

CARRIER ACCESS TARIFF

CRTC 21462

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Carrier Access Services

ITEM 207

Billing and Collection Service

ITEM

207.1 **Service Description**

The Company will provide Billing and Collection Service to a Service Provider for Eligible Services, at the rates and charges set out in 207.3, below. Billing and Collection Service includes:

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- 1. Preparation and rendering of bills to Customers for Eligible Services charges purchased by the Company from the Service Provider.
- 2. Collection of payments for Eligible Services charges, including appropriate taxes which the Service Provider will be responsible for remitting to the appropriate government(s).
- Answering of Customer questions regarding charges billed by the Company for Eligible Services, excluding questions regarding the details of the IXC's or Reseller's services, rates, rate structures and similar matters.
- 4. Application of credits and adjustments to Customer accounts in accordance with the Billing and Collection Services Procedures, which are provided to the Service Provider from time to time by the Company.

Definitions

For the purposes of this Tariff item:

"Account Receivable" means an individual charge, associated with an Eligible Service, purchased from a Service Provider according to the terms and conditions of the Company's Billing and Collections Services Agreement.

"Clearinghouse" means a party which settles, trades and regulates delivery of call records between carriers.

"Customer" means a party as defined in the Billing and Collection Services Agreement, who is provided Eligible Services by an IXC or Reseller, and who maintains a customer account with the Company.

"Eligible Services" means those telecommunications services specified in the Billing and Collection Services Agreement, which are provided by an IXC or Reseller to Customers utilizing the network(s) of the IXC or Reseller.

"Service Provider" means either:

- 1. an IXC providing Eligible Services;
- 2. a Reseller with interconnecting circuits with trunk-side access providing Eligible Services; or
- 3. a Clearinghouse acting on behalf of one or more such IXCs or Resellers.

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ITEM 207

Billing and Collection Service - Continued

ITEM

207.2 **Conditions of Service**

- 1. Billing and Collection Service is provided under the terms and conditions defined in this Tariff Item and in the Billing and Collection Services Agreement.
- 2. The Service Provider must execute a Billing and Collection Services Agreement with the Company, in order to receive Billing and Collection Service.
- 3. For any call which is charged back to the Service Provider by the Company pursuant to the Billing and Collection Services Agreement, the Company will provide to the Service Provider the name, telephone number and billing address of the Customer associated with the call.

ITEM 207.3

Rates

1. An accounts-receivable management discount will apply to each Account Receivable purchased from the Service Provider.

Service Item	Discount
Accounts-receivable management discount, as a percentage of the value of the Account Receivable purchased	

- 2. Processing charges per Account Receivable purchased from the Service Provider will apply each time an Account Receivable is:
 - a. returned prior to billing,
 - b. billed to a Customer, or
 - c. returned or charged back to the Service Provider after billing.

Service Item	Processing Charge
Account Receivable returned prior to billing, each	\$ 0.0321
Account Receivable billed, each	0.0776
Account Receivable returned or charged back after billing, each	2.54

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