

April 1, 2024

Ground Disturbers Responsibilities

New locates can be requested up to 10 days before the current validity period expires on your existing locate request. Validity period is provided on the original Locate Report.

- ❖ Ground Disturbers are responsible to **protect and maintain the locate marks for the life of the project**. If the locate marks could be disturbed or destroyed, the Ground Disturbers must provide more permanent or offset marks or references that will **not be disturbed or destroyed** (Refer to **CCGA Excavator Caution below**)
- ❖ Ground Disturbers are responsible to **create/maintain a “Locate Marks Maintenance Records”** that records when damaged or destroyed locate marks were replaced and/or existing locate marks were verified or refreshed. Utility provided (original) locate marks are to be verified and refreshed every 7 days to ensure visibility. In the event of damage to underground utility(s), Ground Disturbers are responsible to provide a copy of these records to the utility owners upon request.
- ❖ Ground Disturbers will be held responsible for any damages resulting from failure in maintaining visible locate marks at their job sites and the supporting “Locate Marks Maintenance Records”.
- ❖ Relocates, Remark or Refresh of TELUS facilities with marks within the validity period of an original locate, will be the responsibility of the Ground Disturber. TELUS will not dispatch a relocate ticket to its Locate Service Provider. In order to refresh your field marks,
 - The Ground Disturbers must refer to the original Primary Locate Sheet and use the provided measurements as a guide to refresh or replace missing locate markings or,
 - If relocates required, it is the Ground Disturbers responsibility to hire the original Locate Service Provider at their own expense. If the original locate was provided by an Alternate Locate Provider, the Ground Disturber is responsible to reach out to their locator. The Locate Service Provider will contact the Ground Disturber when required to meet on site or will provide a locate sheet by email

If Ground Disturber is aware of or suspects there's been any changes to underground utilities within their work area during a valid request period, they're to place a new locate request at the One Call Centre.

Note: The ground disturber assumes full responsibility or liability for any damage caused to any TELUS facilities or infrastructure during the course of work on site. This includes, but is not limited to, any damages resulting from a private locate. Under no circumstances will a One Call locate or Private Locate negate a ground disturber's responsibility or shift any of the liability for damages to TELUS underground facilities. The ground disturber will indemnify and hold harmless TELUS and compensate TELUS for incurred costs to repair any damages sustained during the course of work on site.

***** CANADIAN COMMON GROUND ALLIANCE (CCGA) - EXCAVATOR CAUTION *****

“THE LOCATE MARKS PROVIDED BY THE OPERATORS OF BURIED FACILITIES ARE TEMPORARY AND IF THEY WILL BE DISTURBED OR DESTROYED BY THE GROUND DISTURBER’S ACTIVITIES, **THE GROUND DISTURBER MUST PROVIDE MORE PERMANENT OR OFFSET MARKS OR REFERENCES THAT WILL NOT BE DISTURBED. GROUND DISTURBER ARE TO REFRESH THE LOCATE MARKS USING THE MEASUREMENTS PROVIDED ON THE PRIMARY LOCATE SHEET (SKETCH).** IF ANY DELAYS SHOULD OCCUR IN ACTING ON THE LOCATE INFORMATION AS GIVEN, OR SHOULD LOCATE SKETCH NOT COINCIDE WITH MARKS ON THE GROUND, A NEW LOCATE REQUEST MUST BE OBTAINED. ANY CHANGES TO LOCATE OR NATURE OF WORK REQUIRES A NEW LOCATE REQUEST. THE EXCAVATOR IS RESPONSIBLE FOR THE REMOVAL OF ALL THE FLAGS OR OTHER MARKS UPON COMPLETION OF EXCAVATION ACTIVITIES.”

HAND EXPOSE - BUFFER ZONE - The hand expose zone is defined as the horizontal alignment including 1 meter on either side of the outside edges of the chevron marks. If there are flags/pins only, the hand expose zone extends 1.25 meters on either side of the flag/ pin. In both cases the hand expose zone extends to a vertical depth equal to the excavation depth plus 0.3m.

Excavators should never assume the depth of buried facilities as the depth may vary even across short distances. The excavator must be prepared to hand-dig the full depth of the excavation exposing the indicated buried facilities.

