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Residence Features Bundle

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Service Description

The Residence Features Bundle (the “Bundle”) provides residential customers who have the Company as their Local Exchange Carrier (“LEC”) at the time of billing, with exchange service and a choice of up to six of the following Call Management Services (could include forborne Voice Mail Services):

SMART Ring

Call Forwarding:

- Variable
- Busy §
- No Answer
- Busy/No Answer
- Fixed

Call Waiting

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Three-Way Calling

Call Display

Call Return

Call Screen

Visual Call Waiting

SMART Ring

Call Forwarding:

- Variable
- Busy §
- No Answer
- Busy/No Answer
- Fixed

§ Features grandfathered (i.e., no longer available to new bundle customers) effective 2009 05 25.

This Bundle also includes Local Exchange service and any Data Processing, Office Connection or Field Connection charges that would otherwise be applicable when subscribing to the Bundle or when requesting moves, changes or service feature upgrades within the Bundle.

The Bundle is offered on a monthly basis. Eligible residential Customers will receive a fulfillment letter from the Company at the time of subscription.

See Item 315.4 for any applicable promotions.

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Conditions of Service

1. The Bundle is available only to residential Customers who have the Company as their LEC.
2. The Bundle is available to residential customers in all Rate Bands (A, B, C, D, E, F and G) in B.C. and Alberta.
3. Customers may choose fewer than six features. However, the full rate will continue to apply.
4. Customers may change their choice of features for no additional charge.
5. Certain features may not be compatible with the use of Rotary Dial equipment.
6. When Visual Call Waiting is activated for a Customer that has chosen Call Waiting and Call Display as part of the Bundle, Visual Call Waiting will not be counted as a feature.
7. When a Customer terminates service under the Bundle within the first 90 days of service, the Customer's bill will be adjusted to reflect the difference between the Bundle and the individual rates and charges for Exchange Service, Call Management Service features and the Data Processing, Office Connection or Field Connection service charges that would have otherwise been applicable for that 90-day period. Such billing adjustments will not apply to requests for changes made after the first 90 days of service.

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For Customers subscribing to the Residence Value Bundle, the billing adjustment will reflect the difference between the Residence Features Bundle rate and the Residence Value Bundle rate and the Data Processing, Office Connection or Field Connection service charges that would have otherwise been applicable for that 90-day period.

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Rates

The Customer shall pay to the Company the following rates and charges for the Residence Bundle.

	Monthly Rate (Note 2)			
	Alberta		B.C.	
	Minimum Rate	Maximum Rate	Minimum Rate	Maximum Rate
Six (6) Features	\$39.45 (Note 1)	\$ #	\$41.45 (Note 1)	\$ #

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Note 1: Rates are interim approved pursuant to Telecom Order CRTC 2006-150, dated 2006 06 15.

Note 2: The rates shown in this tariff do not apply to exchanges in Sub-Rate Bands A1, B1, B2, B3, B4, B6 and B7 in British Columbia or sub-rate Bands A1, A2, A3, B1 and B3 in Alberta as the exchanges in these sub-rate bands, as listed in General Tariff CRTC 21461 Item 211, Forborne Residential Local Exchange Services, are forborne from regulation.

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Promotions

A. One-Month Free Promotion

1. The Promotion will be offered to eligible Customers between April 1, 2008 and September 30, 2008 (the "Promotion Period"). Any rates in place pursuant to the rate ranges set out in Item 315.3 will not apply for the one month period following the Customer's subscription to the Bundle (the "Benefit Period").
2. The Promotion is not available to Customers who were already subscribing to the Bundle as of April 1, 2008.
3. Customers may only subscribe to the Bundle once during the Promotion Period.