

Guest information welcome, please enjoy your stay

Welcome to Woodgate Beach Holiday Park.

Here's some basic information about your stay. For anything not covered here, please refer to your check-in sheet or visit reception. We'd appreciate it if you observe the park rules displayed around the property and follow directions from Management, so everyone can have a pleasant and safe time.

Arrival/Departure Check in is available from 11am for caravan and camping sites and 2pm for accommodation on the day of your scheduled arrival, unless you've made prior arrangements. All rooms/sites must be vacated by 10am on the day of your departure. If you'd like to check out before reception opens or extend your stay, please see us at reception and we'll be happy to help.

Amenities Amenities blocks are located throughout the property. Please see map for locations. Children under 12 years of age must be accompanied by an adult and supervised at all times. Please consider others when using our facilities and leave them in a neat and tidy condition. Facilities are cleaned daily.

BBQ areas Guest BBQ areas are available throughout the property for your enjoyment and are marked on the park map. Please leave the area clean after use and please note, open fires are prohibited for fire safety reasons.

Bicycles/scooters/rollerblades Please only use these during daylight hours and observe all road rules, including wearing helmets and necessary protective gear. Children must be supervised at all times. Please note, electric scooters and electric skateboards are not permitted at any time.

Camp kitchen Our Camp kitchen is available for use by all guests. Please consider others when using these facilities and clean the area after use.

Dump point Dump points are available for guest use. Please see map for locations. Please do not use dump points to dispose of wipes and nappies.

Emergency assembly point To ensure the safety of all guests, we ask that you familiarise yourself with our emergency assembly area, marked on the map. In the case of an emergency, please stay calm and follow the instructions from staff members.

E-scooters/e-skateboards Due to the risk of injury and/or property damage, the riding of e-scooters and e-skateboards is not permitted within the park boundaries.

Fish cleaning A fish cleaning station is available for guest use (see map for location). In the interest of other guests, please make sure the area is left clean and free from offal.

Generators The use of generators is not permitted.

Internet Complimentary wifi is available throughout the property for all guests. Please be aware that black spots occur at some locations around the property. **The wifi password is: nrmaholiday**

Laundry Two laundries are provided for guest use. Please see the map provided for locations. Machines are coin-operated and change is available from reception during opening hours. Clotheslines are available.

Linen All cabins receive a mid-stay service for booking of 7 days or longer.

Motorbikes and quad-bikes No unlicensed motorbikes or quad-bikes may be ridden in the property or surrounding areas. Please check with the local council for designated riding areas and rules.

Noise Please be respectful of other guests in the park by minimising noise from TVs, music and social gatherings between the hours of 10pm and 8am.

Parking One car park is allocated per reservation. If you have more than one vehicle or will be bringing a boat, please advise reception prior to your arrival.

Pets Dogs must be on a lead and under control at all times. They may not be left unattended. Management has the right to direct any patron to remove their dog if a nuisance or if a threat is caused.

Rubbish All areas are to be kept clean and tidy. Rubbish should be wrapped before disposing in bins provided to keep the flies and ants at bay.

Security Management do their best to ensure a safe and secure environment, however we do recommend that you secure your valuable items for extra peace of mind.

Smoking Please note that smoking is not permitted in any accommodation, amenities or common areas.

Speed limits All roads in the park are shared by pedestrians and vehicles. For this reason, speed limits are restricted to 5km/per hour (walking pace) at all times.

Tour desk Our reception staff are happy to assist with any queries you may have about tours and activities available in the area. Come have a chat with us.

Visitors Please be aware that visitors you invite to the park must adhere to conditions of entry and are the responsibility of the guest. Visitors parking is offsite. Visitors must leave by 10 pm.

Wildlife Please don't feed any of the wildlife as human food can be detrimental to their health and behaviour.

Guests or visitors who cause damage to buildings, plants or equipment at the property will be liable for all the costs to repair or replace these assets.

Risk warning: Park Management wishes to warn all persons who engage in any activity for recreation, enjoyment, leisure or relaxation that the pursuit of such activities may result in harm or serious personal injury. All persons who engage in such activities do so at their own risk. Children and infants must be supervised by an adult at all times



Operation Hours

Reception 8am to 6pm.

If the office is unattended or you have an emergency please contact 0438 298 081

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