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513**Dedicated Loop Service**ITEM  
513.1**Service Description**

Dedicated Loop Service provides customers with the capability of monitoring a change in the status of an alarm or other type of monitoring sensor located at an alarm site.

This service offering is 2 wire, supporting speeds of up to 150 baud.

Note: Effective June 10, 2015, Dedicated Loop Service will no longer be available to new customers and/or new end customers of resellers. For existing customers (including end customers of resellers), new installations, moves, additions and changes will no longer be available starting February 23, 2021.

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513.2**Conditions of Service**

1. Dedicated Loop Service is provided subject to the availability of suitable facilities and equipment.
2. Dedicated Loop Service Distribution Equipment - The Company provides a suitable termination of the channel on the customer's premises reasonably close to the terminating equipment. All additional equipment and wiring beyond the service provider demarcation point is the responsibility of the customer.
3. Network
  - a. Channels are leased for continuous use between points in one or more exchanges, on a two-point or multi-point basis.
  - b. Transmission may be in one direction or alternately in either direction, without additional charge. Duplex operation is also provided.
  - c. The Company does not guarantee uninterrupted working of its service and/or equipment. It shall not be liable to any customer, user or other person for damages resulting from mistakes, omissions, interruptions, delays, errors in transmission, defects in transmission, failures or defects in equipment, or from any other cause; provided, however, that in any such case the Company shall on request make a refund of charges proportionate to the length of the interruption to the service.

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513.3 **Rates**

The Customer shall pay to the Company the following rates and charges for Dedicated Loop Service.

1. Equipment

	Rate Per Month			Service Charge (Notes 1, 2)
	Number of Accesses per Circuit			
	1 to 7	8 to 19	over 19	
a. Alarm Interface Module, including shelf				
– Central Office Port (Note 3)	\$ 25.20	\$ 50.33	\$ 83.95	\$ 50.00
– Customer Port, each access	25.20	13.43	10.07	50.00
b. Termination Unit, each access	16.80	16.80	10.07	50.00
c. Alarm Site Connection, each	---	---	---	67.00

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**Note 1:** A service charge applies for each new installation, on-premises move or change and off-premises move or change.

**Note 2:** Service charges will be waived for those customers who migrate from Signal Transmission Class A and B services (General Tariff CRTC 21461 Item 516) or Local Channel Service (General Tariff CRTC 21461 Item 522) to Dedicated Loop Service.

**Note 3:** The monthly rates are applicable once per central office.

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513.3 **Rates - Continued**

2. Network

a. Intraexchange

	Rate Per Month	Service Charge, each termination (Notes 1, 2)
i. Service Points on Different Properties in the Same Exchange: Each channel, each 400 meters via serving central office(s) between the centers of buildings where service is located	\$ 4.45 (Note 3)	---
Minimum	24.06 (Note 4)	---
Each terminal	---	\$ 100.00
Each terminal in excess of one on continuous property	---	60.00
ii. Service Points in Different Exchanges: (Intraexchange channel for an Interexchange Service) (Note 5) Each channel from the serving central office to a building in which there are one or more service points	24.06	
Each terminal	---	100.00
Each terminal in excess of one on continuous property	---	60.00
Channel termination	8.90 (Note 6)	---

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513.3 **Rates - Continued**

2. Network - Continued

b. Interexchange

- i. Monthly rates for each mile of rate distance between rate centers of the terminal exchanges are as follows:

Rate Distance (Miles)	Rate Per Mile
First 100 miles	\$ 3.36
Next 200 miles	3.07
Next 300 miles	2.17
Next 400 miles	1.37
Over 1,000 miles	0.75
Minimum monthly rate	\$ 78.54

**Note 1:** A service charge applies for each new installation, on-premises move or change and off-premises move or change.

**Note 2:** Service charges will be waived for those customers who migrate from Signal Transmission Class A and B services (General Tariff CRTC 21461 Item 516) or Local Channel Service (General Tariff CRTC 21461 Item 522) to Dedicated Loop Service.

**Note 3:** When a distributing or switching arrangement is provided, the point where the arrangement is located is designated as the control point. For a multi-point service, one service point is designated as the control point. The total chargeable interoffice distance is the combination of channels connecting all serving central offices that produces the lowest charge.

**Note 4:** Minimum monthly rate is applied based on the distance between a service point and the serving central office for each leg.

**Note 5:** In cases where the rate center is not the serving central office, the interoffice distance is rated based on 2. a. i.

**Note 6:** A channel termination charge is applicable in each rate center in which a service point is located.