CRTC 21461

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## Features and Optional Services

Section III

## ITEM 319

# **Business Calling Features Promotion**

## **ITEM**

## 319.1 **Service Description**

The Business Calling Features Promotion (the "Promotion") provides Business classified individual-line and multi-line Exchange Service customers with their choice of up to three Call Management Services (CRTC 21461, Item 300) from the list specified in this Tariff Item (could include forborne Voice Mail services), at no charge, for a six-month period.

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The Promotion is being offered for a twelve-month period ending June 3, 2008, that includes a six-month Enrollment Period (June 4, 2007 until December 4, 2007), and a six-month Benefit Period.

The Promotion is limited to Business classified individual-line and multi-line Exchange Service customers who currently have the Company as their Local Exchange Carrier (LEC) and former Business classified individual-line and multi-line Exchange Service customers of the Company.

Eligible customers will receive the Promotion for a six-month term that commences immediately upon enrollment in the Promotion.

During their Benefit Period, customers can subscribe to additional Call Management Service for an additional charge of \$5.00 per feature.

# ITEM

#### 319.2 **Definitions**

"Enrollment Period" is the six-month period from June 4, 2007, to December 4, 2007, in which the Promotion is offered by the Company to eligible customers.

"Benefit Period" is the six-month period in which a customer receives the Promotion and commences once the customer's subscription to the Promotion takes effect.

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ITEM 319	1 Business Calling Features Promotion - Continued		N 
ITEM 319.3	Co	onditions of Service	
	1.	All services and features within the Promotion are provided subject to the availability of suitable facilities and equipment.	
	2.	The Promotion is available only to:	1
		<ul><li>a. Business classified individual-line and multi-line Exchange Service customers who currently have the Company as their LEC; and,</li><li>b. former Business classified individual-line and multi-line Exchange Service customers who wish to have the Company as their LEC.</li></ul>	     
	3.	Residence classified Exchange Service customers are not eligible for the Promotion.	I
	4.	Customers will be billed in advance on a monthly basis.	1
	5.	Customers may subscribe to the Promotion for each Business classified individual-line and multi-line Exchange Service subscribed to by the Customer.	

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**ITEM** 

319 **Business Calling Features Promotion - Continued** 

**ITEM** 

## 319.3 Conditions of Service - Continued

6. With the exception of customers with Business classified multi-line Exchange Service, customers may choose up to three (3) of the following Call Management Services (Item 300) as part of the Promotion (could include forborne Voice Mail services):

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## Item 300

- Advanced Call Forwarding
- Call Director Service
- Call Display
- Call Forwarding
- Call Gate<sup>TM</sup>
- Call Return
- Call Screen
- Call Transfer
- Call Waiting
- Do Not Disturb<sup>TM</sup>
- Internet Call Director
- SMART Ring
- Three-Way Calling
- Visual Call Waiting

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7. Internet Call Director is only available under the Promotion if the customer has chosen the Company as their Internet Service Provider.

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## Features and Optional Services

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**ITEM** 

319 **Business Calling Features Promotion – Continued** 

**ITEM** 

319.3 **Conditions of Service – Continued** 

8. Customers with Business classified multi-line Exchange Service may choose up to three (3) of the following Call Management Services (Item 300) as part of the Promotion (could include forborne Voice Mail services):

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Item 300

- Call Display
- Call Forwarding
- Call Transfer
- Three-Way Calling

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9. Service Charges, as specified in Item 300 will continue to apply, where applicable, when customers request changes to the Call Management Service provided as part of the Promotion.

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10. The Promotion is not renewable. Customers may only subscribe to the Promotion once per line during the Enrollment Period.

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ITEM 319

**Business Calling Features Promotion – Continued** 

**ITEM** 

#### 319.3 Conditions of Service – Continued

- 11. Upon expiration of their Benefit Period, and subject to the following conditions, the customer will be deemed to have agreed to commit to subscribing to all the Call Management Services subscribed to by the customer as part of the Promotion, at the monthly rates specified in Item 300, unless the customer has contacted the Company with instructions to the contrary.
  - a. All customers of the Promotion will be notified by the Company before the end of their Benefit Period, as to when billing for any Call Management Services subscribed to by the customer as part of the Promotion will take place, absent any indication to the contrary; and
  - b. Customers may cancel any Call Management Services subscribed to by the customer as part of the Promotion without penalty within sixty (60) days after billing for these Call Management Services has commenced and receive a credit for any amounts paid for these Call Management Services in that 60-day period.

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## Features and Optional Services

Section III

ITEM 319

**Business Calling Features Promotion - Continued** 

ITEM

319.4 **Rates** 

The Customer shall pay to the Company the following rates and charges for the Promotion:

Alberta and British Columbia	First 3 Call Management Service Features	Charge for Additional Call Management Service Features	Service Charges
All Rate Bands	(No Charge)	(Note 1)	Notes 2 & 3

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- **Note 1:** An additional charge of \$5.00 per line per month will apply for each additional Call Management Service subscribed to by the customer during their Benefit Period. At the expiry of a customer's Benefit Period, the prevailing tariffed rates specified in General Tariff (CRTC 21461), Item 300, *Call Management Services* for these additional Call Management Service will apply.
- **Note 2:** There are no Service Charges associated with the customer's initial subscription to the Promotion.
- **Note 3:** Other Service Charges specified in General Tariff (CRTC 21461), Item 300, *Call Management Services* will continue to apply for customers who request changes to their Call Management Service during their Benefit Period.