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1TEM 735 Centrex Contract Signing Bonus Promotion

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ITEM

735.1 **Service Description**

The Centrex Contract Signing Bonus Promotion (the "Promotion") is a limited time offer which provides existing TCI Centrex Customers with an incentive to remain with TCI and establish a new contract commitment for service. The Promotion proposes to offer an incentive to qualifying Centrex Customers to establish or renew their Centrex contract commitments for either 3 years or 5 years, upon which they will receive credits on their bill. The credit amount shall be equal to that reflected on the Customer's Provincial Centrex Service bill for contracted Centrex lines for the month in which the credit is applied. Credit amounts will depend on the length of the contract commitment.

ITEM 735.2 **Conditions of Service**

- 1. The Promotion is only available to TCI Customers with Centrex service who sign a new Provincial Centrex service agreement under TCI's General Tariff Item 585 for a three or five year term. Customers may take advantage of this Promotion only once per contract during the Promotion period.
- Termination liability shall not be assessed where Customers with time remaining on their contract choose to sign a new contract for a longer term than the time remaining on their existing contract for at least the same number of lines as on the existing contract.
- 3. Customers wishing to take advantage of this Promotion must sign an agreement that extends their current contract end date by at least six months.
- 4. Customers in the City of Edmonton with grandfathered Centrex III, *PHONEFLEX*™ or National Centrex Service contracts who wish to take advantage of the Promotion will be required to sign a new TCI Provincial Centrex Service agreement.
- 5. The Promotion offers each eligible Customer credits on their bill, equal to their Provincial Centrex Service bill for Centrex access lines under contract, for the month in which the credit is applied, based on the following new contract sizes and terms. Lines not under contract but belonging to a Customer for whom a contract signing bonus is being applied are not eligible for this promotion.

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ITEM 735.2	Conditions of Service - Continued	
	6. The promotion will commence 2000 02 01 with an end date of 2000 10 31.	
	7. Customers who qualified for the Promotion but who terminate their Centrex Service prior to the expiration date of the contract shall not receive the credit.	
	8. This promotional offer does not apply to any Centrex Service features, service charges, construction charges or hourly rates applicable to provisioning of inside wiring.	
	 All services within the Promotion are provided subject to the availability of suitable facilities and equipment, and with the exceptions noted above, subject to all conditions of service as described in TCI General Tariff Item 585. 	
ITEM 735.3	Rates	

Contract Size	New Contract Term	Credit Applied
1 to 10,000 lines	3 Year	1 month
1 to 10,000 lines	5 Year	2 months
10,000+ lines	3 Year	2 months
10,000+ lines	5 Year	3 months

Credit shall be applied to the Customer's account in the following manner:

Credit Amount	Credit Application Time
1 month	last month of the last year of the contract term
2 months	last month in each of the last two years of the contract term
3 months	last month in each of the last three years of the contract term

TN-191 Filing Date: 2000 01 07 Effective Date: 2000 02 07