#### ITEM 305 **Denial Services**

#### ITEM

# 305.1 Service Description

Denial Services enables the Customer to deny the completion of certain calls placed from or received on a Customer's local Exchange Service.

#### ITEM

## 305.2 **Definitions**

For the purposes of this Tariff Item:

"Denied Originating" outgoing calls cannot be placed.

"Denied Terminating" incoming calls cannot be received.

*"Toll Denial-Restricted Sent Paid"* connection to the Toll Network is completed only when calls are placed as a collect call or billed to a calling card, credit card, or special billing number accepted by TCI. This service is offered to the Business Edmonton Exchange area only where the required Facilities are available.

## ITEM

## 305.3 Terms and Conditions of Service

- 1. Denial Services are available only to Residential and Business Individual Line Services.
- 2. Denied Originating does not restrict access to local 411-Directory Assistance, 611-Repair Service and 911-Emergency Service.
- 3. Primary Directory Service listings are not provided for Residential and Business Individual Line Services with Denied Termination.
- 4. This service does not prevent any Person at the Customer's Premises from:
  - a. accepting collect calls at a Station having Denied Originating, or Toll Denial Restricted Sent Paid; or
  - b. billing third number calls to a Station having Denied Originating, or Toll Denial-Restricted Sent Paid.

### ITEM 305 **Denial Services - Continued**

### ITEM

# **Rates and Charges**

The Customer shall pay to TCI the following rates and charges for Denial Services. Such rates and charges are in addition to any other rates and charges that may be applicable.

Service Item	Monthly Rate		Service Provision Charges
Line or Trunk	Residential	Business	
Denied Originating	No Charge	No Charge	No Charge
Denied Terminating	No Charge	No Charge	No Charge
Toll Denial-Restricted Sent Paid (Note 1)	\$6.30	\$6.30	Tariff Item 4005 (Note 2)

Note 1: This service can only be technically provisioned in the City of Edmonton.

Note 2: Refers to TELUS Communications (Edmonton) Inc.'s General Tariff Item 4005.