TELUS' 2014 annual report contained statements regarding its rankings in J.D. Power and Associates Wireless Total Ownership Experience Study that were unclear. We wish to clarify the statements made on pages 1, 9, 13-14, 22, 44 and 52 by replacing them with the following:

• In 2014, Canadians rated Koodo as highest in customer satisfaction with standalone wireless providers and TELUS as the second highest full-service wireless provider for the third consecutive year in J.D. Power Wireless Ownership Experience Study.