



## **To Cape Hillsborough Nature Tourist Park**

Welcome to Cape Hillsborough National Tourist Park. Here's some basic information about your stay. For anything not covered here, please come see us at reception. We'd appreciate it if you observe the park rules displayed around the property and follow directions from Management, so everyone can have a pleasant and safe time.

**Arrival/departure** Check in is available from 2pm for cabins, 11am for sites, on the day of your scheduled arrival, unless you have made prior arrangements with us. All rooms/sites need to be vacated by 10am on the day of your departure. If you would like to check out before reception opens or extend your stay, please come see us at reception prior to your departure date and we'll be happy to help.

Amenities Amenities blocks are located throughout the property. Please see the map provided for locations. Children under 12 years of age must be accompanied by an adult and supervised at all times. Please consider others when using these facilities and leave them in a neat and tidy condition. Facilities are cleaned daily.

Bicycles/scooters/rollerblades/pedal karts Please only use these during daylight hours and observe all road rules, including wearing helmets and necessary protective gear. Children must be supervised at all times. Please note: electric scooters and electric skateboards are not permitted at any time. No unlicensed motorbikes or quad-bikes may be ridden in the property or surrounding areas. Please check with the local council for designated riding areas and rules.

**Camp kitchen** Camp kitchens are available for use by all guests. Please consider others when using these facilities and clean the area after use. Guest BBQ areas are available throughout the property for your enjoyment and are marked on the park map. Please remember to leave the area clean after use and please note that open fires are prohibited for fire safety reasons.

**Dump point** A dump point is available for the use of guests. You can find the location of this on the map. Toilet cassettes and night buckets with chemicals must be emptied at the DUMP Point, not in the toilets.

**Emergency assembly point** To ensure the safety of all guests, we ask that you familiarise yourself with our emergency assembly area, which you can see marked on the map. In the case of an emergency, please stay calm and follow the instructions from staff members.

## Fires are not permitted within the park.

Generators The use of generators is not permitted.

Internet Complimentary wifi is available throughout the property for all guests. Network: NRMA Guest Wi-fi. Password: nrmaholiday

**Laundry** A laundry block is provided in the park for guest use. Please see the map provided for location. Machines are coin-operated and change is available

from reception during opening hours. Clotheslines are available at the laundry facilities. You can find these on the map.

**Linen** All cabins receive a mid-stay service for bookings of 7 days or longer. If you need additional linen or fresh towels, please come see us at reception.

**Noise** Please be respectful of other guests in the park by minimising noise from TVs, music and social gatherings between the hours of 9.30pm and 8am.

**Parking** One car park is allocated per reservation. Additional cars to be parked in the outside public car park.

**Rubbish** All areas are to be kept clean and tidy. Rubbish needs to be tied in a plastic bag before disposing of it in the bins provided to keep the flies and ants at bay.

**Security** While Management do their best to ensure a safe and secure environment, we do recommend that you secure your valuable items for extra peace of mind

**Smoking** Please note that smoking is not permitted inside any accommodation, amenities or common areas.

**Speed limits** All roads in the park are shared by pedestrians and vehicles. For this reason, speed limits are restricted to 8km/per hour (walking pace) at all times.

**Stinger season** October to May, so we advise no swimming in the ocean during these months.

**Swimming pools** Please note that children under 15 years must be accompanied by an adult at all times in our recreational areas. Opening hours are 8am to dusk.

**Tour desk** Our reception staff are happy to assist with any queries you may have about tours and activities available in the area. Come have a chat with us.

**Visitors** Please be aware that any visitors that you invite to the park must adhere to the properties condition of entry and will be the responsibility of the guest. Visitors may leave their car in the outside public car park and must be offsite by 6pm. All visitors must report to office on entry and exit.

**Wildlife** Kangaroo and wallaby experience offered daily at sunrise. See below for times. Please don't feed any of the wildlife as human food can be detrimental to their health and behaviour.

Due to the tourist park being inside a National Park, dogs and domestic animals are not permitted within the national park.

## **Operation Hours**

**Reception and kiosk** Monday to Thursday 8am to 6pm Friday and Saturday 8am to 6.30pm and Sunday 8am to 5pm

Pool 8am to dusk Laundry 24 hours

**Barista coffee service** available from 8am to 3pm Mon to Sun. **Pizzas and Fish and Chips** available 11.30am to 1.30pm daily and 5pm to 6pm Fri/Sat nights

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Risk warning: Park Management wishes to warn all persons who engage in any activity for recreation, enjoyment, leisure or relaxation that the pursuit of such activities may result in harm or serious personal injury. All persons who engage in such activities do so at their own risk. Children and infants must be supervised by an adult at all times. Guests or visitors who cause damage to buildings, plants or equipment at the property will be liable for all the costs to repair or replace these assets.

For after hours emergencies, please contact 0475 913 853.