

## ITEM

208

**Number Portability**

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## ITEM

208.1

**Service Description****Port-Out Cancellation Charge**

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This charge applies to the cancellation of a pending request to port a telephone number from the Company to a LEC or WSP in excess of 10% of the total number of valid telephone number porting requests issued by the LEC or WSP in a calendar month, where valid porting requests are those that have been accepted and provisioned.

If telephone number porting requests occur in both TELUS and TELUS territories, the number of port-out cancellations and the number of total valid telephone number porting requests will be aggregated across TELUS and TELUS territories in order to determine the appropriate charge, which will be billed by TELUS.

- (a) Port-out cancellations that arise due to a subsequent decision from the customer, as indicated by a valid More Recent Authorization received by the Company, or that are attributable to other factors under the control of the Company, such as delays due to missed due dates, will not be included in the port-out cancellation total that is attributed to the LEC or WSP.
- (b) If a LEC or WSP submits a Local Service Request on behalf of a customer, and another LEC or WSP submits another Local Service Request with More Recent Authorization on behalf of the same customer, the cancellation of the first Local Service Request will not be included in the port-out cancellation total that is attributed to the LEC or WSP.
- (c) A port order cancellation will not be included in the port-out cancellation total that is attributed to the LEC or WSP, if:
  - a customer informs the Company that the customer wishes to remain with the Company, rather than proceed with an approved number port to a competitor; and
  - the approved number port to a competitor has not already been cancelled by the Company after a 7-day period following the due date of the request.

The Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms if the service is provided pursuant to an agreement entered into between the Company and a competitor because the Commission has forborne, in Telecom Decision CRTC 2008-17, with respect to the regulation of this service.

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**Number Portability – Continued**

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**Service Description – Continued**

**Definitions**

For the purposes of this Tariff Item:

*"Port-Out Cancellation"* is a request to cancel a pending stand-alone request to port a telephone number from the Company to a LEC or WSP prior to the telephone number being ported. Cancellations may be originated by the LEC or WSP or may be originated by the Company if the telephone number porting is not completed by the LEC or WSP within 7 days of the confirmed due date of the original or subsequently modified request.

*"Portable Number"* is a telephone number that exists in an NXX in which there may be Ported Numbers.

*"Ported Numbers"* are those telephone numbers that are identified for Number Portability treatment. The term refers to telephone numbers formerly associated with one switch and currently associated with a different switch.

*"Service Provider Portability"* enables an end-user to retain the same telephone number when changing from one service provider to another in the following situations:

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*"Wireline-to-wireline porting"* – when the ported telephone number moves from one LEC to another LEC within a Company exchange;

*"Wireless-to-wireless porting"* – when the ported telephone number moves from one WSP to another WSP within the Company Local Calling Area (LCA) of the original telephone number;

*"Wireline-to-wireless porting"* – when the ported telephone number moves from a LEC to a WSP within the Company LCA of the original telephone number;

*"Wireless-to-wireline porting"* – when the ported telephone number moves from a WSP to a LEC and the physical customer location of the ported telephone number is located within the Company exchange associated with the telephone number.

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208 **Number Portability – Continued**

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208.3 **Rates**

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**Port-Out Cancellation Charge**

Service Item	Service Charge
Port-Out Cancellation Charge	\$50.00

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Item 208 - Number Portability – Access to Service Control Point – Remainder of Tariff Withdrawn