

Guest information welcome, please enjoy your stay

Welcome to Tathra Beachfront Holiday Resort.

Here's some basic information about your stay. For anything not covered here, please come see us at reception. We'd appreciate it if you observe the park rules displayed around the property and follow directions from Management, so everyone can have a pleasant and safe time.

Arrival/Departure Check in is available from 3pm for cabins and 1pm for ensuites and sites on the day of your scheduled arrival, unless you've made prior arrangements with us. All rooms/sites need to be vacated by 10 am on the day of your departure. If you'd like to check out before reception opens or extend your stay, please come see us at reception and we'll be happy to help.

Amenities blocks are located throughout the property. Please see the map provided for locations. Children under 12 years of age must be accompanied by an adult and supervised at all times. Please consider others when using these facilities and leave them in a neat and tidy condition. Facilities are cleaned daily and the cleaning times are displayed at the entrance to each block.

BBQ areas Guest BBQ areas are available throughout the property for your enjoyment and are marked on the park map. Please remember to leave the area clean after use and please note that open fires are prohibited for fire safety reasons.

Bicycles/scooters/rollerblades/go-karts and pump track Please only use these during daylight hours and observe all road rules, including wearing helmets and necessary protective gear. Children must be supervised at all times. Please note: Electric scooters and electric skateboards are not permitted at any time.

Camp kitchen Camp kitchens are available for use by all guests. Please consider others when using these facilities and clean the area after use.

CCTV Please be aware that surveillance cameras are used within the property.

Dump point A dump point is available for the use of guests. You can find the location of this on the map.

Emergency assembly point To ensure the safety of all guests, we ask that you familiarise yourself with our emergency assembly area, which you can see marked on the map. In the case of an emergency, please stay calm and follow the instructions from staff members.

Fires No open fires are to be lit at any time, including charcoal BBQ's. We have a communal fire pit which is lit at 6pm daily in the cooler months.

Fish cleaning No fish cleaning is permitted within the park grounds. Public cleaning stations are provided at the wharf and the two local boat ramps — Kianinny Bay and Mogareeka.

Generators The use of generators is not permitted.

Internet Complimentary wifi is available throughout the property for all guests. Please be aware that black spots occur at some locations around the property. **The wifi password is:**

Laundry blocks are provided around the park for guest use. Please see the map provided for locations. Coin operated washing machines and dryers are available for your use & require \$1 or \$2 coins. An ironing board and iron is provided in each laundry. Washing powder is available to purchase at reception.

Linen All cabins receive a mid-stay service for booking of 7 days or longer. If you need additional linen or fresh towels, please come see us at reception.

Motorbikes and quad-bikes No unlicensed motorbikes or quad-bikes may be ridden in the property or surrounding areas. Please check with the local council for designated riding areas and rules.

Noise Please be respectful of other guests in the park by minimising noise from TVs, music and social gatherings between the hours of 10pm and 8am.

Parking One car park is allocated per reservation. Please contain your vehicles within your allocated parking. Additional cars should park in the perimeter street parking.

Pets If you have a pet staying with you, please clean up after them, keep them on a lead whilst walking, under your control at all times & adhere to our pet policy. Please do not leave pets unattended. We have a dog wash available located in our laundry, \$10 per wash, tokens are available at reception.

Rubbish All areas are to be kept clean and tidy. Rubbish needs to be tied in a plastic bag before disposing of it in the bins provided to keep the flies and ants at bay. Please use the recycle bins provided.

Security While Management do their best to ensure a safe and secure environment, we do recommend that you secure your valuable items for extra peace of mind.

Smoking Please note that smoking is not permitted in any accommodation, amenities or common areas.

Speed limits All roads in the park are shared by pedestrians and vehicles. For this reason, speed limits are restricted to 8km/per hour (walking pace) at all times

Swimming pools Please note that children under 15 years must be always accompanied by an adult in our recreational areas.

Tour desk Our reception staff are happy to assist with any queries you may have about tours and activities available in the area. Come have a chat with

Visitors Please be aware that any visitors that you invite to the park must adhere to the properties conditions of entry and will be the responsibility of the guest. Entry fee for visitors is \$10.00 per person or \$30.00 per family of 5 and are required to wear visitor wrist bands. Visitors may leave their car in the guest car park and must be offsite by 10pm.

Wildlife Please don't feed any of the wildlife as human food can be detrimental to their health and behaviour.

Guests or visitors who cause damage to buildings, plants or equipment at the property will be liable for all the costs to

repair or replace these assets.

Risk warning: Park Management wishes to warn all persons who engage in any activity for recreation, enjoyment, leisure or relaxation that the pursuit of such activities may result in harm or serious personal injury. All persons who engage in such activities do so at their own risk. Children and infants must be supervised by an adult at all times.



Operation Hours

Reception 8am to 6pm, extended during Summer months. Closed Christmas Day. Pool 8am to 6pm, extended during summer months. Waterpark 9am to 6pm, Playground 8am to dusk, Coffee van (seasonal) 8am to 11am.

If the office is unattended or you have an emergency please contact 0419 965 712

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