TOOWOON BAY

Guest Name

Map not to scale



Camping

- Ensuite site
- Site
- Drive through site
- Long term casual site

Accommodation

- Beachcomber oceanview villa
- Beachcomber garden villa
- Ibis cabin
- Shearwater cabin
- Pelican cabin
- Jabiru cabin
- Kingfisher cabin
- Sandpiper cabin

Facilities

- Amenities
- Bouncing pillow
- Camp kitchen
- Clothesline
- Laundry
- Playground
- Pool
- Dump point
- Ensuite amenities
- BBQ
- Fire extinguisher
- Fire hose
- Defibrillator
- Evacuation meeting point

Accessible and family bathrooms – block 2, 3 and 4

Boom gate code

Amenities code

Scan for more information about your stay

GUEST INFORMATION

Welcome to NRMA Toowoon Bay Holiday Park

We're on-hand to help if you need anything – just pop into reception. Otherwise, keep this map handy so you know what's around, along with our park rules so that everyone stays safe and has a great time.

ARRIVAL/DEPARTURE: Check in is available from 2pm (1pm ensuites) on the day of your scheduled arrival, unless you've made prior arrangements with us. All rooms/sites need to be vacated by 10 am on the day of your departure. If you'd like to check out before reception opens or extend your stay, please come see us at reception and we'll be happy to help.

AMENITIES: Amenities blocks located throughout the property. Please see the map provided for the location. Children under 12 years of age must be accompanied by an adult and supervised at all times. Please consider others when using these facilities and leave them in a neat and tidy condition. Facilities are cleaned daily and the cleaning times are displayed at the entrance to each block.

BBQ AREAS: Guest BBQ areas are available throughout the property for your enjoyment and are marked on the park map. Please remember to leave the area clean after use and please note that open fires are prohibited for fire safety reasons.

BICYCLES/SCOOTERS/ROLLERBLADES AND GO-KARTS: Please only use these during daylight hours and observe all road rules, including wearing helmets and necessary protective gear. Children must be supervised at all times. Due to the risk of injury and/or property damage, the riding of electric scooters and electric skateboards is not permitted at any time.

BOUNCING PILLOWS AND PLAYGROUNDS: Please note that children under 12 years must be accompanied by an adult at all times in our playgrounds and jumping pillows. The use of jumping pillows and playgrounds can result in serious personal injury or death, so it is important that you follow the rules displayed at the entry gate so everyone can have fun safely.

CAMP KITCHEN: Camp kitchens are available for use by all guests from. Please consider others when using these facilities and clean the area after use.

CCTV: Please be aware that surveillance cameras are used within the property.

DUMP POINT: A dump point is available for the use of guests. You can find the location of this on the map. Please refrain from emptying your cassettes in our amenity's blocks.

EMERGENCY ASSEMBLY POINT: To ensure the safety of all guests, we ask that you familiarise yourself with our emergency assembly area, which you can see marked on the map. In the case of an emergency, please stay calm and follow the instructions from staff members.

E-SCOOTERS/E-SKATEBOARDS: Due to the risk of injury and/or property damage, the riding of e-scooters and e-skateboards is not permitted within the park boundaries at all times.

FIRES: No open fires are to be lit at any time, including charcoal BBQ's.

GENERATORS: The use of generators is not permitted.

INTERNET: Complimentary wifi is available throughout the property for all guests. Please be aware that black spots occur at some locations around the property. Wifi name: Toowoon Bay Hotspot, Wifi password: Guest123

LAUNDRY: Laundry blocks are provided around the park for guest use. Please see the map provided for locations. Machines are coin-operated and change is available from reception during opening hours.

LINEN: All cabins receive a mid-stay service for bookings of 7 days or longer. Additional linen and fresh towels are available from reception. Doing your part for the environment? You're welcome to skip your mid-stay service. Simply let our reception team know.

MOTORBIKES AND QUAD-BIKES: No unlicensed motorbikes or quad-bikes may be ridden in the property.

NOISE: Please be respectful of other guests in the park by minimising noise from TVs, music and social gatherings between the hours of 10pm and 8am.

PARKING: One car park is allocated per reservation. Should you require additional parking, we have a small car park or street parking is free.

PETS: Pets must be registered with reception upon arrival, pet waiver form completed. Please ensure pets are kept on a leash at all times, any mess is immediately removed and disposed of and no pets are left unattended. Pets are not permitted in any common areas, including the camp kitchen, pool areas and games room.

RUBBISH: All areas are to be kept clean and tidy. Rubbish needs to be tied in a plastic bag before disposing of it in the bins provided.

SECURITY: While Management does their best to ensure a safe and secure environment, we do recommend that you secure your valuables including vehicles, bicycles and scooters items for extra peace of mind.

SMOKING: Please note that smoking is not permitted in any accommodation, amenities or common areas.

SPEED LIMITS: All roads in the park are shared by pedestrians and vehicles. For this reason, speed limits are restricted to 10km/per hour (walking pace) at all times.

SWIMMING POOLS: Please note that that children under 15 years must be always accompanied by an adult in our pools, spas and water parks. The use of aquatic facilities can result in serious injury or death, so it is important that you follow all rules displayed within the facilities. NRMA do not provide lifeguards in aquatic facilities. Parental supervision is the primary prevention of death and serious injury from drowning. Failure to follow the rules will result in all guests in your party bring asked to leave the pool area.

TOUR DESK: Our reception staff are happy to assist with any queries you may have about tours and activities available in the area. Come have a chat with us.

VISITORS: Please be aware that any visitors that you invite to the park must adhere to the properties condition of entry and will be the responsibility of the guest. Visitors may leave their car in the guest car park and must be offsite by 10pm

WILDLIFE: Please don't feed any of the wildlife as human food can be detrimental to their health and behaviour.

BEACH CODE: 3825#

NRMA ROAD TRAVEL REWARDS

NRMA TOOWOON BAY HOLIDAY PARK

02 4332 2834 I toowoonbay@nrmaparks.com.au

1 Koongara St, Toowoon Bay, NSW 2261

NRMAparksandresorts @nrmaparksandresorts

nrmaparksandresorts.com.au

Operation Hours

RECEPTION:	Summer 7.30am to 7pm, Winter 8.30am to 5pm
CAMP KITCHEN:	8am to 10pm
LAUNDRY:	24 hours with code
POOL:	8am to dusk

If the office is unattended or you have an emergency contact 0438 089 405
Friday, Saturday, Sunday and school holiday security contact 0486 041 640

Guests or visitors who cause damage to buildings, plants or equipment at the property will be liable for all the costs to repair or replace these assets.
RISK WARNING: Park Management wishes to warn all persons who engage in any activity for recreation, enjoyment, leisure or relaxation that the pursuit of such activities may result in harm or serious personal injury. All persons who engage in such activities do so at their own risk. Children and infants must be supervised by an adult at all times.