

CRTC 21461

Service and Other Charges

ITEM

400 **TELUS Online Tariffs**

ITEM

400.1 Service Description

TELUS Online Tariffs provide for an electronic copy of the Company's Tariff(s), Tariff F updates or individual parts under the terms and conditions as contained in this Tariff Item. TELUS Online Tariffs are accessible, via a viewer's Internet access, at a Company's designated Internet address published to the Customers and the public from time to time.

ITEM

400.2 **Conditions of Service**

- 1. The Company provides TELUS Online Tariffs on a non-subscription (no-charge) basis in lieu of the chargeable tariff subscription service prescribed by sections 12 and 13(c) of the *CRTC Tariff Regulations*.
- 2. The Tariff information provided is that which is in effect at the time of viewing. The list of the Company's Tariffs available on-line are as specified in Item 400.3 (the Company Tariffs).
- 3. The Company Tariffs are also available for inspection by the public at the Company business offices during normal business hours.
- 4. Upon request from a Customer at a Company business office, the Company will provide at no charge, one paper-copy of individual pages from the Company Tariff to a maximum of ten (10) pages. The ten (10) pages may be from one or more Company Tariffs as specified in Item 400.3. The Company provides this free paper-copy service as a convenience to the Company's Customers only, subject to the limitations specified in Item 400.2.5.
- 5. The Company may refuse to provide the free paper-copy allowed in Item 400.2.4 to a Customer when, in the Company's opinion, there is an attempt by the Customer to abuse the free paper-copy service.
- 6. Viewer or user of Company Tariffs (either Company Customers or otherwise) acknowledges that the information contained in the Company Tariff(s) is proprietary to the Company, and that the Company has copyright in the Company Tariffs (in either electronic form or otherwise).



Service and Other Charges

ITEM

400 **TELUS Online Tariffs - Continued**

ITEM

400.2 **Conditions of Service - Continued**

- Upon request from a Customer, the Company will provide at no charge one paper copy of the rate area map(s), up to a maximum of 10 pages, in which the Customer's <u>basic</u> telephone exchange service is (or will be) located as follows:
 - a. Customers in Alberta: individual Base Rate Area (BRA) or Island Base Rate Area (IBRA) maps of the Alberta exchange; or
 - b. Customers in British Columbia: exchange maps of the British Columbia exchange within which uniform charges are applied.

Such requests should be directed to the Company's Regulatory Tariffs team. Additional copies (or maps for other exchanges), and all other requests for maps, will be provided based on the expenses incurred by the Company.

- 8. Effective 2001 12 26, the Company shall cease to provide paper-copy of Tariff updates or revisions to all previous customers of the Company's former Tariff Subscription Service (former TCI General Tariff (CRTC 18001), Item 120; or TCBC General Tariff (CRTC 1005), Item 22).
- 9. Effective 2001 12 26, TELUS Online Tariffs shall be the only means that the Company provides Tariff updates for all Company Tariffs (including those identified in Items 400.3.2).



GENERAL TARIFF

Service and Other Charges

ITEM

400 **TELUS Online Tariffs - Continued**

ITEM

400.3 List of Company Tariffs

1. TELUS Communications Company (TCC) – entity from March 1, 2006 onward:

Tariff Title	Tariff CRTC (21400 Series)		
Index of Tariffs	21460		
General Tariff	21461		
Competitor Services Tariff	21462		
Special Facilities Tariff	21463		

2. Former TCI (Alberta only) and TCBC (British Columbia only) Tariffs yet to be integrated into the Company Tariff CRTC 21400 series:

Tariff Title	Former TCI	TCBC Tariff
	Tariff CRTC	CRTC
Index of Tariffs		1000
General Tariff	18001	1005
V &H Co-ordinates Tariff	18004	
Special Assembly Tariff	18006	1020
Carrier Access Tariff	18008	
List of Rate Centers and Exchanges for Message		1010
Toll Service		
Tariffs for Interconnection with the Facilities of		1017
Interexchange Carriers (IXC's)		
Tariff for Interconnection with the Equipment and		1019
Facilities of Telesat Canada		
Special Assembly Tariff for Interconnection with		1027
Equipment and/or Facilities of Interexchange		
Carriers (IXC's)		

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