

EXCHANGE CLASSIFICATION AND RATES

Item

27-A RURAL UPGRADE PROGRAM

In designated exchanges which have been upgraded under the rural upgrade program, individual line service shall be considered the standard level of service. Base rate areas do not exist in these exchanges.

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Exchanges which have not been upgraded under the rural upgrade program are specified in the Base Rate Area Tariff CRTC 1015.

The Item 110 service charge is waived for conversions carried out under the rural upgrade program. This also applies to the addition of other products and services at the same time as the upgrade. If the customer requests the Company to convert existing hardwired outlets to the same number of PhoneMart jacks when the exchange line is being changed to a higher grade of service, charges as specified in Item 170 will be waived.

See Page 41 for explanation of symbols.

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