

Kroll Version 10 Service Pack 31

Feature Release Notes

July 2024

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Kroll Version 10 Service Pack 31 Feature Release Notes

This document is a compilation of new Features in Kroll Version 10 Service Pack 31. The purpose is to keep users informed of changes to the software and to help users implement and adapt to those changes.

Appointment Calendars

[KRL-11674] Support the creation and booking of appointments by time units

Feature

Kroll has been enhanced to provide greater flexibility and precision in scheduling **Calendar Appointments**. Appointments are now allocated based on the designated time for each **Appointment Type**, rather than a fixed amount of time for each time slot.

The **Create Calendar Appointment Time Slots** form, which appears when creating new **unreserved** time slots for **online appointments**, has been updated with a more intuitive layout. This form is accessed by selecting the **Create Public Appointment Slots** option from the **Utilities > Calendar** top menu.

The **Appointment Types** listed in the **Available appointments** (for online reservation) section now display their default duration time in brackets.

As a user selects one or more Appointment Types from the list, the time slots duration (*every_mins*) is automatically populated with the **shortest duration** value from the selected Appointment Types.

The time slot creation process remains unchanged. Clicking the **Create time slots** button will create new unreserved time slots on the Calendar at the specified intervals.

Create calendar appointment time slots	×
This allows you to create unreserved appointment time slots in the calendar for pharmacy services	
Calendar Calendar	~
Available appointments (for online reservations)	
General Consultation [30 Min]	
Immunization - Flu Shot [15 Min]	
Date range Start on 22/07/2024 End on 26/07/2024	
Days of the week	
 ☐ Monday ☑ Tuesday ☑ Wednesday 	
✓ Thursday ○ Friday	
Time slots Between 09:00 and 17:00 , every 10 mins	
Create time slots	

▲ ▶ July 23, 202	24		🔍 🍭 🛛 Day Report 🕅 New	5 Ioday Filter Day view 🗸
July, 2024 ▶ M T W T F S S 24 25 26 27 28 29 30 27 1 2 3 4 5 6 7		TUESDAY 23		
28 8 9 10 11 12 13 14 29 15 16 17 18 19 20 21 30 22 23 24 25 26 27 28 31 29 30 31 29 30 31	09	[Unreserved slot] [Unreserved slot]	[Unreserved slot]	[Unreserved slot]
August, 2024 M T W T F S S 31 1 2 3 4	10	[Unreserved slot] [Unreserved slot]	[Unreserved slot]	Unreserved slot]
32 5 6 7 8 9 10 11 33 12 13 14 15 16 17 18 34 19 20 21 22 23 24 25	12	[Unreserved slot] [Unreserved slot]		[Unreserved slot] [Unreserved slot] [Unreserved slot]
33 26 27 28 29 30 31 1 36 2 3 4 5 6 7 8 Calendars	13	[Unreserved slot] [Unreserved slot] [Unreserved slot]		[Unreserved slot] [Unreserved slot]
🖌 🔲 Calendar	14	[Unreserved slot] [Unreserved slot] [Unreserved slot]	[Unreserved slot]	[Unreserved slot] [Unreserved slot] [Unreserved slot]
		[Unreserved slot] [Unreserved slot]	[Unreserved slot]	[Unreserved slot] [Unreserved slot] [Unreserved slot]
	17		[Unreserved slot]	[Unreserved slot]

When **a patient** books an appointment **online** via a PharmacyLink-supported app, the time allocated for it on the **Calendar** will depend on the **Appointment Type**.

◄ ► July 23, 202	4		🔍 🛛 Day Report 🕅 New 📑 Ioc	day Filter Day view ~
		TUESDAY 23		
26 24 25 26 27 28 29 30 27 1 2 3 4 5 6 7 28 8 9 10 11 12 13 14				
29 15 16 17 18 19 20 21 30 22 23 24 25 26 27 28 31 29 30 31	09	Plink, Patient [General Consultation] Plink, Patient [Immunization - COVID]		1
August, 2024 M T W T F S S	10	[Unreserved slot] [Unreserved slot]	Unreserved slot] Unreserved slot]	[Unreserved slot]
31 1 2 3 4 32 5 6 7 8 9 10 11 33 12 13 14 15 16 17 18	11	[Unreserved slot] [Unreserved slot]	[Unreserved slot] [Unreserved slot]	[Unreserved slot]
34 19 20 21 22 23 24 25 35 26 27 28 29 30 31 1 36 2 3 4 5 6 7 8	12	[Unreserved slot] [Unreserved slot]	[Unreserved slot]	[Unreserved slot] [Unreserved slot]
Calendars	13	[Unreserved slot] [Unreserved slot]	[Unreserved slot]	[Unreserved slot] [Unreserved slot]
		[Unreserved slot] [Unreserved slot] [Unreserved slot]	[Unreserved slot] [Unreserved slot]	[Unreserved slot] [Unreserved slot]
		[Unreserved slot] [Unreserved slot]	[Unreserved slot] [Unreserved slot]	[Unreserved slot]
	17	[Unreserved slot]	[Unreserved slot] [Unreserved slot]	[Unreserved slot]

The duration of each booked Calendar Appointment will correspond to the **Default Time** value set for the corresponding **Appointment Type** in Kroll.

						🗙 Close
opointment Categories	Арро	intm	ent Types (11)			F2 Ins
opointment Types	Active	Icon	Description	Service	Tile cou	Int Default Time
R GL Categories	 Image: A set of the set of the	D	Care Plan Review	Care Plan	Yes	Application Default
alendars	1	J.	COVID-19 Screening	COVID-19 Screening	Yes	10 Minutes
ounseling Points	1	Q	General Consultation	General Consultation - General C	Yes	30 Minutes
elivery Routes	1	ja ka	Immunization - COVID	Immunization - COVID - COVID19	Yes	15 Minutes
octor Groups	-	ja ka	Immunization - Flu Shot	Immunization - Flu - Influenza	Yes	15 Minutes
ug Aleris rug Departments	1	1 and 1	Immunization - Other	Immunization - Other	Yes	15 Minutes
rug Departments	1	D	Medication Review	Medication Review	Yes	Application Default
rug Marketing Msgs	1	D	Medication Review Follow-up	Medication Review	Yes	Application Default
rug/Mixture Groups	1	9	Minor Ailment Consultation	Minor Ailment	Yes	Application Default
aster Lists	1	\otimes	Smoking Cessation Consultation	General Consultation	Yes	Application Default
itient Groups	1	Ê	Travel Immunization Consultation	General Consultation	Yes	Application Default
oken Languages						

Similarly, when an appointment is booked **by a user** in Kroll by editing an unreserved time slot on the **Calendar**, upon selecting the *Type* on the **Edit Appointment** form, the duration will be automatically populated with the corresponding **Default Time**.

🕖 Edit Appo	pintment			_	×
Calendar	Calendar	~	Start Time 23/07/2024 09:50		
Туре	Minmunization - COVID	~	End Time 23/07/2024 10:05 15 minutes ~		
Method	In Person	~	Available appointments (for online reservations)		
Patient	tifications to patient	F3 Del	COVID-19 Screening General Consultation Immunization - COVID Immunization - Flu Shot Immunization - Other		
Pharmacist		V Del	Save <u>C</u> lose		

If the selected duration causes the appointment to overlap with a subsequent appointment, a red text message will appear above the duration drop-down list stating *'Duration overlaps reserved slot*'.

🕖 Edit App	ointment		-		×		
Calendar	Calendar ~	Start Time 23/07/2024 09:20 Duration overlaps reserved slot					
Туре	Mmmunization - COVID	End Time 23/07/2024 09:35 15 minutes					
Method	hod In Person						
Patient	F3 Del	COVID-19 Screening General Consultation					
Send no	tifications to patient	Immunization - COVID					
		Immunization - Other					

When an appointment **exceeds** the selected unreserved time slot and extends into subsequent **unreserved** time slots, those slots are **automatically removed** to prevent future bookings from overlapping.

🔹 July, 2024 🕒 🕨		TUESDAY	
MTWTFSS		23	
∞ 24 25 26 27 28 29 30			
27 1 2 3 4 5 6 7			
26 8 9 10 <u>11</u> 12 13 14			
29 15 16 17 18 19 20 21		Plink Patient [General Consultation]	
30 22 <mark>23</mark> 24 25 26 27 28	09	- Think Turker [deneral constration]	
31 29 30 31			
August, 2024		🎤 Plink, Patient [Immunization - COVID]	
MTWTFSS		[] Incorporated clot1	
31 1 2 3 4	10		[Upreserved slot]
32 5 6 7 8 9 10 11		[Unreserved slot]	
33 12 13 14 15 16 17 18			[Unreserved slot]
34 19 20 21 22 23 24 25		L[Unreserved slot]	
35 26 27 28 29 30 31 1			L[Unreserved slot]
x 2 3 4 5 6 7 8		L [Onreserved slot]	[] Inreceived slot]

When a booking that **exceeds** a time slot is either cancelled by the patient online or deleted by a user in Kroll, the previously removed unreserved time slots will **automatically be restored** at the predefined intervals.

4		Jul	y, 202	4	•		TUESDAY	
M		ΤW	Т	FS	S	1	23	
26 24	1.2	5 26	5 27 2	8 29	30			
27 1		2 3	4	5 6	7			
28 8		9 10	11 1	2 13	14			
29 15	1	6 17	18 1	9 20	21		[] Inceserved slot]	
30 22	2	<mark>3</mark> 24	25 2	6 27	28	09		[Unreserved slot]
31 29	3	0 31					[Unreserved slot]	
	1	Aug	ust, 21)24				Plink, Patient [Immunization - COVID]
M		ΤW	Т	FS	S		[[] Inseconued clot]	
31			1	2 3	4	10		[Upreserved slot]
32 5	i	6 7	8	9 10	11	1 10	[Unreserved slot]	
33 12	1	3 14	15 1	6 17	18			[Unreserved slot]
34 19	2	0 21	22 2	3 24	25		[Unreserved slot]	
35 26	5 2	7 28	3 29 3	0.31	1		[] Incorrect det]	L[Unreserved slot]
36 2		3 4	5	67	8			[] Increase of the second state of the second

When a Kroll user attempts to edit an unreserved time slot that is currently being reserved by a patient online, a dialog will be displayed. The dialog will prompt the user that continuing with the edit will force the online user to choose another time slot.

Appoint	ment slot not available X
0	This appointment slot is in the process of being reserved by an online user. Continuing will result in the online user being forced to choose another time slot. Are you sure you want to continue?
	Start: 2024-Apr-11 09:30 End: 2024-Apr-11 09:35
	Ves No

[KRL-12327] Support customizable Categories for Appointments

Feature

Kroll users can now manage Appointment Categories.

A new tab called Appointment Categories has been added to the Edit Mast Lists / Groups screen.

💋 Edit Mast Lists / Groups		×
	_	× Close
Appointment Categories	Appointment Categories (15)	F2 Ins Del ^↑ ^↓
Appointment Types	Description	PharmacyLink Mapped
AR GL Categories	Care Plan	No
Calendars Gaussa line Bainta	COVID-19 Screening	No
Counseling Points	General Counseling	No
Derivery Routes	Identity Verification	No
Drug Alerts	Immunization - COVID	No
Drug Departments	Immunization - Flu	No
Drug Forms	Immunization - Other	No
Drug Marketing Msgs	Immunization - Travel	No
Drug/Mixture Groups	Medication Review	No
Master Lists	Medication Review Follow-up	No
Patient Groups	Minor Ailment	No
Spoken Languages	Minor Ailment Follow-up	No
Transfer Stores	Other	No
	Smoking Cessation Consultation	No
	Welcome Consultation	No

Users can use the **Ins** button to add a new **Appointment Category** or the **F2** and **Del** buttons to edit or delete an existing one respectively. Additionally, two **arrow buttons** allow users to adjust the position of a selected Category by moving it up or down the list.

The **Edit Appointment Category** form, displayed when inserting or deleting a category, allows users to specify the *Name* and *Details* for the category.

The **Details** field allows users to enter additional information regarding the category of service to help their patients using PharmacyLink make informed selections. A green circle with a white 'i' symbol is displayed next to this field. Hovering over the symbol will display a bubble with the *Details* text.

The *PharmacyLink Category Mapping* field contains the configuration string required for the Category to display in PharmacyLink-supported online applications. This field is only visible when the PharmacyLink module is active. When a configuration string is entered in this field, the Appointment Category is marked as '**Global**' and becomes managed by the PharmacyLink network.



[KRL-12328] Update Appointment Types screen

Feature

The **Edit Appointment Type** form, displayed when editing or inserting an **Appointment Type**, has been updated with new settings to support an enhanced online appointment booking experience.

- The *Category* drop-down list enables users to select an Appointment Category. Categories are listed according to the sorted order in the Appointment Categories tab. If the selected Category has additional details, a green circle with a white 'i' symbol will appear next to this field. Hovering over the symbol will display a bubble with the Category *Details* text. When the selected Category is correctly mapped to a PharmacyLink category, the Appointment Type will be listed under the same Category in PharmacyLink-supported online applications.
- The *Details* field allows users to enter additional information regarding the service provided to share with their PharmacyLink patients. A green circle with a white 'i' symbol is displayed next to this field. Hovering over the symbol will display a bubble with the *Details* text.
- The *Methods* section lets users specify if the appointment is for a service provided **In Person**, by **Phone**, and/or **Virtually**.

🕖 Edit Appoint	ment Type	_	\times
🗹 Active			
<u>l</u> con	🖉 Select Clear		
<u>N</u> ame	Immunization - COVID		
<u>C</u> ategory 🔒	Immunization - COVID		~
De <u>t</u> ails 🔒			
			-
			0 / 500
Ser <u>v</u> ice	Immunization - COVID		~
Su <u>b</u> type	COVID19		~
<u>D</u> efault time	15 Minutes		~
<u>M</u> ethods	🕑 In Person 🗆 Phone 🗆 Virtual		
🛛 Allow online	bookings		
🗹 Include in til	e count		
🗆 Restrict onli	ne bookings to my patients only		
	✓ OK X Cancel		

The *Name*, *Category*, and *Methods* fields are mandatory. A message will prevent saving an **Appointment Type** without specifying a value for all of these fields.

Validation Messages	-	×
Name must be specified		
Category must be specified		
At least one method must be specified		
🗙 Go back		

[KRL-12553] Update the Edit Appointment screen to support changes to Appointment Types

Feature

The **New Appointment** and **Edit Appointment** forms, displayed when creating or editing **Calendar Appointments**, have been updated to restrict the options available in the *Method* drop-down list to only those enabled for the selected **Appointment Type**. If no **Appointment Type** is selected in the *Type* field, all applicable methods are displayed.

NOTE: The **Virtual** method will only be available when an active PharmacyLink network is selected in the *Send appointment notifications using PharmacyLink network* setting, located in the **Interface** tab of the **Store Level Configuration Parameters** screen.

🕖 Edit Appo	pintment		-	×
Calendar Type	Calendar General Consultation	Start Time 23/07/2024 09:00 End Time 23/07/2024 09:30 30 minutes		
Method	In Person 🗸	Available appointments (for online reservations)		
Patient	In Person By Phone Virtual Meeting	COVID-19 Screening General Consultation Immunization - COVID Immunization - Flu Shot Immunization - Other		
 Pharmacist	Del S	ave <u>C</u> lose		

If a **Calendar Appointment** is saved with a specific *Type* and *Method*, and the selected **Appointment Type** is later modified to disable the **Method** that was originally selected, the **Calendar Appointment** will still retain the original *Method* selection.

[KRL-12595] Update Appointment Categories and Appointment Types to support legacy lists

Feature

To support backward compatibility and ensure a seamless update to Kroll Version 10 Service Pack 31, a default list of **Appointment Categories** has been created. This list reflects the legacy hardcoded Categories already used for **Appointment Types**. The Appointment Types will automatically be linked to the Categories that match the pre-existing service set.

Appointment Categories		
Appointment Types	Description	PharmacyLink Mapped
Calendars	Care Plan COVID-19 Screening	<u>No</u> No
Counseling Points Delivery Routes	General Counseling Identity Verification	No No
Drug Alerts	Immunization - COVID Immunization - Flu	No No
Drug Forms Drug Marketing Msgs	Immunization - Other Immunization - Travel	No No
Drug/Mixture Groups Master Lists	Medication Review Medication Review Follow-up	No No
Patient Groups Spoken Languages	Minor Ailment Minor Ailment Follow-up	No No
Transfer Stores	Other Smoking Cessation Consultation	No No
	Welcome Consultation	No

When upgrading to Service Pack 31, if a store is currently linked to a **PharmacyLink** network, the **Appointment Categories** will also have the **PharmacyLink Category Mapping** populated, making them 'global'. However, if a store is not linked to a network at the time of upgrading or is a new install of Kroll, the **Appointment Categories** will not be populated with global mappings. In such cases, the mappings will need to be done manually later when the store is added to a network.

[KRL-13207] Block users from adjusting the Category Name and Details if the Category is 'Global'

Feature

When a configuration string is entered in the *PharmacyLink Category Mapping* field in the Edit Appointment Category form, the Appointment Category is marked as 'Global' and becomes managed by the PharmacyLink network. When a Category is marked as 'Global', regular Kroll Users are unable to edit any field in the form, including the *Name* and *Details*. To allow regular Kroll Users to edit these fields, any value in the *PharmacyLink Category Mapping* field must be removed first.

The *PharmacyLink Category Mapping* field can only be edited by Head Office Users when managed via Kroll Central Maintenance (KCM), and by Kroll Super Users if not managed by Head Office via KCM. Regular Kroll Users can never edit this field, and it appears grayed out to them.

Edit Appointment Category	-		×
Name			
General Counselling			
Details 🕕			
		0	/ 500
PharmacyLink Category Mapping (optional) 🕕			,
THVP (QA-MAJOR) THVP ON 1031			
general counsultation			

Auto Refill

[KRL-11538] Update database to capture the patient's Refill Type preference

Feature

The *Refill Type* drop-down list in the **Communication Methods** tab of the patient **Outbound Communication** screen has been updated with a new selection option:

Auto refill

Outbound Communications	Authorized Agents
	Batches
Communication Meurous Pending Processing Completed	Charting
Refill Type Auto Refill Victory Pickup Always Victory Spoken Language	Consents
	Documents (0)
SMS THVP (QA-MAJOR) THVP ON 1031	ERx Orders
SMS (416) 990-2852	History
Disabled by PharmacyLink	Immunizations
	Limited Use Items
Add contact	Outbound Communications
Add contact	PharmacyLink Access (1)
	Professional Services
	Rx Counseling History
	Rx Notes
	To Do Items
	Work Orders

This new option consolidates and replaces the previous 'Auto Fill Pickup' and 'Auto Fill Delivery' options.

Setting the patient *Refill Type* to the new 'Auto Refill' option will trigger the display of the Auto Refill option in the **Plans** tab of the **F12** prescription-filling screen, similar to how it previously worked with either of the former options.

Plans	Pricing	Dates	Comments	Indications	Images	Other
Rx Plans	5	PI	an Pays Exti	ra Info (F2 Edi	ts)	
Cash	~		0.00 Ded	uct: \$0.00		
(More P	lans Availa	able)				
Next Dis	n Otv	N	4in Interval Da	ays C) Auto Re	fill
		— N	Aax Disp Otv			
	omments					
						_

In prior versions, when the 'Auto Fill Pickup' option was selected, and a prescription was filled with the *Auto Refill* option enabled, the ToDo record created would have the *Delivery Route* set to 'Pickup'. On the other hand, filling a prescription for a patient set to 'Auto Fill Delivery', would generate a ToDo record with a 'Store Delivery' *Delivery Route*.

With the new change, the *Delivery Route* of the ToDo record created when filling a prescription with the **Auto Refill** option enabled will instead be dictated by the **Delivery Type** specified in the **General** tab of the Patient card.

G <u>e</u> neral <u>F</u> an	nily <u>N</u> ursing Home Copays Other				🗲 Ctrl 🔿
Patient			Consent		
🔽 Active	Alt. Last Name		Privacy Guard	lian written	
Patient Type	Human 🗸		Unit Dose		
Deceased On		F2	Туре	<none></none>	~
Prescriptions			Cycle	<none></none>	~
Delivery Type	Default (Pickup)	~ F2	Price Group	<default> (<none>)</none></default>	~
Delivery Route		~	Rx Totals		
Price Group	<none></none>	~	Rx Count		24
Drug line 1	Default (Brand \lor 2 Default (Generic)	~	Dollar value		\$882.69
Double Count	Not Required	~	Reset date		Reset
🗌 No Kroll Ca	ire 🗌 No Wallet Card		🗌 Snap Caps	Requested	
🗌 Complianc	e Calendar on Label		🗌 Snap Caps	Documented	30

[KRL-11539] Create new prescription-level fields to store the prescription's Refill Type preference

Feature

Kroll has been enhanced with a new function that enables users to set the **Refill Type** preference for each prescription individually. This enhancement allows users to set the **Refill Type** of a specific prescription to a value different from the patient's default preference.

In previous versions, the *Refill Type* preference specified in the patient **Outbound Communication** screen determined which option would appear in the **Plans** tab of the **F12** prescription-filling screen. The option in the **Plans** tab could only be enabled or disabled.

Now, the patient's *Refill Type* preference will determine the option displayed by default in the **Plans** tab of the **F12** screen when filling a prescription. However, when the option is enabled, the field will become a drop-down list that displays the other *Refill Type* options available for that prescription.

Plans	Pricing	Dates	Comments	Indications	Images	Other		Unit Dose (Ctrl-U): Disabled
Rx Plan	s	Pla	an Pays Ext	ra Info (F2 Ed	its)			A Not enough inventory for Rx
Cash	~		14.10 Dedu	ct: \$14.10				Orug will be Ordered
Next Dis	p Qty omments	M	lin Interval Da Iax Disp Qty	avs	 ✓ Auto R Auto R Auto R Confin None 	efill (Defa efill (Defa efill m Before	sult) ~ sult) Fill	

The availability of these options depends on the drug being filled, subject to the *Refill/Renewal Reminders Allowed* setting in the **Other** tab of the **F5 - Drug** screen. The options selectable at the prescription level include:

- **Default** This option reflects the **Refill Type** preference specified in the patient's **Outbound Communication** screen.
- Auto Refill A To-Do item will be created and added to the Rxs To Do list in the F9 Workflow screen, with a specific Due date. A notification can be sent to the patient to notify them that their prescription will soon be refilled.
- **Confirm Before Fill** A notification will be sent to the patient on a specific date, prompting them that their prescription is due to be refilled.
- None No action is taken.

[KRL-11541] Update the 'Copy to New' functionality to retain prescriptions Refill Type preference

Feature

When copying a prescription to a new number, the **Refill Type** value from the original prescription will be inherited by the newly created prescription.

[KRL-11805] Add setting to Store Level Configuration Parameters to control Auto Refill Reminder notifications

Feature

A new setting has been introduced in the **Store Level Configuration Parameters** screen, located in the **10** - **Auto-Refill/Reminders** sub-tab within the **Rx** tab.

Create Auto Refill reminders _ days before Auto Refill date

This setting allows users to specify the **number of days** before the **Auto Refill** date that an **Auto Refill Reminder** notification will be sent to the patient. If this setting is left **blank**, no notifications will be sent.

🕖 Sto	ore Level	Configu	ation P	aramet	ers																				×
Genera	al Patier	it Dru	g Do	ctor	Rx	FDB	Ad	judicat	ion La	abels	Delive	ery F	Report	s S	ecurity	Interf	aces	Order	X - A	R Y-	To Do	Clear	nup	De ser ins de ser	🗲 Ctrl 📑
1 - Ge Patie	neral 2 nt	- Pricing	3 - Pr	omptin	g 4-	Nursing	Home	5 - B	ackgrou	und R	tx Filling	6-	Workt	low	7 - C	ounselii	ng 8) - Immu	nization	9-C	eRx	10 - AU	Jto-Refill/I	Reminders	
□ F	rompt to	enrol ref	tail pati	ents in	Refill F	Reminder	/ Auf	o Refill	I																
E F	Prompt to	enrol Ni	H patier	nts in R	efill Re	minder/	Auto	Refill																	
🗌 N	ever cons	ider Pick	up Dat	e when	calcula	ating refi	ll rem	inder d	lates, al	ways	use Fill	Date.													
Refill	Reminde	rs																							
Allov	∧ refill/re	newal re	minder	s for Dr	ugs			No R	efill Rer	ninde	rs or Au	ito Re	fills		~]									
Allov	∧ refill/re	newal re	minder	s for Mi	xtures			Refill	Remino	ders a	ind Allo	w Aut	o Refi	1	~										
Defa	ult R× ref	ill remin	der flag	for Dru	ıgs			Prom	pt						~]									
Defa	ult Rx ref	ill remin	der flag	for Mix	dures			Prom	pt						~]									
Crea	te refill re	minders	5	days b	efore R	x due da	ite																		
Don	't create r	efill remi	nders b	efore !	50 %	of Days	Supp	ly has p	bassed																
Crea	te renew	al remino	ters 5	day:	s befor	e Rx due	date																		
Don	't create r	enewal r	eminde	rs befo	re 1	% of D	ays Si	ipply h	as pass	ed															
Send	d refill an	d renewa	al remin	ders to	the pa	tient at	10:00	wł	nen Rx f	ill tim	ne not a	vailab	le												
	arry form	ard refill	/renew	al remir	nder da	ite calcul	ation	s on Co	ру То М	lew															
Auto	Refill																								
🔽 F	Prompt to	enable F	Rxs for A	Auto Re	fill																				
🗹 A	\dd Auto-	Refill Rx	s to ToE)o if no	refills	remainin	g																		
Crea	ate Auto F	ill ToDo:	5	days bi	efore R	x due da	ite foi	first fil	lls																
Crea	ate Auto F	ill ToDo:	5 0	days b	efore R	x due da	ite foi	subse	quent fi	ills (H	ighly re	comm	end se	etting	g this t	o O day:	;)								
Crea	ate Auto-I	Refill rem	inders		lays be	fore aut	o-refi	l date																	
Dor	i't create .	Auto Fill	ToDos	before	1 9	6 of Days	Supp	ly has	passed																
	_	Se	earc <u>h</u>								ок				×	ancel									

[KRL-11845] Add Auto Refill and Auto Refill Reminder date fields to the F12 prescription-filling screen

Feature

When a prescription's *Refill Type* is set to '**Auto Refill**', two related date fields will be displayed in the **Dates** tab within the **F12** prescription-filling screen:

- Auto Refill date: This field indicates the date the prescription will be due for refill and determines the Due date of the To-Do item added to the Rxs To Do list in the F9 Workflow screen.
- Auto Refill Reminder date: This field indicates the date when a notification will be sent to the patient, where permitted, informing them that a prescription will soon be refilled automatically.

Plans Pricing Dates Corr	nments Indications Images Other	Unit Dose (Ctrl-U): Disabled
Written 22/07/2024 Dispensing allowed period Start 22/07/2024 Stop Administration period Start 22/07/2024 Stop Drug expiry Ingest	Copy Information Therapeutic start From Rx To Rx To Rx Un Out Auto Refill Auto Refill Rem. 31/07/2024 28/07/2024	 Drug already in profile (Rx: 1000634 - 21/07/2024) Not enough inventory for Rx Drug will be Ordered

[KRL-11864] Automatically calculate Auto Refill and Auto Refill Reminder dates

Feature

The prescription's *Auto Refill* and *Auto Refill Reminder* dates will be automatically calculated and pre-populated when filling a new prescription or refilling or modifying an existing prescription, provided the prescription's *Refill Type* is set to 'Auto Refill'.

- Auto Refill date: This field existed in previous service packs, and its function and logic remain unchanged. The pre-populated date is calculated based on the prescription's Fill date, Days of supply and related settings in the Store Level Configuration Parameters.
- Auto Refill Reminder date: This new field has been introduced with this service pack. It indicates the date when a notification will be sent to the patient, where permitted, informing them that a prescription will soon be refilled automatically. The pre-populated date is calculated by subtracting the number of days specified in the Store Level Configuration Parameters setting 'Create Auto Refill reminders _ days before Auto Refill date' from the prescription's Auto Refill date.

Users have the ability to override any of these dates by manually entering a new date.

Auto Refill
✓ Prompt to enable Rxs for Auto Refill
Add Auto-Refill Rxs to ToDo if no refills remaining
Create Auto Fill ToDos 5 days before Rx due date for first fills
Create Auto Fill ToDos 0 days before Rx due date for subsequent fills (Highly recommend setting this to 0 days)
Create Auto-Refill reminders 3 days before auto-refill date
Don't create Auto Fill ToDos before 1 % of Days Supply has passed

Plans Pricing Dates Comments Indications Images Other		Plans Pricing Dates Comments Indications Images Other
Rx Plans Plan Pays Extra Info (F2 Edits) Cash 18.22 Deduct: \$18.22	I	Written 22/07/2024 Dispensing allowed period Therapeutic start Start 22/07/2024 Stop To Rx Administration period Transferred
Next Disp Qty Min Interval Days Auto Refill (Default) Rx Comments (0) Max Disp Qty	× •	Start 22/07/2024 In Stop Out Out Drug expiry Auto Refill Auto Refill Rem. Ingest 21/08/2024 18/08/2024

[KRL-11866] Validate that the prescription Auto Refill Reminder date is not after the Auto Refill date

Feature

To ensure data consistency, the system will validate that the *Auto Refill Reminder* date is not set after the *Auto Refill* date whenever a user manually changes either of these dates.

If the *Auto Refill Reminder* date is set after the *Auto Refill* date, a hard-stop message stating "*Auto Refill Reminder date cannot be after Auto Refill date*" is displayed in the warning section, preventing the user from filling the prescription.

Plans	Pricin	ig Dates	Comments	Indications	Images	Other	Unit Dose (Ctrl-U): Disabled
Writter Dis Start	n j pensin	22/07/2024 g allowed p 22/07/2024	eriod	Copy Infor Therapeuti From Rx To Rx	mation : start		 Auto-refill reminder date cannot be after auto-refill date Auto Refill Reminder date manually set to 22/08/2024
Adı Start	ministr	ation period		-Transferred			
Stop		22,07,2024		Out			
Drug e Ingest	xpiry		Auto Ref 21/08/20	ill Auto)24 <mark>22/(</mark>	Refill Rei <mark>8/2024</mark>	m.	

[KRL-12127] Trigger Auto Refill Reminder notification

Feature

On the **Auto Refill Reminder date**, the system will send a **notification** to the patient, informing them that their prescriptions will soon be automatically refilled. This notification will only be sent if the patient has opted to receive refill notifications.

[KRL-12363] Create To-Do items when changing the patient's preference to Auto Refill

Feature

Kroll has been enhanced with a new function that will **create To-Do records** for eligible prescriptions when the patient's *Refill Type* preference is changed to 'Auto Refill' after they have been filled.

When a prescription's *Refill Type* is set to '**Default**' and the patient's *Refill Type* preference is initially set to a value other than '**Auto Refill**', no To-Do record is created for that prescription at the time of filling. This is because the '**Default**' option mirrors the *Refill Type* preference selected in the patient's **Outbound Communication** screen.

With the new enhancement, if the patient's *Refill Type* is changed to 'Auto Refill' at a later time, a To-Do item will be **created** and added to the **Rxs To Do** list in the **F9** - Workflow screen for each of these prescriptions.

[KRL-12364] Delete To-Do items when changing the patient's preference from Auto Refill

Feature

Kroll has been enhanced with a new function that will **delete To-Do records** for applicable prescriptions when the patient's *Refill Type* preference is changed from 'Auto Refill' to a different value.

When a prescription's *Refill Type* is set to 'Default' and the patient's *Refill Type* preference is initially set to 'Auto Refill', a To-Do record is created for that prescription. This To-Do item is added to the Rxs To Do list in the F9 - Workflow screen.

With the new enhancement, if the patient's *Refill Type* preference is later changed from 'Auto Refill' to a different value, the corresponding **To-Do items** will be automatically **deleted** from the **Rxs To Do** list in the **F9 - Workflow** screen for each applicable prescription, ensuring the workflow is kept up-to-date with the patient's current preferences.

[KRL-12565] Update Patient, Drug and Prescription options

Feature

The *Refill Type* drop-down list in the patient's **Outbound Communication** screen has been updated to display four options:

- Disabled
- Confirm Before Fill
- Auto Refill
- Default Off

Outbound Communications	Transactions
	Perform Clinical Analysis
Communication Weardow Pending Processing Completed	View
Refill Type Disabled Pickup Always Spoken Language	Alternate Addresses
	Appointments
Continue before Fill Auto Refil	AR Profile
SM Default Off	Authorized Agents
All messages	Batches
	Charting
Add contact	Consents
	Documents (0)
	ER× Orders
	History
	Immunizations
	Limited Use Items
	Outbound Communications
	PharmacyLink Access (1)
	D C 1 10 1

- **Disabled**: This option disables the Auto Refill and Refill Reminder functions for the patient. Users are prevented from enabling these functions at the prescription level.
- Confirm Before Fill: Setting the patient's Refill Type to this option will trigger the Refill Reminder and Enable Renewal Reminder options to show in the Plans tab of the F12 screen.

Plans	Pricing	Dates	Comments	Indications	Images	Other	
Rx Plan:	s	PI	an Pays Exti	ra Info (F2 Ed	its)		
Cash	~		14.10 Dedu	ct: \$14.10			I
Next Dis	p Qty omments	N	/lin Interval Da /lax Disp Qty	avs [Refill Re	eminder Renewal	Reminder

Enabling the *Refill Reminder* option will show a drop-down list that allows users to select a different option specifically for that prescription. The Default option will be set to '**Confirm Before Fill**'.

Plans	Pricing	Dates	Comments	Indications	Images	Other
Rx Plan:	s	PI	an Pays Extr	ra Info (F2 Ec	lits)	
Cash	~		14.10 Dedu	ct: \$14.10		I
Next Dis	p Qty omments		4in Interval Da 4ax Disp Qty	avs	Confirm Confirm Auto R Confirm None	n Before Fill (De <mark>></mark> n Before Fill (Def.) efill n Before Fill

• Auto Refill: Selecting this option will trigger the Auto Refill option to appear in the Plans tab of the F12 screen.

Plans	Pricing	Dates	Comments	Indication	s Images	Other	
Rx Plan:	s	Pl	an Pays 🛛 Ext	ra Info (F2 E	dits)		
Cash	~		14.10 Dedu	ct: \$14.10			
	01	h	tin Interval D:			fill	
Next Dis	p Qty _		nn intervar Da	- 44			
C	omments	N I	lax Disp Qty				

Enabling the *Auto Refill* option will show a drop-down list that allows users to select a different option specifically for that prescription. The Default option will be set to '*Auto Refill*'.

Plans	Pricing	Dates	Comments	Indications	Images	Other	
Rx Plans	5	PI	an Pays 🛛 Exti	ra Info (F2 Ed	lits)		
Cash	~		14.10 Dedu	ct: \$14.10			
Next Dis	p Qty	N	/lin Interval Da	avs	🕗 Auto Re	efill (Default)	\sim
C(omments	N	1ax Disp Qty		Auto R Auto R Confirr None	efill (Default) efill m Before Fill	

• **Default Off**: Setting the patient preference to '**Default Off**' will trigger the appearance of an option labelled '**None (Default)**' on the **Plans** tab of the **F12** screen.

Plans	Pricing	Dates	Comments	Indications	Images	Other	
Rx Plans	5	PI	an Pays Extr	ra Info (F2 Ed	its)		
Cash	~		14.10 Dedu	ct: \$14.10			I
Next Dis	p Qty	N	1in Interval Da 1au Dian Ota	avs (None (D)efault)	
Rx Co	omments (0) 17	iax Disp Qty				
							-
							Ŧ

This indicates that both the *Auto Refill* or *Refill Reminder* functions are disabled for the prescription, however, enabling this option will trigger the appearance of a drop-down list from which users can select a *Refill Type* applicable to that prescription.

Plans	Pricing	Dates	Comments	Indications	Images	Other	
Rx Plans	5	PI	an Pays 🛛 Exti	ra Info (F2 Ed	its)		
Cash	~		14.10 Dedu	ct: \$14.10			I
Next Dis	p Qty	N	/lin Interval Da	avs 🚺	🕗 None (Default)	\sim
Rx C	omments (i	0) N	/lax Disp Qty		None (Auto R Confirr None	Default) efill n Before	Fill

The *Refill/Renewal Reminders Allowed* drop-down list located in the **Other** tab of the **F5 - Drug** screen has been updated to display new options.

F3 - Pati	ent	F5 - Dr	ug	F7 - Doctor	F9 - 1	Workflow	F 1	1 - Drop-off	F12 - Return	to Rx	Alt+X - Start		
Na <u>m</u> e	Taro-At	orvastatin				DIN	~	02313758		ОК	🗸 Rx	🗙 Scan	
Generic	Atorvas	tatin Calciur	n			Strength		80mg Sched 1 (Schedule 1 [F]) 🧹			Drug Card Type Default Reportable Dispense as Pack		
Description	White B	illiptical Table	et "RBX	(JAT80"		Followup (D	ays)	Oral/Written Not specified 🗸 🗸					
Description 2						Form		TAB (Tablet) 🗸 🗸					
Equivalent To	Lipitor					Route		Oral		~	Ward Stock		
Default Sig					Manufacture	er	SUN (Sun Pharr	naceutical Inc.)	~	Rx Sync	e calendar		
Location	V				Handling Ins	str.	Handling instru	ctions		 Eligible for coupon 			
Generic Type	Type Generic Single Source				rity	Price Group		<none></none>		~	Flavor Rx		
Labels / Wo	Disformer P	ackaging		Track Lot Num		Department		<none></none>		~	Class		
Drug line i	Derault (Brand)	~	Track Expiry		Marketing M	lsg -	<none></none>		~	24.06.08.00		
Drug line 2	Default ((Generic)	~	Double Count		Fee for Svc.				~	Clinical Form		
Half-size Sig 🗌 🗌 Refrigerated					Drug Sub		Clear			Tablet			
C <u>o</u> mments	(0)					F2 I	Ins D	el Groups (0) F2 Ins Del Na			Narcotic Monito	Narcotic Monitoring	
Торіс	Plair	n Text Comme	ent					┛			Is Median Drug	can Cadac	
											VIEW Kee	ison codes	
								_					
General C	Ordering	UPCs	Plans	5 Usage Old Cost	s Centr	al Fill Othe	r Sto	ore Counsellin	ng Kroll Care	Other		🗲 Ctrl 📑	
User Field 1	1								Created On	27/05/20)10 14:47:12		
Liser Field 2	,								Changed On	21/07/20	24 20:46:17		
ober field i	-								Last Rx On	22/07/20	024 02:49:04		
User Field 3	3												
Refill/Renev	val Rem	inders Allov	wed	Refill Reminders or Au	to Refills	(Defa <mark>r</mark> 🗸							
Refill Remin	nder Rx	Default		lo Refill Reminders or A	uto Refill	s (Default)							
	iaci iai	Berdale	F	vo Refill Reminders and Refill Reminders and Allo	Allow Au ow Auto F	ito Kefili Refill							
			F	Refill and Renewal Reminders on A	nders, Au uto Rofill	to Refill On							
	_			vo kenii keniinueb ur A	ato Kenn	,							

- No Refill Reminders and Allow Auto Refill
- Refill Reminders and Allow Auto Refill
- Refill and Renewal Reminders, Auto Refill On
- No Refill Reminders or Auto Refills

The *Refill Type* options in the **Plans** tab of the **F12** prescription-filling screen have been updated to include the **'None'** option.



- Default This option reflects the *Refill Type* preference in the patient's Outbound Communication screen.
- Auto Refill A To-Do item will be created and added to the Rxs To Do list in the F9 Workflow screen, with a specific Due date. A notification can be sent to the patient to notify them that their prescription will soon be refilled.
- **Confirm Before Fill** A notification will be sent to the patient on a specific date, prompting them that their prescription is due to be refilled.
- None No action is taken.

[KRL-12569] Display prescription preferences and default value based on drug preferences and patient Refill Type preferences selection

Feature

The options selected in the *Refill/Renewal Reminders Allowed* drop-down list located in the **Other** tab of the **F5** - **Drug** screen have been updated to display new options.

These settings will take precedence over the patient's settings in determining which options are available in the **Plans** tab at the prescription level. What options are effectively displayed at the prescription level are calculated according to the preferences on both the Drug and the Patient cards.

• No Refill Reminders and Allow Auto Refill: This option does not allow the *Refill Reminder* option but allows the *Auto Refill* and *None* options.

- Refill Reminders and Allow Auto Refill: This option allows the *Refill Reminder*, Auto Refill and None options.
- Refill and Renewal Reminders, Auto Refill On: This option allows the *Refill Reminder, Auto Refill* and *None* options.
- No Refill Reminders or Auto Refills: When this option is selected, neither the *Refill Reminder* nor the *Auto Refill* option is allowed.

Counselling

[KRL-11933] Provide users with the ability to enable or disable Order prescription Counselling

Feature

PharmacyLink-supported applications offer patients the ability to request **Counselling** for any prescriptions in their online orders.

A new setting has been introduced in Kroll to control the availability of this option. This setting is located in the **Store Level Configuration Parameters** screen, within the **PharmacyLink** section of the **Interfaces** tab:

Allow Order Rx Counseling

When enabled, patients using online applications can request counselling for the prescriptions in their order. When disabled, they will not be provided with the option to request counselling in the online application.

This new setting gives pharmacies greater flexibility in managing patient interactions and ensuring that counselling is available when appropriate.

ieral Patient Drug Doctor	Rx FDB Adjudication Labels Delivery Reports Security Interfaces Order X-AR Y-To Do Cleanup	e ct						
Point of Sale	Narcotic Drug Schedules							
Robotic	T (Targeted);G (Controlled);N (Narcotics) F2							
Central Fill	Combine Call Doctor Callback status							
Outbound Communication	Allow Pharmacist Extension for Refilling Regular Rss with no Refills left Allow Call Doctor for Beaulter Rss with no Refills left THVP (QA-MAJOR) THVP ON 1031							
Outbound Fax	Allow Call Doctor for Narotic Res with no Refinis left							
External Interfaces	🥃 Allow Care Giver Registration							
PharmacyLink	Allow patients to submit photos of new prescriptions using Web or Mobile app.							
Due Dates	Allow delivery for new prescriptions							
VoicePort	Allow ADT new patient dependent adult registration	~						
Delivery Interfaces	🥏 Allow ADT new patient dependent minor registration 🛛 🕑 Allow new prescription requests for guest p	atients						
RxTouch	Sync outbound contacts for new patient registrations 🛛 🛛 Allow Rx Transfers for guest patients							
AR Payment Import File	Create refull request instead of doctor callback when patient requests is refull with no refulls remaining							
PointClickCare	Sente notification when a new Rx is added as an unfill	nseling						
Vigilance	Automatically print invitation leaflet when filling prescriptions for unlinked patients							
	Require payment card verification for delivery							
	Auto generate Pharmaquink patient registration document for Network [None]	~						
	Patient registration paining course expire after 7 uags							
	Prevent appointment hooking within minutes							
	Show delivery order bulletins for days							
	Patient Reports							
	Allow Medical History Report	ort						
	Configure Patient Tax Receipts Options Configure Medical History Options Configure Medical Expenses O	ptions						
	Configure Patient Test Report							
	Send outbound SMS messages to PharmacyLink network: $$ THVP (Q4-MAJOR) THVP ON 1C $$ \sim							
	Send outbound Email messages to PharmacyLink network: THVP (QA-MAJOR) THVP ON 1C \sim							
	Send appointment polifications using Pharmacylink networks THVP (OA, MA (OP) THVP ON 10 v							
	The appointment reaction only management reasons in the appointment reaction of the second se							

Drug Ordering

[KRL-11821] Cleanup of unused Ordering/Receiving Units

Improvement

The **Drug Ordering** functionality has been streamlined to enhance performance and reduce complexity. As part of this improvement, several outdated **Vendors** have been removed, along with any logic or references to them in the code. This cleanup makes the Drug Ordering feature more efficient and easier to maintain.

ERx

[KRL-11689] Update the ERx queue, New Rx ToDo and External Rx Order screens to indicate modifications to a PointClickCare prescription

Feature

The ERx queue of the F9 -Workflow screen has been enhanced to better display PointClickCare (PCC) prescription orders. The New Rx ToDo and External Rx Order screens have also been updated to provide users with a more streamlined experience.

When receiving prescription orders from PCC, New prescription orders will always be displayed in the **ERx** queue. However, any associated Modify order received from PCC will be displayed only if the original New order has already been processed.

ERx Items F - Process Item CRefresh X Clear Filters									
	Type: <all></all>	V NH: 🛃	dl>	U	ard: 📶 🗸 🗸	Pat: <all></all>	~		
					Communication Meth	od: _{<all></all>}	~		
ltems (90)									
Communication Method	Effective Date	Type	Orig RxNum	External Rx Ref#	Patient	Drug	Nursing home		
Oral	18/04/2023 03:37:55 PM	New		688911	Aaron, Tama	Candesartan Cilexetil-HCTZ	PCC Nursing Hor		
Oral	18/04/2023 03:39:03 PM	New		688912	Aaron, Tama	Bisoprolol Fumarate (5)	PCC Nursing Hor		
Written	21/04/2023 11:40:03 AM	New		688951	Aaron, Tama	Sulfamethoxazole-Trimethoprir	PCC Nursing Hor		
Prescriber Entered	09/05/2023 12:07:16 PM	New		689022	Aaron, Tama	LORazepam (1)	PCC Nursing Hor		
Prescriber Entered	09/05/2023 12:07:19 PM	New		689023	Aaron, Tama	Morphine Sulfate (10)	PCC Nursina Hor		
Prescriber Entered	09/05/2023 12:07:22 PM	New		689024	Aaron, Tama	Advil (200)	PCC Nursing Hor		
Prescriber Entered	09/05/2023 12:07:24 PM	New		689032	Aaron, Tama	Tylenol #4	PCC Nursing Hor		
Prescriber Entered	09/05/2023 12:14:20 PM	New		689092	Aaron, Tama	HYDROmorphone HCI (1)	PCC Nursing Hor		
Prescriber Entered	11/05/2023 11:49:19 AM	New		689097	Akin, Hillary	Restoralax (17)	PCC Nursing Hor		
Prescriber Entered	17/05/2023 09:36:43 AM	New		689184	Aaron, Tama	HYDROmorphone HCI (2)	PCC Nursing Hor		
Written	29/05/2023 09:35:26 AM	New		689273	Aaron, Tama	Sulfamethoxazole-Trimethoprir	PCC Nursing Hor		
Prescriber Entered	04/07/2023 02:42:01 PM	New		689504	Aaron, Tama	HYDROmorphone HCI (1)	PCC Nursing Hor		
Prescriber Entered	06/12/2023 05:10:06 PM	New		690833	Aaron, Tama	Lantus SoloStar (100)	PCC Nursing Hor		
Prescriber Entered	18/01/2024 04:09:35 PM	New		690916	Aaron, Tama	Vitamin D	PCC Nursing Hor		
Prescriber Entered	25/01/2024 03:23:26 PM	Modify	1000127	690927	Aaron, Tama	Apo-Tramadol/Acet (37.5/325m)	PCC Nursing Hor		
Prescriber Entered	24/01/2024 12:53:11 PM	New		690941	Aaron, Tama	Morphine SR (15)	PCC Nursing Hor		
Prescriber Entered	24/01/2024 12:53:13 PM	New		690942	Aaron, Tama	Tylenol #4 (300-60)	PCC Nursing Hor		
Prescriber Entered	31/01/2024 10:59:00 AM	Suspend		691025	Aaron, Tama	LORazepam (1)	PCC Nursing Hor		
Prescriber Entered	31/01/2024 11:00:00 AM	Resume		691025	Aaron, Tama	LORazepam (1)	PCC Nursing Hor		
Prescriber Entered	31/01/2024 10:59:00 AM	Suspend		691035	Aaron, Tama	Vitamin D	PCC Nursing Hor		
Oral	10/04/2024 03:41:43 PM	Modify	9000032	691262	Aaron, Tama	Tylenol With Codeine No.3 (30	PCC Nursing Hor		
Prescriber Entered	10/04/2024 03:43:05 PM	Modify	1000195	691266	Aaron, Tama	Lasix Special (500mg)	PCC Nursing Hor		
Prescriber Entered	06/02/2024 02:43:24 PM	Modify	1000138	691267	Aaron, Tama	Hydrea (500mg)	PCC Nursing Hor		
Prescriber Entered	28/03/2024 12:37:00 PM	Suspend	1000191	691357	Aaron, Tama	Advil (200mg)	PCC Nursing Hor		
Oral	10/04/2024 03:39:11 PM	Modify	1000189	691561	Aaron, Tama	Clonapam (1mg)	PCC Nursing Hor		
Oral	10/04/2024 03:45:25 PM	Modify	1000192	691598	Aaron, Tama	Tylenol Cold Daytime (325/30/1	PCC Nursing Hor		
—									
				More					

• When a Modify order is received for an **unprocessed New prescription order** (still in the **ERx** queue), the system will keep the original New prescription entry in the queue and the Modify request will not be displayed. Instead, it will be pended in the background, associated with the New Prescription request. Any subsequent

Modify orders will be similarly pended. The Modify orders will be displayed and applied when the New prescription order is processed.

- If a Modify order is received for a New prescription order that has been processed but not yet completed, the Modify order will be displayed in the ERx queue as a separate record for triage after the New prescription order is completed.
- When receiving Modify orders associated with a **completed New prescription order**, only the most recent Modify request received will be displayed, while all unprocessed Modify orders will be pended in the background against the original New prescription order in chronological order.

When processing a New prescription order, the **New Rx ToDo** screen is displayed and the system will check for one or more pending Modify requests associated with the New prescription order being processed. If no associated Modify requests exist, the system will process the New prescription order as usual, displaying details from the New prescription order request. If there are one or multiple associated Modify orders, the system will use details from the most recent Modify order received. The right-hand side of the screen will display the latest information, as this will have the most current details.

Once the New prescription order is completed and a new prescription has been created, Kroll will remove the New prescription order from the queue and mark it as '**Completed**', ensuring all associated Modify orders are also marked as '**Completed**'.

The system will prompt the user when they attempt to select a **Suspend**, **Resume**, or **Discontinue** order if a previous New prescription or Modify order associated with it is still in the **ERx** queue. If the user selects '**Yes**' to the prompt, the system will check the Order ID and look for the oldest associated order in the **ERx** queue, prompting the user to select that order. Selecting a New prescription order associated with a Modify order will then process that order plus the Modify orders at the same time.

Are you sure?	\times
There is a prior ERx Order message for this ERx that must be processed first. Would you like to process that message now?	
Yes No	

When attempting to process an order that has **no New prescription order associated** with it, the system will prompt the user that no order exists.

The **New Rx ToDo** screen, displayed when processing **a New prescription order**, has been updated to support the above changes, including the association with pending Modify requests.

The previous **General** tab has been replaced by **a new tab for every additional order** linked to the original New prescription order. Each tab is labelled with the relevant order type: **New**, **Modify**, **Suspend**, **Resume**, **Discontinue**. For multiple orders of the same type, a number is added to the label name (e.g., Modify 1, Modify 2, etc.). These tabs appear in the sequence in which the orders were received from PCC.

🕖 New Rx	ToDo											×
Due Spec	cific Time	 -13 days 	5 = 14/03/2024	16:51	Due		4 mont	hs ago				
Script I	mage New 🗹 M	1odify 1					<u>P</u> atient					F3
🖂 Signed	by authorized prescril	ber	Signed dat	e: 06/12/	2023 17:06:	15 I	Name	Aaron, Tama				
-Order Info	,,		- 3				Address 1	123 Main Street	Toronto			
Entered By	Poladi, Sumith		Prescriber Entere	d (Writt	🖶 Print		<u>D</u> rug/Mix	Lantus SoloStar,100				F5
Date	06/12/2023 Tune	Modify			View Detail:	5	Specific					Del
Dotte	(ypc	mouny			View Chang	es	Free Form	Lantus SoloStar, 100				
Patient							D <u>o</u> ctor					F7
Name	Aaron, Tama						Specific	Dr. Smith, J2				Del
PHN	1010 156 708			DOB	02/07/192	3	Free Form					
Home	PCC Nursing Home						<u>S</u> ig INJ 10	unit SC one time a D F f	type 2 DM adm	inister AB - te	st nursing not In	iit EA
Drug							INJECT 10 L	INIT SUBCUTANEOUSLY	ONE TIME A DA	AY FOR TYPE 2	(DIABETES)	
Name	Lantus SoloStar (10	"					ADMINISTER	R BEFORE BREAKFAST - "	TEST NURSING	NOTE		
Prescribe	r					7						
Name	Doolittle, Fred					-	Disp <u>Q</u> ty		= Auth Qty			
License #	67018			olo Dee	•		Days					
Address	145 Explorer Dr.				.01	-11-	Comment					
City	Missisauga		Prov O	N Post	al M8A9C8	3						
Phone												
Sig	Sig											
Admin Sta	art Date 07/12/2023		Admin Si	op Date								
Inject 10 breakfast	unit subcutaneously t - test nursing note	one time a day	for type 2 DM	1 admini	ster before	•						
	<u>L</u> 00	kup	Fill No	w	(S	plit	<u>R</u> eject		🗙 Cancel		

Users can select any tab to view the information received with each corresponding order. The tab for the **most recent Modify order** received from PCC is **displayed by default** and features a **green check mark symbol** on its label. The panel on the right-hand side of the screen, displaying the new prescription data, will be prepopulated based on **the final Modify request**, and users can edit information on this panel.

🕖 New Rx ToDo		
Due Specific Time	~ -	13 days = 14/0
Script Image New	🗸 Modify 1	
Signed by authorized p	Sign	
Order Info		

Two read-only fields, *Suspend Date* and *Resume Date*, will be displayed and populated only for **Suspend** or **Resume** order types, respectively.

Two buttons have been added to the Order Info section: View Changes and View Details.

Script li	mage New ✔ Modify 1	
< Signed	by authorized prescriber	Signed date: 06/12/2023 17:06:15
Order Info		
Entered By	Poladi, Sumith	Prescriber Entered (Writt 🗧 🛱 Print
Date	06/12/2023 Type Modify	View Details View Changes
Patient		
Name	Aaron, Tama	

The View Changes button is available on each Modify tab. Pressing this button opens the ERxOrder Changes screen, displaying the data differences between the selected Modify order and the most recent one. If the first Modify order in chronological order is selected, the ERxOrder Changes screen will display the changes against the original New prescription order.

🕖 ERxOrder Changes		– 🗆 X							
Field	New	Modify 1							
Sig	Inject 10 unit subcutaneously one time a day for type 2 DM	Inject 10 unit subcutaneously one time a day for type 2 DM administer before breakfast - test nursing note							
Admin Start Date	06-Dec-2023	07-Dec-2023							
Dispense Frequency	Daily - ((10))	Daily - (0800:(10))							
ОК									

The **View Details** button is available on **any tab**. Pressing this button will display the **ERx Order Details** screen, showing the order data received from PCC.

🕖 ERx Order	Details						×
Type Origin External Ref	Modify External 690833	Effective Date Initiated On D Initiated By	ate	2023-Dec-06 17:10:06 2023-Dec-06 17:10:06 PCC	Date Created Handled On I Handled By	Date	2023-Dec-06 17:11:04
Firstname Lastname Middlename Home Ward Admit date External Ref	Patient Tama Aaron PCC Nursing Home Ward 1 315028	Brandname Genericname Strength Form DIN External Ref	Dru Lar 10(ıg/Mixture ntus SoloStar	Firstname Lastname License External Ref	J2 Smit 670 ⁻ 670 ⁻	Doctor h 19 18
General Do Start Date 20 Expiry	SIG Inject 10 Inject 10 unit day for type 3 breakfast - te) unit suba 2 DN st n	t subcutaneously one tim cutaneously one time a A administer before ursing note	DispQty 0 Days		Auth O Unlimited	
							Close

The External Rx Order screen, accessible by selecting the External Rx Order option from the View top menu in the F12 prescription-filling screen, has also been updated to support the above changes.

Tabs have been added to the screen with **a new tab for every additional order** linked to the original New prescription order. Each tab is labelled with the relevant order type: **New**, **Modify**, **Suspend**, **Resume**, **Discontinue**. For multiple orders of the same type, a number is added to the label name (e.g., Modify 1, Modify 2, etc.). These tabs appear in the sequence in which the orders were received from PCC. If the order originated in Kroll, then there will be no '**New**' tab to display.

When the **External Rx Order** screen is opened, the system automatically defaults to the tab relevant to the action the user is performing. For example, if the user is processing a Modify order with pending Modify orders, then the most recent Modify order tab will be displayed by default.

The View Changes and View Details buttons have been added to the Order Info section, functioning the same as they do in the New Rx ToDo screen.

🕖 External Rx Order	_		\times
New Modify 1 ✔ Modify 2			
Signed by authorized prescriber		Signed d	ate:
Entered By Poladi, Sumith Verbal (Oral) Date 10/04/2024 Type Modify		View Det View Cha	nt tails nges

Additionally, the option *Use this sig code in the Rx* now works for each **Modify tab**. Checking this option will update the prescription with the **SIG** from the Modify order.

Sig Admin Start Date 11/04/2024	Admin Stop Date
Give 1 tablet by mouth one time a day for test modification	
Use this sig code text in the Rx	
Dispense Frequency	
Daily - (0800:(1))	

[KRL-11690] Improved Suspend Rx and Resume Rx screens for PointClickCare

Feature

Kroll has been enhanced with a new feature that facilitates pharmacy users triaging **Suspend** and **Resume** prescription requests from **PointClickCare (PCC)**.

When orders to Suspend or Resume prescriptions are received from a PCC facility, they are displayed in the **ERx** queue in the **F9 - Workflow** screen. Users can process these requests from the **ERx Items** screen to update the associated prescriptions.

Previously, these requests were managed through a floating window with little reference to the patient record. These screens have now been updated to display **an embedded screen** in the Kroll window, including both a **top menu** and a **side-bar ribbon menu**, as well as a yellow section at the top displaying **patient information**.

- Suspend Rx screen
- Resume Rx screen

2-yrk-qa-lkyriaka:1031pcc-Workflow		- 🗆 X
File Edit View Profile Utilities NH Cards Session Help Ver	iion 10 (Danburite)	
F3 - Patient F5 - Drug F7 - Doctor F9 - V	orkflow F11 - Drop-off F12 - New Rx Alt+X - Start	
Suspend Ry		➢ Profile
		All Rxs
Patient Aaron, Tama 02/07/1923 101	Allergies (1)	Active Rxs
Height Weight Sex Female	Active Rxs w/Passtimes	
Family MD	Refillable Rxs	
Strawberries	Conditions (4)	Pricing Profile
	Atherosclerotic heart disease of native coronary artery; Fracture of lower (distal) end of tib without fibula, closed: Transient cerebral ischaemic attack, upspecified. Upspecified demer	hia with or Not Disp./OTC Rxs
	warout noda, closed, warsterk terebraristnaenik attack, anspecifica, onspecifica denier	Rxs Filled in Error
Suspend	Resume	Suspended Rxs
Date 14/08/2024 09:59	Date 22/03/2024 09:23	Transactions
Bassan		Perform Clinical Analysis
	V Reason	Print Electronic Hard Copy
Comment	Comment	∀View/
		External Rx Order
		Nursing Home Info
Rx Summary Rx 9000030		
Pr Num Orig Pr Num Drug	Dector	
0000020 0000020 Trianal With Cadaina No 4 200(50m)	Dr. Smith Zachany Can't Suspend By is m	istako
Sobooso Sobooso Iyendi witii Codeine No.4 Sobooni	Cart Suspend. Kt is in	ISLAKE.
A suspend reason must be specified		
Suspend Eligible Pyc	Brint Order	
<u>Bashena clidiple ikas</u>		
	User: EA (Eugenio Andreoli)	0
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The top portion of the screen features a yellow section displaying the patient's information.

The Suspend Rx and Resume Rx screens now feature two additional top menu options: View and Profile.

View menu options:

- External Rx Order: Opens the newly updated External Rx Order screen, defaulting to the tab relevant to the action the user is performing.
- Nursing Home Info (hotkey: Alt+N): Opens the prescription's NH Rx Information screen.

Profile menu options:

- All Rxs (hotkey: Shift+F3)
- All Rxs (hotkey: Shift+F4)
- Active Rxs (hotkey: Shift+F5)
- Refillable Rxs (hotkey: Shift+F6)
- Pricing Profile (hotkey: Shift+F7)
- Not Disp/OTC Profile (hotkey: Shift+F8)
- Rxs Filled in Error (hotkey: Shift+F9)
- Active Rxs and Passtimes (hotkey: Shift+F10)
- Suspended Rxs
- Transactions (hotkey: Shift+F2)
- Perform Clinical Analysis (hotkey: Alt+N)

These options are the same as those found in the **F3 - Patient** card and will display in a new window when selected.

The ribbon bar on the right-hand side features two sections: **View** and **Profile**. The options under each section mirror the respective top menu options. Situated between these sections is an additional option:

• **Print Electronic Hard Copy**: When selected, the button turns green. Completing the order will automatically print out the order's Electronic Hardcopy.

Moreover, the **F3 - Patient** button is available when in the **Suspend Rx** or **Resume Rx** screens. Selecting this button displays the **F3 - Patient** card. When on the **Patient card**, a **Return** button with a green check mark is displayed at the top right of the card. Pressing the button navigates the user back to the **Suspend Rx** or **Resume Rx** screens.

Mrs. Aar	on (Lama), Tama	Modify					ОК	🗸 Return	🗴 Cancel
Address 1	123 Main Street		Phone Number	rs (1)	F2 Ins Del	<u>B</u> irthdate	02/07/1923		
Address 2	123	1 Alt Address	Home	Phone		Age	101 years		
City	Toronto	Prov ON ~				Language	English	~	

[KRL-11695] Support patient Middle Name for ADT/ERx queues and incoming orders

Feature

The **ADT** and **ERx** queues have been updated to support patients' Middle Names. The patient name column on both the **ERx Items** and **ADT Items** screens now includes the Middle Name. The Middle Name is appended to the First Name, separated by a space, resulting in the format: Last Name, First Name Middle Name (e.g., Smith, John Mark).

ERx Items F - Process Item Clear Filters								
	Type: <all></all>	V NH: KA	.ll >	\sim W	ard: _{<all></all>} v	Pat: <all></all>	~	
					Communication Meth	od: _{<all></all>}	~	
Items (90)								
Communication Method	Effective Date	Туре	Orig RxNum	External Rx Ref#	Patient	Drug	Nursing home	
Written	16/06/2022 11:08:00 AM	Discontinue		686733	Kerr Cary	Coumadin (3)	PCC Nursing Hor	
Prescriber Entered	18/04/2024 02:13:54 PM	New		688888	June, Jose Arcadio	Acetaminophen (325)	PCC Nursing Hor	
Prescriber Entered	11/05/2023 11:49:19 AM	New		689097	Akin, Hillary	Restoralax (17)	PCC Nursing Hor	
Written	19/01/2023 01:54:17 PM	New		688364	Akin, Hillary	Tylenol #4	PCC Nursing Hor	
Written	19/01/2023 01:42:35 PM	New		688363	Akin, Hillary	Tylenol Arthritis Pain 8 Hour (6	PCC Nursing Hor	
Written	19/01/2023 01:40:26 PM	New		688362	Akin, Hillary	HYDROmorphone HCI (1)	PCC Nursing Hor	
Written	20/06/2022 03:37:48 PM	New		687004	Akin, Hillary	predniSONE (5)	PCC Nursing Hor	
Oral	10/04/2024 03:47:52 PM	New		691782	Aaron, Tama	Tylenol #2 (300-15-15)	PCC Nursing Hor	
Oral	10/04/2024 03:45:25 PM	Modify	1000192	691598	Aaron, Tama	Tylenol Cold Daytime (325/30/1	PCC Nursing Hor	
Prescriber Entered	10/04/2024 03:43:05 PM	Modify	1000195	691266	Aaron, Tama	Lasix Special (500mg)	PCC Nursing Hor	
Oral	10/04/2024 03:41:43 PM	Modify	9000032	691262	Aaron, Tama	Tylenol With Codeine No.3 (3🛛	PCC Nursing Hor	
Oral	10/04/2024 03:39:11 PM	Modify	1000189	691561	Aaron Tama	Clonanam (1mg)	PCC Nursina Hor	

The Pat filter has also been updated to display the patient's Middle Name.

F - Proce	ss Ite	em	🕄 Refresh	🗙 Clear Filters		
<all> ~</all>	Pat:	<all></all>		~		
Communication Meth	od:	d: June, Jose Arcadio				
	.]	Akin, Hillary				
ent	Drug	Aaron,	lama			
	Acet	<unlir< th=""><th>iked Patients></th><th></th></unlir<>	iked Patients>			
n, Hillary	Rest	oralax (17)	PCC Nursing Hor		
n, Hillary	Tylen	nol #4		PCC Nursing Hor		
n, Hillary	Tylen	ol Arth	ritis Pain 8 Hour (6	PCC Nursing Hor		
n Hillanz	нуря	ROmornhone HCL(1) PCC Nursing Hor				

The **ADT Wizard** screen, which is displayed when processing an item from the **ADT Items** screen, has been updated to include the *Middle Name* field in both the **Incoming ADT Patient** and **Selected Patient** sections. This update ensures that the patient card is accurately updated if a request is received from an Electronic Medical Records (EMR) service.

Patient sele	ection page elect the correct p	1 Datient for the ADT message			
ADT Message	New Admission	: June, Jose Arcadio			
Incoming A	DT Patient		Selected	Patient	
			Patient June,	Jose	✓ Search
Last Name	June		Last Name	June	
First Name	Jose		First Name	Jose	
Middle Name	Arcadio		Middle Name	Arcadio	
Address 1			Address 1		
Address 2			Address 2		
City		Prov	City		Prov ON
Postal Code			Postal Code		
Birthday	09/06/1963	Age 61	Birthday	09/06/1963	Age 61
Sex	М		Sex	M	
Cell Phone			Cell Phone		_
Home Phone		Ext	Home Phone	Ext	J
Work Phone		Ext	Work Phone	Ext	
PHN			PHN		
				Next >	Cancel

Furthermore, the following **ERx Order**-related screens now include the patient's Middle Name:

ERx Order Details screen

🕖 ERx Order	Details					×
Type Origin External Ref	New External 688888	Effective Date Initiated On D Initiated By	ate	2024-Apr-18 14:13:54 2024-Apr-18 14:13:56 PCC	Date Created Handled On Date Handled By	2024-Jun-28 18:05:19
Firstname Lastname Middlename Home Ward	Patient Jose June Arcadio PCC Nursing Home Ward 1	Brandname Genericname Strength Form DIN	Dru Ace 325	g/Mixture etaminophen	Firstname	Doctor
Admit date External Ref General Do	7007 sing Indications Other	External Ref				
Start Date 20	024-Apr-18 Stop	SIG Give 1 ta Give 1 tablet for pain	ablet by n	: by mouth four times a nouth four times a day	DispQty 0 Days	Auth O Unlimited

External Rx Order screen

External	Rx Order				-		×
Signed	by authorized prescri	ber		Signed date:	18/04/2	2024 14:	13:56
-Order Info Entered By Date	Poladi, Sumith	New	Prescriber Entered (Written)			E Prir	nt ails
Patient Name PHN Home	June, Jose Arcadio PCC Nursing Home				DOB	09/06/1	963
Drug Name	Tylenol (325)						

New Rx ToDo screen

🕖 New Rx ToDo	X
Due days = Du	
Script Image 💙 New	Patient F3
Signed by authorized prescriber Signed date: 18/04/2024 1	3:56 Name June, Jose Address 1
Entered By Poladi, Sumith Prescriber Entered (Writt Date 18/04/2024 Type New View I	t Drug/Mix Tylenol,325 F5 specific Det Free Form Tylenol,325
Patient	Dector F7
Name June, Jose Arcadio PHN DOB 09/04	963 Free Form Doolittle,Fred
Home PCC Nursing Home	Sig G1T PO QID F-PAIN Init LK
Drug Name Tylenol (325)	GIVE 1 TABLET BY MOUTH FOUR TIMES A DAY FOR PAIN
Prescriber Name Doolittle, Fred License # 67018 Doctorse	Disp Qty X Refills = Auth Qty Days Unlimited Refills Until
Address 145 Explorer Dr. ,	Comment A
Phone	
Sig Admin Start Date 18/04/2024 Admin Stop Date Give 1 tablet by mouth four times a day for pain	
Lookup Fill <u>N</u> ow	Split <u>R</u> eject X Cancel

Additionally, the **Electronic Hardcopy** that can be printed from these screens will also include the middle name:

Doolittle, Fred 145 Explorer Dr. Missisauga ON M8A9C8 Signed by authorized prescriber (18/04/2024 14: 13: 56)	Lic# 67018
June, Jose Arcadio 09-Jun-1963	
PointClickCare Order #: 699999 Entered By: Poladi, Sumith PrescriberEntered (Written) Tylenol 325 Give 1 tablet by mouth four times a day for p Admin Start Date: 18-Apr-2024 DispenseFrequency: Daily - ((1)) Route: by mouth	New, PCC Effective: 18-Apr-2024 ain

[KRL-11887] Mark subsequent PointClickCare Modify/Suspend/Resume/Discontinue orders as 'in Progress' if a New prescription order is unprocessed

Feature

Kroll has enhanced the management of scenarios where a New prescription order received from **PointClickCare** (**PCC**) is still in the **ERx** queue awaiting processing, and the nursing home facility sends subsequent orders associated with that original order.

If the user selects **Reject Item** or **Mark as Processed** for the New prescription order, any subsequent orders received for that new request will be **automatically removed** from the **ERx** queue. When **rejecting** the New prescription order, a rejection message will be sent for the order itself, but no reject messages will be sent to PCC for the subsequent orders.

Previously, users were required to **manually** mark all subsequent **Modify**, **Suspend**, **Resume**, and **Discontinue** orders as '**Rejected**' or '**Processed**' to remove them from the **ERx** queue.

General

[KRL-12044] Modifications to the window displayed when cancelling a prescription

Feature

The Confirm Rx window displayed when cancelling a prescription has been modified for improved clarity. All functionalities remain unchanged, but the following cosmetic updates have been made:

- The title of the window has been renamed to 'Confirm Cancellation'.
- The three **buttons** have been updated:
- The Yes button has been renamed to 'Cancel'. Clicking this button will proceed to cancel the prescription.
- The No button has been renamed to 'Go Back'. Clicking this button will abort the cancellation and return the user to the previous screen.
- The **Cancel and Refill** button has been moved to the middle.



Minor Ailments

[KRL-10172] Support filling Mixture prescriptions when included in a Minor Ailment assessment (British Columbia)

Feature

The Minor Ailment module in Kroll has been enhanced to support the prescribing of **Mixtures** to treat minor ailments. This feature is currently only available in British Columbia.

In configurations where the Minor Ailment module is enabled, users can perform assessments for Minor Ailments. This module leverages the **Vigilance Santé RxConsultAction** web engine to process the information entered by the user. It also allows users to automatically generate a prescription based on the data provided in the RxConsultAction screen during the assessment.

The **RxConsultAction** form now supports prescribing mixtures to treat minor ailments. A new option within the **Prescribe** section of the form allows users to choose between **Medication** and **Compounding Formula**. Selecting the latter enables users to specify the **Name**, **Strength**, and **Form** of the mixture, as well as the **Quantities**, **Duration**, and **Sig** for the prescription.

Ailment - Vigi	ilance RxConsultAction						-	
	RXC By Vigila	ONSULTA nce Santé	CTION		British Columbia	França	•	
	PRESCRIBE							
	Prescription type	Medication	Compounding Form	ula				
	Name of the com Mixture A	pounding formula 粩						
	Strength		Form					
	15mg		cream					
	Quantity 🖊	Duration *	Refills ×	End date				
	50	7	0	yyyy-MM-dd 🗰				
	Sig ≭		until the er	nd date				
	Apply to affected	i areas						
	Note on prescript	lion						
I.								
				Uelete				
				Add				

Kroll has been updated to support this feature. When a user performing the assessment selects to prescribe a mixture and then selects **Conclude Intervention** to finalize the Minor Ailment assessment, the mixture data entered in the **Prescribe** section will be automatically utilized by Kroll to **create a mixture prescription** or **To-Do record**.

If no exact match is found for the mixture, Kroll will automatically populate the **F5 - Mixture** search screen with the name from the **RxConsultAction** module.

🕖 1-yrk-qa-dmulro	1-yrk-qa-dmulrone:BC1031-New Rx for Phosphides, Revestiary - 🛛 🗙									
File Edit Recent	Search Utilities	NH Cards Sessio	n Help Version 10) (Danburite)						
F3 - Patient	F5 - Mixture	F7 - Doctor	F9 - Workflow	F11 - Dro	p-off F12	! - Return to Rx 📗 Alt+X	- Start			
Search Criteria	Mixture 🔽	🧹 Edit	Ins Insert		Searching By	Description (Advan	ced)		[⊗] Search	
Mixture A 15 ma cre	am	Y Cancel	Conv Mixture D	Advanced	0	No Records Found			Show Drug Search	
			copy wixture	Advanced	•	no neoras rouna			Show Advanced Options	
# 🔺 Quick Code		Description							Insert New Mixture	
									Copy Mixture	
									Change Columns	

Once a mixture is selected, the user is taken to the **F12 - Fill Rx** screen, where the prescription data is prepopulated with values from the **RxConsultAction** module.

9 1-yrk-qa-dmulrone:BC1031-New Rx for Phosphides,	Revestiary							– 🗆 X
File Edit Recent Rx View Labels Profile Rep.	orts Utilities NH Cards	Session Help Version 10 (Da	nburite)					
F3 - Patient F5 - Mixture F7 - Doc	F9 - Workflow	F11 - Drop-off F12	- Fill Rx	A	Alt+X - St	art		
New Rx Pending Adj		Rx Start Date Latest Fill 24/07/2024 0 Qty		Ini	it	🗸 Lookuj	p 🗙 Cancel	×Rx ■ Marka Dar Harfille al
Priority Default Wait Time F2 Due in 19	mins Fill Rx	F2 Work Order 2055 F2	Delivery	Pickup	`	~		Make Rx Not Dispensed
Patient Search	Mi <u>x</u> ture Search		D <u>o</u> c Sear	ch		Loc C)ffice 🗸 🗸	Make Rx Stock Transfer
Name Phosphides, Revestiary Age: 48	Name Mixture A		Name	Dr. Befog	g, Relieved	IJ		👗 Adapt Rx
Address 6452 Valentia Avenue Female	Form GM (Cream)	Sched 1(Schedule 1)	Address	7735 Hun	nken Place			Charles I
City Falmouth Prov BC	PrcGrp <none></none>	CmpdType 0 (Topical Crea	City	Colcheste	er		Prov BC	Add RX Image
Phone Home (555) 542-3695			Phone	(555) 295	5-3056			Ma Transfer Rx From Another Store
Plan Pl Client ID 9735385938			Lic#	XXBSR		Alt, Lic	:#	🕞 Call Doctor
								👆 Counsel Patient on Pickup
Allergies (0)	Sig Apply to affected area	s	Init	RB F	RB	Auth Qty	50 1	🔁 O <u>w</u> e Quantity
	APPLY TO AFFECTED AREA	IS	Disp <u>Q</u> ty	50 g	9	Rem Qty	50 1	View.
			Days	7		G.P. %	38.49	Clinical Interactions
			Prod Sel	3 - Pharr	macis 🗸	Acq Cost [\$15.98	Mixture Breakdown
Conditions (0)			ow	Written	~	Cost	\$15.98	Plan Information
	Route of Admin To	pical 🗸	Lahels	1.6	F2	Markup	\$0.00	Deticat Disc Information
	Dosage Form Cr	ream (q) 🗸 🗸	1			Fee	\$10.00	Patient Plan Information
						lotal	\$25.98	Unit Dose Info
Plans Pricing Dates Comments Indications Im	ages Other U	nit Dose (Ctri-U): Disabled						↓ Work Order
Rx Plans Plan Pays Extra Info (F2 Edits)		FOD consent needs to be ser	it to this	orescribe	er			Rx Counseling History
Cash V Not Adjud Deduct: \$0.00		To Dei Miner Ailment	(365 days		nilleri dal	e)		Workflow
		To Do. Ivinor Annen: ToDo Drug Name:@Mixture /	15 mg	ream				👽 Send Rx to Trouble
		Delivery Label will be printed	a is ing a	leann				🚛 View Workflow Detail
		Dro Pack Tier Id: 1						
Next Dice Ot Min Interval Days	Enable Auto-Refill	Central Fill calculated eligibili	y: 3 with	backing f	field 0			
Commonte Max Disp Qty		IsCF: 0 WantCF: 1 and Persiste	entFlags.V	VantCF: 0	5			
Comments	-	2						
-								
		User: RB (RELIEVED BEFOG)					0 🖂	1 24/07/2024 14:14:42

Patient

[KRL-12123] Modifications to the F3 - Patient Card

Feature

To enhance patient care and safety, the **F3 - Patient** card in Kroll has undergone significant updates. These changes aim to improve usability and provide more comprehensive patient information.

- The **patient name** fields have been consolidated into one field which is now read-only. Users can modify the name via a new **Modify** button, which opens the **Patient Name** window for editing.
- The *Alt. Last Name* field has been removed from the **General** tab and has been included in the **Patient Name** window.
- The *Family Doctor* field has been relocated and labelled as 'Family Dr', positioned under the *Quick Code* field for better organization.
- The **Comments** section has been resized to match the height of the **Plans** section, with the addition of a scrollbar for improved navigation.

- Height and Weight fields have been repositioned under the Phone Numbers section.
- The previous *Gender* field has been renamed to 'Sex'. A new *Gender* field, however, has been introduced.
 The values for this field are configured in the Master Lists accessed via Edit > Lists.
- The *Language* field has been repositioned next to the *Sex* field.
- A new *Pronouns* field has been added, also populated from a master list accessed via Edit > Lists.

F3 - Pa	tient	F5 - Drug	F	7 - Doo	ctor	F9 - W	orkflow	F11 - Drop-c	off	F	12 -	New	Rx	Alt+X	(- Start	
Mr. Supe	r, Patient	Modify											ОК		🖉 Save	🗙 Scan
Address 1	123 Kroll :	St			P <u>h</u> one N Descriptio	lumbers on	(1) Phone	F2 Ins Del	Bi	rthdate	01/	01/20	00			
Address 2					Cell		(123) 456-7	890	A	ge	24 j	/ears				
City	Toronto	~	Prov	on ~					La	inguage	Eng	glish		~		
Postal	A1A 1A1	Country Canada	9	\sim					Se	ex	Ma	le		~		
Email	email@do	main	÷	Send					G	ender				~		
Quick Code					Height			+	Pr	onouns	_			~	Load	Delete
Family Dr	Test, Doct	or	F2	Clear	Weight			•	9	DB	~	12345	567890			
Comments	s (0)	1						F2 Ins Del		Plans (2)						F2 Ins De
Topic		Comment							_	SubPlan	i Coi	de G	iroup ID (lient	ID	Expiry
									$\frac{1}{2}$	ODB			1	23456	67890	
Allergies (0)	Add Drug) F2	Ins Del	G <u>e</u> neral Patient	<u>F</u> amil	ly <u>N</u> ursir	ng Home Copa	ay <u>s</u>	Other	•		Consent Privacy Unk	nown		Ctrl 🗧
					Detiant Time Liveran						No Exceptions-5 fees/year applies					
					Decease	d On	uman					F2	Unit Dose Type	<no< th=""><th>one></th><th>~</th></no<>	one>	~
	onaltions (U		FZ	Ins Der	Prescrip	otions							Cycle	<no< th=""><th>one></th><th>~</th></no<>	one>	~
					Delivery	Type [Default (Pic	kup)			\sim	F2	Price Group	<de< th=""><th>fault> (<none>)</none></th><th>) ~</th></de<>	fault> (<none>)</none>) ~
					Delivery	Route						\sim	Rx Totals			
					Price Gro	oup <	(None>					\sim	Rx Count			66
<u>G</u> roups (0))		F2	Ins Del	Drug lin	e 1 🛛 🖸)efault (Bra	nd \lor 2 Default	: (G	eneric)		$\overline{}$	Dollar value	-		\$1,088.02
					Double	Count	Not Require	d				~	Reset date			Reset
					🗌 No Kroll Care 🗌 No Wallet Card						Snap Caps Requested					
					🗌 Com	pliance	Calendar o	n Label					🗌 Snap Cap	s Doc	umented	5

[KRL-12240] Enhanced Patient Name form to include Middle Name, Suffix, Preferred First Name and Alternate Last Name

Feature

Changes have been made to enhance the way users can modify a patient's name from the patient card while maintaining high usability. The patient name fields have been consolidated into a **single read-only field** at the top of the patient card. Users can modify the names via a new **Modify** button, which opens the **Patient Name** window for editing.

- When the window opens, the cursor focus is set on the *Last Name* field for quick action.
- Users can navigate through the fields using the Tab key, moving from top to bottom, or using the hotkey (Ctrl + underlined letter) to select a specific field.
- New fields are available: *Middle Name*, *Suffix*, and *Preferred First Name*.
- Fields are ordered in a meaningful way, with the most popular fields placed at the top for convenience.
- The values displayed in the *Salutation* and *Suffix* fields are configured in the Master Lists accessed via Edit > Lists.
- Only the *First Name* and *Last Name* fields are mandatory.
- To save the changes, users can press the Enter key or click
 OK. However, the Patient record is updated only after clicking
 Save on the patient card. A visual cue indicates that a change has been made on the patient card, maintaining the same behaviour as before. If the *First Name* or *Last Name* has been altered, a confirmation dialog will appear, allowing users to compare the new values against the original ones.
- Clicking on **Cancel** exits the window without saving any changes.

[KRL-12250] Added new Gender, Pronouns, and Suffix Master Lists

Feature

The *Gender*, *Pronouns*, and *Suffix* fields have been introduced to the **Patient card** and are now displayed and utilized in various parts of the application, including **Workflow** queues and the **ADT Wizard** module.

It is important to note that pronouns and gender information are not exposed to the patient or any third party. This information is only available to the Kroll user and is intended to enhance patient care. Reports, labels, and other outputs do not include this information.

As these new fields rely on a list of predefined values, three new **Master Lists** have been created to support them:

Patient Name	×
<u>S</u> alutation	
Mr. ~	
<u>L</u> ast Name	
Sample	
<u>F</u> irst Name	
Patient	
<u>M</u> iddle Name	
Mid	
S <u>u</u> ffix	
Jr. v	
Preferred First Name	
Tony	
Al <u>t</u> ernate Last Name	
James	
V Ok X Cancel	

- Gender
- Pronouns
- Suffix

Master Lists can be accessed by selecting the appropriate list from the *Lists* drop-down menu in the Master List view of the Edit Master List / Groups screen. This screen is accessible via the Lists option in the Edit top menu.

The new **Master Lists** are pre-populated with a standard set of values, which cannot be modified. However, users have the flexibility to **Insert**, **Modify**, or **Delete** any custom values from the **Master Lists** and reorder the lists as needed. Stores that are centrally managed via Kroll Central Management (KCM) can request new values to be added centrally.

🕖 Edit Mast Lists / Groups			×
			🗙 Close
Appointment Categories Appointment Types AR GL Categories	Lists Gender ~	ReOrder	F2 Ins Del
Calendars Counseling Points Delivery Routes Doctor Groups Drug Alerts Drug Departments Drug Forms Drug Marketing Msgs Drug/Mixture Groups Master Lists Patient Groups Spoken Languages Transfer Stores	Display Value Cisgender Female Male Non-binary Prefer not to say Trans Man Trans Woman Trwo-spirit	Stored Value C C F M NB P TM TW 2S	Seq

🕖 Edit Mast Lists / Groups			;
			🗙 Close
Appointment Categories Appointment Types	Lists Pronouns	<u>R</u> eOrder	
AR GL Categories	Pronouns		F2 Ins I
Calendars	Display Value	Stored Value	Seq
ounseling Points	co/co/cos	С	
elivery Routes	en/en/ens	En	
octor Groups	ey/em/eir	Ey	
rug Aleris rug Departments	he/him/his	Н	
rug Eorms	she/her/hers	S	
ug Marketing Msgs	they/them/their	Th	
rug/Mixture Groups	ve/vis/ver	v	
aster Lists	xie/hir/hir	X	
itient Groups	yo/yo/yos	Y	
oken Languages	ze/zir/zir	Z	
ransfer Stores			

🕖 Edit Mast Lists / Groups			×
			🗙 Close
Appointment Categories Appointment Types AR GL Categories Calendars Counseling Points Delivery Routes Doctor Groups Drug Alerts Drug Departments Drug Forms Drug Marketing Msgs Drug/Mixture Groups Master Lists Patient Groups Spoken Languages Transfer Stores	Lists Suffix Suffix Display Value I III III Jr. Sr.	<u>R</u> eOrder	F2 Ins Del
<u></u>			

[KRL-12251] Modifications to the Patient record insertion process

Feature

Kroll users are required to search for a patient record before they can insert a new patient in the **F3 - Patient** screen.

When inserting a new patient, the newly introduced **Patient Name** form will be displayed. This form's *Last Name* field will be **pre-populated** with the value entered in the search field during the search process. If the user entered two comma-separated values in the search field, the *Last Name* and *First Name* fields will be populated using the "Last Name, First Name" schema.

New, Pat	ient	Modify								Chan	ged	~	Save	🗙 Cancel
Address 1 Address 2					_	P <u>h</u> one Num Description	bers (0) Phone		Patient Name	×				
City Postal Email		Country	∽ Canada	Prov O	N ~ ~ end				Salutation	~		× × ×		
Quick Code Family Dr				F2 C	lear	Height Weight		_	New Eirst Name Patient			~ (Load	Delete
Comments Topic	s (0)	Commen	t						<u>M</u> iddle Name			ient ID		F2 Ins Del Expiry
<u>A</u> llergies (1	0)		Add Drug	F2 In	s Del	G <u>e</u> neral <u>F</u> Patient	amily <u>N</u>	Įu	S <u>u</u> ffix Preferred First Name	~	ent Unkn	own		E Ctri Ə
Medical Co	ondition	s (0)		F2 In	s Del	Patient Type Deceased Or	Human n		Al <u>t</u> ernate Last Name		ose	<none< td=""><td>></td><td>~</td></none<>	>	~
						Prescriptio Delivery Type Delivery Rou Price Group	te		✓ Ok X Cancel		Broup als unt	<defau< td=""><td>> lt> (<none< td=""><td>») ~</td></none<></td></defau<>	> lt> (<none< td=""><td>») ~</td></none<>	») ~
<u>G</u> roups (0))			F2 In	s Del	Drug line 1 Double Cour Double Kroll	Default nt Care 🗌 N nce Calent	t (Bra Jo W dar o	and V 2 Default (Generic) V Vallet Card on Label	Doll: Rese	ar value et date nap Caps nap Caps	Reques	ted iented	Reset

[KRL-12252] Enhanced Patient Search functionality to include Preferred First Name, Middle Name and Alternate Last Name

Feature

Changes have been made to the **Patient Search** function to ensure that users can find a patient using any relevant name field.

Users can now search for patients from various parts of the application using their **Preferred First Name**, **Middle Name** and/or **Alternate Last Name**. Users can enter only a portion of the name to perform the search.

Values can be separated by a comma:

- Text before the first comma will be searched against Last Name and Alternate Last Name.
- Text after the first comma will be searched against First Name, Middle Name, and Preferred First Name.
- Text after the second comma will only be searched against the Middle Name.

Three new columns can now be added to the search results grid in the **F3 - Patient** screen to enable users to view patients' **Preferred First Name**, **Middle Name**, and **Alternate Last Name**. Search results can be sorted by any of these fields.

Last,First; (Code; Phone; (or Bill #	🖌 Edit	Ins Insert		Searching By	Last Name, First Name	
new,p			🗶 Cancel	Copy Pat	<mark>∠</mark> dvanced	1	Record Found	
Advanced Search	A <u>d</u> dress <u>C</u> ity Birthdate Co <u>m</u> ment <u>N</u> H			SubPlan Group Price Group Patient Type		Local Patients (Show Active Inactive All Donly	
# SID 🔺 I	Last Name	Alt. Last Name	Middle Name	First Name	Preferred Name	Address	City	Age Birth
1 1 Nev	w	Alt. Last Name	Middle	Patient	Preferred Name			

[KRL-12476] ADT Wizard Module enhancements for PharmacyLink

Feature

The **ADT Wizard** module has been updated to support the new fields added to the Patient record, ensuring that patient information can be properly processed when receiving New or Update Patient requests from PharmacyLink.

The **ADT Wizard's 'Patient Selection Page**' displays patient information received from the network under the **Incoming ADT Patient** section, allowing users to compare it against local patient data under the **Selected Patient** section. This page has been updated as follows:

 The Search function of the Selected Patient section has been updated to utilize the newly enhanced Patient search functionality, allowing users to search for patient records using any name field, including Preferred First Name, Middle Name and Alternate Last Name.

- The *Middle Name* field has been added to both sections to help ensure that users match the incoming patient to the appropriate local patient.
- The Gender field has been renamed to 'Sex'.

Please s	elect the correct pa	itient for the ADI	message						
ADT Message	New Patient - TH	IVP (QA-MAJOR)	THVP ON 1031						
Incoming A	DT Patient			Selected P	Patient				
				Patient Patient	potential patients f	ound>	~	Searc	h
Last Name	Plink			Last Name					
First Name	Dependant 4			First Name					
Middle Name				Middle Name					
Address 1	123 kroll st			Address 1					
Address 2				Address 2					
City	Toronto		Prov ON	City				Prov	
Postal Code	M6S 2T9			Postal Code					
Birthday	17/02/1991		Age 33	Birthday				Age	
Sex	F			Sex					
Cell Phone	(416) 990-2852			Cell Phone					
Home Phone		Ext		Home Phone		Ext			
Work Phone		Ext		Work Phone		Ext			
PHN				PHN					

The 'Patient update page' has also been updated. Changes have been made to the Incoming ADT Patient Details and Local Patient Details sections:

- The Salutation field has been relocated.
- Fields for *Suffix*, *Middle Name*, and *Preferred First Name* have been added.
- The old Gender field has been renamed to 'Sex', and a new Gender field has been added.
- Information has been grouped into meaningful sections.
- Existing field validation has been maintained, and the arrow buttons functionality works as before.

🕖 ADT Wizard							_		\times
Patient updat Please up	t e page 1/2 date the patient's info with the AE	IT info	Se	lected Patient:	Plink, Patient				
ADT Message	Update Patient - THVP (QA-MAJC	R) THVP ON 1031							
Incoming ADT	Γ Patient Details		Local Patient De	etails					
Salutation	Suffix		Salutation \Rightarrow	Mr. 🗸 Suff	fix →				→
Last Name			Last Name 🗕	Plink					
First Name			First Name 🛶	Patient					
Middle Name		No image available	Middle Name 🛶				Noim	nage av	ailable
Pref First Name			Pref First Name 🗕						
Birthday	Gende	r		08/08/1983	Gender	→			~
Sex	Pronour	s	Sex 🛶	<unknown> ~</unknown>	Pronouns	Ð			~
Language (W)	Heigł	t	Language (W) 🛶	English 🗸	Height	+	No dat	a on th	is
Language (S)	Weigł	t	Language (S) 🗕	~	Weight	+	No dat	a on th	is
Email]	Email =						_
Active	(not specified)		Active →						_
PHN	1234567890NR		PHN ->			F2			
Def. Doctor			Def. Doctor →			F2	Del		
Doc Lic			Doc Lic						
				Next >				Canc	:el

[KRL-12566] Display basic patient information on the F11 - Drop-off screen

Feature

The **Drop Off** screen has been updated to support the new fields added to the Patient record, ensuring that patient information can be properly entered when processing a prescription.

- The Patient Search field at the top of the screen has been updated to utilize the newly enhanced Patient Search functionality, allowing users to search for patient records using any name field, including Preferred First Name, Middle Name and Alternate Last Name.
- The old *Gender* field has been renamed to 'Sex'.
- A new *Pronouns* field has been added.
- The Age field has been moved under the DOB (Date of Birth) field.

• If the full name **exceeds** the size of the **Patient Search** box, hovering the mouse pointer over the box will display a bubble showing the **full name**.

Patient Search	New (Alt. Last Name), Patient Middle Sr. pref. \sim	DOB		Sex		Phone		
Address		Age:		Pronoun	s	Plan		
Priority Default W	/aitTime V F2 Due in 19 mins	Delivery	Pickup	~		Work Order	2439 Sel	
					New Rx			
Refill Rx					D <u>o</u> ctor			
R×Num	Lookup				Name			Clear
	Ready for lookup				Address		Lie	ŧ
New Br					<u>D</u> rug/Mix			
New KX					Name			Clear
	Import Script Image <u>F</u> ile				Strength	Form	OnHand	0
					Sig			Init EA
	Select an Existing Image							
					Disp <u>O</u> ty	+ Refill	s = Auth Qty	
					Days Supply	Unlin	nited Refills Until 🗌	
					Rx Status	Fill	Written Date	
					Rx Comment			
							Add	Cancel

[KRL-12789] Ensure consistency of the new Sex and Gender fields across the application

Feature

For consistency, all previous instances of the *Gender* field throughout the application have been renamed to '**Sex**'. The following elements have been changed (note that this list may not be exhaustive):

- Reports, including their configuration options have been updated to support these changes.
 - Creatinine Clearance
 Report
- Patient Listing Report
- Patient Mailing List Report
- Medication Review

Negative MAR

Minor Ailment Review

Patient Biometric Report

Pharmacist Prescription
 Notification

Patient Profile Report

Rx Adaptation Review

- Rx Extension Review
- Universal MAR
- Universal TMR

	Phone: (444)) 444-444	14 Fax: (99	9) 999-99	999			
ReportParameters Patients-Super, Patient Cut OffDate: 01/06/2024 Sort By Home/Ward/Room/Patient								
CreatinineClearanceReport						Printed	on: 25-07-20	2412:11:4
Patient	Room	Bed	Sex	Age (رومهنې)	Weight (نع)	Date	Creatinine (umal/L)	Creatinin Clearanc

• Patient Plan Information form

🕖 Patient I	Plan In	formation				×
Plan	AHE	- Assure			~	Plan Info
			🔽 Alv	vays Use in Rx		Inactive 🗌
Order	1	Primary	~	Link To		
Carrier ID				Relationship		~
Group ID	-			Deduct <u>T</u> ype	Dollar amour	nt v
Client ID	-			Deduct Value	0	
CPHA Pat C	Code			E <u>x</u> piry Date		
Card Holde	er					
Patient Ov	erride	Values				
Last Name				Birthday		
First Name	_			Sex Pati	ent Sex	×
<u>C</u> omment						
			<u>S</u> ave	×	Cancel	

• ADT Wizard

• Patient update page

🕖 ADT Wizard			– 🗆 X
Patient updat Please up	e page 2/6 date the patient's info with the ADT	nfo	Selected Patient: Plink, Dependant 4
ADT Message	New Patient - THVP (QA-MAJOR) T	HVP ON 1031	
Incoming AD1	r Patient Details		Local Patient Details
Salutation	Suffix		Salutation \rightarrow \checkmark Suffix \rightarrow \checkmark \rightarrow
Last Name	Plink		Last Name Plink
First Name	Dependant 4	Nie immensie werdende	First Name → Dependant 4
Middle Name		No image available	Middle Name
Pref First Name			Pref First Name →
Birthday	17/02/1991 Gender		Birthday \rightarrow 17/02/1991 Gender \rightarrow \checkmark
Sex	F Pronouns		Sex \rightarrow Female \checkmark Pronouns \rightarrow \checkmark
Language (W)	English Height		Language (₩) → English ∨ Height + No data on this
Language (S)	Weight		Language (S) \rightarrow Veight + No data on this
Email			Email -
Active	(not specified)		Active 🛶 🕗
PHN			PHN
Def. Doctor			Def. Doctor
Doc Lic			Doc Lic
			< Back Next > Cancel

Adjudication screens

CeRx and CPhA Claim and Response adjudication forms

🕖 Adjudication C	Claim and Respon	se Form				×
Rx Num 10001	103 Sub	Plan AHE			<u>E</u> mail <u>P</u> rint	🗸 ок
Claim Values				Response Valu	ies	
BIN	500526	Orig Rx Num	001000094	Adj Date	240725	
Cpha Ver 🛛 🕻	03	Refills	01	Trace Num	000000	
Tran Code	01	Current Rx Num	001000103	Trans Code	51	
Software ID	KC	DIN	02313928	Bof Num		
Software Ver	01	SSC		Rei Num		
Active Dev ID		Quantity	000900	ResultCode	A	
Pharmacy ID		Days Supply	090	Error Codes		
Dispense Date	240725	Doctor Num	89100	Cost	001186	
Trace Num	000086	Doctor ID Ref	51	Markup		
Carrier ID 1	12	Prod Selection	3	Con la continu		
Group ID 1	123	Unlisted Cmpd		- Gen Incentive		
Client ID 1	1234	SA Num		Fee	00800	
Cpha Pat Code		Interventions		Mix Fee	00000	
Birthdate 1	19530517	Cost	001186	SSC Fee	00000	
Cardholder (Markup	00000	- Copay		
Relationship C	0	Fee	00800	- Deduct		
First Name		Miv Fee	0000		00000	
Last Name	CHRISTOPH	Mix Time	<u>m</u>	Coinsurance	000000	
Prov Health ID		SSC Eee	~	Plan Pays	001489	Messages
Sex	-	Drov Daid	~~~~~			
Med Reas Ref		Prev Palu	402272			
Med Reason			485275			
New/Refill	N	Adj Date	000000			

• Network patient search screens

Search					×
hics	🔿 Health Care <u>N</u> umber				Search
new	īq				X Cancel
pat					
DD MM YYYY					Records Returned
~					Patient Not <u>F</u> ound
	Address				RAMO
Gender	City	Prov	Postal	Phone	Alternate Id
	Search hics new pat DD MM YWY C	Search hics hics hics hics hics hics hics hi	Search hics hics New Pat D MM YYYY C Gender City Prov	Search hics hics hics hics hics hics hics hi	Search hics hics hics hics hics hics hics health Care Number hics health Care Number heal

• Labels

Super, Patient 123 Kroll St	EA (123)456-7890 Sex: Male
Toronto, ON A1A 1A	1 DOB: 01-Jari -2000(24 y)
30 TAB Vitamin C Vitamin C 500mg	500 MG Tablet 500mg
DIN: 02240883	3.59/100 On Hand:-180 Days: 30
Dr. Test, Doctor 321 Kroll St Unit 2 Toronto ON S2S 2S2 Phone: (111) 111-111 Doc Com: Comments Comment	Doc#01:20091 No Script Image REFILL (159 days late) 2 1 \$ Commett
AS DIRECTED	
Orig Rx:1000280 Prev08-Feb-23(100028 Cost1.18 Mkup Pat:11.67	Auth90 Rem.:30(1) 1) Ago:189 First88-Feb-23(1000280) 00.00 Fee:10.49 Total:11.67 OldPrice:11.67

• Store Level Configuration Parameters and Head Office Level Configuration Parameters screens

🕖 Store Level Configu	uration P	arameters															×
General 🔸 Patient	Drug	Doctor	Rx	FDB	Adjudicatio	n 🔸 L	abels	Delivery	Reports	Security	Interfaces	Order	X - AR	Y - To Do	Cleanu	р	🗲 Ctrl 📑
🕂 1 - General 2 - A	gent																
Provincial plan		ODB		~			🔽 A	utomatica	ally close a	utofill bat	ch if succes	sful					
Provincial plan label		ODB					🗌 R	equire se	< on patie	nt card							
Quick code label		Quick Co	ode				R	equire po	istal code	on patien k codec	t card						
Quick code type		(NONE)		\sim			Creat	ilow dupi	icate quic	k codes	ing hodyw	eight					
Prompt to create A	AR accou	nt for NH p	atients				Indu	de coniec	unance eq		nationt's fa	milu Ahum					
Profile							maa	ue copiec	patienti	nonginai	patients ra	niny Alooa	iys	· · ·			
Print indications	on Harc	lconv															
Patient				ΝΗ													
Print sex				Print	NH code												
Print allergies ar	nd condit	tions		Print	ward Short F	orm Code											
Print quick code				🗌 Print	NH room												
				Print	med type												
				Print	pass umes												

• Consent forms

	Influenza Va THVP ON 1031, 123 1	accine Con Felus Ave., Tor	sent Form ronto ON M6S 2T9		
	Phone: (444) 444	1-4444 Fax: ((999) 999-9999		
ATIENT INFORMATIC	ON		-	TRACKING	; #: 10
FirstName Patient	LastName Plink	Sex M	008 08-Aug-1983	Weight 89	
Address ON		Tieann Ci	ard#	PhoneNumber	
EmergencyContact	RelationshiptoPatient	Contact	sPhoneNumber 555) 555-5555	Contact'sOtherPhoneN	umber
Have you had a serious reaction	ontoinfluenza vaccine in the past?	vingthe fluwaccine	?		No No
HaveyoueverhadGuillain-Bar	rréSyndrome within6 weeksafter receiv	ingine navacellie			
Haveyoueverhad Guillain-Bai Have youever experienced dit	rréSyndrome within6 weeksafter receiv ifficultybreathing within 24 hoursof gettir	ngaflushot?			No
Haveyou everhad Guillain-Ba Have youever experienced din Have youhad a mastectomy, ly	rréSyndrome within6 weeksafter receiv fficultybreathing within 24 hoursof gettin ymph nodes removed, orhave you been c	ngaflushot? liagnosedwithlym	phoedema?		No No
Haveyou everhad Guillain-Ba Have youever experienced di Have youhad a mastectomy, ly Do youhave an allergy to kana	rréSyndrome within6 weeksafter receiv ifficultybreathing within 24 hoursof gettir ymph nodes removed, orhave you been o imycin, neomycin, gentamicin, thimerosa	ngaflushot? liagnosedwithlym l,chickenprotein,	phoedema? polymixin or gelatin?		No No No
Haveyou everhad Guillain-Ba. Have youever experienced dir Have youhad a mastectomy, ly Do youhave an allergy to kana Areyou allergicto latex gloves	rréSyndrome within6 weeksafter receiv ifficultybreathing within24 hoursofgettir ymphnodes removed, orhave you been o imycin, neomycin, gentamicin, thimerosa ;?	ngaflushot? liagnosedwithlym I,chickenprotein,j	phoedema? polymixin or gelatin?		No No No No
Haveyou everhad Guillain-Ba Have you ever experienced di Have you had a mastectomy, ly Do you have an allergy to kana Areyou allergicto latexgloves Areyou currently taking any me	rréSyndrome within6 weeksafter receiv fficultybreathing within 24 hoursof gettir ymph nodes removed, orhave you been o imycin, neomycin, gentamicin, thimerosa ? edication?	ngaflushot? liagnosedwithlym I,chickenprotein,j	phoedema? polymixinor gelatin?		No No No No
Haveyou everhad Guillain-Ba Have youever experienced di Have youhad a mastectomy, ly Do youhave an allergy to kana Areyou allergictolatexgloves Areyou currentlytaking any ma Do youhave a history of chron	rréSyndrome within6 weeksafter receiv ifficultybreathing within 24 hoursof gettir ymph nodes removed, orhave you been o imycin, neomycin, gentamicin, thimerosa ?? edication? hic illness?	igaflushot? liagnosedwithlym I, chickenprotein, I	phoedema? polymixinor gelatin?		No No No No No
Haveyou everhad Guillain-Ba Have you ever experienced di Have you had a mastectomy, ly Do you have an allergy to kana Areyou allergicto latexgloves Areyou currently taking any ma Do you have a history of chron	rréSyndrome within6 weeksafter receiv fficultybreathing within 24 hoursof gettir ymph nodes removed, orhave you been o imycin, neomycin, gentamicin, thimerosa ?? edication? hic illness?	igaflushot? liagnosedwithlym l, chickenprotein, l	phoedema? polymixinor gelatin?		

CONSENT GIVEN BY PATIENT

I, the undersigned client, parent or guardian, have read or had explained to meinformation about the flushot as outlined on the Fact Sheet. I have had a

• ERx Orders screens

ime Rx						
Aaron, Tama			02/07/1923	-	10 1	Allergies (1)
	Weight		Sex	Fen	nale	Demerol; Strawberries
MD						
rries						Conditions (4)
						Atherosclerotic heart disease of native coronary artery; Fracture of lower (distal) end of tibia with or without fibula, closed; Transient cerebral ischaemic attack, unspecified; Unspecified dementia
me						
14/08/2024	10:00					
on						~
ment						
	Aaron, Tama Aaron, Tama MD AD AT AAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	Ime Rx Aaron, Tama MD MD Ime 14/08/2024 10:00 son ment	Ime Rx Aaron, Tama Weight MD Internet I	Maron, Tama 02/07/1923 Weight Sex MD	Maron, Tama 02/07/1923 Weight Sex MD	Aaron, Tama 02/07/1923 101 Weight Sex Female MD

• Prompts



- F12 prescription-filling screen
 - Prescription warnings and messages

Unit Dose (Ctrl-U): Disabled
A Not enough inventory for Rx
🛕 Patient sex is unspecified.
🕕 Rx will expire on 2025-Aug-14 (365 days from written date)
Orug will be Ordered
O Delivery Label will be printed
Counsel Patient on Pickup
🔁 Drg Pack Tier Id: 1
Central Fill calculated eligibility: 4 with backing field 0
IsCF: 0 WantCF: 1 and PersistentFlags.WantCF: 0

[KRL-13164] Confirmation dialog when modifying a patient name

Feature

Recent changes have been made to enhance the way users can modify a patient's name from the patient card.

The patient name fields have been consolidated into a **read-only field** at the top of the patient card. Users can modify the names via a new **Modify** button, which opens the **Patient Name** window for editing.

When users press the **Enter** key or click **OK** to save changes, if the *First Name* or *Last Name* has been altered, a confirmation dialog will appear. This dialog allows users to compare the new values against the original ones, providing an extra layer of validation.

This safeguard has been implemented due to the significant implications of changing patient name information.



Payments

[KRL-12312] Hide Credit Card on a Pre-Pay Account where there is an invalid PharmacyLink association

Feature

The **AR Profile** screen has been updated to further enhance patient safety and data privacy. The system now **hides the Credit Card number** if it is owned by another person and there is no valid link between the two parties.

A link is deemed valid when the following conditions are met:

- There is a PharmacyLink link between the two parties.
- The link has not expired.
- The Authorized Agent has the permission 'Order or pickup Rxs' assigned to them.

Prepay 38: VISA 450116***	*****7214			Accounts (1)
				Appointments
Billed To Autorefill, Prep2	Inactive External Interface THVP	P (QA-MAJOR) THVP · V Total	\$0.00	AR Profile
Eilter By: Current Activity	~	Unposted Amount	\$0.00	Authorized Agents
		Effective Total	\$0.00	Batches
				Charting
Detail Invoices Payments Cor	omments Credit Cards/EFT Electronic Payme	ents Reports	← Ctrl →	Consents
1				Documents (0)
Payment Method VISA 450116*****	**7214 (07/28) • Payment Mode	e Automatically charge \sim Max	simum Payment Amount	ERx Orders
Credit Cards			F2 Ins Del	History
Debit Type Card	rd Type	Account Number	Expiry	Immunizations
Credit card VISA	<u>ب</u>	450116******7214	07/28	Limited Use Items
				Outbound Communications

Reports

[KRL-9283] Improve the Drug Inventory History Report to track discarded medications

Improvement

When cancelling a prescription that has already been picked up by the patient, the user is presented with two options for processing the cancel: **Cancel and Rebill** or **Cancel Rx**.

If the Cancel Rx option is selected, users are prompted to specify whether the medication should be discarded.

Confirm Cancel		
This Rx has alr	eady been marked as picked up an Please Select a choice	nd may have left the premises. \times ?
Cancel and <u>R</u> ebill	Will the Medication be Discarded?	nges only (i.e plans and copays). vical information (i.e. Qty, Drug, Sig, etc). the refill.
	This will cancel the Rx and allow yo	ou specify if the inventory will be discarded.
<u>C</u> ancel Rx	If the patient has not left the store y and refill the Rx and do the pickup o	et, please go back, undo the pickup, cancel again.
🗶 Go Back	Go back and don't cancel the Rx.	

If the user selects **Yes**, indicating that the medication will be discarded, the dispensed quantity is not added back to the drug's on-hand inventory.

The **Drug Inventory History Report** has been enhanced to keep track of this occurrence. A new setting has been introduced under the **Options** tab of the report's configuration screen:

• Show Drug Packs That Had Inventory Discarded

	-			_	~
1	Drug Inv	entory History Keport	- C		×
F	ile Version	10 (Danburite)			
	Selection	Selection 2 Options			
	🗆 Print e	each drug pack on a new page			
	U Show	DIN			
	U Show	Schedule			
	C Show				
		Acq cost Primary Vendor's Item Number			
		Secondary Vendor's Item Number			
		Dollar Value of Units moved			
	Show	Manufacturer			
	□ Show	Brand/Generic Type			
	□ Show	Reason for Inventory Change			
	144	rap Full Peacon			
	🗹 Show	Drug Packs That Had Inventory Discarded			
	Sort By:				
	BrandNia	Ime			
	brandive	inite .			
P	rinter	Microsoft Print to PDF	<u> </u>	opies	1 📮
Т	ray	(Default tray)	~		
			_		
	Restore De	efaults 🖌 Print Preview Save CSV		🗙 Close	2

When enabled, the report will display Drug Packs for which a quantity was dispensed and subsequently discarded, along with the prescription number, date and quantity of the discarded medication.

			Drug Inventory His	tory Report			
ReportPara Date Ran Show dru	meters ge - 24-05-2024 g packs that had	ł to 24-05-2024 d inventory discarded	ł				
DrugInvent	tory History Rep	ort			F	Printed on: 24-05	-2024 18: 19: 37
DrugInvent Date Range	tory History Rep 24-May-2024	ort to 24-May-2024			F	Printed on: 24-05	-2024 18: 19: 37
DrugInvent Date Range Date	tory History Rep 24-May-2024 User	ort to 24-May-2024 Description	Туре	Decreases	F	Printed on: 24-05	-2024 18: 19: 37 Warnings
DrugInvent Date Range Date Apo-Cita	tory History Rep 24-May-2024 User Alopram 201	ort to 24-May-2024 Description mg TAB	Туре	Decreases	F	Printed on: 24-05- Balance Pac	-2024 18: 19: 37 Warnings k Size: 100
DrugInvent Date Range Date Apo-Cita OpeningInv	tory History Rep 24-May-2024 User Hopram 201 rentory:	ort to 24-May-2024 Description mg TAB	Туре	Decreases	F Increases	Printed on: 24-05- Balance Pac	-2024 18: 19: 37 Warnings k Size: 100
DrugInvent Date Range Date Apo-Cita OpeningInv 24-May-202	tory History Rep 24-May-2024 User User entory: 24 KP	ort to 24-May-2024 Description mg TAB Rx#1000001	Type	Decreases	F Increases	Printed on: 24-05- Balance Pacl 0 -30	-2024 18: 19: 37 Warnings k Size: 100