

# Kroll Version 10 Service Pack 30

Feature Release Notes

June 2024

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## Kroll Version 10 Service Pack 30 Feature Release Notes

This document is a compilation of new Features in Kroll Version 10 Service Pack 30. The purpose is to keep users informed of changes to the software and to help users implement and adapt to those changes.

### British Columbia Provincial Prescription Management (PPM)

## [KRL-1178] Provincial Prescription Management program Conformance Standards (British Columbia)

#### Feature

Kroll Version 10 Service Pack 30 includes all essential changes to support the **Provincial Prescription Management (PPM)** program in **British Columbia**. While most features will be activated at a later date, the following changes will be immediately active upon a successful update to this Service Pack.

#### Login Display and Warnings:

Kroll will now display the phrase "Only authorized users are permitted access" in the lower left corner of the Login screen

Kroll dispensary	6
Session 2 has been locked Please re-identify yourself to re-enter Initials: Password: Login Exit Only authorized users are permitted access	<b>U S</b> ° Health

#### Hardcode Password Requirements:

The options that govern Login passwords, located within the **Security** tab of the **Store Level Configuration Parameters** screen, will automatically be updated for **Regular Users** and **Manager Users** to reflect the new requirements.

Store Level Configuration Parameters		
eneral <u>P</u> atient <u>D</u> rug D <u>o</u> ctor <u>R</u> x <u>F</u> DB <u>A</u> djudication	Labels Delivery Reports Security Interfaces Order X-AR Y-To D	o Cleanup 🧲
Require Passwords	Logging	
Regular Users Manager Lisers	Log Rx reprints	
	Log Rx modifies	
Min password length 10	Log On Hand changes	
Min password age 0 days	Require user login	
orce password change after 60 days	Only log for drug schedules	F2 (blank logs all schedules)
revent usage of 10 previously used passwords	Log AR modifications	
)isable user after 3 failed attempts (minimum of 3)	Log AR deletions	
	Log if refill is 0 % early or late (0 = do not log)	
Isable user if dormant period exceeds U days	Log credit card access and changes	
isable user if activation period exceeds 0 days	Log user information access and changes	
Force password change for new user	Restrict and log running of reports for all patients	
Enforce complex passwords	Log bandled exceptions	
Force the use of 1 numbers in password		
Force the use of 1 symbols in password	01/01/1900	
	Always double count drug schedules	F2
Store Level Configuration Parameters		
neral <u>P</u> atient <u>D</u> rug D <u>o</u> ctor <u>R</u> × <u>F</u> DB <u>A</u> djudication	Labels Delivery Reports Security Interfaces Order X - AR Y - To D	o Cleanup
Require Passwords	Logging	
equilar Licers Manager Lisers	Log Rx reprints	
egular osers manager osers	Log Rx modifies	
Ain password length 10	Log On Hand changes	
Ain password age O days	Require user login	
orce password change after 60 days	Only log for drug schedules	F2 (blank logs all schedules
revent usage of 10 previously used passwords	Log AR modifications	
	Log AR deletions	
Disable user after 3 failed attempts (minimum of 3)	Log if refill is 0 % early or late (0 = do not log)	
)isable user if dormant period exceeds 0 days	Log credit card access and changes	
)isable user if activation period exceeds 0 days	Log user information access and changes	
Force password change for new user	Restrict and log running of reports for all patients	
Enforce complex passwords	Log Vendor Socket Communications	
Force the use of 1 numbers in password	Log handled exceptions	
Force the use of 1 symbols in password	01/01/1900	
	Always double count drug schedules	F2

Upon first login after updating to this Service Pack, any user attempting to use a non-compliant password will automatically see the **Change Password** form with a message stating that the current password does not meet the current security requirements. Users will be required to create a new password to proceed.

🕖 Change Password	×
This password doesn't meet the current security requirements - Please change password	
New Password	
Verify New Password	
l	_
Cancel	



If the user enters a new password that still does not comply, a further prompt will appear detailing the specific criteria that the new password must meet to be compliant. Clicking **OK** will return the user to the **Change Password** form.

### **Delivery Orders**

[KRL-9644] Send email delivery confirmation request when Delivery Order status set to 'Delivered Not Confirmed'

#### Feature

Upon marking a Delivery Order as 'Delivered Not Confirmed', a confirmation email is automatically

dispatched to the patient's primary email address if allowed by their notification preferences. The email contains a link that enables the patient to confirm the receipt of their Delivery Order.

🕖 Delivery Or	ders								×
Last, First Nam	e					E	ilter		lear
Delivery <u>R</u> oute	All	~							
Delivery S <u>t</u> atus	All	✓ □ Created Date	This Month		~ 01/	05/2024 1	13/05,	/2024	
Store Del. #	Status	PatName	Created On By	Shipped On	Ву	DeliveryRo	oute	Paid by	Pat Pa
1 1	Delivered Not Confirmed	Link, Patient	13/05/2024 EA	13/05/2024	EA				\$0
1 6	Pending	Super, Patient	01/05/2023 EA						\$13
1 5	Shipped	Super, Patient	01/05/2023 EA	01/05/2023	EA				\$11
1 3	Pending	PLink, Son	01/05/2023 EA						\$10
_									1
Delete	Deliver	Not Receiv	ed		<u>P</u> rint	<u>D</u> etai	ls	<ul> <li>✓</li> </ul>	Close

#### [KRL-9652] Update the delivery order based on the patient's email response

#### Feature

When a **Delivery Order** is marked as '**Delivered Not Confirmed**' in Kroll, an email can be sent to the patient to confirm receipt. If the patient confirms the reception of the order, the Delivery Order will automatically be marked as '**Received**' in Kroll.

🕖 Delivery Or	ders									2	×
Last, First Nam	e							<u>F</u> ilter		<u>C</u> lear	
Delivery <u>R</u> oute	All	~									
Delivery S <u>t</u> atus	All	✓ □ Created Date	This Mont	h		~ 01,	/05/2024	14/05	5/2024		
Store Del. #	Status	PatName	Created On	Ву	Shipped On	Ву	DeliveryR	oute	Paid by	Pat Pa	
1 1 <mark>3</mark>	Received	Link, Patient	13/05/2024	EA	13/05/2024	EA				\$0	
1 6	Pending	Super, Patient	01/05/2023	EA						\$13	
1 5	Shipped	Super, Patient	01/05/2023	EA	01/05/2023	EA				\$11	
1 3	Pending	PLink, Son	01/05/2023	EA						\$10	1
Delete	Undo Deliver	Not Receiv	ed			<u>P</u> rint	Det	ails		Close	

If instead, the patient indicates that they have **not** received the order, the Delivery Order will be marked as '**Not Received**'.

🕖 Delivery Or	rders							×
Last, First Nam	ne					Eilt	er 🗌	<u>C</u> lear
Delivery <u>R</u> oute	All	~						
Delivery S <u>t</u> atus	All	✓ □ Created Date	This Month		~ 01/	05/2024 14	/05/2024	
Store Del. #	Status	PatName	Created On By	Shipped On	Ву	DeliveryRout	e Paid by	Pat Pa
1 1	Not Received	Link, Patient	13/05/2024 EA	13/05/2024	EA			\$0
1 5	Pending	Super, Patient	01/05/2023 EA					\$13
1 5	Shipped	Super, Patient	01/05/2023 EA	01/05/2023	EA			\$11
1 3	Pending	PLink, Son	01/05/2023 EA					\$10
Delete	Deliver	Closed Not Re	ceived		<u>P</u> rint	<u>D</u> etails		Close

In this scenario, an item with the Status '**Not Received**' is also added to the **Followups** screen, to remind the user to follow up with the patient. The **Followups** item created when the Delivery Order was marked as '**Delivered Not Confirmed**' is automatically marked as '**Resolved**', if unresolved.

🕖 🏉 Store 1 (Main)1-yrk-qa-ea	andreol:PharmacyON1030_WM	-Start Screen					– 🗆 X
File Edit Recent Reports	Utilities NH Central Fill C	ards Session Help Version 10 (Citrir	e)				
F3 - Patient F5 - D	Drug F7 - Doctor	F9 - Workflow F10 - Pickup	F11 - Drop-off	F12 - New Rx	Alt+X - Start	]	
Last Rx Numbers Regular 1000292 Narcotic 9000025	Dashboard	Callbacks	Notes Inbo	Jund Docs Outb	ound Fax	Mail	Calendar
Modify Rx	Filt <u>e</u> r Current	✓ + 0 <u>d</u> ays	Patient Okayed Rx				Print Report
<u>R</u> eprint Rx	Filter by Type		Patient Refused Rx	AR Profile			
							F2 Ins Del
<u>C</u> ancel Rx	tems (2)						
<u>C</u> ancel Rx Modify Specific Rx #	Due Date Status 09/01/2023 Pickup Rx	Patient PLink Son	Brand Name		Comment		
Cancel Rx Modify Specific Rx # Reprint Specific Rx #	Due Date         Status           09/01/2023         Pickup Rx           13/05/2024         Not Receiv	Patient PLink Son ed PLink, Patient	Brand Name		Comment		
<u>C</u> ancel Rx Modify Specific Rx # Reprint Specific Rx # Counsel Rx	Date         Status           09/01/2023         Pickup Rx           13/05/2024         Not Receiv	Patient PLink Son ed PLink, Patient	Brand Name		Comment		

#### [KRL-10530] Lockbox additions to the delivery signature Store Level Configurations Parameters

#### Feature

A new set of options has been added to the Store Level Configuration Parameters screen, in the Delivery tab.

- · Require lockbox to receive delivery without signature
  - Acceptable Penetration Percentage [amount field] %

These two options are placed within the *Allow patients to receive deliveries without signature* section and only become available when this option is **enabled**.

9 Store Level Configuration Parameters	×
General Patient Drug Doctor Rx FDB Adjudication Labels Delivery R	eports Security Interfaces Order X - AR Y - To Do Cleanup 🗲 Ctrl 🄿
Print Delivery Order report Always	Allow patients to receive deliveries without signature
	Require signature for orders with value greater than \$ (blank = no max)
Print Delivery Invoice report	
Print credit card on Delivery Order report	Require signature for refrigerated products
Print credit card on Delivery Invoice report	Require signature for delivery addresses in these provinces/territories
Print drug information on Delivery Order report	F2
Print section Release Of Delivery Order on Delivery Order report	Bequire signature for delivery addresses for these drug schedules
Print section Delivery Of Order on Delivery Order report	Require signature for delivery addresses for these drug schedules
Print section Receipt of Delivery Order on Delivery Order report	
Print section to Required on Delivery order report  Print store logo on delivery invoice	Require lockboy to receive delivery without signature
	Accentable nenetration percentage 100 %
Show Financial Amounts on Delivery Report	Acceptable period and percentage too ye
Warn me if the address used in a delivery order is not valid	Defendense ill evente a fen Chara Deliner.
Daliussu order bar code Daliussu Order Nursbar	
Delivery order export	
Delivery order export folder Browse	
Note: It is recommended that a shared network folder is selected to keep all exported orders in one location.	
Delivery Order Export Fields Edit	
Default delivery charge \$ 0	
Retain completed delivery orders for 0 months	
Search OK	X Cancel

These new options allow users to restrict the eligibility of recipients who can receive Delivery Orders without a signature to only addresses with lockboxes. The criteria are based on the prevalence of lockboxes in a specific Postal Code area.

#### [KRL-10531] Ability to store supplied Canada Post lockbox list

#### Feature

Kroll now includes the capability to store Postal Code information periodically provided by Canada Post in the database. This data includes the *Address Penetration Percentage* and will be utilized by the system to determine the eligibility of recipients authorized to receive Delivery Orders without a signature.

#### [KRL-10532] Add lockbox logic to calculation of eligibility for delivery without signature

#### Feature

The Require lockbox to receive delivery without signature option in the Store Level Configuration

**Parameters** enables users to restrict the eligibility of recipients who can receive Delivery Orders without a signature to only addresses with lockboxes.

										×
Labels	Delivery	Reports	Security	Interfaces	Order	X - AR	Y - To Do	Cleanup		E Ctrl
		$\sim$	Allow pati	ients to rece	ive delive	ries with	out signatu	re		
		R	equire sigr	nature for or	rders with	n value gr	eater than \$	;	(blank = no m	ax)
			] Require :	signature fo	ır refriger	ated proc	lucts			
		R	equire sigr	nature for de	elivery ad	dresses ir	these prov	inces/territor	ries	
		-								F2
		R	equire sigr	nature for de	elivery ad	dresses fo	or these dru	g schedules		
									F2	
			- Require	a lockboy to	receive d	المانيوميرين	thout signs	ture		
			Acceptab	ole penetrati	ion perce	ntage 10	0 %	iture		
			efault way	/bill number	for Store	Delivery				
	Brows	e								
a to keep	Dali									

When activating this option, users must define an *Acceptable penetration percentage*. This threshold specifies the minimum *Address Penetration Percentage* of a Postal Code required to permit delivery without a signature. The *Address Penetration Percentage* is the percentage of addresses within a specific Postal Code that have lockboxes; this data is sourced from Canada Post and updated periodically.

When a Delivery Order is created, the delivery address **Postal Code** is used to determine the **Signature Eligibility**, based on the **Acceptable penetration percentage** value. If the Postal Code's Address Penetration Percentage is greater than or equal to the **Acceptable penetration percentage** specified in the **Store Level Configuration Parameters**, the Order can be delivered without a signature and the **Signature Eligibility** displays '**Eligible Lockbox**'.

Delivery Ord	der Form										×
Ship To Super, Pa	tient	~	Status	Pending			-Delivery Cha	rge 0.00	Tay Tune	None	~
Location	Default 🔺	~	Delivery #	26			HST - Full	\$0.00	HST/GST		\$0.00
Company			Delivery Type Delivery Route	Mail Order/Co	ourier ist delivery	rout ~	Total	\$0.00			
Care of			Delivery Service	Regular	-	~	Total Item Val Total Delivery	ue Order V	alue		\$13.60 \$13.60
Address1	123 Kroll St		HAL Code				Total Patient F	Pays + Cł	narge		\$13.60
City			Payment Method	<undefined></undefined>		~	Signature Elig Signature Rec	ibility Juested?	Unknov	wn	igible LockBox
Province	ON (Ontario)	~	<u></u>				🕑 Signature F	Required			
Country	Canada	~									
Postal	A1A 2V2		Comment (Charad	cter Count: 0)							
Phone #	E	xt									
Packages Default Pa	ckage Type Not Spec	cified $\sim$									
Package ke	ms (1)			Add <u>I</u> tem	•		Pac <u>k</u> ages 🔻	)			
Description Not Specif	fied	RxNum	Patient		Cost	Tax		Total	Pa	at Pays	_
Jamp Panto	prazole Sodium 40mg	1000568	Super, Patient		\$13.60	<nor< td=""><td>ie&gt;</td><td>\$13.60</td><td>\$1</td><td>13.60</td><td></td></nor<>	ie>	\$13.60	\$1	13.60	
Sh	nip Print								ок 🕽	🕻 Cancel	

## [KRL-10711] Force Canada Post Delivery Route when no signature is required for shipping according to lockbox criteria

#### Feature

When the *Require lockbox to receive delivery without signature* option is enabled in the **Store Level Configuration Parameters** and a Delivery Order is created for an address eligible to receive deliveries without a signature, the *Delivery Route* will automatically be set to the first Delivery Route linked to the *Carrier Type* **'Canada Post**'.

In this scenario, if the *Signature Requested*? field is set to 'Do not require signature', the *Signature Required* checkbox will automatically be unchecked.

Delivery Order Form							×
Ship To Super, Patient ~	Status	Pending	Delivery Cha	arge	Tau Tune	None	
Location Default • ~	Delivery # Delivery Type	43 Mail Order/Courier	HST - Full	\$0.00	HST/GST	\$4	0.00
Company	Delivery Route	🚹 Canada Post	Total	<b>\$0.00</b>		\$13	3.85
Address1 123 Kroll St	Delivery Service	<undefined></undefined>	Total Delivery	Order Va	alue	\$13	3.85
Address2	Payment Method	<undefined></undefined>	Signature Elig	pays + cn gibility		Eligible Lock	s.as Box
City	<u>W</u> aybill #		Signature Rec	quested? Required	Do not i	require signature	~
Country Canada							
Postal A1A 2V2	Comment (Chara	cter Count: 0)					
Phone # Ext							

If a user manually changes the *Delivery Route* to one with a *Carrier Type* different than 'Canada Post', the *Signature Required* checkbox will automatically be checked.

Delivery Or	der Form									×
Ship To Super Pa	atient	~	Status	Pending		Delivery Ch	arge	1	••	
Location	Default 🔺	~	Delivery #	44		Charge HST - Full	\$0.00	Tax Type HST/GST		\$0.00
Company			Delivery Type		~	Total	\$0.00			
Care of			Delivery Service	<undefined></undefined>	~	Total Item Va	lue Order )			\$13.85
Address1	123 Kroll St		HAL Code			Total Patient	Pays + C	harge		\$13.85
Address2			Payment Method	<undefined></undefined>	~	Signature Elig	gibility		Eligible	LockBox
City			<u>W</u> aybill #			Signature Re	quested? Required	Do not	require signature	~
Province	ON (Ontario)	~				Signatare	ricquireo			
Country	Canada	~	Commont (Choros	ator Count: D)						
Postal	A1A 2V2		Comment (Charat	cter Count. O)						
Phone #		Ext								

## Drug Ordering

#### [KRL-9430] Improve Vendor Catalog Item Number insertion process

#### Improvement

Vendor's Catalog search screens have been improved to provide easier navigation and search capabilities, to provide more detailed information and to prevent the insertion of incorrect items.

Catalog Items can now be searched using the **Description**, **DIN** (Drug Identification Number), **UPC** (Universal Product Code) or the vendor's **Item Number**, all within the same **Search field**.

,	Inse	ert Order Item								-		×
	Ente	r a description, DIN, U	IPC or item number								<u>S</u> earch	
	Catal	og Items									F2 It	ns Del
		Vendor	Item Num	Description	Drug DIN	Pack	UPC	Price	Case	Last	Updated	

Search results can now be sorted by **Vendor**, **Item Number**, **Description**, **DIN**, **Pack** size, **UPC**, **Price**, **Case** size or **Last Updated** date simply by clicking on any of the **columns' headers**. An indicator will note whether the column has been arranged in ascending or descending order. Additionally, the columns can be resized to facilitate the display of the content.

W	nsert Order Item /arfar									>
v	′endor 👻	Pack Size 🔻	Show inactive Show deleted							
<u>Са</u>	Vendor	Item Num	Description	Drug DIN	Pack	UPC	Price	Case	F2 I Last Updated	ns
۶Ì	McKesson	<i>₽</i> 129304	WARFARIN TB 2.5MG 250 TARO	02242682	250	063691034273	\$17.95	1	01/08/2023	
	McKesson	Ø 129429	WARFARIN TB 5MG 250 TARO	02242685	250	063691034297	\$17.98	1	01/08/2023	
	McKesson	A 129460	WARFARIN TB 4MG 250 TARO	02242684	250	063691034280	\$27.78	1	01/08/2023	
	McKesson	A 129478	WARFARIN TB 2MG 250 TARO	02242681	250	063691034266	\$22.40	1	01/08/2023	
	McKesson	A 129783	WARFARIN TB 1MG 250 TARO	02242680	250	063691034259	\$20.80	1	01/08/2023	
	K&F	a 21273	TARO-WARFARIN 1MG 250'S	02242680	250	063691034259	\$19.90	1	24/04/2012	
	K&F	a 21319	TARO-WARFARIN 2MG 250'S	02242681	250	063691034266	\$21.03	1	22/04/2013	
	K&F	P 21320	TARO-WARFARIN 2.5MG 250'S	02242682	250	063691034273	\$16.85	1	24/04/2012	
	K&F	Ø 21444	TARO-WARFARIN 4MG 250'S	02242684	250	063691034280	\$26.08	1	24/04/2012	
Γ	K&F		TARO-WARFARIN 5MG 250'S	02242685	250	063691034297	\$16.88	1	24/04/2012	
						1				

Items that are currently linked to a Drug Pack are displayed with a 'chain link' indicator within the Item Num field.

Additionally, search results can be filtered by selecting a specific **Vendor** and **Pack Size** from the corresponding dropdown lists located below the search field. Once a Vendor or a Pack Size has been specified, the dropdown list box will turn into a button with a white and red cross; pressing the button will remove the filter and restore the dropdown list box.

🕖 In	sert Order Item								- 0	×		
Wa	arfar								<u>S</u> earch			
8	S McKesson Show inactive Show deleted											
Cat	alog Items (15)								F2 Ir	ns De		
•	Vendor	Item Num	Description	Drug DIN	Pack	UPC	Price	Case	Last Updated	^		
	McKesson	<i>🖉</i> 974972	WARFARIN TB 1MG 100 TARO	02242680	100	063691031296	\$8.32	1	01/08/2023			
	McKesson	<i>₽</i> 347526	WARFARIN TB 4MG 100 APO	02242927	100	771313138581	\$11.11	1	01/08/2023			
	McKesson	<i>₽</i> 352286	WARFARIN 5MG 100 APO	02242928	100	771313138598	\$7.19	1	01/08/2023			
	McKesson	<i>₽</i> 974907	WARFARIN TB 3MG 100 TARO	02242683	100	063691031456	\$11.11	1	01/08/2023			
	McKesson	<i>₽</i> 974873	WARFARIN TB 6MG 100 TARO	02242686	100	063691031463	\$40.03	1	01/08/2023			
	McKesson	<i>₽</i> 527390	WARFARIN TB 3MG 100 APO	02245618	100	771313157971	\$11.11	1	01/08/2023			
	McKesson		WARFARIN TB 10MG 100 TARO	02242687	100	063691031340	\$12.90	1	01/08/2023			
	McKesson	Ø 347211	WARFARIN TB 2MG 100 APO	02242925	100	771313138543	\$8.96	1	01/08/2023			
	McKesson	<i>e</i> 974899	WARFARIN TB 4MG 100 TARO	02242684	100	063691031326	\$11.11	1	01/08/2023			
	McKesson	<i>₽</i> 974964	WARFARIN TB 2MG 100 TARO	02242681	100	063691031302	\$8.96	1	01/08/2023			

Two checkboxes govern the display of **Inactive** and **Deleted** catalog items.

- · Show inactive
- Show deleted

Enabling the **Show inactive** option will display catalog items from inactive Vendors. These items will be displayed in gray and marked with a '**sleeping moon**' indicator.

Enabling the **Show deleted** option will display deleted Catalog Items. These Items will be displayed with a strikethrough line.

🕖 In	sert Order Item								- 0	×		
Wa	rfar								<u>S</u> earch			
Ve	Vendor   Pack Size  Show inactive  Show deleted  Tatalog Items (60)											
	Vendor	Item Num	Description	Drug DIN	Pack	UPC	Price	Case	Last Updated	A		
Þ	McKesson	Ø 974857	WARFARIN TB 7.5MG 100 TARO	02242697	100	063691031470	\$58.25	1	03/04/2018			
2.1	Procurity	23456	APO-WARFARIN 5MG	02242928	100	771313138598	\$7.19	1	18/12/2023			
	K&F	Ø 28155	APO-WARFARIN 2MG 500'S	02242925	500	771313138550	\$42.05	1	24/04/2012			
	McKesson	Ø 347351	WARFARIN TB 2MG 500 APO	02242925	500	771313138550	\$44.79	1	01/08/2023			
	K&F	e 21319	TARO-WARFARIN 2MG 250'S	02242681	250	063691034266	\$21.03	1	22/04/2013			
	McKesson	<i>e</i> 129478	WARFARIN TB 2MG 250 TARO	02242681	250	063691034266	\$22.40	1	01/08/2023			
	K&F	<i>P</i> 28732	TARO-WARFARIN 1MG 1000'S	02242680	1,000	063691031487	\$79.60	1	24/04/2012			
	McKesson	Ø 809574	WARFARIN TB 1MG 1000 TARO	02242680	1,000	063691031487	\$83.18	1	01/08/2023			
	K&F	C 28199	TARO-WARFARIN 1MG 100'S	02242680	100	063691031296	\$7.96	1	24/04/2012			

When attempting to add a new item to the catalog without first searching for an existing record, users will encounter a hard-stop message. They will be required to perform a search for the item at least once, including deleted and inactive records, before they can proceed to insert a new catalog item.



If a user has conducted a search using values that matched deleted and inactive items but these were not viewed by the user, a new message will appear when attempting to insert a new catalog item. Acknowledging this information dialog will display the search results again, this time including deleted and inactive items. Following this, users can insert a new item into the catalog.



## ERx

## [KRL-11685] Add ability to print Suspend and Resume ERx orders while triaging them in the ERx Queue

#### Feature

Kroll has been enhanced with the ability to print a paper version of the electronic prescription order (ERx Order) when processing a **Suspend** or **Resume** request from the **ERx** queue within the **F9- Workflow** screen.

A new **Print Order** button has been added to the **Resume Rx(s)** and **Suspend Rx(s)** screens displayed when a **Suspend** or **Resume** request is processed from the **ERx** queue. Pressing on the button will print the associated ERx Order.

<b>/</b> Workflow	NH Workflow	Carde Section He	n Varian 10 (Citrina)					– 🗆 X
F3 - Patient	F5 - Drug	F7 - Doctor	F9 - Workflow	F11 - Drop-off	F12 - New Rx	Alt+X - Start		
ERx Items	5				F - Process Ite	m 🕄 Refresh	🗙 Clear Filters	<sup>⊗</sup> Workflow Actions Rx's To Do
	Type: Resume	∨ NH: <	All>	↓ Ward: <all></all>	ig< Pat: ,	<all></all>	~	Rx's In Progress
				Comm	unication Method:	<all></all>	~	Pending Adjudication (5)
Items (7)								<u>T</u> rouble (0)
Communication Meth	od Effective Date	🕖 Resume Rx(s)					- 0	× (12)
Written	18/04/2023 04:35	Desume						(91)
Oral	18/04/2023 04:35	Resume						ourseling (0)
Oral	18/04/2023 04:36	D <u>a</u> te 15/04/20	24 10:04					ouriseing (o)
Written	18/04/2023 04:36	Reason						essional Services (0)
Prescriber Entered	31/01/2024 11:00	110000						
Prescriber Entered	21/03/2024 03:40	Comment						
		Rx 1000128						
		Orig Rx 1000128	Drug TAB Taro-Wa	arfarin 1mg		Doctor Dr. Smith, J		
		Suspend Date 29/01/2024 15:43	Suspend Reason Try another treatm	Suspend Comme rgerertertt	nt Resume Date 21/04/2024 15:	Resume Reason Suspend reason	Resume Comm	ent
		A resume reason m	<mark>ust be specified</mark> <u>R</u> esume Eligible Rx:	5 P	rint Order	X Cancel		
				User: LK (Lucia Kyri	akakos)		0	1 15/04/2024 10:05:02 .::

## [KRL-11694] Add proper dates to printed hard-copy versions of Modify, Discontinue, Suspend and Hold ERx orders

#### Feature

The printouts for electronic prescription orders (ERx Orders) for **Modify**, **Suspend** (Hold), **Resume** (Release Hold), and **Discontinue** requests have been improved to display the order's Effective Date instead of the Written Date (Date Prescribed). Additionally, **Suspend** (Hold) requests' printouts will now include a **Resume Date**.

These new dates will be positioned on the right side of the electronic prescription order printout, below the request type and origin information.

Doolittle, Fred 145 Explorer Dr. Missisauga ON M8A9C8	Lic# 67018
Tama, Aaron 02-Jul-1923 Nursing Home: KROLLPCC	PHN: 1010 156 708
PointClickCare Order #: 691025 Entered By: Poladi, Sumith PrescriberEntered (Written) LORazepam 1 Give 1 tablet by mouth as needed for integrati	Suspend, PCC Effective: 15-Mar-2024 Until: 30-Mar-2024 on test
Dispense Frequency: Daily Trial: No Additional Notes Quantities unless specified otherwise: Rou be dispensed every 7 days or appropriate PRN 31 doses,Orders authorized ongoing o Physician's review form signed unless stop discontinue order given.	tine medications to pack size to meet until next date or
Signature:	***

Printed 28-May-2024 at Neighbourhood Pharmacy, 1550 Khat Ave, Toronto ON M5A 1A4

### [KRL-11842] The Sig should not be updated automatically when an ERx Modify order is received

#### Feature

When an electronic prescription order (ERx Order) is modified at the Nursing Home location (e.g. long-term care facility), a **Modify** request is sent to Kroll to synchronize the associated ERx prescription record. These Modify requests typically include the Sig from when the ERx Order was originally written, even if the Sig has not been altered. In previous versions, if the prescription's Sig had been modified in Kroll when dispensing the prescription, the system would detect a discrepancy between the two Sigs and automatically update the local prescription record with the Sig from the ERx Order, effectively overwriting what the user had entered.

Kroll has been improved to better handle this scenario. Now, when processing a Modify request containing a Sig different from the local prescription record, the system will no longer automatically update the Sig.

Signed b	y authorized pre	escriber								Signe	d date: N/A
Date	18/04/2023	Type Modify									🖶 Print
Entered By	Poladi, Sumith		Prescri	iber Writte	en (Writte	ר)					
Patient Name	Aaron Tama										
PHN Home	PCC Nursing Ho	ome								DOB	
Drug Name [	Tylenol (325)										
Prescriber Jame icense #	Doolittle, Fred 67018										
ocation	145 Explorer Dr	r. ,							Role	Docto	or
City Dity	Missisauga							Prov	ON	Postal	M8A9C8
Sig Admin Star Give 1 tab	t Date <b>19/04/2</b>	023	ain					Admin	Stop	Date	
🖉 Use this	sig code text in	the Rx									
Dispense F Daily - (2	Frequency 000:(1))										
ndications	;										
pain											
Prescribed Qty <b>0</b> Da	Auth Ays Qty	orized O Days Refills	ls								
Comments	;										
General: ( pack size date or di	Quantities unles to meet PRN 31 scontinue order	s specified otherwise doses,Orders autho r given.	e: Rou orized o	itine me ongoing	dications until ne	to be dis kt Physicia	pensed e an's revie	every 7 ew for	7 days m sigi	or app ned un	propriate less stop

Users can still choose to apply the Sig from the ERx Order to the prescription by manually modifying the prescription, accessing the external ERx Order, and checkmarking the **Use this sig code test** *in the Rx* checkbox as needed.

File Edit Recent Rx View Labels Profile Reports Utilities NH Cards Session Help Version 10 (Citrine)

F3 - Patient	F5 - Drug	F7 - Doct	or	F9 - Workflow	F11 - Drop-	off F12	- Fill Rx		Alt+X - S	Start		
New Rx	Pending Adj				Rx Start Date La 19/04/2023 336	atest Fill Qty			Init	V Look	up 🗙 Cancel	<sup>⊗</sup> Rx Make Rx Unfilled
Priority Default Wai	t Time V F2 D	ue in 19	mins	Fill Rx	F2 Work Order	110 F2	Delivery	Pickup	)	~		Make Rx Not Dispensed
Patient Search			<u>D</u> rug Sea	arch	Pack	12 ~	Doc Sear	ch		Loc	Office 🗸	🛞 Make Rx Stock Transfer
Name Aaron, Tar	na	Age: 100	Brand	Tylenol Tablet		325mg	Name	Dr. Sm	ith, J			🐰 Adapt Rx
Address 123 Main 5 City Toronto	itreet P	rov ON	Generic Pack	Acetaminopher 12 Form TA	n AB Sched 3	JJC (John	Address City				Prov ON	🚰 Add Rx I <u>m</u> age
Phone Home	Phone Home			St	1.90 OnHand 0		Phone 376-2130			Alk I	Iransfer Rx From Another Store	
Plan ODB	Client ID		DIN	00559393	Min Qty 0		LIC#	128869	199	Alt. L	.ic#	🕞 Call Doctor
Suawbernes												🎍 Counsel Patient on Pickup
Allergies (1)			<u>S</u> ig G1T	PO one time a [	) F-PAIN		Init	LK	LK	Auth Qty	0	👆 Print Kroll Care
Demerol			GIVE 1 T	ABLET BY MOUT	TH ONE TIME A DAY	FOR PAIN	Disp <u>O</u> ty		TAB	Rem Qty	0	<sup>⊗</sup> View
							Days	_		G.P. %	0	🕞 External Rx Order
Conditions (4)							Prod Sel	(NON	E) ~	Acq Cost		() Clinical Interactions
Atherosclerotic hea	therosclerotic heart disease of native coronary artery						0/W	Writte	en 🗸	Cost	\$0.00	📰 Plan Information
Unspecified demen	nspecified dementia		Route of Admin Oral ~		<u>L</u> abels	0	F2	Fee	\$0.00	A Patient Plan Information		
Fracture of lower (c	cture of lower (distal) end of tibia with or without fit More (See Patient)		Dosage Form Tablet ~		NHLabel	0	F2	Total	\$0.00	E Generic Equivalents		

#### [KRL-11683] Update Modify summary box to include what has changed in the prescription order

#### Feature

The **Changes applied to Rx** dialog, displayed when processing an ERx **Modify** request to summarize the modifications made to the electronic prescription order (ERx Order) by the remote facility, has been improved. It now includes the previous value in the prescription before the Modify. This enhancement enables users to easily compare the differences between the previous and updated values.

Changes applied to Rx	_	×
Topic Changes		
Changes Applied Dosing changed to: 0800:(1) -> Was: 2000		
✓ OK		

## [KRL-12100] Ability to mark multiple items in the ADT Workflow queue to "Mark items as Processed" at one time

#### Feature

The ADT queue has been improved to enable users to mark multiple ADT Items as 'Processed' simultaneously.

Users can select Items by using the **space bar** and then right-click on a selected Item to choose **Mark Item as Processed**. This feature restricts the marking to ADT Items of the same Type, and filtering the queue by Type can streamline the process.

Additionally, a new option called **Select All** (Ctrl+A) has been added to the right-click menu. This option allows users to select all items in the queue with a single click, enhancing efficiency in managing ADT Items.

ADT Items			F - Process Item space - Mark Items	Clear Filters	✓ Workflow Actions Get Work
Type:	ZAILS VINH: ZAILS	Vard: ZAII-	S Pat: ZAIIS		Waiting for Pickup
					Pending Adjudication (0)
Effective Date Type	Description	Patient	Nursing home		Trouble (0)
18/06/2022 09 Start of LOA	Start LOA: Biggs, Tilda	Biggs, Tilda	PCC Nursing Home		ADT (12)
20/06/2022 01: Start of LOA	Start LOA: Betancourt, Tai	Betancourt, Tai	DCC Nursing Home	r	ERx (7059)
24/08/2023 07: Start of LOA 24/08/2023 10: Update	Start LOA: Battaglia, Darrell Undate Patient Info: Battaglia, Darrell	Battaglia, Darrell Battaglia, Darrell	Process item	F	Bx Counseling (0)
24/08/2023 11 Transfer	Patient Transferred: Baxter, Francina	Baxter, Francina	Mark Items as Processed		Professional Services (0)
24/08/2023 11: Start of LOA	Start LOA: Bergman, Ashly	Bergman, Ashly	Select All	Ctrl+A	
24/08/2023 11: Discharge	Patient Discharged: Berman, Marquerite	Berman, Marquerite	ocicecian		
24/08/2023 11: Start of LOA	Start LOA: Bernstein, Inge	Bernstein, Inge	View Details		
24/08/2023 11: Discharge	Patient Discharged: Dahl, Lacresha	Dahl, Lacresha			
24/08/2023 11: Discharge	Patient Discharged: Bernstein, Inge	Bernstein, Inge	Change Columns		
24/08/2023 11: Update	Update Patient Info: Betancourt, Tai	Betancourt, Tai	- Make Default Columns		
24/08/2023 11: Update	Update Patient Info: Biggs, Tilda	Biggs, Tilda	Wake Default Columns		

#### [KRL-11319] Improve SQL Performance - Query Optimization

#### Improvement

Multiple queries have been optimized to significantly enhance performance, resulting in improved loading times, enhanced refill process speed for prescriptions linked to **ERx Orders**, and accelerated times calling up **ERx Orders** from the **F9 - Workflow** screen. These optimizations aim to provide users with a smoother and more efficient experience when using Kroll, particularly when handling extensive prescription data.

### **Minor Ailments**

[KRL-10720] Map prescription Plan Information details for Fee For Service claims derived from RxConsult to the corresponding ToDo record in Kroll

#### Feature

Kroll enables users to submit **Fee For Service** claims to provincial plans for reimbursement of **Professional Services** provided at the pharmacy, including **Minor Ailments** assessments. In previous versions, users were required to select the appropriate billing information for the plans, such as **Intervention Codes**, **Special Service Codes** and **Special Authorization Numbers**, before adjudicating Fee For Service prescriptions for Minor Ailments. This included manually adding the information to the prescription's Plan or properly configuring the Fee For Service Drug Cards.

Vigilance's **RxConsultAction** engine supports the ability to provide the correct provincial plans' billing information such as Intervention Codes, Special Service Codes and Special Authorization Numbers based on the province, the service rendered and the assessment details.

Kroll has been enhanced with the ability to validate if the data returned by the RxConsultAction engine after completing a Minor Ailment assessment contains specific plans' billing information. This data is then utilized to

automatically populate the prescription's plan details with the correct codes, streamlining the process and ensuring accuracy during claim submission.

#### [KRL-11648] Map Dispense Quantity for Fee For Service claims derived from RxConsult (Ontario)

#### Feature

Ontario Health now requires that each claim submitted to the provincial plan for assessing a **Minor Ailment** that was conducted **virtually** with the patient specifies whether the service was provided within the pharmacy, or from a remote location by the pharmacist.

This will be accomplished by setting the Dispense Quantity of the Fee For Service claim to either:

- 1 Virtually at the pharmacy
- 2 Virtually in a remote location

Vigilance has introduced a dropdown list in their **RxConsultAction** Minor Ailments module enabling users to specify the means of communication used during the assessment.

🕖 Minor Ailment - Vig	gilance RxConsultAction	_ – _ ×
2	RXCONSULTACTION By Vigilance Santé	Ontario   Français   🌧
	PRESCRIBE FOR A MINOR AILMENT     Image: Constraint of the second s	Ailments Minor Female, 44 years
	CLAIM CONDITIONS Verify that the patient's free and informed consent has been obtained * Required Free and informed patient consent has been obtained (verbal or written)	
	Means of communication used * Required Please select Please select In person Telephone Videoconference Other	
	IDENTIFICATION OF THE CONDITION	

The new field named *Means of communication used* offers four options:

- In person
- Telephone
- Videoconference
- Other

When selecting the options **Telephone**, **Videoconference** or **Other**, an additional option **Check if the situation applies** will appear below the dropdown list. This option includes a checkbox labelled **Virtual assessment conducted remotely from a location outside a rural pharmacy**. Selecting this checkbox will indicate that the service was conducted virtually in a remote location.

Minor Ailment - Vigilance RxConsultAction	(	
By Vigilance Santé	Ontario   Français   🏫	
Service date and time           2024-05-30         14:16         3	MEDICATIONS	
CLAIM CONDITIONS Verify that the patient's free and informed consent has been obtained * Required		
<ul> <li>Free and informed patient consent has been obtained (verbal or written)</li> <li>Means of communication used</li> <li>* Required</li> <li>Videoconference</li> </ul>		
Check if the situation applies           Image: Wirtual assessment conducted remotely from a location outside a rural pharmacy		
Add a note		
IDENTIFICATION OF THE CONDITION		

Kroll has been enhanced to utilize the information selected in the RxConsultAction module to automatically calculate the appropriate Dispense Quantity (Disp Qty). This value will be applied to the associated Fee For Service prescription once the user finalizes the assessment, eliminating the need for additional user intervention.

## **PrescribelT**®

[KRL-10026] Add new Interface configuration options to allow Due Dates to be applied to PrescribelT prescriptions

#### Feature

The Interfaces tab in the Store Level Configuration Parameters screen has been enhanced with a new section named **Due Dates**, replacing the previous PharmacyLink Due Dates section. This section now consolidates the Wait Times settings for prescriptions received from PharmacyLink and PrescribelT.

At the top of the screen, a **Configure Wait Time** button has been introduced to access the **Due Date/Time Configuration** form for inserting, editing, or deleting Due Dates/Wait Times. Below the button, a **Default wait** *time* drop-down list allows for an easy definition of the default wait time.

The existing option *When calculating due dates, defer items due within \_ minutes of closing until next business day* now applies to both PharmacyLink and PrescribeIT.

Configure Wait Times Default wait time Default Wait Time When calculating due dates, defer items due with	in 15 minutes of closing until next business	
Default wait time Default Wait Time When calculating due dates, defer items due with	in 15 minutes of closing until next business	
Default Wait Time  V When calculating due dates, defer items due with	in 15 minutes of closing until next business	
When calculating due dates, defer items due with	in 15 minutes of closing until next business	
		day.
Pharmacy Link		
New Rxs	Refill Rxs (drug)	Refill Rxs (mixture)
Default Wait Time	Default Wait Time	Default Wait Time
Don't promise due date to patient	Don't promise due date to patient	Don't promise due date to patient
Refills requiring pharmacist extension	Refills requiring doctor callback	Transfer Rxs
Default Wait Time 🗸	Default Wait Time V	Default Wait Time
Don't promise due date to patient	Don't promise due date to patient	Don't promise due date to patient
PrescribelT		
New Rxs	New Rxs (high priority)	
30 Minutes 🗸 🗸	Default Wait Time 🗸 🗸	
Renewal Rxs	Renewal Rxs (high priority)	
30 Minutes 🗸 🗸	Default Wait Time 🗸 🗸	
	New Rxs  Default Wait Time Don't promise due date to patient  Refills requiring pharmacist extension Default Wait Time Don't promise due date to patient  PrescribeIT New Rxs 30 Minutes Renewal Rxs 30 Minutes V	New Rxs       Refill Rxs (drug)         Default Wait Time       Image: Default Wait Time         Don't promise due date to patient       Image: Don't promise due date to patient         Refills requiring pharmacist extension       Refills requiring doctor callback         Default Wait Time       Image: Don't promise due date to patient         Don't promise due date to patient       Image: Don't promise due date to patient         PrescribelT       Image: Don't promise due date to patient         New Rxs       New Rxs (high priority)         30 Minutes       Image: Default Wait Time         Image: Renewal Rxs       Renewal Rxs (high priority)         Image: Renewal Rxs       Default Wait Time         Image: Renewal Rxs       Image: Renewal Rxs (high priority)         Image: Renewal Rxs       Image: Renewal Rxs (high priority)

Users can define Wait Times for six different types of PharmacyLink prescriptions:

- New prescriptions
- Refill prescriptions (drug)
- Refill prescriptions (mixture)
- · Refills requiring pharmacist extension
- Refills requiring doctor callback
- Transfer prescriptions

The option **Don't promise due date to patient** is also available for each of these types.

For **PrescribelT**, Wait Times can be defined for four different types of prescriptions:

- New prescriptions
- New prescriptions (high priority)
- Refill prescriptions
- Refill prescriptions (high priority)

### **RxVigilance<sup>®</sup>**

## [KRL-8793] Update Kroll to allow users to select a Vigilance drug monograph based on the route of administration

#### Feature

RxVigilance supports multiple monographs for drugs that have more than one Route of Administration. Kroll has been updated to accommodate this feature so that when a product has more than one drug monograph associated with it, the system will allow the user to choose which monograph to use.

The Drug Card has been updated to allow users to select which drug monograph to view and print. The top Drug menu now presents multiple options for printing monographs based on the Route of Administration and language. A Print option is available in the side pane for each Route of Administration.

Additionally, when a drug has multiple monographs, Kroll will display a dedicated Kroll Care tab for each monograph.

🕖 Store 1 (Main)1-yrk-qa-eandreol:PharmacyON1030_THVP-Drug	Ciloxan						– 🗆 X
File Edit Recent Drug Reports Utilities NH Central Fill Ca	rds Session H	elp Version 10 (	Citrine)				
F3 - Patient Order Drug Alt+	kflow f	11 - Drop-off	F12 - New Rx		Alt+X - Start		
Receive Drug Shift+Ctrl+	2				A Same	<b>V</b> Court	Ø Drug
Name Ciloxar Print Kroll Care Ophthalmic (Eye)	N V	01945270	UK		⊗ save	👗 Scan	Order Drug
Generic Ciprofl Print Kroll Care Otic (Ear)	ength	0.3%	Sched 1 (Schedule 1 [F]	D ~	Drug Card Type Default	~	Receive Drug
Description Sterile Return to Stock	lowup (Days)	Oral/Writ	ten Not specified	~	Reportable	Trial	Beturn To Stock
Description 2 View DIN Links	m	ML (Ophthalmi	c Solution)	~	Dispense as Pack		Print Kroll Care Onbthalmic (Eve)
Equivalent To View Alerts	ute	Ophthalmic (Ey	/e) (Default)	~	Ward Stock		Drink Koll Care Opticalitie (Eye)
Default Sig View Documents	nufacturer	NOV (Novartis	Pharmaceuticals Canad	a 🗸	Rx Sync     Print compliance	calendar	Print Kroll Care Otic (Ear)
Location View Generic Equivalent Alt+	<sup>6</sup> ndling Instr.				Eligible for coup	on	<sup>⊗</sup> View
Generic Type Brand I View History	ce Group	<none></none>		~	Flavor Rx		Alerts (0)
Labels / Workflow F View Order History for this Drug	partment	<none></none>		~	Class		Documents (0)
View Reason Codes	rketing Msg	<none></none>		~	52.04.04.00		Generic Equivalents
Drug line 2 Default Delete Drug	e for Svc.	<none></none>		~	Clinical Form		Modification History
Half-size Sig	Drug Sub		Cle	ear	Drops		Old/New DIN Links
Customize Clinical into for this Drug (French,	F2 Ins	Del <u>G</u> roups (0)	F2 In	s Del	Narcotic Monitor	ing	Order History
Topic Plai View Monograph Altai					Is Median Drug	an Carles	Reason Codes
Brint Applying eve drong Leaflet (English)					VIEW Reas	ion Codes	
Print Applying eye drops Leaflet (English)							
General Ordering Print Applying ear drops Leaflet (English)	ll Other S	tore Kroll Care	e Ophthalmic (Eye) 🛛 🕅	(roll (	Care Otic (Ear) Ot	her 🗧 🧲 Ctrl 🍑	
Common uses Print Annlying ear drops Leaflet (French)							
This medication contains a topical antipiotic, typically, it is use	a tor conjunctivi	tis (infection of	the clear covering o	f the	front of the eye).	It produces its	
action on its first day of use.							
How to use this medication							
This medication is for the eye. To use:							
<ul> <li>wash your hands as well as the skin surrounding the affected worth and a surrounding the laws field of the offected surrounding</li> </ul>	eye;						
<ul> <li>apply 1 drop of the medication:</li> </ul>							
<ul> <li>unless your condition prevents you from doing so, close the</li> </ul>	ne eye for at lea	st 1 minute, wh	ile gently pressing o	n the	inner corner of th	e eye, near the	
nose.							
To avoid contaminating the medication, do not let the tip of the	applicator touch	vour finders o	any part of your eve	. Clo	se the container tic	htly after each	
	U	ser: EA (Eugenio	o Andreoli)			0	1 30/05/2024 01:54:47

When filling a prescription, the system will determine the correct drug monograph to include with the prescription based on the *Route of Admin* selected on the **F12** screen.

9 Store 1 (Main)1-yrk-qa-eandreol:PharmacyON103	0_THVP-New Rx for Test, Mi	nor			- 🗆 X
File Edit Recent Rx View Labels Profile Rep	orts Utilities NH Centr	al Fill Cards Session Help Vi	ersion 10 (Citrine)		
F3 - Patient F5 - Drug F7 - Doc	tor F9 - Workflow	F11 - Drop-off F12 -	Fill Rx Alt+X - Start		
New Rx Pending Adj		Rx Start Date         Latest Fill           30/05/2024         0         Qty	Init 🛛 🗸	Lookup 🗙 Cancel	Rx
Priority Default Wait Time F2 Due in 1	9 mins Fill Rx	F2 Work Order 0 F2	Delivery Pickup 🗸		Make Rx Not Dispensed
Patient Search	Drug Search	Pack 5 🗸	D <u>o</u> c Search	Loc Office 🗸 🗸	🚱 Make Rx Stock Transfer
Name Test, Minor Age: 20	Brand Ciloxan	0.3%	Name Dr. Test, Doctor		🔏 Adapt Rx
Address	Generic Ciprofloxacin HC	NOV (No	Address 321 Kroll St		Et Add By Image
City Prov ON	Pack 5 Form ML	Sched 1	City Toronto Phone (111) 111-1111	Prov ON	Transfer Ry From Another
Phone Client ID	Purch \$12.3 DIN 01945270	Min Oty 0	Lic# 20091	Alt. Lic#	
			Comments Comments Commer	its Comments	Call Doctor
			Comments Comments Commer	its Comments	Counsel Patient on Pickup
Allergies (0)	718		Init EA EA Au	n Qty5_1	Print Kroll Care
			Disp Uty 5 mL Rei	n Qty 3 1	0 <u>we</u> Quantity
			Days 5 G.P	. 76 48.89 a Cost \$12.36	<sup>⊗</sup> View
Conditions (0)			Prod Sel (NONE) Co	st \$13.60	() Clinical Interactions
	Route of Admin	tic (Ear)	0/W Ma	rkup \$0.00	E Generic Equivalents
	Decade Form D	rong	Labels Fee	\$10.49	C Unit Dose Info
			Tot	al \$24.09	¢> Work Order
Plans Pricing Dates Comments Indications In	nages Other U	nit Dose (Ctrl-U): Disabled			Rx Counseling History
Rx Plans Plan Pays Extra Info (F2 Edits)	[4	No Sig Code			Workflow
		Not enough inventory for KX Drug is an Off Formulator Inter	changeable		🚛 View Workflow Detail
		Patient under 25 and not set i	in for OHIP+		Workflow Push Queues
		Drg Pack Tier Id: 1			Data Entry
		🕽 Central Fill calculated eligibilit	y: 9 with backing field 0		Rxs In Progress
Next Disp Qty Min Interval Days	•	IsCF: 0 WantCF: 1 and Persiste	ntFlags.WantCF: 0		Pharmacist Verification
Comments Max Disp Qty	nable Renewal Reminder				Wait for Payment
	A				Packaging
					Verify Rx New
		User: EA (Eugenio Andreoli)		0	1 30/05/2024 02:21:00 .d

#### [KRL-9551] Add RxvEngine as an option to the Therapeutic Advisor configuration screen

#### Feature

The *Therapeutic Advisor* dropdown list within the **Therapeutic Advisor** tab of the **Kroll Configuration Parameters** screen has been updated to support the new web-based **RxVigilance** analysis engine.

- The previously existing 'Vigilance' option has been renamed to 'Vigilance (Legacy)'. This option will typically
  remain hidden and only appear if the *Therapeutic Advisor* was previously set to 'Vigilance' before this
  update, indicating that the legacy non-web-based version is being used.
- A new option 'Vigilance' has been introduced to support the upgraded web-based version of RxVigilance.

💋 Kroll Configuration Parameters		X
General Configuration Modules Shared Database	Therapeutic Advisor Station Logging	
Therapeutic Advisor Vigilance (Legacy)		
Therapeutic Analyzer Vigilance (Legacy)		
Uigilance Disable Kroll Care		
	Canad	

### Work Orders

#### [KRL-10847] Work Order grouping - Add a new Store Configuration value in the Y - To Do tab

#### Feature

A new option has been added to the **Get Work** section of the **Y** - **To Do tab** within the **Store Level Configuration Parameters** screen:

#### · Warn when work order items are not in the same queue

When this option is enabled, an indicator will highlight prescriptions in the **F9 - Workflow** screen that belong to a Work Order that has prescriptions sitting in different Workflow Queues. These prescriptions will be excluded from processing when using the Get Work button. Additionally, calling up one of these prescriptions will trigger a warning dialog to notify the user.

Store Level Configuration Parameters		×
General Patient Drug Doctor Rx Vigilance Adjudication Labels Delivery	Reports Security Interfaces Order X - AR Y - To Do Cleanup	🗲 Ctrl 🄿
Treat To Do items due on or before 10:00 as being due the previous day Automatically find clinical interactions on Script Image form Default prescription entry mode Normal Prompt for refill mode when refilling from patient profile	Configure Wait Times Add Doctor Callbacks when selecting Call Doctor from the Rx menu Print Authorization from the Rx menu Fax Doctor from the patient profile Callback screen default date range scope Current Current or Resolved" scope includes items resolved in the last 3 days (0 = today)	
Drop Off Show Review page on Drop Off screen Show Fill Now/Fill Later buttons on Drop Off screen Confirm patient profile refills if in Drop Off screen Show Tote Number on Drop Off screen Enable work order pickup ticket printing at Drop Off Print work order pickup ticket default Add O minutes buffer time to pickup ticket for relative Due Date Times Allow Postponing Prescription Drop Off Prompt to use existing work orders at the Drop Off screen Prevent Copy to New Function when adding Rxs to Drop Off Get Work Allow Get Work button to process ToDo items up to 5 days in advance	Work Orders For retail Rxs, group Rxs filled on the same day into work orders based on Patient Only For NH Cycle Batch Rxs, group Rxs filled on the same day into work orders based on One Work Order Per Batch For NH Rxs (including Manual and Emergency Fill NH batches), group Rxs filled on the same day into work orders based on Nursing home Group Methadone Carries In Their Own Work Order	
Show AutoFill items due up to 90 days in advance on Get Work screen		
Search         OK	X Cancel	

#### [KRL-11136] Display warning icon when there are Work Order items in other Workflow Queues

#### Feature

When the option *Warn when work order items are not in the same queue* is enabled in the **Store Level Configuration Parameters** an indicator will highlight prescriptions in the **F9 - Workflow** screen that are part of a Work Order that has other prescriptions sitting across different Workflow Queues.

Specifically, a yellow triangle with a black exclamation mark icon will be displayed next to the Work Order number in the **WO #** column for each of these prescriptions. This visual cue alerts users to the presence of prescriptions from the same Work Order in different Workflow Queues.

It's important to note that no indicator will be displayed when all prescriptions belonging to the same Work Order are located within the same Workflow Queue.

C	Ry's In Progress											
Г	F - Call up Rx(s) Del - Delete											
#	Tote	ToDo Origin	Due	Orig Rx	RxNum	w	0#	Queue	Patient	BrandName	Doctor	Next Workflow Ac
47			1m 281d ago	9000031	9000032		1383	Data Entry	Test, Test	Apo-Hydromorphone 8mg	Test, Doctor	Add Rx to Delivery
48		Auto Refill	1y 1m ago	1000039	1000564	A	1387	Pharmacist Verificat	Super, Patient	Apo-Atorvastatin 20mg	Test, Doctor	<b>Clinical Verificatio</b>
49		Auto Refill	1y 1m ago	1000087	1000563	A	1387	Pharmacist Verificat	Super, Patient	Taro-Atorvastatin 20mg	Test, Doctor	Clinical Verificatio
50		Auto Refill	1y 1m ago	1000108	1000566	A	1387	Data Entry	Super, Patient	Euro-Colchicine 0.6mg	Test, Doctor	Prompt to Charge
51		Auto Refill	1y 1m ago	1000143	1000568	A	1387	Data Entry	Super, Patient	Jamp Pantoprazole Sodium	Test, Doctor	Prompt to Charge
52		Auto Refill	1y 1m ago	9000019	9000034	A	1387	Data Entry	Super, Patient	Methadose (Cherry Flavour)	Test, Doctor	Prompt to Charge
53		Auto Refill	1y 1m ago	1000211	1000567	A	1387	Wait for Payment	Super, Patient	Euro-Colchicine 0.6mg	Test, Doctor	Wait for Payment
54		Auto Refill	1y 1m ago	1000274	1000562	A	1387	Data Entry	Super, Patient	Sandoz-Amlodipine 5mg	Test, Doctor	Prompt to Charge
55		Auto Refill	1y 1m ago	1000280	1000569	A	1387	Data Entry	Super, Patient	Vitamin C 500 MG Tablet 50	Test, Doctor	Prompt to Charge
56		Auto Refill	1y 1m ago	9000022	9000033	A	1387	Data Entry	Super, Patient	A.C. And C Tablets 325mg	Test, Doctor	Prompt to Charge
57		Auto Refill	1y 1m ago	1000038	1000565	A	1387	Data Entry	Super, Patient	Apo-Atorvastatin 20mg	Test, Doctor	Prompt to Charge
58		Auto Refill	1y 1m ago	1000445	1000570		1388	Data Entry	Desai, Khayati	Prozac 20mg	Eugenio, Andreoli	Complete Adjudic
59		Auto Refill	1y 1m ago	1000212	1000572		1389	Data Entry	Jj, cocomelon	Euro-Colchicine 0.6mg	Test, Doctor	Add Rx to Delivery
60		Auto Refill	1y 1m ago	1000282	1000573		1389	Data Entry	Jj, cocomelon	Vitamin C 500 MG Tablet 50	Test, Doctor	Add Rx to Delivery
61		Auto Refill	1y 1m ago	1000381	1000571		1389	Data Entry	Jj, cocomelon	Elite	Test, Doctor	Add Rx to Delivery

[KRL-11137] Warn user when there are Work Order items in other Workflow Queues

#### Feature

When the option *Warn when work order items are not in the same queue* is enabled in the **Store Level Configuration Parameters**, calling up a prescription from the **F9 - Workflow** screen that is part of a Work Order with prescriptions sitting in different Workflow Queues, will trigger the display of a warning dialog.

F3 - Patient	F5 - Dru	ig 📃	F7 - Doctor	F9 - V	Vorkflow	F11 - Drop-c	off F12	2 - New Rx	Alt+X - Start				
Show Rxs fn	om	Overdue	0-1 hrs	1-4 hrs	4+ hrs	Tomorrow	Trouble	Total	Central Fi	II Statuc	≪ Workf	low Action	15
	·	70	~					70	Central II	ii Status	Get Wo	чк	
Data Entry		78	U	U	U	0	U	78	Next Cutoff	Rxs to Send	<u>P</u> endin	g Adjudic	ation (4)
Rxs In Progre	255	0	0	0	0	0	0	0		1	Trouble	(0)	
🔲 Pharmacist V	erification	3	0	0	0	0	0	3			ADT (0		
🗌 Wait for Payr	nent	1	0	0	0	0	0	1					
Rackaging		0	0	0	0	0	0	0			<u>E</u> Rx (0)		
											Rx Cou	nselin <u>g</u> (0	,
U Verity KX Nev	v	U	U	U	U	U	U	U	🖌 Get	Work	Profess	ional Ser <u>v</u>	ices (2)
🗌 Verify Rx Ref	II	0	0	0	0	0	0	0	• 000		Immur	izations (1	5)
Delivery		0	0	0	0	0	Other	Pus in Work Ord	~~	_		~	-,
Show/Hide C	lueues							There are	other Rxs in th	e same work o	rder!		
Show/Hide C	rogress						the sar	There are ere are 3 other me workflow qu	other Rxs in th Rxs that belong to leue	e same work o	rder! der but no	in the	
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This new alert informs the user that the prescription they are processing belongs to a Work Order that has other prescriptions located in different Workflow Queues. It also provides the number of prescriptions in the different queues and the total number of prescriptions within the same Work Order.

Additionally, the warning dialog presents the user with three options:

- Select and continue: Pressing this button will call up all prescriptions in the Work Order.
- Continue with selected Rx only: This button proceeds with processing the selected prescription only.
- Go back: This button allows the user to exit the prompt and return to the F9 Workflow view.

#### [KRL-11350] Modify Get Work button to exclude prescriptions that have a Work Order warning icon

#### Feature

When the option *Warn when work order items are not in the same queue* is enabled in the **Store Level Configuration Parameters** a warning icon will highlight prescriptions in the **F9 - Workflow** screen that are part of a Work Order that has other prescriptions sitting across different Workflow Queues.

The functionality of the **Get Work** button on the **F9** - **Workflow** screen has been modified so that these prescriptions will be excluded from processing when the button is pressed.

#### [KRL-11784] Display an informational tooltip when hovering the Work Order warning icon

#### Improvement

Enabling the option *Warn when work order items are not in the same queue* in the Store Level Configuration **Parameters** will result in a warning icon highlighting prescriptions in the **F9 - Workflow** screen that are part of a Work Order that has other prescriptions sitting in different Workflow Queues.

When hovering the mouse pointer over the warning icon associated with one of these prescriptions, a tooltip will appear with the message 'This work order has prescriptions that are not in the same workflow queue'.

D	Rx's In Progress												
13	x 2	IIIFIC	gress						F - Call up Rx(s) De	I - Delete			
#	Tote	ToDo Origin	Due	Orig Rx	RxNum	WO#	Queue	Patient	BrandName	Doctor	Next Workflow Ac		
43			1m 294d ago	1000554	1000554	1378	Data Entry	Test, Test	Apo-Clonazepam 0.5mg	Test, Doctor	Add Rx to Delivery		
44		Immunization	1m 281d ago	1000555	1000555	1380	Data Entry	Test, Test	Afluria Tetra 15/15/15/15mc	Eugenio, Andreoli	Add Rx to Delivery		
45		Immunizatior	1m 281d ago	1000556	1000556	1381	Data Entry	Test, Test	Afluria Tetra 15/15/15/15mc	Eugenio, Andreoli	Add Rx to Delivery		
46			1m 281d ago	9000031	9000032	1383	Data Entry	Test, Test	Apo-Hydromorphone 8mg	Test, Doctor	Add Rx to Delivery		
47		Auto Refill	1y 1m ago	1000108	1000566	1387 🥼	Data Entry	Super, Patient	Euro-Colchicine 0.6mg	Test, Doctor	Prompt to Charge		
48		Auto Refill	1y 1m ago	1000143	1000568	1387 🤼	Data Entry	Super, Patient	Jamp Pantoprazole Sodium	Test, Doctor	Prompt to Charge		
49		Auto Refill	1y 1m ago	9000019	9000034	1387 🤼	Data Entry	Super, Patient	Methadose (Cherry Flavour)	Test, Doctor	Prompt to Charge		
50		Auto Refill	1y 1m ago	1000274	1000562	This w	en i e i avli avdav bed prode	e en er er vintigens that avan ant iv	e i o i v i e	Test, Doctor	Prompt to Charge		
51		Auto Refill	1y 1m ago	1000280	1000569	A ITIIS W	ork order has presc	riptions that are not in	r the same worknow queue	Test, Doctor	Prompt to Charge		
52		Auto Refill	1y 1m ago	9000022	9000033	1387 🤼	Data Entry	Super, Patient	A.C. And C Tablets 325mg	Test, Doctor	Prompt to Charge		
53		Auto Refill	1y 1m ago	1000038	1000565	1387 🥼	Data Entry	Super, Patient	Apo-Atorvastatin 20mg	Test, Doctor	Prompt to Charge		
54		Auto Refill	1y 1m ago	1000445	1000570	1388	Data Entry	Desai, Khayati	Prozac 20mg	Eugenio, Andreoli	Complete Adjudic		
55		Auto Refill	1y 1m ago	1000212	1000572	1389	Data Entry	Jj, cocomelon	Euro-Colchicine 0.6mg	Test, Doctor	Add Rx to Delivery		
56		Auto Refill	1y 1m ago	1000282	1000573	1389	Data Entry	Jj, cocomelon	Vitamin C 500 MG Tablet 50	Test, Doctor	Add Rx to Delivery		
57		Auto Refill	1y 1m ago	1000381	1000571	1389	Data Entry	Jj, cocomelon	Elite	Test, Doctor	Add Rx to Delivery		