



TELUS Health Medical Alert
**More independence.
 Less worry.**

4 tips to prevent falls and injuries.

- 
 Clear hazards (indoors and outdoors) to make your home safer and more accessible.
- 
 Improve your strength and balance with regular exercise.
- 
 Speak with your loved ones to plan and prepare for an emergency.
- 
 Consult your doctor if you have any questions about your medical needs in the event of a fall or an emergency.

Stay connected with the Caregiver Mobile app.

Included with TELUS Health Medical Alert, the Caregiver Mobile app helps keep caregivers close to their loved ones.

Caregivers can customize notifications and activity insights including pendant location, low battery alerts and more.



I feel so much more confident with my TELUS Health Medical Alert device.



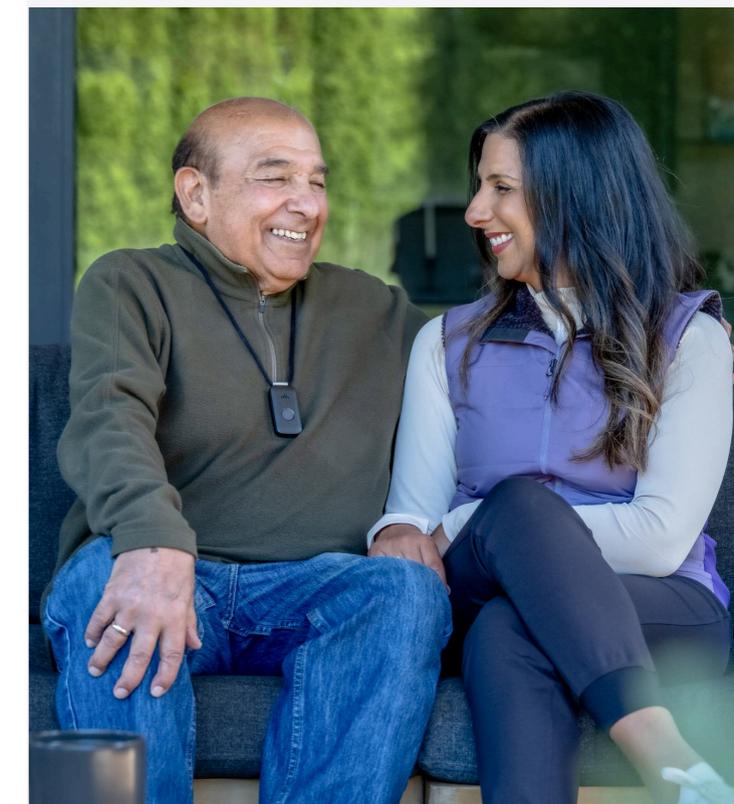
Helen N.

Order today.

1-844-697-1995

telushealth.com/MedicalAlert

1. TELUS Health Medical Alert Pendant is water-resistant (IP67); can be worn in the shower but should not be submerged. 2. For Medical Alert Pendant compared to similar mobile devices with 24/7 Central Monitoring Services and available 2-way communication. 3. The fall detection feature uses motion technology guidelines like algorithms and sensors to help detect the occurrence of a fall. It is usually more accurate when the device is worn with the provided lanyard on your chest over clothing. If the device detects a fall, it will call an operator who can dispatch emergency services and/or contact your emergency contacts if needed. In some instances, the fall detection feature might not detect all falls. If you do fall, do not wait for the call; always press and hold the button for help when possible. The device includes an alarm cancelling feature so that if you don't need assistance, you can tell the operator when asked. 4. TELUS Health Medical Alert Pendant operates anywhere in Canada where cellular coverage is available. GPS capabilities are approximate and may not always be possible. TELUS, the TELUS Health logo, LivingWell Companion, and telus.com are trademarks of TELUS Corporation, used under license. All copyrights for images, artwork and trademarks are the property of their respective owners. All rights reserved. © 2026 TELUS. ENDI20260129



24/7 access to help at the push of a button

Adults over 65 are at increased risk for falls.

Falls can result in chronic pain, reduced mobility and less independence for seniors.



1+ fall a year among 20-30% of seniors



88.6% of injury-related hospitalizations are due to falls



95% of hip fractures are caused by falls

A medical alert device can help facilitate access to assistance in the event of an injury or fall.

Source: Government of Canada
Falls in Older Adults and You CAN Prevent Falls!

24/7 access to help — wherever life takes you.

You're in good hands with TELUS Health — the largest Canadian-owned medical alert systems provider.



On the go
TELUS Health
Medical Alert Pendant



At home
LivingWell
Companion™ Home

24/7 access to emergency support at the push of a button (press and hold for three seconds)	✓	✓
2-way voice calling	Via pendant	600 ft. coverage via base station
Water-resistant protection ¹	✓	✓
Extended battery life ²	Up to 6 days, includes charging cradle	Built-in, lasts 3-5 years
State-of-the-art fall detection feature ³	✓	
Included Caregiver Mobile app	✓	
Advanced Canada-wide location tracking ⁴	✓	
Multiple ways to wear	Lanyard or belt clip	Lanyard or wristband

Go wherever life takes you — independently.



24/7 access to help when you need it.



Small, lightweight and discreet.



Stay connected with the Caregiver Mobile app.

