, actual future results and events to differ materially from those expressed in the forward-looking statements. Accordingly this document is subject to the disclaimer and qualified in its entirety by the assumptions (including assumptions for 2008 targets), qualifications and risk factors referred to in the Management's discussion and analysis starting on page 12 of the TELUS 2007 annual report – financial review.

All financial information is reported in Canadian dollars unless otherwise specified.

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why invest in TELUS

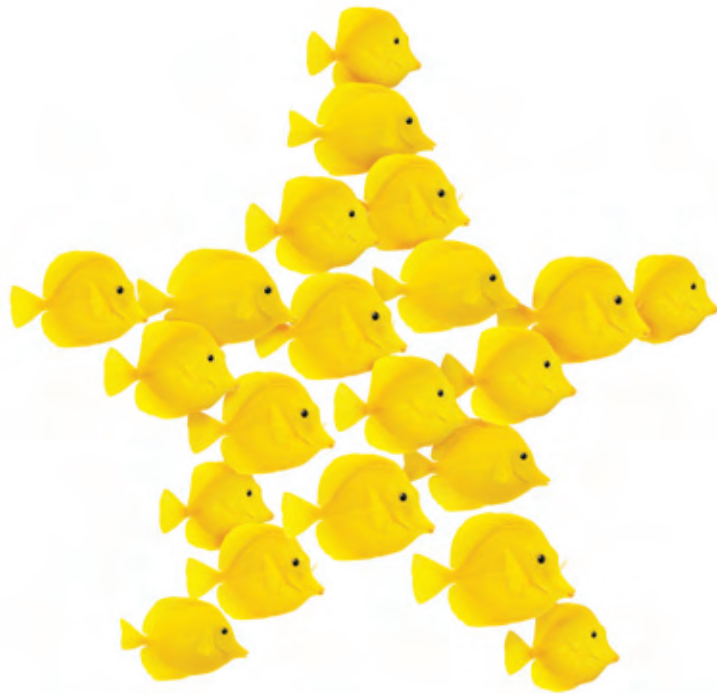
Invest in a wireless and data-focused Canadian telecommunications company whose consistent strategy is generating significant cash flow from operations. Combined with a strong balance sheet, this enables TELUS to continue investing for future growth while returning substantial capital to investors.



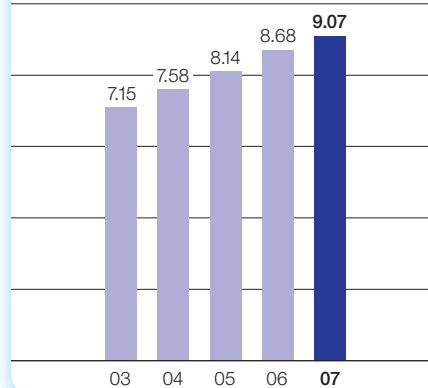
For today and tomorrow, we are:

- Delivering a consistent growth strategy in Canada focused on wireless and data
- Benefiting from strong exposure to the growing Canadian wireless market where we currently generate 47% of consolidated revenues
- Investing in future growth areas including high-speed wireline broadband and wireless networks
- Leveraging our strong brand and an integrated suite of innovative wireline and wireless services for both business and consumers
- Maintaining a long-standing commitment to balance the interests of our debt and equity holders
- Committed to a dividend growth model with our clear public dividend payout ratio guideline of 45 to 55% of sustainable net earnings, which led to a fourth successive sizeable increase in the dividend, up 20%, beginning January 1, 2008
- Continuing to return capital to investors with the renewal of a fourth share buyback program for up to 20 million shares
- A company with a seven-year track record for achieving the majority of our consolidated financial and operating targets
- Recognized in Canada and globally for corporate governance best practices, financial reporting and disclosure excellence, and leadership in social responsibility and sustainability.

2007 highlights

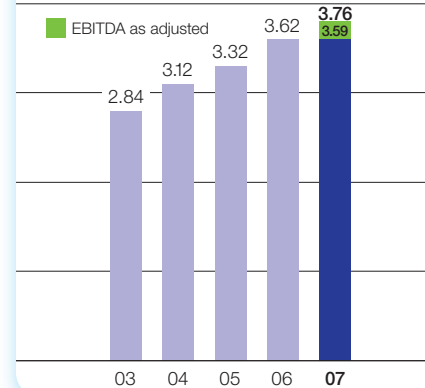


revenues
(\$ billions)



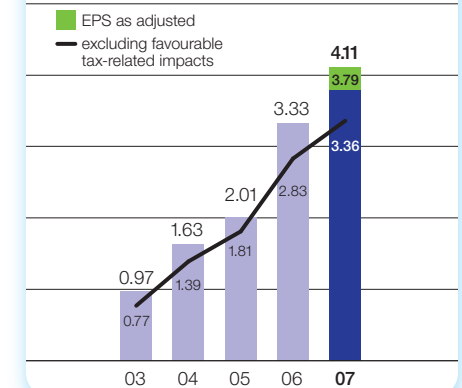
Revenue increased 4.5% driven by growth in wireline data and wireless revenues

EBITDA
(\$ billions)



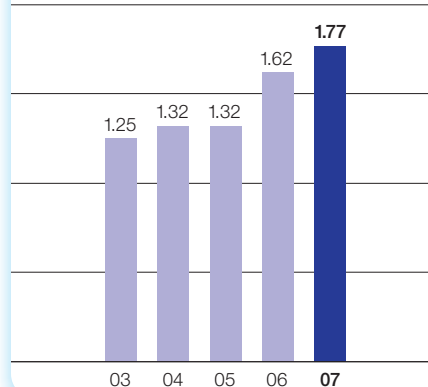
EBITDA as adjusted increased 4% as a result of strong wireless performance

earnings per share
(\$)



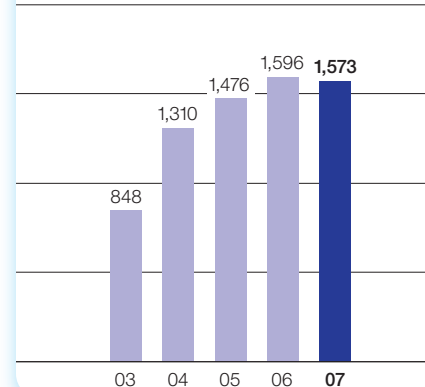
Earnings per share as adjusted grew by 23% driven by wireless EBITDA growth, lower financing costs and positive tax-related impacts

capital expenditures
(\$ billions)



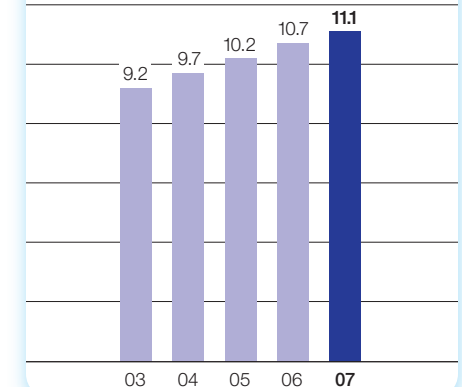
Capital expenditures increased \$152 million or 9% due to wireless network enhancements

free cash flow
(\$ millions)



Free cash flow decreased \$23 million or 1.4% due to higher capital expenditures, partly offset by lower interest costs and higher tax recoveries

customer connections
(millions)



Customer connections increased 432,000 or 4% based on strong growth in wireless and high-speed Internet

financial and operating highlights

(\$ in millions, except per share amounts)	2007	2006	% change (2007–2006)	2005	% change (2007–2005)
Operations					
Operating revenues	\$ 9,074	\$ 8,681	4.5	\$ 8,143	11.4
EBITDA ¹	\$ 3,589	\$ 3,615	(0.7)	\$ 3,320	8.1
EBITDA as adjusted ²	\$ 3,758	\$ 3,615	4.0	\$ 3,320	13.2
Operating income	\$ 1,974	\$ 2,039	(3.2)	\$ 1,696	16.4
Net income	\$ 1,258	\$ 1,145	9.9	\$ 717	75.5
Basic earnings per share (EPS)	\$ 3.79	\$ 3.33	13.8	\$ 2.01	88.6
Basic EPS as adjusted ²	\$ 4.11	\$ 3.33	23.4	\$ 2.01	104.5
Basic EPS as adjusted ² , excluding favourable tax-related impacts	\$ 3.36	\$ 2.83	18.7	\$ 1.81	85.6
Dividends declared per share	\$ 1.575	\$ 1.20	31.3	\$ 0.875	80.0
Dividend payout ratio (%) ³	47	45	–	55	–
Return on common equity (%)	18.1	16.4	–	10.0	–
Cash from operations	\$ 3,172	\$ 2,804	13.1	\$ 2,915	8.8
Capital expenditures	\$ 1,770	\$ 1,618	9.4	\$ 1,319	34.2
Financial position					
Total assets	\$ 16,988	\$ 16,661	2.0	\$ 16,347	3.9
Net debt ⁴	\$ 6,142	\$ 6,278	(2.2)	\$ 6,294	(2.4)
Net debt to EBITDA ratio ⁵	1.7	1.7	–	1.9	–
Free cash flow ⁶	\$ 1,573	\$ 1,596	(1.4)	\$ 1,476	6.6
Shareholders' equity	\$ 6,926	\$ 7,048	(1.7)	\$ 6,967	(0.6)
Market capitalization of equity ⁷	\$ 15,823	\$ 17,848	(11.3)	\$ 16,557	(4.4)
Other information (as at December 31)					
Wireless subscribers (000s)	5,568	5,056	10.1	4,521	23.2
Network access lines (000s)	4,404	4,548	(3.2)	4,691	(6.1)
Internet subscribers (000s)	1,175	1,111	5.8	999	17.6
Total customer connections	11,147	10,715	4.0	10,211	9.2

1 Earnings before interest, taxes, depreciation and amortization, calculated as Operating revenues less Operations expense, net-cash settlement feature expense and Restructuring costs.

2 Excludes a \$169 million incremental charge in 2007 relating to the introduction of a net-cash settlement feature for share option awards granted prior to 2005.

3 Last quarterly dividend declared per share, in the respective reporting period, annualized, divided by the sum of Basic earnings per share reported in the most recent four quarters.

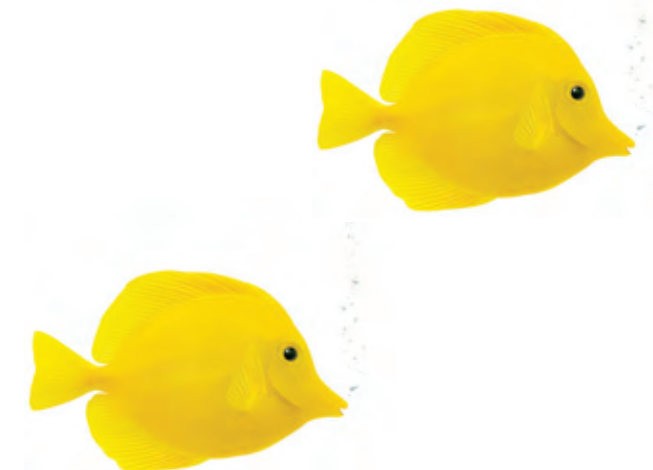
4 The summation of Long-term debt, current maturities of Long-term debt, net deferred hedging liability related to U.S. dollar Notes, and proceeds from securitized accounts receivable, less Cash and temporary investments.

5 Net debt to EBITDA, where EBITDA excludes Restructuring costs.

6 EBITDA, adding Restructuring costs, cash interest received and excess of share compensation expense over share compensation payments, less cash interest paid, cash taxes, capital expenditures, cash restructuring payments, donations and securitization fees.

7 Market value based on year-end closing share prices and shares outstanding.

Note: Comparative results for 2006 and 2005 have been restated for a change in employee future benefits transitional pension asset accounting. See Section 1.3 of the Management's discussion and analysis in the TELUS 2007 annual report – financial review.



TELUS wireless

who we are

- A national wireless provider with 5.6 million consumer and business subscribers, and extensive coverage to 32 million people or 96% of Canada's population
- A North American industry leader in cash flow yield, operating margins and annual average revenue per unit
- A national provider of integrated digital wireless voice, data and Internet services, including Push To Talk (PTT) services with Mike, Canada's only iDEN network, and a nationwide digital PCS (CDMA) network, including 1X and high-speed (EVDO Rev A) data capabilities

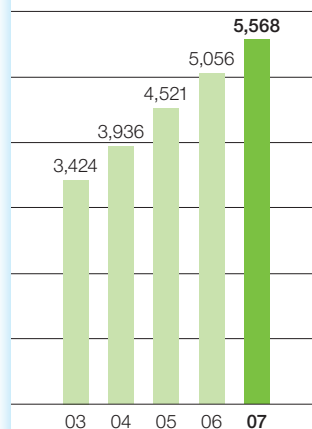
our products and services

digital voice – PCS (postpaid and Pay & Talk® prepaid) and Mike® all-in-one (iDEN); Push To Talk™ capability on both Mike (Direct Connect®) and PCS (Instant Talk®)

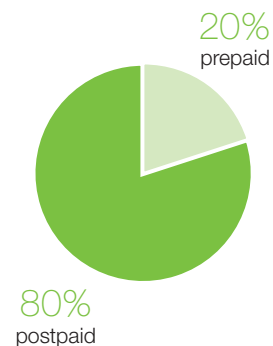
Internet – TELUS SPARK™ services including TELUS Mobile Music®, TELUS Mobile Radio®, TELUS Mobile TV™, web browsing, Windows Live Messenger, social networks, text and picture messaging, and downloadable games, videos, ringtones and images

data – devices including PC cards and personal digital assistants (PDAs) available for use on wireless high-speed (EVDO and EVDO Rev A), 1X and Mike packet data networks

wireless subscribers
(000s)



2007 subscriber mix



in 2007, we delivered by...

- Implementing even faster speeds with upgrades to EVDO Rev A on the national wireless high-speed network, which now reaches 80% of Canadians and enables roaming to 242 metropolitan areas in the U.S.
- Expanding global roaming services and introducing the BlackBerry 8830 World Edition smartphone, keeping jet-setting clients connected to voice and data services internationally
- Leveraging SPARK entertainment, information and messaging services for consumers, which helped drive data revenue growth of 59%
- Successfully implementing wireless number portability, which led to a significant contract win with the Government of Canada
- Introducing TELUS Fleet Tracking Bundle, a package of global positioning system services designed for small and medium-sized businesses

in 2008, we are...

- Continuing to focus on customer retention and maintaining low churn levels through premium customer service, supported by the TELUS Future Friendly® Promises, which highlight our dependable networks, premium client care and cool new phones
- Leveraging wireless business solutions as Canadian businesses move beyond the basics of mobile e-mail and web access to integrated mobile solutions
- Offering cool new wireless data devices and applications that leverage continued nationwide investment in higher-speed wireless networks
- Participating in the advanced wireless spectrum auction, which may provide additional spectrum for future customer applications and services
- Generating up to \$2.15 billion in EBITDA from our wireless operations



today

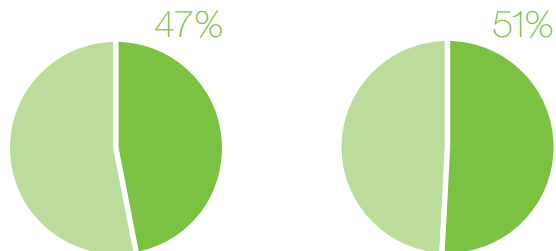
generating strong wireless cash flow¹ of \$1.4 billion by driving increased wireless data adoption and usage with investments in our high-speed wireless data network

growing wireless data usage and revenues through attractive, value-added consumer data packages such as BlackBerry, social networks, gaming, music and video offerings

tomorrow

2007 results – wireless

share of TELUS consolidated

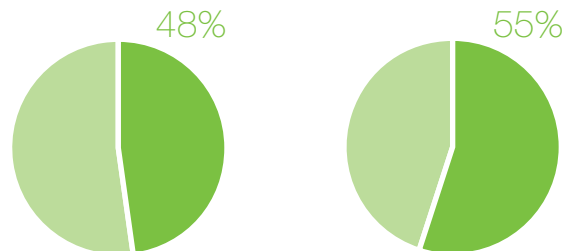


revenue \$4.26 billion

EBITDA² \$1.93 billion

2008 targets³ – wireless

share of TELUS consolidated



revenue \$4.625 to \$4.725 billion

EBITDA \$2.075 to \$2.15 billion

¹ EBITDA (as adjusted) less capital expenditures.

² EBITDA (as adjusted) excludes an incremental charge of \$23.6 million relating to the introduction of a net-cash settlement feature for share option awards granted prior to 2005.

³ See the Caution regarding forward-looking statements on page 12 of the TELUS 2007 annual report – financial review.

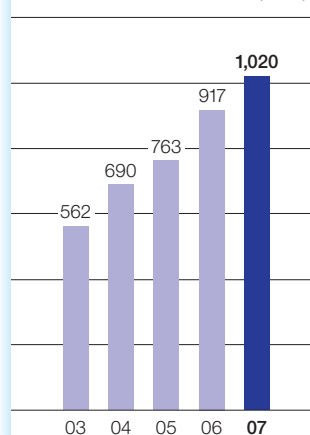


TELUS wireline

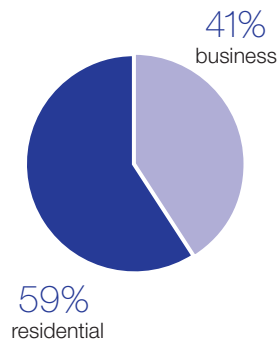
who we are

- A full-service incumbent local exchange carrier in B.C., Alberta and Eastern Quebec offering local, long distance, data, Internet, video, entertainment and other services to consumers and businesses
- A national provider of data, IP and managed solutions focusing on the business market, including non-incumbent operations located in urban centres in Ontario and Quebec
- A provider of 4.4 million network access lines to residences and businesses
- The second largest Internet service provider in Western Canada with 1.2 million Internet subscribers, 87% of whom receive high-speed service

high-speed Internet subscribers (000s)



2007 network access lines total 4.4 million



our products and services

voice – local and long distance service, call management services such as Voice Mail, Call Display and Call Waiting, sale of telephone equipment, rentals and maintenance of business telephone equipment

Internet – high-speed or dial-up Internet services with security features (Anti-Virus with Ad Manager, Firewall and Anti-Spyware), and entertainment features (TELUS Play Pack® and TELUS music downloads)

TELUS TV® – fully digital entertainment service available in select neighbourhoods with Video on Demand and Pay Per View as part of the TELUS Future Friendly Home suite of services

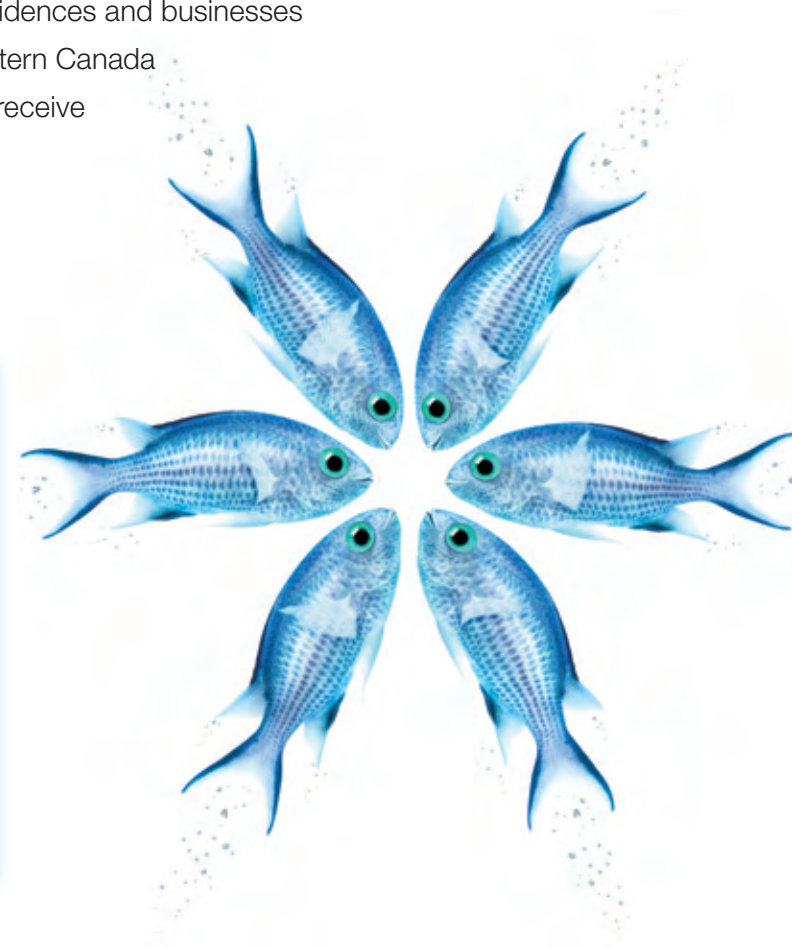
data – IP networks, private line, switched services, network wholesale, network management and hosting

converged voice and data solutions – TELUS IP-One Innovation® and TELUS IP-One Evolution®

hosting and infrastructure – managed IT and infrastructure solutions delivered through TELUS' IP networks and connected to our Internet Data Centres

security solutions – managed and non-managed solutions to protect business networks, messaging and data, in addition to security consulting services

customized solutions – contact centre services including CallCentreAnywhere, conferencing services (webcasting, audio, web and video), and human resource and health and safety outsourcing solutions



in 2007, we delivered by...

- Obtaining regulatory forbearance of residential phone service in 63 communities and business service in 35 communities across Alberta, British Columbia and Eastern Quebec, improving pricing, marketing and bundling flexibility
- Continuing to invest in the speed and coverage of our broadband infrastructure
- Focusing on four key business verticals of the public sector, healthcare, financial services and energy
- Securing major contracts including a \$200 million, five-year contract with the Department of National Defence, a multi-million-dollar contract with the Western Canada Lottery Corporation, a seven-year contract with Lloyd's Canada and a \$90 million, long-term contract with Yellow Pages Group
- Implementing a converged order entry and billing system for one million residential customers in Alberta
- Launching TELUS TV in several Quebec communities and continuing the roll-out of TELUS TV to additional neighbourhoods in Vancouver, Calgary and Edmonton

in 2008, we are...

- Continuing the enhancement of our broadband network and increasing our high-speed Internet subscriber base
- Taking advantage of opportunities resulting from forbearance to offer more attractive and flexible service offerings
- Implementing a new order entry and billing system for more than one million residential customers in B.C. to bring improved customer service, productivity, and bundling and marketing options
- Winning and implementing enterprise contracts focused on key business verticals
- Expanding our presence in the healthcare vertical with the January \$743 million acquisition of Emergis, helping to position TELUS as a leader in the ongoing transformation of healthcare services in Canada
- Increasing revenues by up to 5%, to \$5.075 billion



today

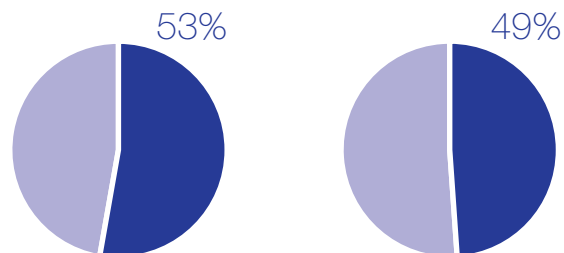
generating healthy data growth by increasing our high-speed Internet subscriber base to more than one million and winning large contracts in the business market in Central and Western Canada

accelerating the roll-out of TELUS TV and launching high-definition TV to enhance the TELUS Future Friendly Home suite of services

tomorrow

2007 results – wireline

share of TELUS consolidated

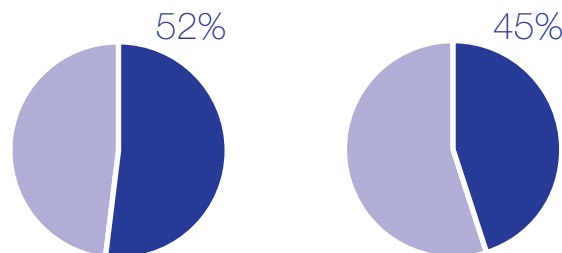


revenue \$4.81 billion

EBITDA¹ \$1.83 billion

2008 targets² – wireline

share of TELUS consolidated



revenue \$4.975 to \$5.075 billion

EBITDA \$1.725 to \$1.8 billion

1 EBITDA (as adjusted) excludes an incremental charge of \$145.1 million relating to the introduction of a net-cash settlement feature for share option awards granted prior to 2005.

2 See the Caution regarding forward-looking statements on page 12 of the TELUS 2007 annual report – financial review.

2007 scorecard

At TELUS, we have a firm belief in clearly setting annual financial and operating targets to help ensure continued growth and investor clarity. The following summarizes TELUS' 2007 performance against our original consolidated and subscriber targets.

For further information, see Section 1.4 of the Management's discussion and analysis in the TELUS 2007 annual report – financial review.

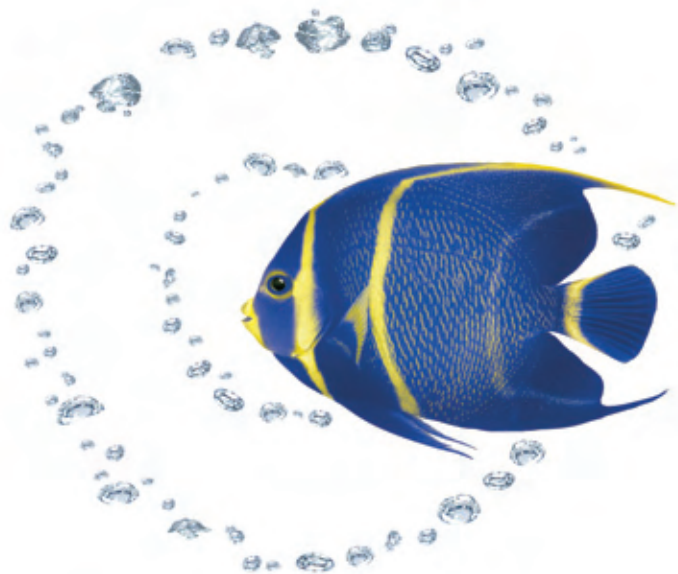
	2007 results	2007 original targets	Result
Consolidated			
Revenues	\$9.074 billion	\$9.175 to \$9.275 billion	✗
EBITDA as adjusted ¹	\$3.758 billion	\$3.725 to \$3.825 billion	✓
Earnings per share (EPS) as adjusted ¹	\$4.11	\$3.25 to \$3.45	✓✓
EPS as adjusted ¹ , excluding favourable tax-related impacts	\$3.36	\$3.25 to \$3.45	✓
Capital expenditures	\$1.77 billion	\$1.75 billion approximately	✓
Operating segment subscribers			
High-speed Internet subscriber net additions	103,500	135,000+	✗
Wireless subscriber net additions	514,600	550,000+	✗

¹ Excludes an incremental charge relating to the introduction of a net-cash settlement feature for share option awards granted prior to 2005.

- ✓ Met or ✓✓ outperformed target
- ✗ Did not meet target



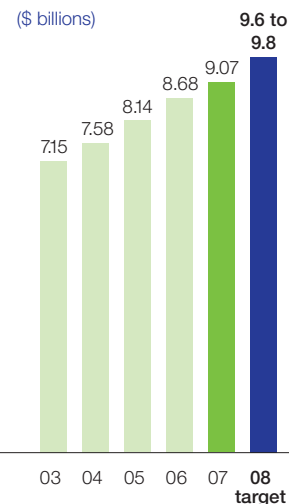
2008 targets



Achieve revenues of \$9.6 to \$9.8 billion

Increase of more than \$530 million or 6 to 8%, driven by continued wireless and data growth as well as the acquisition of Emergis

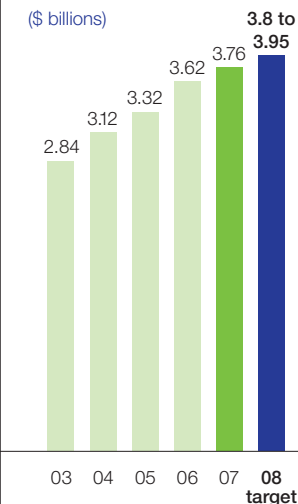
revenues
(\$ billions)



Generate EBITDA of \$3.8 to \$3.95 billion

Representing growth of up to 5% supported by increased operating earnings in wireless

EBITDA*
(\$ billions)



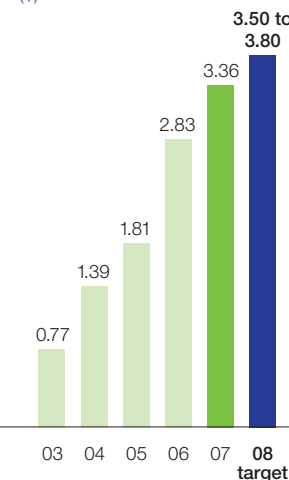
*2007 EBITDA was adjusted to exclude an expense of \$169 million for the net-cash settlement feature for past options

For a complete set of 2008 consolidated financial and operating segment targets, see Sections 1.4 and 1.5 of the Management's discussion and analysis in the TELUS 2007 annual report – financial review.

Realize EPS of \$3.50 to \$3.80

Increase of 4 to 13%, on a comparable basis, due to continued EBITDA growth, lower tax rates and a decrease in average shares outstanding from continued share repurchases

EPS*
(\$)

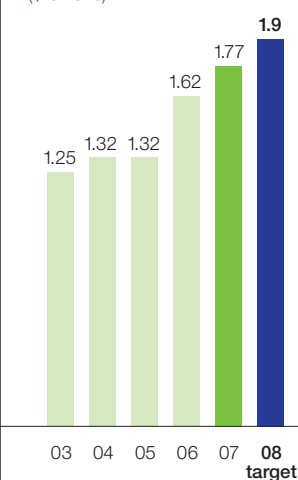


*Basic EPS as adjusted, excluding favourable tax-related impacts and, in 2007, excluding 32 cents for a net-cash settlement feature

Invest \$1.9 billion for long-term growth

To expand and enhance wireless and wireline broadband networks and internal IT systems, as well as to support strong housing growth in Western Canada and new contract wins in Central Canada

capital expenditures
(\$ billions)



These 2008 targets are qualified in their entirety by the Caution regarding forward-looking statements on page 12 of the TELUS 2007 annual report – financial review. By their nature, forward-looking statements require the Company to make assumptions and are subject to inherent risks and uncertainties, and there is significant risk that the statements will not prove to be accurate.

for today and tomorrow

Dear investor,

For TELUS, 2007 was a year of great initiatives and accomplishments, yet one of tremendous change and challenges. Through it all, we maintained a strong focus on advancing our national growth strategy. We are continuing to invest for the future while creating value for our investors, customers, team members and communities along the way.



Darren and 11-year-old Lloyd Lyall commit together to fulfill a dream of finding a cure for juvenile diabetes so that thousands of Canadian children, like Lloyd, can live free of daily needles, blood tests and worry.

2007: A retrospective

Looking back at 2007, I am pleased with the many successes our team achieved and the progress we made in maintaining a leading position in the telecommunications industry. We generated good operational results and continued to advance our strategy, notwithstanding intense competition and a changing industry and regulatory environment.

TELUS remains a leader among global incumbent telecom peers in earnings growth, investing in core business and returning cash to shareholders through progressive dividend increases and share buybacks. Operationally, in 2007 we successfully advanced our strategy with sizeable contract wins, with a focus on key business verticals, a willingness to invest for long-term growth, and a strong track record for implementing advanced data and wireless solutions.

Throughout the year, we maintained a disciplined approach to investing for today and tomorrow. Whilst we made some difficult decisions along the way, it was always with a clear view to delivering growth and value for our investors and our company.

This was evidenced in our pursuit of the acquisition of BCE, which presented an opportunity to further our national growth strategy. TELUS' goal was to create a national telecommunications champion that could create additional value for both TELUS and BCE shareholders. In the end, we chose not to submit a competing offer to acquire BCE. This decision took many factors into consideration, including deteriorating capital market conditions, BCE's accelerated process timeline and delays in government approval processes. Ultimately, we took a prudent and disciplined approach in determining that the risk to TELUS investors was too great to proceed.

On the regulatory front, we were encouraged to finally see Canadian carriers given regulatory flexibility and competitiveness on the wireline side of our business. In 2007, we gained approval for the deregulation of the majority of our residential and business customer base in B.C., Alberta and Quebec. Deregulation provides TELUS with a more level playing field and competitive tools not formerly in our repertoire, which positively impacts the overall client experience by providing improved bundling, pricing and marketing flexibility.

Unfortunately, the federal government reversed its course on allowing market forces to determine competitive outcomes with its framework for the wireless spectrum auction in May 2008, which includes special features that facilitate new entrants. We are obviously disappointed with this decision. Notwithstanding this, TELUS remains confident about the prospects for ongoing strong wireless growth in Canada, particularly given the relatively low penetration rate in Canada together with TELUS' four-year track record of attracting more than 500,000 new wireless customers annually.

Financial performance fuels growth

As shown in the table, since 2000, TELUS has generated significantly positive long-term performance and resulting value creation across a range of key financial and operating metrics. These strong results were achieved over a very challenging period for telecom and technology companies. Once again, this demonstrates the value of TELUS' business strategy that focuses on the growth tenets of wireless and data in the Canadian domestic market. This strategy has produced a superior asset mix for TELUS such that 47 per cent of our 2007 consolidated revenue was generated by wireless and 20 per cent by wireline data.

TELUS' results for the 2007 financial year were solid, with consolidated revenue surpassing \$9 billion and earnings per share (EPS) increasing 23 per cent, as we generated an all-time high for return on equity at 18 per cent. This was driven by

Long-term financial and operating performance	2000 ¹	2007	Increase over 2000
Revenues	\$6.0 billion	\$9.1 billion	51% ↑
EBITDA	\$2.4 billion	\$3.8 billion ²	55% ↑
Net income	\$681 million	\$1.3 billion	85% ↑
Net income per employee	\$29,000	\$37,000	27% ↑
EPS	\$2.86	\$4.11 ²	44% ↑
Total connections	6.5 million	11.1 million	70% ↑
Wireless subscribers	1.2 million	5.6 million	359% ↑
High-speed Internet subscribers	48,000	1 million	2,025% ↑
Enterprise value	\$12.3 billion	\$21.9 billion	78% ↑

¹ June 30, 2000. Revenue, EBITDA, net income and EPS are for 12-month trailing period.

² EBITDA and EPS as adjusted exclude an incremental charge relating to the introduction of a net-cash settlement feature for past share option awards.

strong wireless growth of 10.5 per cent and wireline data growth of eight per cent.

Overall, TELUS achieved or exceeded three out of four consolidated financial targets for 2007, including the two profitability targets of EBITDA and EPS. Revenue ended only one per cent below target, largely attributable to competitive pressures on wireless pricing. Our successful performance was achieved despite higher-than-expected mid-year costs in three areas – introduction of wireless number portability (WNP), implementation of a new unified customer care platform in Alberta, and the turn-down of AMP'D Mobile service due to bankruptcy proceedings of its U.S. parent.

Notwithstanding these challenges, TELUS continues to execute on its long-standing commitment to balance the interests of equity and debt holders, and to return cash to investors. This includes:

- A fourth successive sizeable increase in our dividend – up 20 per cent for 2008 to a record high of \$1.80 annualized





today

underpinned by Canada's fastest wireless network and a variety of cool mobile devices, we are generating 10 per cent growth in revenue and operating earnings, including a 59 per cent increase in data revenue

the future for wireless is friendly, based on a vibrant Canadian industry with significant growth potential, augmented by our continued roll-out of data-rich applications on next generation smartphones

tomorrow

- The continuation of our share repurchase program in 2007 that saw TELUS buy back \$750 million of its shares. Since December 2004, TELUS has repurchased nearly 53 million shares for \$2.5 billion
- The successful debt refinancing in March of \$1 billion at much lower interest rates, providing ongoing interest savings of \$33 million per year.

Our strong cash flow and balance sheet provide us with the flexibility to accomplish two goals that at many companies are mutually exclusive – to invest prudently in strategic growth opportunities and, at the same time, to return significant amounts of cash to shareholders on an ongoing basis. TELUS' investment decisions have been consistent with our strategy over the last eight years as we concentrated on our core businesses in our

domestic market, whilst simultaneously adhering to our dividend growth model and share repurchase programs.

Share price volatility

After four years of double-digit share price increases, TELUS shares in 2007 were marked by a wide range of trading from the low \$40s to mid \$60s, ending the year down almost eight per cent at just under \$50. This can be attributed to three external factors: private equity speculation and exuberance that has since dissipated; the new spectrum auction framework that facilitates new entrants; and a general stock market downturn, which continued into the first few months of 2008. Moreover, whilst TELUS delivered solid financial results in 2007, they were not the exceptionally strong results investors have come to expect from our company. The shares rallied strongly after the announcement in mid-December of our 2008 targets. These targets reflect strong revenue and earnings growth.

Long-term share performance 2000 to 2007¹

1	Singapore Telecommunications	59% ↑
2	TELUS	25% ↑
3	Telefónica	19% ↑
4	BCE	14% ↑
5	Hellenic Telecommunications	0%
6	AT&T	-6% ↓
7	Portugal Telecom	-7% ↓
8	Verizon	-11% ↓
9	TeliaSonera	-16% ↓
10	Swisscom	-20% ↓
11	Telstra	-31% ↓
12	Telecom New Zealand	-41% ↓

¹ June 30, 2000 to December 31, 2007.

On a total return basis, which includes share price appreciation and reinvested dividends, TELUS has generated a 220 per cent return for shareholders in the last five years. As illustrated in the table, it is also worth noting that, at year-end 2007, TELUS ranked second in creating share price value since mid-2000 among top global incumbent telcos. In fact, TELUS held the number one position for 105 weeks from mid-2005 to mid-2007 in terms of share price performance since 2000.

Measuring our progress against a proven strategy

TELUS has maintained a consistent strategic direction since 2000 and our national growth strategy remains as relevant today as it was when we began this journey eight years ago. As well, the six strategic imperatives set in 2000 continue to effectively guide your company. The following is a brief discussion of our achievements during 2007 that are in keeping with these imperatives, including our plans going forward.

Focusing on data and wireless

TELUS experienced continued success in wireless and data services, breaking through the six million client threshold. Notably, this reflects significant growth in wireless and data revenues from only 28 per cent of total revenue in 2000 to 67 per cent in 2007. Indeed, wireless data revenue alone increased by 59 per cent in 2007. The prospect of continued wireless growth is underpinned by a relatively modest Canadian penetration rate of 61 per cent as compared to about 80 per cent in the U.S. This implies six million new industry subscribers in the next several years as we inevitably move to U.S. levels of wireless penetration.

TELUS has invested \$150 million over the last three years in expanding our high-speed wireless data network, including our latest upgrade to EVDO Rev A technology. Our wireless data network now covers 80 per cent of Canadians, offering customers the fastest transmission speeds from coast to coast.

TELUS' technology leadership will be a catalyst for continued growth in wireless data services.

A key development during the year was the successful implementation of WNP by all Canadian carriers, which gives consumers and businesses the ability to change carriers without changing their phone number. I continue to believe that WNP represents a long-term growth opportunity for our organization to increase our market share in the Central Canadian business market.

Building national capabilities

TELUS continued to advance its national strategy in 2007 by leveraging growth in four key industry verticals – the public sector, healthcare, financial services and energy.

We made excellent progress in the Central Canadian business market and won many large multi-year contracts. It is important to note that while contracts like these generate increasing revenues for TELUS, they also require success-based upfront capital expenditures and expenses that often impact earnings and cash flow in the short term, but create value in the mid-term and beyond.

The contracts won during the year are highlighted by:

- A landmark \$200 million, five-year contract with the Department of National Defence to provide and manage a global telecommunications network across Canada and around the world
- A major contract with the Government of Canada, making TELUS the prime supplier of wireless phones for government employees
- A \$90 million, long-term contract with Yellow Pages Group to provide information technology (IT) infrastructure operations, IP applications development and a suite of related services
- An \$87 million, 10-year deal with Ville de Montreal to provide and manage IP-based voice and data services for the City's more than 300 administrative offices

- A multi-million-dollar, eight-year contract with the Western Canada Lottery Corporation to implement an Alberta-wide IP lottery terminal network over our IP network
- A multi-million-dollar, seven-year functional outsourcing contract with Lloyd's Canada, as we continue to increase revenues from this satisfied customer
- A \$27 million, 10-year contract with the Government of B.C. to provide fully managed data centre hosting services for one of the province's critical eHealth projects, the Provincial Lab Information Solution.

Partnering, acquiring and divesting

In November, we advanced our business strategy in the healthcare industry with our offer to acquire Emergis Inc., a leading electronic healthcare solutions company. The \$743 million acquisition, which closed in mid-January 2008, aligns with our focus on serving key industry verticals and creates a national leader in electronic healthcare services and new depth of capability in financial services.

TELUS is taking a leadership role in the transformation of healthcare in Canada. Our technology and scale are already driving efficiencies in regionalized healthcare, reducing costs and improving patient care. Emergis' complementary expertise, customer base and applications such as managing electronic health records provide increased scale and strengthen our capabilities in this key area of healthcare evolution and growth.

Disappointingly, not all business deals can be successful. TELUS launched an exclusive partnership with AMP'D Mobile in early 2007. Unfortunately, in June the U.S. parent company entered bankruptcy proceedings and this forced us to discontinue sales in Canada and write off the investment and certain other costs for approximately \$22 million.

Providing integrated solutions

In 2007, we advanced our Future Friendly Home strategy by continuing to invest in the speed and coverage of our broadband



today

healthcare in Canada is in crisis due to age-related chronic conditions, rising costs and escalating demands for new, affordable treatments – to make matters worse, healthcare depends on an archaic paper-based information system

TELUS' national network and IT capabilities, combined with Emergis' electronic health records and information systems, will be the platform to transform healthcare in Canada and deliver patient care, anywhere

tomorrow

infrastructure and expand our high-speed Internet subscriber base. We added 103,500 high-speed Internet connections, ending the year with more than one million clients.

We launched TELUS TV in several Quebec communities in September and continued the staged roll-out of TELUS TV service in many neighbourhoods in B.C. and Alberta. TELUS TV is a 100 per cent digital service, bringing customers exceptional sound, video quality and choice for hundreds of TV channels, video-on-demand and other services. Further investments in our broadband infrastructure will bring enhanced capabilities such as the phased implementation of high-definition TV in 2008.

In the business market, we have attained good traction with our integrated sales approach and innovative solutions.



today

TELUS' Future Friendly Home services help our customers get more out of life and the thought leadership we instil with our leading business solutions helps our clients' competitiveness

we are planning to invest \$1.9 billion into wireline and wireless growth assets, driving the roll-out of high-definition TELUS TV and even faster speeds on our national wireless network

tomorrow

Combined with our strong track record for successful implementation of advanced, managed IP solutions and our willingness to invest for the long term, we are creating a differentiated capability that is proving to be a winning combination with customers.

Investing in internal capabilities

We implemented a consolidated order entry and billing system for one million Alberta customers and plan to continue the system roll-out across B.C. in 2008. This new customer care platform provides an array of benefits including cost efficiencies, differentiated customer service and improved customer retention.

Significant efforts are underway to continue to recruit, develop and retain the best talent in the global communications industry. Innovative initiatives to attract and retain team members are helping to mitigate the labour shortage being experienced across Canada, particularly in Western Canada.

Our employee-focused programs are wide-ranging and, in many cases, customizable to support each individual. Some notable examples of our offerings include wellness programs such as health screenings, career development plans, leadership development programs, personalized benefits, employee events, recognition programs, community volunteering programs and working-from-home options.

During 2007, TELUS team members completed 216,000 online courses and 62,000 classroom courses as we continued to develop the leading-edge skills needed to successfully compete and win in our industry. TELUS' excellence was acknowledged as we were ranked third worldwide with a BEST award from the American Society for Training and Development for implementing training programs that enable team members to better contribute to enterprise performance.

We are proud to report that a number of our executives received honours during the year. Our Chair Brian Canfield became a Fellow of the Institute of Corporate Directors for his outstanding leadership in corporate governance. Robert McFarlane was selected as Canadian Business magazine's 2007 All-Star Chief Financial Officer.

Four of TELUS' senior female leaders were recognized by the Women's Executive Network (WXN). Audrey Ho and Judy Shuttleworth were named to this year's WXN Canada's Most Powerful Women: Top 100. Karen Radford and Janet Yale were inducted into the WXN Hall of Fame, having been named to the top 100 list for three years. Karen was also named Best Canadian Executive at the 2007 Stevie Awards for Women in Business.

Going to market as one team

To continue driving marketing effectiveness and enhancing our reputation, we brought the TELUS brand to life throughout the year by executing many best-in-class sponsorship events across the country, including the TELUS World Skins Game in Ontario, TELUS Spin celebrating skiing and snowboarding

in Quebec, and the TELUS World Ski and Snowboard Festival in Whistler, B.C.

TELUS is the only telecom company to have won a gold lifetime achievement Cassie award in recognition of our brand. The Cassies are Canada's premier industry awards, celebrating excellence in advertising and marketing. This award recognizes the iconic appeal and success of the "future friendly" message, as well as its power in driving industry-leading business results.

We give where we live

TELUS maintains a strong commitment to the communities where we live, work and serve. TELUS and our team members advanced our goal of being Canada's premier corporate citizen in 2007 with the expansion of innovative initiatives and contributions to support our communities.

In the spring, we launched our "We give where we live" campaign to support TELUS' philanthropic activities. Throughout the year, we demonstrated that Team TELUS cares with initiatives such as the TELUS Day of Service during which 6,000 team members, family and alumni volunteered their time at more than 175 activities. In addition, with the launch of the TELUS Victoria Community Board, we now have eight community boards across Canada, which bring together TELUS team members and community leaders to make local, grassroots funding decisions for the betterment of life in our communities.

Overall, since 2000, TELUS, our team members and alumni have contributed \$113 million to charitable and not-for-profit organizations and have volunteered more than 2.1 million hours of their time.

For a more fulsome description of how we give where we live, please read pages 16 and 17 of this report.

TELUS is embracing our responsibility to the environment as we strive to meet or exceed regulatory standards and achieve leading environmental practices. To illustrate, we are committed to the sustainable development of our new real estate projects

to achieve a minimum of LEED (leadership in energy efficiency and design) silver certification, a North American standard of excellence for the design and construction of environmentally sustainable buildings. We also apply green strategies to our existing buildings to support high-quality, healthy work environments.

Moreover, since 2000, Corporate Knights, an independent organization specializing in evaluating corporate citizenship, has twice recognized TELUS as Canada's Best Environmental Citizen.

Our efforts in corporate social responsibility were recognized externally in 2007. For the first time, TELUS received the Award of Excellence for Corporate Reporting for Sustainable Development from the Canadian Institute of Chartered Accountants. For the seventh straight year, TELUS was named to the global Dow Jones Sustainability Index and is the only North American telecommunications or cable-TV company included.

Addressing opportunities and challenges in 2008

Our industry continues to evolve and is presenting new opportunities and challenges.

A major initiative for TELUS in 2008 is launching a value wireless brand in March called Koodo. This new strategic thrust addresses the challenge of marketing against competitors with two or more brands. The potential benefits of this investment include more flexibility in serving various market segments, increasing customer additions, protecting the revenue on our premium TELUS brand and improving our client retention programs.

Another major opportunity for TELUS relates to the deregulation of our consumer and business markets. Given the advent of improved pricing and marketing flexibility, TELUS is eager to bring new and innovative services to customers in ways that better suit their needs.

On a final note, both opportunities and challenges will emerge from the upcoming advanced wireless spectrum auction in May.

We are disappointed that the federal government is potentially subsidizing new entrants for 40 of 105 MHz available at the auction. TELUS intends to bid on a portion of the 65 MHz available for existing wireless carriers. If successful, purchasing this additional spectrum will help ensure that TELUS can continue to offer customers innovative services as wireless technology evolves.

To address various opportunities and challenges, we have identified key 2008 corporate priorities as outlined in the sidebar.

For today and tomorrow

TELUS is well positioned to continue advancing our growth strategy and generating value for investors in the years ahead. Our accountability for the execution of the strategy and the value it creates for investors is evidenced by the set of comprehensive financial and operating targets that we set publicly each year and report against. Since 2001, we have met or exceeded 86 per cent of our 36 consolidated financial targets, including three of four in 2007.

For 2008 and beyond, your TELUS team is focusing on achieving our corporate priorities and targets, thereby delivering on our strategy whilst being ever mindful of our responsibility to our communities. Your company and our team members are committed to ensuring a strong and sustainable future for all stakeholders, for today and tomorrow.

Thank you for your ongoing support.



Darren Entwistle
President and Chief Executive Officer
Member of the TELUS Team
February 22, 2008



2008 corporate priorities

Each year, we identify corporate priorities that ensure we remain responsive to the changing competitive landscape. These priorities advance our national growth strategy and focus our efforts during the year.

For 2008, our corporate priorities are to:

- Drive profit from strategic services with a focus on data
- Build scale in vertical markets and leverage the Emergis acquisition
- Extract productivity gains from efficiency improvement initiatives
- Elevate the client experience and build enhanced loyalty
- Execute technology initiatives, including broadband and IT platforms.

For a report against our 2007 corporate priorities, please refer to Section 3.1 of the Management's discussion and analysis in the TELUS 2007 annual report – financial review.

giving, for today and tomorrow

At TELUS, we give where we live. Through a wide range of leading philanthropic programs, we are making a positive difference in the communities where we live and work. Our efforts focus on supporting arts and culture, education and sport, and health and well-being in our environment in ways that benefit youth or showcase the innovative use of technology.

Giving, at the local level

Since 2005, TELUS Community Boards have donated \$11.5 million to grassroots and local charities in Canada. With the launch of the TELUS Victoria Community Board in May 2007, we now have eight boards across Canada including Vancouver, Edmonton, Calgary, Toronto, Ottawa, Montreal and Rimouski.

Our community boards are part of a national philanthropic program that strives to ensure money gets to the people who need it most. The boards consist of distinguished community leaders who provide local insight and inspiration to ensure our local funding creates the most impact. Charitable organizations can apply for funding at telus.com/community.

Giving, to help kids with diabetes

In October, TELUS announced a \$1.2 million, three-year partnership with the Juvenile Diabetes Research Foundation (JDRF) to fund Canadian-based research seeking a cure for juvenile diabetes. This partnership enables TELUS to apply leading healthcare technology – remote patient monitoring solutions – to improve the quality of life for people with diabetes.

In addition, TELUS announced a three-year national title sponsorship of the TELUS Walk to Cure Diabetes, JDRF's primary fundraising event. The walk will be held in three cities and is expected to raise close to \$7 million in 2008.

Giving, on one special day

On Saturday, September 29, more than 6,000 team members, alumni, friends and family rallied together across Canada to volunteer on the second TELUS Day of Service. On this day,

team members contributed their time, expertise and resources to more than 175 group activities in 25 communities across the country. Collectively, we volunteered more than 18,000 hours.

In November, we expanded the program to TELUS International Philippines, our overseas call centre operation, where 350 team members in Manila volunteered with Gawad Kalinga, an organization similar to Habitat for Humanity, to build new homes in an impoverished village.



Team members also got involved by:

- Donating, packing and sorting 100,000 pounds of food – the equivalent of feeding more than 3,500 people
- Preparing 750 meals for the hungry and homeless
- Teaching 275 underprivileged children soccer skills
- Planting 2,500 trees in more than 15 park locations
- Cleaning 6,500 toys.

Giving, through our team's generosity

TELUS team members share a deep commitment to making a meaningful difference and building strong communities for today and tomorrow.

Through the TELUS Dollars for Dollars charitable giving program, team members and alumni donate funds to Canadian charities of their choice, which TELUS then matches dollar for dollar. As one of the most generous corporate charitable giving programs in Canada, based on the latest campaign, TELUS and team members will donate \$5.3 million to more than 2,900 Canadian charities in 2008.

TELUS Dollars for Fundraisers matches up to \$500 of personal pledges or \$5,000 of team pledges when employees participate in a fundraising event such as a walk, run or relay race for a registered charitable organization. Through the fundraising efforts of team members plus the TELUS match, more than \$835,000 was given to charity from this new program.

The annual TELUS Dollars for Doers program recognizes team members' volunteer efforts. In 2007, TELUS donated \$507,000 to Canadian charities in recognition of the 3,100 team members and alumni who volunteered more than 50 hours of their time.

Giving, through our ambassadors

We expanded our TELUS Community Ambassadors program this year with new clubs in Barrie, Ottawa and Toronto. We now have 17 clubs across B.C., Alberta and Ontario that enable

team members and alumni to roll up their sleeves and provide support to our communities.

In 2007 alone, ambassadors created and distributed 50,000 care items to fellow citizens including backpacks filled with school supplies, heart and lung pillows for recovering patients, and comfort kits filled with hygiene products for those in need.

Giving, through social responsibility

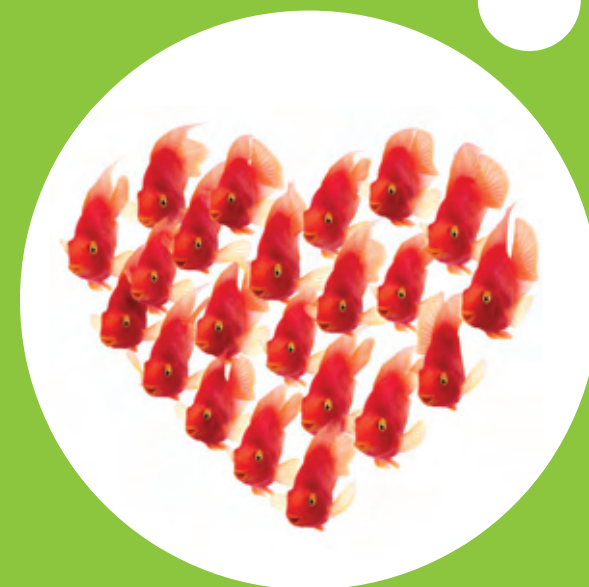
TELUS is dedicated to achieving long-term sustainable growth. Our triple bottom line approach to business balances economic growth with a diligent focus on environmental and social goals.

For the seventh consecutive year, the Dow Jones Sustainability Index ranked TELUS among the world's top economic, environmental and social leaders. Once again, TELUS is the only North American telecommunications company and one of just 10 Canadian businesses across all sectors included in the global index.

In July, TELUS was recognized as one of the best corporate citizens in Canada by Corporate Knights, a Canadian-based organization specializing in corporate social responsibility. In May, TELUS was also named one of Alberta's Most Respected Corporations by Alberta Venture magazine, as readers voted TELUS first in the Business Services category.



Visit telus.com/csr for more information on our commitment to being a good corporate citizen.



we give where we live

The spirit of generous giving has a long history at TELUS. Since 2000, TELUS, our team members and alumni have contributed \$113 million to charitable and not-for-profit organizations across Canada. Collectively, our team members and alumni have volunteered more than 2.1 million hours of their time since 2000.

for our customers, today and tomorrow

A rapidly changing industry and evolving regulatory environment are opening the doors to new opportunities and bringing increased flexibility and competition to the market. At TELUS, we are maintaining our leadership position and continuing to invest in the future with innovative service offerings, fast and reliable networks, and systems that enhance customer care.

Offering new solutions, for today and tomorrow

With wireline deregulation comes greater choice and more innovative offerings for our customers, and increased flexibility in launching new products and solutions, pricing and bundling options for TELUS. As an example, during the year we provided bundled services such as voice, long distance and high-speed Internet to customers through our new Home Connection plans.

Over the course of 2007, our high-speed Internet customer base grew by 11 per cent, ending the year at more than one million subscribers. We launched TELUS TV in select communities in Quebec, and continued our staged roll-out in neighbourhoods across Alberta and B.C. With additional network investments and the launch of high-definition TV service planned for 2008, we are on track to accelerate the roll-out of TELUS TV.

In 2007, we completed enhancements and expansion of our high-speed wireless data network, including higher-speed EVDO Rev A service. This network investment is driving new wireless solutions and resulted in significant wireless data revenue growth of 59 per cent in 2007. TELUS currently provides access for 80 per cent of the Canadian population to the fastest coast-to-coast high-speed wireless network in Canada.

EVDO Rev A offers typical upload speeds of approximately 300 to 400 kilobits per second with a maximum possible upload speed of 1.8 megabits per second. It also offers enhanced typical download speeds of approximately 450 to 800 kilobits per second to a maximum possible speed of 3.1 megabits per second. When travelling in the U.S., clients can roam onto EVDO networks in 242 metropolitan areas.

To complement the capabilities of our enhanced high-speed network, we offer an impressive line-up of mobile devices,

many with rich multimedia benefits. We introduced the BlackBerry 8830 World Edition and BlackBerry Pearl 8130. TELUS' BlackBerry 8830 works on both CDMA (code division multiple access) and GSM (global system for mobile communication) networks, keeping global travellers connected to e-mail and voice services. Both devices are providing increased competitiveness for TELUS and driving increased consumer adoption of wireless data services.

Helping businesses, today and tomorrow

We continued our focus on key business verticals to meet the growing needs of businesses. For example, TELUS won a \$200 million, five-year contract with the Department of National Defence (DND) to provide and manage its global telecommunications network. TELUS will provide DND with managed telecommunications services, including voice, data, video and IP solutions, at its national and international locations.

The acquisition of Emergis for \$743 million in January 2008, with the complementary addition of 1,100 team members heavily focused on healthcare transactions with many new customer relationships, will drive growth.



In the small business market, we achieved strong growth with TELUS Business One®, our portfolio of solutions tailored to the needs of small business customers. In 2007, we expanded the solutions available, which now include connectivity, security and a range of powerful IP-based tools customized for smaller businesses.

We advanced our thought leadership in delivering leading-edge solutions with the TELUS Innovation Experience, a business tool that enables customers to experience our communications technology solutions at their desktop. This online tool places customers in virtual scenarios in industry-specific settings, such as a hospital, oil camp or contact centre, so they can clearly see what solutions would work best for their business.

The TELUS Online Wireless Solutions Roadmap was launched in June to help businesses gain more from their wireless technology investments. This online assessment tool helps customers understand different ways to use wireless technology to enhance operations and benchmark their adoption, use and business value of the technology against their peers.

Serving our customers, today and tomorrow

We implemented the consolidation of multiple order entry and billing systems into one unified customer care platform for one million residential customers in Alberta.

While the critical billing functions performed well, we faced initial challenges and extra costs on the order entry side. The issues were resolved in 2007 and learnings from the Alberta implementation should facilitate the roll-out of the system in B.C. in 2008. Long-term benefits of this system include improved customer service and retention, and faster, more efficient product development.

To provide additional assistance to residential customers, we introduced TELUS Premium Care service. This new service provides 24-hour-a-day technical support to address issues beyond the scope of TELUS' complimentary support, such as product and software installations, computer system tune-ups and e-mail account set-ups.

In 2007, we became the first company in Canada to offer Enhanced Directory Assistance, a highly personalized directory experience that enables customers to conveniently search for movies, weather and business information on their wireline phones.

At TELUS, we handled more than 76 million directory assistance calls in 2007 and gained external recognition for our efforts. TELUS was named the Best Directory Assistance Provider in Canada for the fifth consecutive time and Number One for Customer Care among third-party directory assistance providers in the U.S. by The Paisley Group Ltd. TELUS was also awarded the Best Directory Assistance Service in the Americas at the International Directory Assistance Awards.



we're always open

At telus.com, find all you need to experience great communications – from shopping for the coolest products and ordering innovative solutions, to managing your account and signing up for a paperless bill. Visit us online...we're open, today and tomorrow.

questions and answers



Q How did government and regulatory developments affect TELUS in 2007, and what is coming up in 2008?

A The Canadian Radio-television and Telecommunications Commission (CRTC) and Industry Canada made a number of pronouncements pertaining to telecom operators in 2007.

An updated price regulation regime, announced April 30, gave TELUS more pricing flexibility to respond to residential competition by allowing greater price de-averaging and more relaxed rules for the pricing of bundles, options and features. The price cap framework regulates retail telephone services pricing by incumbent telecommunications carriers where competitive forces do not yet justify full deregulation.

An announcement in April by Industry Canada allowed telecommunications companies to apply to the CRTC for deregulation in communities where significant residential and business local competition exists. The move freed TELUS from having to seek ongoing approval from the CRTC before making changes or introducing new home phone services in deregulated markets. This allows TELUS to be faster and more agile in meeting client demands and responding to competitive market conditions. TELUS has been granted forbearance in markets covering approximately three-quarters of residential customers and two-thirds of business lines.

In November, Industry Canada announced the policy framework for an advanced wireless services (AWS) spectrum auction planned for May 2008. TELUS was disappointed that the federal government went against previous policy pronouncements to rely on market forces, rather than regulation, to the greatest extent possible in the telecom industry. Notable elements included spectrum set-asides for new entrants, as well as

mandated roaming and tower sharing. While TELUS remains in a strong position to compete, this announcement created uncertainty regarding the level of competitive intensity going forward, which negatively impacted share values of TELUS and other wireless carriers.

Regulatory decisions to monitor in 2008 include:

- Clarification of the AWS spectrum auction process, which is expected in the first quarter of 2008, prior to an anticipated May auction. At the conclusion of the auction, there will be a clearer view as to how many new competitors may enter the market as well as their approach to entry.
- A decision in the second quarter to determine what wholesale services are considered essential facilities, what pricing principles should apply and the transition plan for phasing out the regulation of non-essential services. TELUS has argued for a significant reduction in the scope of facilities that must be provided on a mandatory basis to our competitors.
- Decisions on two appeals to the Federal Court of Appeal on whether deferral account funds should be used for broadband expansion. The CRTC has already endorsed broadband expansion to 234 communities in B.C., Alberta and Quebec (including 59 First Nations communities) using accumulated funds in TELUS' deferral account. The CRTC also approved initiatives to enhance accessibility to telecommunications services for persons with disabilities.



- Recommendations from the Competition Review Panel to the Minister of Industry by the end of June on various issues related to investment and competition including mergers and acquisitions, foreign ownership restrictions, talent development, labour policy, public and private partnerships and national securities reform.
- Local forbearance approvals for residential and business customers in more geographic areas. We also expect that business services in addition to basic telephone service may be forborne.

In summary, TELUS supports the federal government's push for a stable regulatory environment based on a mandate to rely on market forces where feasible. For more information, see Section 10.3 of the Management's discussion and analysis in the TELUS 2007 annual report – financial review.



Janet Yale
Executive Vice-President, Corporate Affairs

Q What were the key events in the consumer market last year and how does TELUS plan to move forward in this market in 2008?

A In Canada, 2007 was a year of both significant opportunity and challenge in the consumer mobility and residential services market.

Wireless number portability provided consumers with additional flexibility and choice, but it also brought a significant increase in competitive intensity. TELUS launched a premium

brand and service – AMP'D Mobile – to provide additional resiliency during this period. However, the parent company's failure in the U.S. cut short this initiative in Canada. Additionally, aggressively marketed discount brands of our competitors were affecting the market. This is an area that TELUS has carefully monitored since our attempted acquisition of Microcell and its Fido brand several years ago.

TELUS Consumer Solutions continued to generate robust wireless average revenue per unit (ARPU) as a result of successful and innovative new rate plans, continued additional feature sales and accelerated data growth. In spite of some weakness in the last half of the year, TELUS again had one of the highest annual ARPUs of the major operators in North America in 2007.

In the second half of 2007, we executed well to lead the market in terms of sales of smartphones into the mass consumer segment. We had the magical combination of the right personal digital assistant (PDA) – at the right price – on the fastest coast-to-coast data network, with a simple and valuable data plan for e-mail and messaging. As a result, we led the Canadian market in smartphone adoption.

After two years of preparation, the billing system conversion for our Alberta residential wireline customers was completed. While data conversion and billing accuracy were achieved, unfortunately, the implementation temporarily constrained our capacity to launch new products and curtailed certain marketing campaigns.

TELUS Consumer Solutions' priorities for 2008 are as follows:

- Fully serve all major segments within the wireless category: With the launch of a new value wireless brand called Koodo, this strategic thrust addresses the challenge of marketing against competitors with two or more brands. The potential benefits of this investment include more targeted marketing flexibility, increased customer additions and improved client retention programs.
- Maintain our leadership position in consumer smartphone adoption: Dynamic growth in smartphones is a significant

opportunity. Cost of retention investments are expected to generate enhanced data revenues as phones are upgraded to PDAs for e-mail and social networking capabilities.

- Increase the penetration of revenue-enhancing features and services: As consumer mobile phone usage increases, there is a material opportunity to increase revenues from incremental sales from our existing clients.
- Increase our sales distribution capabilities: We are driving ahead on a number of initiatives to improve our competitive position.
- Accelerate the roll-out of TELUS TV: The near monopoly power of Shaw, with both a satellite and terrestrial cable-TV business in the West, has required TELUS to be patient and invest the time and resources to build a better and differentiated TV service for our customers. Our efforts are now being rewarded as we moved, for the first time, to mass market advertising starting with Edmonton in 2008.
- Complete the conversion of multiple billing and customer care systems to improve residential service quality, productivity, product development and marketing execution.

We intend to execute on these priorities with determination in order to protect consumer wireline revenue and earnings, while generating strong long-term revenue and earnings growth in wireless.



John Watson
Executive Vice-President
and President,
TELUS Consumer Solutions



Q How is TELUS Business Solutions contributing to TELUS' performance and how does Emergis fit in?

A TELUS Business Solutions plays a key role in advancing our national growth strategy. With increased competition and new technologies continuing to erode our legacy wireline business, TELUS' successful national expansion in Ontario and Quebec, thought leadership and strong operational execution have been crucial to supporting growth and ensuring the long-term financial success of TELUS.

In the past two years, TELUS Business Solutions has gained momentum, winning some of the largest business contracts in TELUS' history. While cash flow and earnings are usually negative in the implementation and investment phase of these big contracts, profitability and cash flow ramp up as revenues grow.

Our national expansion has focused on four key verticals: the public sector, healthcare, financial services and energy. We have assembled a team with deep skills and ideas in terms of finding the best communications solutions to meet our customers' business needs. Our business has evolved from being just a connectivity provider to driving innovation and thought leadership around applications and managed services. In each of our key verticals, we have been making investments in solutions, key partnerships and even acquisitions where warranted.

In the healthcare sector, we are focusing on expanding our capability and building on our already vibrant healthcare business with 2007 revenues of approximately \$150 million. Not only is healthcare of prime importance to Canadians, it is also one of the biggest and fastest-growing sectors in Canada.

And if Canada is going to solve the crisis in healthcare – rising costs, increasing demand due to demographics and age-related chronic conditions, expensive new treatments, and higher patient expectations – effective deployment of information management will be a key component of the solution.

To accelerate our national expansion in the healthcare business, in January we completed the \$743 million acquisition of Emergis, a provider of health claims processing and pharmacy management systems in Canada. As well, Emergis provides financial services solutions, another fit with TELUS' vertical strategy.

Emergis' complementary expertise, applications and customer base position TELUS to continue developing industry solutions and help lead the transformation of healthcare in Canada. These assets, combined with TELUS' cross-Canada IP network, extensive IT infrastructure management and hosting capabilities, and credibility with business customers across the country, will accelerate growth and provide our investors with solid returns over the long term.



Joe Natale
Executive Vice-President
and President,
TELUS Business Solutions



Q Given the challenges faced by Sprint Nextel in the U.S. with its iDEN service, what does the future hold for TELUS' Mike service?

A TELUS operates a unique, differentiated wireless service under the brand name Mike. Based on Motorola's integrated digital enhanced network (iDEN) technology, TELUS' service offers a fully featured mobile solution including Push To Talk (PTT) or walkie-talkie type service. Mike is differentiated against current CDMA-based PTT services in Canada, in that Mike's Direct Connect PTT service has superior call set-up time, inter-call latency and a loyal existing base of clients.

The challenges faced by Nextel's iDEN service in the U.S. following its acquisition by Sprint, highlighted by significant customer losses, have caused investors concern that TELUS could face similar challenges in Canada. The answer is a definite no, as there are fundamental differences between the two companies' approaches and current situations. Unlike Nextel, TELUS' Mike service has remained targeted at business customers with large mobile workforces, particularly those operating in grey and blue collar industries. In addition, Sprint's constrained spectrum position was a major motivating factor for the sizeable and disruptive migration of iDEN subscribers to PCS. TELUS' strong spectrum position means that a similar course of action is not necessary as a result of spectrum considerations.

However, a limitation of TELUS' Mike network is the lack of a high-speed wireless data solution and next generation (4G) migration path. This means customers requiring functionality for advanced high-speed wireless data solutions are beginning to look for alternatives other than Mike. Recognizing this, in early 2007 we proactively initiated a targeted retention program to identify predominantly heavy voice and light PTT users.

Where appropriate, these customers are contacted with an offer to migrate to a TELUS PCS data device on our high-speed EVDO Rev A wireless network.

As for the future, Sprint Nextel, the largest single operator of iDEN, has committed to improve and market the iDEN network until at least 2012. Sprint Nextel also announced plans to launch, as early as 2008, Q-Chat technology, which would provide PTT services on its high-speed CDMA network. Sprint Nextel is expected to offer interoperability between iDEN PTT and Q-Chat PTT through a gateway technology. We are monitoring these developments closely and liaising with network suppliers. Given that TELUS has both iDEN and CDMA-based networks, we stand to benefit from these technological advancements.

Mike remains the PTT market leader in Canada with a robust service. While the business is maturing, Mike continues to provide excellent functionality to targeted customer groups and remains a key selling solution in our product line-up. In fact in 2007, TELUS increased its iDEN technology advantage by launching four new business data applications (focusing on global positioning for tracking and dispatch) and eight new handsets, resulting in the addition of a significant number of new Mike service users. Importantly, the economics of the Mike iDEN business, with limited capital expenditure requirements and strong cash flow, continues to remain very attractive for TELUS.



Joe Natale
Executive Vice-President
and President,
TELUS Business Solutions



Eros Spadotto
Executive Vice-President,
Technology Strategy

Q What is your view on the future of the CDMA wireless network?

A For a decade, TELUS has been offering advanced wireless services based on CDMA (code division multiple access) technology. This is the predominant technology used in North America – by Verizon and Sprint in the U.S., and Bell and TELUS in Canada. Over the years, TELUS has enjoyed competitive advantages from this platform, including very cost-effective upgrades to newer generations of CDMA technology such as our most recent third generation (3G) upgrade to EVDO Rev A and its very high speed data transfers.

GSM (global system for mobile communication) is the other mainstream technology used in the majority of countries outside of North America. Many GSM carriers are now upgrading to networks based on new 3G GSM technology called high-speed packet access (HSPA). HSPA networks are capable of delivering end user data speeds similar to, and potentially faster than, EVDO Rev A speeds. GSM players currently enjoy certain advantages in terms of global roaming revenue, as well as a wider selection of handsets to offer clients, often faster device time to market and lower wholesale costs to carriers.

On the other hand, TELUS and other CDMA operators have posted industry-leading results in recent years, including higher average revenues per subscriber and lower rates of customer deactivations. With a healthy ecosystem of carriers evolving to EVDO Rev A, and a strong commitment on the part of CDMA device suppliers, TELUS clients



benefit from many differentiated handsets and PDAs. With the advent of dual mode (CDMA and GSM) devices in recent years, customers can also seamlessly roam internationally.

Looking ahead, industry experts expect the eventual evolution of wireless technologies – including GSM and CDMA standards – to one new worldwide fourth generation (4G) standard better suited for data transmission. One promising option emerging as a global standard is long term evolution (LTE). In 2007, Verizon Communications, the largest U.S. wireless operator, announced trials for 4G technology with Vodafone, the largest wireless carrier in the world. The trials, beginning in 2008, may lead to LTE convergence in the 2010+ time frame and to the widespread availability of LTE devices and services two to three years later.

We are keeping a close eye on the evolution of these mobile ecosystems and remain the only Canadian carrier member of the Next Generation Mobile Network Alliance, which, in conjunction with the standards bodies, is responsible for developing a common platform for 4G.

TELUS is continuing to evaluate technology evolution paths, taking into account complex pros and cons with respect to competitive advantage, the evolving technology ecosystems, timing, our network sharing agreement with Bell, and roaming rules to be set for the wireless spectrum auction this spring.

As with many past successful technological evolutions, TELUS will continue to determine when and how best to evolve our networks based on customer demand, sound economics and technical considerations.



Eros Spadotto
Executive Vice-President, Technology Strategy

board of directors

R.H. (Dick) Auchinleck

Residence: Calgary, Alberta
Principal occupation: Presiding Director, ConocoPhillips Inc.
Director since: 2003
Education: Bachelor of Applied Science (Chemical Engineering), University of British Columbia
Other Boards: Enbridge Commercial Trust, EPCOR Centre for the Performing Arts, and Red Mile Entertainment
TELUS Committees: Pension, and Chair, Corporate Governance
TELUS shareholdings: 30,356¹



A. Charles Baillie

Residence: Toronto, Ontario
Principal occupation: Corporate Director
Director since: 2003
Education: Bachelor of Arts, Honours (Political Science & Economics), Trinity College, University of Toronto; MBA, Harvard Business School; and Honorary Doctorate of Laws, Queen's University
Other Boards and affiliations: Canadian National Railway Company and George Weston Limited; Chairman of Alberta Investment Management Corporation; President of Art Gallery of Ontario; Chancellor of Queen's University; and Officer of Order of Canada
TELUS Committees: Pension, and Chair, Human Resources and Compensation
TELUS shareholdings: 87,826¹



Micheline Bouchard

Residence: Montreal, Quebec
Principal occupation: Corporate Director
Director since: 2004
Education: Bachelor of Applied Science (Engineering Physics) and Master of Applied Science (Electrical Engineering), École Polytechnique; and Honorary Doctorates from Université de Montréal (HEC), University of Waterloo, University of Ottawa, Ryerson Polytechnic University, and McMaster University
Other Boards and affiliations: Citadel Group of Funds, Harry Winston Diamond Corporation, and Home Capital/Home Trust; Certified Member of the Institute of Corporate Directors; and Member of Order of Canada
TELUS Committee: Audit
TELUS shareholdings: 16,978¹



R. John Butler, Q.C.

Residence: Edmonton, Alberta
Principal occupation: Counsel, Bryan & Company
Director since: 1995
Education: Bachelor of Arts and Bachelor of Law, University of Alberta
Other Boards: Trans Global Insurance Company and Trans Global Life Insurance Company; and Trustee, Liquor Stores Income Fund
TELUS Committees: Corporate Governance, and Human Resources and Compensation
TELUS shareholdings: 22,171¹
TELUS options: 5,750²



Brian A. Canfield

Residence: Point Roberts, Washington
Principal occupation: Chair, TELUS Corporation
Director since: 1989
Education: Honorary Doctorate in Technology, British Columbia Institute of Technology
Other Boards and affiliations: Suncor Energy Inc., Canadian Public Accountability Board, and Crawford Panel on a Single Canadian Securities Regulator; and Member of Order of Canada and Order of British Columbia
TELUS Committee: Pension
TELUS shareholdings: 50,077¹
TELUS options: 79,400²



Pierre Ducros

Residence: Montreal, Quebec
Principal occupation: President, P. Ducros & Associés Inc.
Director since: 2005
Education: Bachelor of Arts, Université de Paris at College Stanislas, Montréal; Royal Military College of Canada; and Bachelor of Engineering (Communications), McGill University
Other Boards and affiliations: Canadian Institute for Advanced Research, Manulife Financial Corporation, and RONA Inc.; and Member of Order of Canada and Officer of Order of Belgium
TELUS Committee: Audit
TELUS shareholdings: 11,606¹





Visit telus.com/annualreport for more background information on our Board of Directors.

Darren Entwistle

Residence: Vancouver, British Columbia

Principal occupation: President and Chief Executive Officer, TELUS Corporation

Director since: 2000

Education: Bachelor of Economics (Honours), Concordia University; MBA (Finance), McGill University; and Diploma (Network Engineering), University of Toronto

Other Boards: Canadian Council of Chief Executives and McGill University; and Chair of the Royal Conservatory of Music's Capital Campaign

TELUS shareholdings: 378,641³

TELUS options: 140,200²

R.E.T. (Rusty) Goepel

Residence: Vancouver, British Columbia

Principal occupation: Senior Vice-President, Raymond James Financial Ltd.

Director since: 2004

Education: Bachelor of Commerce, University of British Columbia

Other Boards: Amerigo Resources Ltd., Auto Canada Income Fund, Baytex Energy Trust, Spur Ventures Inc., Vancouver 2010 Olympic Organizing Committee, and Vancouver Airport Authority; Executive Committee of the Business Council of British Columbia, and the Pension Advisory Committees of the Canadian Olympic Association and Simon Fraser University; and Chairman of Yellow Point Equity Partners

TELUS Committee: Audit

TELUS shareholdings: 29,470¹

John S. Lacey

Residence: Thornhill, Ontario

Principal occupation: Chairman, Advisory Board of Tricap

Director since: 2000

Education: Program for Management Development, Harvard Business School

Other Boards: Canadian Imperial Bank of Commerce, Cancer Care Ontario, and Loblaw Companies Limited; and Chairman of Doncaster Consolidated Ltd.

TELUS Committees: Corporate Governance, and Human Resources and Compensation

TELUS shareholdings: 30,949¹

TELUS options: 2,700²

Brian F. MacNeill

Residence: Calgary, Alberta

Principal occupation: Chairman, Petro-Canada

Director since: 2001

Education: Bachelor of Commerce, Montana State University; Certified Public Accountant (California); and Chartered Accountant (Canada)

Other Boards and affiliations: TD Bank Financial Group and West Fraser Timber Co. Ltd.; and Member of Order of Canada

TELUS Committee: Chair, Audit

TELUS shareholdings: 40,088¹

TELUS options: 2,700²

Ronald P. Triffo

Residence: Edmonton, Alberta

Principal occupation: Chairman, Stantec Inc.

Director since: 1995

Education: Bachelor of Applied Science (Civil Engineering), University of Manitoba; Master of Science (Engineering), University of Illinois; and Banff School of Advanced Management

Other Boards: Alberta's Promise, Board of Governors of Junior Achievement of Northern Alberta, and Advisory Council of the Faculty of Medicine and Dentistry at University of Alberta; Chairman of Alberta Ingenuity Fund; and Past Chairman of ATB Financial

TELUS Committee: Audit

TELUS shareholdings: 39,855¹

TELUS options: 6,800²

Donald Woodley

Residence: Mono Township, Ontario

Principal occupation: President, The Fifth Line Enterprise

Director since: 1998

Education: Bachelor of Commerce, University of Saskatchewan; and MBA, Richard Ivey School of Business, University of Western Ontario

Other Boards: Canada Post Corporation, Gennum Corporation, Steam Whistle Brewing Inc., and The Hospital for Sick Children Foundation

TELUS Committees: Corporate Governance, and Chair, Pension

TELUS shareholdings: 23,466¹

TELUS options: 5,750²

1 Represents the total common and non-voting shares and deferred stock units held as at December 31, 2007.

2 Represents total options for common or non-voting shares held as at December 31, 2007.

3 Represents the total common and non-voting shares and restricted stock units held as at December 31, 2007.



executive team

Darren Entwistle

President and Chief Executive Officer

Location: Vancouver, British Columbia

Joined TELUS: 2000

Executive: 2000

Education: Bachelor of Economics (Honours), Concordia University; MBA (Finance), McGill University; and Diploma (Network Engineering), University of Toronto

Boards and committees: Canadian Council of Chief Executives and McGill University; and Chair of the Royal Conservatory of Music's Capital Campaign

TELUS shareholdings: 378,641¹

TELUS options: 140,200²

Josh Blair

Executive Vice-President, Human Resources

Location: Vancouver, British Columbia

Joined TELUS: 1995

Executive: 2007

Education: Bachelor of Engineering (Electrical – Distinction), University of Victoria; and Executive Program, Queen's School of Business

Boards and committees: American Society for Training and Development Certification Institute and Skills Canada BC
TELUS shareholdings: 12,263¹
TELUS options: 27,635²

Joe Grech

Executive Vice-President, Network Operations

Location: Vancouver, British Columbia

Joined TELUS: 2000

Executive: 2000

Education: Bachelor of Applied Science (Electrical Engineering), University of Toronto

Boards and committees: Foundation Fighting Blindness and Vancouver Board of Trade

TELUS shareholdings: 54,619¹

TELUS options: 125,383²

Robert McFarlane

Executive Vice-President and Chief Financial Officer

Location: Vancouver, British Columbia

Joined TELUS: 2000

(Clearnet: 1994)

Executive: 2000

Education: Bachelor of Commerce (Honours), Queen's University; and MBA, University of Western Ontario

Boards and committees: Vancouver Advisory Board of The Salvation Army – British Columbia Division, and Royal and SunAlliance Insurance Company of Canada and Chair of its Audit Committee; and Vice-Chair of Business Council of British Columbia and member of its Economic Policy Committee

TELUS shareholdings: 142,989¹

TELUS options: 245,289²

Joe Natale

Executive Vice-President and President, Business Solutions

Location: Toronto, Ontario

Joined TELUS: 2003

Executive: 2003

Education: Bachelor of Applied Science (Electrical Engineering), University of Waterloo

Boards and committees: Royal Conservatory of Music, Livingston International Inc. and Soulpepper Theatre

TELUS shareholdings: 45,081¹

TELUS options: 145,370²

Karen Radford

Executive Vice-President and President, TELUS Québec and TELUS Partner Solutions

Location: Montreal, Quebec

Joined TELUS: 1998

Executive: 2004

Education: Bachelor of Science, Mount Allison University; and MBA, Dalhousie University

Boards and committees: Alberta Children's Hospital Foundation Board of Trustees, Loblaw Companies Limited, and TELUS Montreal Community Board; National Advisor to Youth in Motion and Women in Motion; and President and co-founder of the Women's Leadership Foundation

TELUS shareholdings: 32,299¹

TELUS options: 85,770²





Visit telus.com/annualreport for more background information on our executive team.

Kevin Salvadori

Executive Vice-President,
Business Transformation
and Chief Information Officer

Location: Vancouver,
British Columbia

Joined TELUS: 2000

(Clearnet: 1995)

Executive: 2003

Education: Bachelor of
Applied Science (Systems
Design Engineering),
University of Waterloo

Boards and committees:
BC Technology Industries
Association

TELUS shareholdings: 74,276¹

TELUS options: 233,052²

Judy Shuttleworth

Vice-Chair, Human Resources

Location: Vancouver,
British Columbia

Joined TELUS: 1965

Executive: 1999

Education: Executive programs at

Queen's University and University
of British Columbia; and Verizon
Executive Development Program

Boards and committees:
Human Resources Committee of
the Conference Board of Canada,
Society for Human Resources
Management, and Telco Industrial
Relations Committee; and

Vice-Chair of TELUS Vancouver
Community Board

TELUS shareholdings: 13,937¹

TELUS options: 35,950²

Eros Spadotto

Executive Vice-President,
Technology Strategy

Location: Toronto, Ontario

Joined TELUS: 2000

(Clearnet: 1995)

Executive: 2005

Education: Bachelor of Applied
Science (Electrical Engineering),
University of Windsor; and MBA,
Richard Ivey School of Business

TELUS shareholdings: 30,514¹

TELUS options: 182,398²

John Watson

Executive Vice-President and
President, Consumer Solutions

Location: Toronto, Ontario

Joined TELUS: 2000

(Clearnet: 1996)

Executive: 2005

Education: Bachelor of Business
Administration, York University;
and MBA, York University

Boards and committees:
Wireless Payment Services Inc.
and Canadian Wireless
Telecommunications Association

TELUS shareholdings: 37,299¹

TELUS options: 139,634²

Janet Yale

Executive Vice-President,
Corporate Affairs

Location: Ottawa, Ontario

Joined TELUS: 2003

Executive: 2003

Education: Bachelor of Arts,
McGill University; Master of
Economics, University of Toronto;
and Bachelor of Law, University
of Toronto

Boards and committees:
Business for the Arts, Canadian
Film Centre, Great Canadian
Theatre Company, Information
Technology Association of
Canada, International Institute
of Communications Board of
Trustees, and Ottawa Regional
Cancer Foundation; Past Chair
of Board of Directors, Ottawa
United Way/Centraide; and Chair
of National Arts Centre Gala and
TELUS Ottawa Community Board
TELUS shareholdings: 20,081¹
TELUS options: 66,350²

how we are organized

customer-facing business units

- Consumer Solutions
- Business Solutions
- TELUS Québec
- Partner Solutions

enabling business units

- Business Transformation
- Network Operations
- Technology Strategy

supporting business units

- Corporate Affairs
- Finance and
Corporate Strategy
- Human Resources



¹ Represents the total common and non-voting shares and restricted stock units held as at December 31, 2007.
² Represents total options for common or non-voting shares held as at December 31, 2007.

investor information

Stock exchanges and TELUS trading symbols

Toronto Stock Exchange (TSX)

common shares T
non-voting shares T.A

New York Stock Exchange (NYSE)

non-voting shares TU

Transfer agent and registrar

Computershare Trust Company of Canada

phone 1-800-558-0046 (toll-free within North America)
or +1 (514) 982-0171 (outside North America)
fax 1-888-453-0330 (toll-free within North America)
or +1 (416) 263-9394 (outside North America)
e-mail telus@computershare.com
website computershare.com

TELUS Investor Relations

phone 1-800-667-4871 (toll-free within North America)
or +1 (604) 643-4113 (outside North America)
fax (604) 899-9228
e-mail ir@telus.com
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TELUS general information

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Alberta (403) 530-4200
Ontario (416) 507-7400
Quebec (514) 788-8050

Annual and special meeting of shareholders

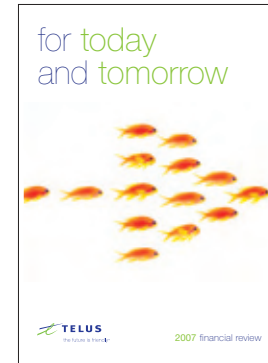
Thursday, May 8, 2008
11:00 a.m. (Mountain Time)
Macleod Hall, Lower Level, South Building
Calgary TELUS Convention Centre
120 Ninth Avenue SE
Calgary, Alberta

2008 expected dividend¹ and earnings dates

	Ex-dividend dates ²	Dividend record dates	Dividend payment dates	Earnings release dates
Quarter 1	March 7	March 11	April 1	May 8
Quarter 2	June 6	June 10	July 1	August 8
Quarter 3	September 8	September 10	October 1	November 7
Quarter 4	December 9	December 11	January 1, 2009	February 13, 2009

¹ Dividends are subject to Board of Directors' approval.

² Shares purchased on this date forward will not be entitled to the dividend payable on the corresponding dividend payment date.



For today and tomorrow... available online

For the complete TELUS story, including our full annual report (corporate and financial review) and our corporate social responsibility report, visit us online at telus.com/annualreport and telus.com/csr.

e-delivery invitation

We encourage the electronic delivery of TELUS information and invite you to sign up by visiting telus.com/electronicdelivery.

for today and tomorrow



where we work

TELUS' fibre-optic and wireless networks offer a complete portfolio of communications solutions to Canadians from coast to coast. Our national fibre-optic backbone delivers traditional telephony, data services and IP-based solutions. Our two wireless networks provide digital coverage to 96% of Canadians. We have more than 4,000 retail stores and dealer locations across Canada.

Coverage areas are approximate as of December 2007.
Actual coverage and network services may vary and are subject to change.

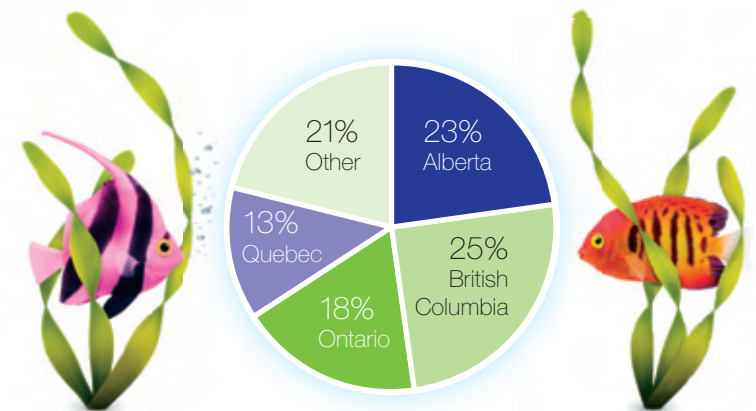
where we serve

Committed to being Canada's premier corporate citizen, we give where we live. We have established eight TELUS Community Boards across Canada to lead our local philanthropic initiatives. The chairs of each Board are:

- Mel Cooper – Victoria
- Nini Baird – Vancouver
- Dr. Bob Westbury – Edmonton
- Harold and Marilyn Milavsky – Calgary
- Rita Burak – Toronto
- Janet Yale – Ottawa
- Bernard Lamarre – Montreal
- Hugues St-Pierre – Rimouski

where we live

Now 34,000 members strong, the TELUS team has a growing presence across Canada and internationally.



telus.com



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Our environmental commitment

TELUS is committed to working in an environmentally responsible manner and to doing our part to help create sustainable communities.

The paper used in this report is certified by the Forest Stewardship Council (FSC), which means it comes from well-managed forests and known sources, ensuring local communities benefit and sensitive areas are protected.

TELUS has saved the resources shown below by using New Leaf Reincarnation Matte paper, which is designated as Ancient Forest Friendly and is manufactured with electricity that is offset with Green-e certified renewable energy certificates. This paper has 100 per cent recycled fibre content, includes 50 per cent post-consumer waste and is processed as chlorine-free.

By using this paper, we are*:

- Preserving 120 trees
- Saving 26,055 gallons of wastewater
- Eliminating 5,700 pounds of solid waste
- Preventing 9,632 pounds of greenhouse gases
- Saving 54 million BTUs of energy.

We ask that you please recycle this annual report. We promote the electronic delivery of TELUS information and invite you to sign up by visiting telus.com/electronicdelivery.

This report can also be viewed at telus.com/annual report. For other examples of our commitment to the environment, please visit telus.com/csr.

Ce rapport annuel est disponible en français en ligne à telus.com/rapportannuel, auprès de l'agent des transferts ou de TELUS – Relations avec les investisseurs.

Printed in Canada  (where facilities exist)

*Calculations are based on research by Environmental Defense and other members of the Paper Task Force.

The Ancient Forest Friendly logo represents the highest and most comprehensive standards for environmental responsibility in the paper industry. In order to be Ancient Forest Friendly, a paper must be manufactured with a high percentage of post-consumer waste and no virgin fibre from old-growth, ancient or endangered forests. Any virgin fibre used in the paper must be both FSC-certified and assessed to not originate from endangered forests. Bleaching must be chlorine-free, without the use of chlorine or chlorine compounds.

