

Item  
2510      **Customer Traffic Studies**

Item  
2510.1      **Service Description**

Collection and analyzation of network usage data and/or network conditions data, generally performed at the Customer's request, for the purpose of indicating service levels, or for optimization or engineering of a Customer's Network service or Terminal Equipment.

Item  
2510.2      **Definitions**

For the purpose of this Tariff Item:

"All Trunks Busy Count" - A Peg Count which registers the number of times all units of an equipment component being tested are found busy during a specified interval.

"Lost Call Count" - A Peg Count which registers the number of times all units of an equipment component being tested are found busy, and a seizure attempt fails. This study is not available on individual lines.

"Peg Count" - A count of the seizure, or attempts at seizure, of telephone lines, trunks, circuits, or switching equipment or of the calls handled by an operator during a specified interval.

"Subscriber Line Usage Study" - A study which includes total trunk or trunk group Usage; Peg Counts of originating and terminating calls; and Lost Call Count.

"Usage" - Measurement of the length of time an equipment component is in service (use) while handling traffic load (excluding maintenance usage) during a specified interval. Measured in hundred call seconds (CCS).

Item  
2510.3      **Terms and Conditions of Service**

1. Customers shall be permitted one traffic study per 12 month period without charge. Charges for subsequent traffic studies during a 12 month period (12 months being measured from the date of the last free study) are:
2. Normal period for a traffic study shall be two weeks (14 days). Traffic studies may be extended to one month, on request, at the beginning of the study.

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3. Collected data may be edited, processed, and/or abridged by ED TEL before being presented to the Customer. Information presented to a Customer will pertain to that Customer's Network Usage only. Raw data, as well as information pertaining to ED TEL's Network, shared Network facilities, or usage comparing other similar Customers may be considered proprietary in nature, and may not be released.
4. ED TEL may collect traffic data for the purpose of optimizing its Network, or the Network of a specific Customer where that Customer is deemed by ED TEL to be adversely affecting overall or specific Network components or traffic patterns. This data may subsequently be released to the Customer without charge.
5. ED TEL may collect traffic data for the purpose of substantiating that reasonable levels of service are being maintained. This data may subsequently be released to a Customer without charge.
6. Where a Customer requested Traffic Study results directly in an increase to that Customer's Network, the charge for the Traffic Study may be waived.

Item  
2510.4      **Rates and Charges**

<b>Studies</b>	<b>Service Provision Charges</b>
First Annual Study	Free
Subsequent Annual Studies	
Lost Call Count only	\$125.00
Subscriber Line Usage (1-5 lines)	160.00
Subscriber Line Usage (6+ lines)	320.00