



INSIDER TRADING POLICY

**FEBRUARY 10, 2004
(LAST AMENDED NOVEMBER 4, 2021)**

TELUS Insider Trading Policy

INTRODUCTION

TELUS Corporation has adopted these internal guidelines to control transactions involving its securities by all TELUS team members and to ensure TELUS team members are aware of and comply with their legal obligations and TELUS' policy with respect to "insider trading" and "tipping".

"TELUS" or the "Company", as used in this Policy, means TELUS Corporation and its Subsidiaries (as defined at Section 2(m)). "Reporting Issuer", as used in this Policy, means TELUS Corporation, TELUS Communications Inc., and TELUS International (Cda) Inc.

We expect every TELUS team member to fully comply with all applicable legal requirements and this Policy. The objectives of this Policy are to:

- educate TELUS team members about their legal obligations with respect to insider trading and tipping; and
- foster and facilitate compliance with applicable laws to prevent transactions by TELUS team members that would not be in full compliance with the legal requirements.

Scope of this Policy

This Policy applies to all TELUS team members, including employees of TELUS International (Cda) Inc. and its Subsidiaries ("TI"). Certain TELUS team members, including directors, officers and other employees of TI, may also be subject to the insider trading policy of TI. If you are such a team member, you should review and comply with the TI insider trading policy.

LEGAL BACKGROUND

1. Insider Trading and Tipping

As a TELUS team member, you are considered to be in a "special relationship" (as defined at Section 2(k)) with TELUS under securities laws. Because of that:

- a) Securities laws prohibit you from trading in securities of a Reporting Issuer with knowledge of a material fact or material change (as defined at Sections 2(g) and 2(f)) related to the Reporting Issuer that has not been generally disclosed. You are also prohibited from recommending or encouraging another person (such as a relative or friend) to trade in securities of a Reporting Issuer when you have knowledge of an undisclosed material fact or material change. These prohibited activities are commonly known as "insider trading".
- b) With respect to public companies which are not one of the Reporting Issuers, securities laws also prohibit you from trading in (or recommending or encouraging another person to trade in) the securities of such a public company when you have knowledge of a material fact or material change regarding that other public company that has not been generally disclosed, and that knowledge was gained:
 - (i) during the course of your work at TELUS;
 - (ii) because you are in a "special relationship" with that other public company; or

- (iii) because you were “tipped” by another person who was in a “special relationship” with that other public company.
- c) Except in very limited circumstances, securities laws prohibit you from informing any other person of a material fact or material change about a Reporting Issuer or about any public company referred to in Section 1(b) above, before the material fact or material change has been generally disclosed. This prohibited activity is commonly known as “tipping.” Both you and the person who receives the information from you could be liable under securities laws if the person who receives the information trades in securities of the Reporting Issuer or other public company. See TELUS’ Policy on Corporate Disclosure and Confidentiality of Information for further information.

2. Definitions

- a) “**Broker**” means a securities broker, dealer, advisor or portfolio manager firm or individual.
- b) “**Brokerage Account**” has the meaning ascribed thereto in Section 3 of this Policy.
- c) “**Chief Legal and Governance Officer**” means the Chief Legal and Governance Officer of TELUS Corporation and TELUS Communications Inc.
- d) “**discretionary restricted periods**” are imposed from time to time on TELUS team members, in addition to the regularly scheduled restricted periods, following consultation with the Chief Legal and Governance Officer and the Executive Vice President and Chief Financial Officer.
- e) “**Insider**” means a TELUS team member who is described in Section 4(a)(i) of this Policy.
- f) “**material change**” in relation to the affairs of any Reporting Issuer, means a change in the business, operations, assets or ownership of that Reporting Issuer that would reasonably be expected to have a significant effect on the market price or value of any of the securities of that Reporting Issuer, or a decision to implement such a change made by: (i) senior management of that Reporting Issuer who believe that confirmation of the decision by the board of directors of that Reporting Issuer is probable; or (ii) the board of directors of that Reporting Issuer.
- g) “**material fact**” in relation to securities issued or proposed to be issued by any Reporting Issuer, means a fact that would reasonably be expected to have a significant effect on the market price or value of such securities.
- h) “**Material Information**” means any information relating to the business and affairs of a publicly traded company that results in, or would reasonably be expected to result in, a significant change in the market price or value of any of the listed securities of that company if generally disclosed. Material Information includes both material changes and material facts. (See attached Schedule A for examples of potential Material Information.).
- i) “**regularly scheduled restricted periods**” begin the first day of the month following each quarter or year-end and end 24 hours following the time at which TELUS discloses its annual or quarterly financial results.

- j) **“Reporting Issuers”** refers to TELUS Corporation and any Subsidiary of TELUS Corporation which is a reporting issuer, as that term is defined under Canadian securities laws, from time to time. As of the date hereof, TELUS Corporation, TELUS Communications Inc. and TELUS International (Cda) Inc. are Reporting Issuers.
- k) **“Restricted Team Member”** means a TELUS team member who is described in Section 4(a)(ii) or (iii) of this Policy.
- l) **“special relationship”** for the purpose of this Policy means a person that is in a special relationship with TELUS if the person:
 - (i) is a TELUS team member; or
 - (ii) is engaging in or is proposing to engage in any business or professional activity with or on behalf of any one of the Reporting Issuers or its Subsidiaries, and includes, without limitation, a consultant.
- m) **“Subsidiary”** means an affiliated body corporate as defined pursuant to the *Business Corporations Act (British Columbia)*, as amended from time to time, and any partnership or other unincorporated association in which TELUS Corporation or any of its affiliated bodies corporate (as so defined) has a controlling interest.
- n) **“TELUS team member”** refers to each director, officer, or employee of TELUS Corporation or any of its Subsidiaries.

OBLIGATIONS

3. Obligations on all TELUS team members

As a TELUS team member:

- a) You cannot trade in securities of any Reporting Issuer while in possession of Material Information with respect to that Reporting Issuer that has not yet been generally disclosed. However, this prohibition does not apply to the automatic acquisition of securities pursuant to a plan established by a Reporting Issuer for dividend reinvestment or automatic share purchases or the crediting of dividend equivalents under an equity incentive plan established by a Reporting Issuer.
- b) You cannot trade in securities of a Reporting Issuer while in possession of Material Information with respect to another Reporting Issuer that has not yet been generally disclosed and that also constitutes Material Information with respect to the first Reporting Issuer.
- c) You cannot trade in the securities of another public company while in possession of Material Information regarding that public company which knowledge was gained during the course of your work at TELUS, if the Material Information has not been generally disclosed to the public.
- d) You cannot recommend or encourage another person to trade in securities of any Reporting Issuer while in possession of Material Information regarding that Reporting Issuer that has not yet been generally disclosed.

- e) You cannot inform other people of Material Information regarding TELUS before that Material Information has been generally disclosed, except under very limited circumstances as permitted under securities laws.
- f) You cannot inform other people of Material Information regarding a public company where you have gained that information in the course of your work at TELUS before that Material Information has been generally disclosed, except under very limited circumstances as permitted under securities laws.

The aforementioned prohibitions on trading securities equally apply to any accounts you may have with a Broker, regardless of whether the Broker has discretionary authority to make trades on the account, (a “**Brokerage Account**”). Appropriate arrangements should be made with any Broker, without disclosing Material Information to the Broker, to prohibit trades within your Brokerage Accounts in the securities of the applicable Reporting Issuer or public company while you are subject to a prohibition on trading. For greater certainty, the foregoing statement about Brokerage Accounts does not restrict automatic acquisitions of securities pursuant to a plan established by a Reporting Issuer for dividend reinvestment or automatic share purchases or the crediting of dividend equivalents under an equity incentive plan established by a Reporting Issuer.

Whether undisclosed information constitutes Material Information with respect to any Reporting Issuer will depend on how material that information is to an investor in that Reporting Issuer. Undisclosed information relating to TI may be Material Information with respect to TI even if it would not be Material Information with respect to TELUS Corporation. Likewise, undisclosed information relating to TELUS Corporation and Subsidiaries other than TI may be Material Information with respect to TELUS Corporation even if it would not be Material Information with respect to TI.

Please contact the Corporate Governance Office if you have any questions about your obligations above. See also TELUS’ Policy on Corporate Disclosure and Confidentiality of Information for more information.

4. Additional Obligations on Insiders and Restricted Team Members

Additional obligations are imposed on TELUS team members who are Insiders or Restricted Team Members, as described in this Section 4.

a) Definitions

- i) Are you an Insider of TELUS?

As of the date hereof, the following TELUS team members are Insiders of TELUS:

- 1) the directors and officers of TELUS Corporation; and
- 2) the directors and officers of TELUS Communications Inc.

- ii) Are you a Restricted Team Member for the purposes of regularly scheduled restricted periods?

The following TELUS team members are Restricted Team Members of TELUS during regularly scheduled restricted periods:

- 1) All Insiders and other TELUS team members at or above the vice-president job level (e.g. Presidents, Senior Vice Presidents, Managing Directors and Vice Presidents), including TELUS team members in acting positions.
 - 2) All other TELUS team members who receive notice from the Chief Legal and Governance Officer, the Corporate Governance Office or with respect to TI team members, the SVP, Chief Legal Officer and Corporate Secretary of TI, that they are designated Restricted Team Members during such periods.
- iii) Who is a Restricted Team Member for the purposes of discretionary restricted periods?

All TELUS team members who receive notice that they are designated Restricted Team Members during such periods.

b) Obligations on Restricted Team Members

- i) During regularly scheduled restricted periods, the affected Restricted Team Members cannot:
- 1) trade in any shares or debt securities of a Reporting Issuer (including in a Brokerage Account);
 - 2) exercise share options of a Reporting Issuer;
 - 3) trade in deferred share units, performance share units or restricted share units of a Reporting Issuer;
 - 4) change the percentage contribution to an employee share purchase plan of a Reporting Issuer; or
 - 5) join or withdraw from an employee share purchase plan of a Reporting Issuer.

Restricted Team Members may, however, continue to make purchases under an employee share purchase plan of a Reporting Issuer.

- ii) During a discretionary restricted period, the affected Restricted Team Members cannot:
- 1) trade in the securities of the Reporting Issuer specified in the restricted notice (including in a Brokerage Account);
 - 2) exercise share options of the specified Reporting Issuer;
 - 3) trade in deferred share units, performance share units or restricted share units of the specified Reporting Issuer;
 - 4) change the percentage contribution to an employee share purchase plan of the specified Reporting Issuer; or
 - 5) join or withdraw from an employee share purchase plan of the specified Reporting Issuer.

Restricted Team Members subject to a discretionary restricted period may, however, continue to make purchases under an employee share purchase plan of the relevant Reporting Issuer.

- c) *Ceasing to be a Restricted Team Member following a change in your position or employment with TELUS*

If during a restricted period (a) you cease to be employed by TELUS or (b) your position or responsibilities as a TELUS team member change such that you no longer have access to the information that resulted in you being designated a Restricted Team Member, you will cease to be a Restricted Team Member at the end of such restricted period.

5. Exceptions to trading during regularly scheduled restricted periods

Notwithstanding the prohibitions in Section 4(b)(i) imposed during a regularly scheduled restricted period, affected Restricted Team Members who wish to do a cashless exercise of options at the end of a calendar year with the sale of the shares acquired on exercise of such options taking place after the calendar year end during the regularly scheduled restricted period commencing on January 1, may do so but only if all of the following conditions are met:

- a) the Restricted Team Member must provide instructions on or before the last trading day of the calendar year, to the administrator of an option plan of a Reporting Issuer, to exercise the options and sell the shares acquired on such exercise,
- b) the instructions must be irrevocable;
- c) the sale of shares acquired on exercise of the options must occur on the first trading day after January 1; and
- d) at the time that the irrevocable instructions are given, the Restricted Team Member must not: be in possession of any undisclosed Material Information; be otherwise subject to another trading ban; or be otherwise prohibited by law from trading in such securities.

Any shares not sold on the first trading day after January 1 may not be sold until the regularly scheduled restricted period commencing after year end has expired and the Restricted Team Member is not otherwise prohibited by law or this Policy from selling such shares. Therefore, if the Restricted Team Member is unable to sell all of the shares acquired on the option exercise on the first trading day, he or she will, as a result of the condition in Section 5(c) above, be required to self-fund the option price of the unsold shares until such time that a sale is permitted.

6. Obligation on Insiders to file Insider Reports

- a) *Insider Reports*

Under securities laws and TELUS policy, Insiders are required to file a report (the “**Insider Report**”) with securities regulators any time they trade in shares, debt securities, options (including the grant and exercise of options), deferred share units, restricted share units or performance share units of a Reporting Issuer. The requirement also applies to related financial instruments, including derivatives, which includes any instrument, agreement, security or exchange contract that derives or bases its value, market price or payment obligations on the value, market price or payment obligations of a security of a Reporting Issuer or affects an Insider’s economic interest in a security

of a Reporting Issuer or that affects the extent to which the Insider's economic or financial interests are aligned with those of a Reporting Issuer or its securities. Insiders generally must file an Insider Report electronically through the "System for Electronic Disclosure by Insiders" ("SEDI") within 5 calendar days after each trade. However, some flexibility exists to report the automatic acquisition of securities pursuant to a plan established by a Reporting Issuer for dividend reinvestment or automatic share purchases or the crediting of dividend equivalents under an equity incentive plan established by a Reporting Issuer on an annual basis instead.

Securities laws provide some exemptions from filing insider reports. TELUS has also obtained exemption orders that provide some relief from the insider reporting requirements with respect to trades in certain securities. Please contact the Corporate Governance Office for further information on exemptions.

b) Notice to Chief Legal and Governance Officer

All Insiders must give prior notice to, and receive approval from, the Chief Legal and Governance Officer any time they wish to trade in any of the securities of any Reporting Issuer.

7. Prohibitions against short selling, hedging and certain trading

TELUS team members at senior levels are either required or encouraged to meet specified equity ownership targets, to further align their interests with that of other shareholders. Transactions that hedge, limit or otherwise change a team member's economic interest in and exposure to the full rewards and risks of ownership in TELUS securities would be contrary to this objective.

For that reason, all TELUS team members who are Insiders (as defined in Section 4(a)(i)) and all other TELUS team members who hold job positions at or above the vice president level (e.g. Presidents, Senior Vice Presidents, Managing Directors and Vice Presidents) of TELUS Corporation or any Subsidiary, including individuals in acting positions, are prohibited from engaging in the following transactions with respect to TELUS Corporation or TI securities:

- a) short sales,
- b) monetization of equity awards (e.g. share options, restricted share units, performance share units, deferred share units) before vesting,
- c) transactions in derivatives on TELUS Corporation or TI securities such as put and call options, or
- d) any other hedging or equity monetization transactions where the team member's economic interest and risk exposure in the TELUS securities are changed, such as collars or forward sale contracts.

The prohibitions in this section equally apply to any of your Brokerage Accounts; however, such prohibitions do not apply to trades associated with the exercise of TELUS Corporation or TI share options in accordance with TELUS approved procedures.

8. Waiver

Notwithstanding any of the prohibitions contained in Section 4 and Section 7, the Chief Legal and Governance Officer may, at his or her discretion, waive the prohibitions contained in Sections 4 and

7, in exceptional circumstances, provided that the TELUS team member seeking the waiver does not have any undisclosed Material Information and that making such an exception would not violate any applicable securities laws. The Chief Legal and Governance Officer will report any such waivers to the Corporate Governance Committee at the next regularly scheduled meeting of the Corporate Governance Committee.

9. Potential Civil and Criminal Penalties

The consequences of carrying on any prohibited insider trading activity or failing to file an insider report where required on a timely basis can be severe and may give rise to disciplinary measures up to and including dismissal for cause, as well as legal sanctions such as fines and criminal sanctions.

10. Amendments

This policy was approved by the TELUS Board of Directors on November 4, 2021. It will be reviewed annually by the Chief Legal and Governance Officer, who will recommend any material amendments to the Corporate Governance Committee for further recommendation to the Board for approval. Amendments of a non-material nature may be approved by the Chief Legal and Governance Officer.

Insider Trading
Quick reference list

DO NOT TRADE OR RECOMMEND/ENCOURAGE OTHERS TO TRADE IN SECURITIES OF TELUS, TELUS INTERNATIONAL (CDA) INC. OR ANOTHER PUBLIC COMPANY WHEN YOU:

- know Material Information about TELUS or TI which has not been generally disclosed and disseminated to the public;
- know Material Information about another public company which has not been generally disclosed and disseminated to the public and you learned of such Material Information because of your business or dealings with TELUS;
- have received notice from the Chief Legal and Governance Officer or his/her designee that you are subject to a restricted period; or
- have received any other notice from the Corporate Governance Office that you cannot trade in such securities.

Schedule A

Except from s. 4.3 of National Policy 51-201: Examples of Potentially Material Information

The following are examples of information that would be Material Information if they result in, or would reasonably be expected to result in, a significant change in the market price or value of any of the listed securities of a Reporting Issuer:

- Changes in share ownership that may affect control of a company
- Major reorganizations, amalgamations or mergers
- Takeover bids, issuer bids or insider bids
- Public or private sale of additional securities
- Planned repurchases or redemptions of securities
- Planned splits of common shares or offerings of warrants or rights to buy shares
- Any share consolidation, share exchange, or stock dividend
- Changes in a company's dividend payments or policies
- The possible initiation of a proxy fight
- Material modification to rights of security holders
- A significant increase or decrease in near-term earnings prospects
- Unexpected changes in financial results for any periods
- Shifts in financial circumstances, such as cash flow reductions, major asset write-offs or write-downs
- Changes in the value or composition of a company's assets
- Any material change in the company's accounting policy
- Any development that affects the company's technology, products or markets
- A significant change in capital investment plans or corporate objectives
- Major labour disputes or disputes with major contractors or suppliers
- Significant new contracts, products, patents or services or significant losses of contracts or business
- Change to the board of directors or executive management, including the departure of the company's CEO, CFO, COO or president (or persons in equivalent positions)

- The commencement of, or developments in, material legal proceedings or regulatory matters
- Waivers of corporate ethics and conduct rules for officers, directors and other key employees
- Any notice that reliance on a prior audit is no longer permissible
- De-listing of the company's securities or their movement from one quotation system or exchange to another
- Significant acquisitions or dispositions of assets, property or joint venture interests
- Acquisitions of other companies, including a take-over bid for, or merger with, another company
- The borrowing or lending of a significant amount of money
- Any mortgaging or encumbering of a company's assets
- Defaults under debt obligations, agreements to restructure debt, or planned enforcement procedures by a bank or any other creditors
- Changes in rating agency decisions
- Significant new credit arrangements.