

ITEM

511 **Emergency Reporting and Alerting Systems**

ITEM

511.1 **Service Description**

Emergency Reporting and Alerting Systems are arrangements to provide a means of warning specific persons that they are needed to deal with an emergency. The warning may be delivered by a priority telephone message, a siren, or by other means.

ITEM

511.2 **Conditions of Service****1. In Alberta:**

- a. An Emergency Reporting System is a fire alarm reporting system used at exchanges where the fire department consists of volunteers and the fire hall is not manned 24 hours per day. The Emergency Reporting System consists of a special one-way Central Office line to the fire hall with parallel stations at the volunteers' premises.
- b. An Emergency Reporting System is limited to six (6) stations but may be increased, at the Company's discretion, to ten (10) stations.
- c. The rate for the Emergency Reporting System includes the initial circuit from the Central Office to the first siren location; however, additional siren circuits are subject to Local Channel Charges (the former TCI General Tariff (CRTC 18001), Item 615, Local Channel Service).

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2. In British Columbia:

- a. An Emergency Alerting System is a fire alarm system for use in communities where at least one attendant is on duty at the fire hall at all times.
- b. An Emergency Volunteer System is a fire alarm system for use in communities where the fire hall is not manned 24 hours a day. This system utilizes dedicated circuits to each station.
- c. A two-year contract is required for central office relay equipment.

ITEM
511

Emergency Reporting and Alerting Systems - Continued

ITEM
511.3

Rates

The Customer shall pay to the Company the following rates and charges for Emergency Reporting and Alerting Systems. Such rates and charges are in addition to any other rates and charges that may be applicable.

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1. Alberta Rates (Note):

| | Monthly Rate | Service Charge |
|--------------------------------|--------------|----------------------|
| Emergency Telephone and Switch | \$ 11.50 | CRTC 18001, Item 550 |
| Locking Relay | 2.81 | CRTC 18001, Item 550 |
| Non-locking Relay | 3.90 | CRTC 18001, Item 550 |
| Siren Time Circuit | 4.57 | CRTC 18001, Item 550 |

2. British Columbia Rates (Note):

a. Emergency Alerting System

| | Monthly Rate | Service Charge |
|------------------------------------|--------------|----------------|
| Relay equipment for 20 line system | \$ 149.15 | --- |

b. Emergency Volunteer System – Dedicated

| | Monthly Rate | Service Charge |
|--------------------------------|--------------|----------------|
| Central office relay equipment | \$ 17.95 | --- |

Note: This service is not available for new installations or off-premises moves.