

TELUS Environmental Policy

TELUS is a dynamic, world-leading communications technology company, committed to leveraging our global-leading technology to enable remarkable human outcomes. We are focused on the health of our planet and implement solutions that generate net positive benefits, socially and environmentally, for our team, our company and society. Through investments in innovative technologies and sustainable business practices, we're working to build a better future for the next generation.

At TELUS, we believe that everyone can be a leader of change and is responsible for implementing this policy which applies to our team members, contractors, service providers, key business partners and across our facilities, products and services, distribution and logistics, mergers, and acquisitions.

TELUS' values are reflected in our commitment to:

Manage environmental risk and protect the environment by:

- **Continuously improving our Environmental Management System and environmental performance**, in alignment with the ISO 14001 Standard;
- **Implementing controls to minimize our operational environmental impacts**, such as spills and releases, waste generation, water and energy consumption;
- **Reducing our greenhouse gas emissions** by purchasing clean energy and becoming net carbon neutral in our operations by 2030;

Create value for our stakeholders while reducing our environmental impact by:

- **Continuously improving the integration of environmental sustainability practices** in our business operations and value chain to reduce our use of natural resources and greenhouse gas emissions;
- **Developing strategic partnerships** that encourage innovation and build shared value for a more sustainable future for the people and our planet;

Engage our teams and communities to make the world a healthier place by:

- **Providing training and awareness to team members and internal and external stakeholders** on the Policy, Environmental Management System, and environmental impacts, and raise their understanding of the impacts of their work activities to the environment
- **Enabling and supporting dialogue and sharing of ideas with internal and external stakeholders** that lead to identify our material and emerging issues and improve our environmental sustainability strategy;

Build trust towards our environmental initiatives by:

- **Complying with all applicable environmental laws and regulation;**
- **Holding ourselves to voluntary targets** as approved from time to time by our board and/or management;
- **Voluntarily reporting against those targets**, such as those related to the UN Global Compact (UNGC), Global Reporting Initiative (GRI), Sustainability Accounting Standards Board (SASB) and Dow Jones Sustainability Indices (DJSI);
- **Disclosing our performance** in our third party verified Sustainability Report and continuously reviewing and enhancing our reporting practices to achieve higher standards and greater transparency.

Adopted 1997. Last revised in July 2022. Approved by the TELUS Board of Directors.

