

Policies for safe excavation near TELUS facilities.

Network Infrastructure Protection & Awareness

telus.com/damage-prevention | infrastructure.awareness@telus.com

Contact your regional 'One Call' Centre to create a locate request.

ClickBeforeYouDig.com

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Locate request - a Locate request is the physical identification of all utilities within a specified Dig or Excavation Area. It consists of two parts - physical markings on the ground (paint and/or stakes) as well as a Locate request document that clearly identifies all types of utility facilities marked, including linear measurements to fixed objects.

Mechanical Excavation Equipment - any powered excavator, earthmover, and earth piercing equipment including hand-held augers, picks, bars, metal stakes, pins or any other device used to disturb, displace, or break the ground.

Privately Owned Buried Utilities - One of the current challenges to the damage prevention process is the issue of privately owned facilities. Privately owned facilities are best described as those that have been designed and installed and are maintained by a landowner or the landowner's agent solely for that landowner's benefit.

Response Package - Response Package consist of an Email Notification to the Excavator, Response Contract, PDF Map Package, and the TELUS Policies for safe excavation near TELUS facilities document.

Response Contract - In the event where TELUS doesn't send out one of its contracted Locate Service Provider and the excavator is responsible to either Self Locate or hire a Third Party Locator, the Response Contract contains information such as Terms, Conditions, Waivers, Disclaimers, Indemnity and Insurance information.

Landowners, in this sense, include homeowners, farmers, ranchers, schools, colleges, universities, shopping centres, office parks, trailer parks, condominium and townhouse complexes, hospitals, military bases, exhibition parks, manufacturing complexes and other privately owned developments.

Many of these developments have their own internal sewer, water, telephone, cable TV, communication, electric and gas distribution systems, which, although ultimately connected to the various "utility" systems, are not considered the responsibility of those "utilities". The "utilities" refer to these as customer owned facilities.

Homeowners, for example, may have lawn sprinkler systems or telephone or electric lines running from the main building supplied by the "utilities" to other buildings such as garages or sheds. Sewer and water services from the property line to a residential building are owned by the landowner, not the agency that supplies water or collects sewage.

In some rural areas, landowners may have private sewage disposal systems, which might include septic tanks and tile beds, and water wells, which might include a significant amount of buried piping. These too are privately owned facilities.

Stakeholders - are the owners of Buried Facilities

9. Contacts

For more information regarding provincial best practices or policies for safe excavation, please refer to your local Common Ground Alliance site. They can be sourced by going to URL links listed in Section 10.

To create your Locate request prior to excavating, please contact your provincial 'One-Call' Centre as follows:

- ClickBeforeYouDig.com
- British Columbia @ Bc1c.ca or 1-800-474-6886
- Alberta @ UtilitySafety.ca or 1-800-242-3447
- Saskatchewan @ Sask1stCall.com or 1-866-828-4888
- Manitoba @ ClickBeforeYouDigMB.com or 1-800-940-3447
- Ontario @ ON1Call.com or 1-800-4002255
- Quebec @ info-ex.com or 1-800-663-9228

10. Common URL Links

- Canadian Common Ground Alliance - <http://canadiancga.com/>
- Utility Safety Partners - <http://www.utilitysafety.ca>
- British Columbia Common Ground Alliance - <http://www.commongroundbc.ca/>
- Saskatchewan Common Ground Alliance - <https://scga.ca/>
- Manitoba Common Ground Alliance - <http://www.manitobacga.com/>
- Ontario Common Ground Alliance - <http://orcga.com/>
- TELUS - telus.com/damage-prevention

**Please Remember:
Personal Safety Starts
With You, Public Safety
Depends On You!**





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