

ITEM

340 **Answer Supervision Service**

ITEM

340.1 **Service Description**

Answer Supervision Service is an off-hook signalling arrangement transmitted back to the originating end of a switch connection when the called number answers.

ITEM

340.2 **Feature Descriptions**

For the purposes of this Tariff Item, Answer Supervision shall provide the following:

1. "Answer Supervision Local" means the answer condition generated when the telephone at the terminating end of a call placed within the local calling area provides an off-hook signal.
2. "Answer Supervision Message Toll" means the outbound direct distant dialed (DDD) Message Toll Call where the answer condition is generated by the automatic message accounting switch and an off-hook signal indication is relayed through the Public Switched Telephone Network to the local exchange and passed on to the Customer's system or equipment.

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340.3 **Conditions of Service**

1. Answer Supervision shall be furnished for use with outgoing and two way trunks.
2. Answer Supervision shall not be provided for use on Hotel/Motel toll terminals.
3. Answer Supervision is furnished subject to the availability of suitable equipment and Facilities.
4. Customer call record information generated through the use of Answer Supervision is for internal Customer use only. If any discrepancies occur between TCI billing and the billing details derived by the Customer, TCI billing information shall prevail. The providing of Answer Supervision in no way shall alter TCI's current billing systems, information or processes.
5. The Customer shall continue to be billed on the basis of TCI derived billing information which shall be considered correct in the event of a dispute or any disparity with call accounting system or call detailed recorder derived data.

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340.3 **Conditions of Service - Continued**

6. The Customer is responsible for all costs incurred dealing with its switchboard upgrades, modification or rearrangement to receive Answer Supervision.
7. Answer Supervision is furnished on a monthly rental or a three year or five year Initial Service Period selected by the Customer. Customers selecting the 3 year or 5 year Initial Service Period will be required to execute a contract.
8. In the event of termination of all or part of any Answer Supervision Service prior to expiration of the Initial Service Period, the Customer shall pay to TCI all outstanding charges for service furnished up to the effective date of the termination plus an amount equal to the outstanding payments for the unexpired portion of the Initial Service Period.
9. When a Customer's contract expires, and the Customer has not executed a new agreement for the extension of the Service, the Customer shall be assessed the regular monthly rates for the Service.
10. The service will be available to Customers on a per trunk basis for use with Customer provided call accounting and call detailed recorder equipment.

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340.4 **Rates**

The Customer shall pay to TCI the following rates and charges for Answer Supervision Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

Service Item	Contract Term Rate			Service Charge
	Monthly	3 Year	5 Year	
Answer Supervision, each trunk	\$ 5.00	\$ 3.00	\$ 1.00	Item 350 (x) (Note 1)

- (x) A Service Charge will be assessed to establish Answer Supervision on an existing Business Individual Line or Business Multi-line. No Service Charge shall apply when the service feature is provided with the installation of a Business Individual Line or Business Multi-line.

Note 1: Refers to the former TELUS Communications Inc.'s General Tariff – Basic Services Item 350.