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TCI Megalink Contract Signing Bonus Promotion

ITEM 700.1

Service Description

The TCI Megalink Contract Signing Bonus Promotion (the "Promotion") is a limited time offer which provides existing TCI Megalink Service Customers an opportunity to renegotiate and sign a Megalink Service contract for an additional three or five years and receive a credit on their bill. As well, new Megalink Service Customers and Customers returning to TCI for their Megalink Service, qualify for this promotion provided they sign a three or five year Megalink Service contract during the promotional period. Customers who sign a new contract for three years will receive a credit amount on their bill equal to one month of Megalink Service, and Customers who sign a new five year contract will receive a credit amount on their bill equal to two months of Megalink Service. Credit amounts will be dependent upon the length of contract and the Megalink Service components and optional features subscribed to during the month(s) the credit is to be applied.

TEM 700.2

Conditions of Service

- 1. The Promotion is only available to existing or new Customers who sign a three or five year contract during the promotional period. Customers may take advantage of this offer only once per contract during the promotional period.
- 2. Termination liability shall not be assessed where Customers with time remaining on their contract choose to sign a new contract for a longer term than the time remaining on their current contract for at least the same number of Megalink services as on the existing contract.
- 3. The qualified Customers for the Promotion who terminate their TCI Megalink service in the period between receiving one or two month bonus and the expiration date of the contract shall be billed for the amount(s) equal to the paid bonus.
- 4. The Promotion offers each qualified Customer a credit for the month in which the credit is applied.
- 5. Customers who transfer their Megalink Service to another service provider are not eligible for the Promotion for a period of (3) three months from the date of the transfer. However, Customers who directly call TCI to advise the Company that they intend to change their Megalink Service provider within this period, are eligible for the Promotion.

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ITEM N 700 TCI Megalink Contract Signing Bonus Promotion - Continued **ITEM** 700.2 **Conditions of Service - Continued** 6. TCI shall restrict telephone solicitations for the Promotion only to Customers who have never subscribed to TCI for telephone service or Customers who have met the eligibility requirements. 7. TCI is proposing to introduce this Promotion beginning on February 15, 2000 and ending June 30, 2000, during which the eligible Customers will receive a one or two month rate rebate for a three or five year contract respectively. **ITEM** 700.3 **Rates** New Contract Term Credit Applied 3 Year 1 month 5 Year 2 months

Credit shall be applied to the Customer's account in the following manner:

New Contract Term	Credit Application Time
3 Year	2nd month of the three year contract term
5 Year	2nd and 18th month of the five year contract term

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