

ITEM
307**Special Number Search**ITEM
307.1**Service Description**

Special Number Search provides customers with the opportunity to make specific requests for the last four (4) digits of their telephone number.

Definitions

"*Special Number*" is any telephone number offered by the Company based upon specific telephone number characteristics requested by a customer.

"*Station Code*" is the final four (4) digits of a standard seven (7) or ten (10) digit telephone number.

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307.2**Conditions of Service**

1. Special Number Search is offered subject to the availability of the telephone numbers.
2. A Special Number Search consists of a search for a maximum of five (5) station codes.
3. The Company will retain ownership of the Special Number and reserves the right to deny, change, or remove the number when it is deemed necessary. F
4. Special Numbers are non-transferable and revert back to the Company if the service is discontinued. |
5. Directory Listing and Directory Assistance information for Special Numbers will be provided in numeric form only.
6. If a change of number is required for technical reasons, General Terms of Service per CRTC 21461, Item 113, Company-Initiated Changes in Telephone Numbers or Service Arrangements apply. |
7. In the event a Special Number change is initiated by the Company within six (6) months from the date of subscription, the Customer will receive a refund of the Special Number Search Service, Service Charge upon request. |
8. Should a customer with a Special Number relocate to another serving Central Office and be required to take a new number, the customer shall not receive any credit or allowance as a result of the telephone number change.

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Rates

The Customer shall pay to the Company the following rates and charges for Special Number Search. Such rates and charges are in addition to any other rates and charges that may be applicable.

	Service Charge (Notes 1&2)
Special Number, per number	
Residence	N/A
Business	\$ 100.00

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Note 1: This service charge applies in addition to the rates and charges for all other services furnished.

Note 2: A one-time service charge of \$25.00 will apply if a business customer does not accept a telephone number offered in response to a request after a successful number search, or if the requested number search conducted by the Company is unsuccessful.