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Customer Specific Arrangement

ITEM

212 Customer Specific Education Service (B.C. Only)

ITEM

212.1 Service Description

A service arrangement involving the provision of Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI) Service as specified in Item 470 of TCBC General Tariff (CRTC 1005), except as modified herein, and certain other services of the Company with rates, terms and conditions that are not regulated by the Commission. These services are provided in conformance with the determinations for bundling of services as set out in Telecom Decisions CRTC 94-19 and 97-19.

ITEM

212.2 **Conditions of Service**

- 1. Minimum Contract Period: 6 months. (Note 1)
- 2. Resale of this special arrangement is not permitted in accordance with the "Tariffs for Educational and Health Service Entities" (Telecom Decision CRTC 96-9).
- **Note 1**: The following termination liability provisions will supercede any conflicting termination provisions contained in the customer's contract with the Company for ISDN-PRI Service (TCBC General Tariff (CRTC 1005), Item 470) in order to facilitate this service arrangement:
 - a. Should the customer terminate the contract prior to six (6) months after the service commencement date, the termination charge shall be the total remaining monthly payments for the balance of the period up to six (6) months after service commencement.
 - b. No termination liability applies should the customer terminate the contract after six (6) months following the service commencement date.