

### JOB DESCRIPTION

**Role:** Partnerships Manager/Paper Program Manager

Manager: Head of Partnerships

**Direct Reports:** None **Location:** Sydney

**Hours:** 37.5 hours per week (12-month Parental Leave replacement)

#### PARTNERSHIPS MANAGER

### AIM

The aim of the Partnerships Manager role is to:

 Assist the Head of Partnerships in developing and maintaining all areas of existing and new business to help grow Planet Ark's financial capacity

### **OBJECTIVES**

The objectives of the role are to:

- Lead key account management as directed by the Head of Partnerships
- Develop and maintain strong relationships with current business accounts
- Work with all areas of the business to ensure all contract deliverables are implemented
- Seek opportunities to add extra value to current business accounts

# **PRINCIPAL DUTIES & RESPONSIBILITIES**

- 1. Lead and key point of contact for all business accounts
- 2. Create sales proposals and pitch to new clients
- 3. Strengthen relationships with existing businesses through effective and frequent communication
- 4. Work with relevant functional areas of the business to ideate and develop appropriate business solutions for new and existing accounts
- 5. Work with IT, Information Centre, Communications and Campaigns teams to ensure the timely and successful delivery of our sponsorship and partnership deliverables
- 6. Report key performance metrics to business accounts for the purpose of effective account management
- 7. Work with Executive team to resolve challenging client requests or issue escalations as needed

### **WORKING RELATIONSHIPS:**

INTERNAL	EXTERNAL
Partnerships Team	Partners
Campaigns Teams	Sponsors
IT Team	Licensees
Information Centre Team	Donors
Communications Team	Prospective clients
Research Team	Government
Executive Team	Schools

### PAPER PROGRAM MANAGER

### **AIM**

The aim of the Paper Program Manager role is to:

- Manage all aspects of the Make It Australian Recycled partnership
- Manage all aspects of the Planet Ark Paper brand

### **OBJECTIVES**

The objectives of the role are to:

- Increase paper recycling rates in Australia with decreased contamination levels
- Increase product awareness and trial of Planet Ark Paper and other Australian made, recycled paper with all copy paper customers
- Increase awareness of the environmental benefits of choosing Australian made, recycled paper
- Meet and exceed sales targets for Planet Ark Paper

## **PRINCIPAL DUTIES & RESPONSIBILITIES**

- Liaise with the Campaigns and Communication Teams to develop and execute communications around paper recycling and the importance of choosing recycled paper
- Seek out opportunities to drive Planet Ark Paper sales through existing and new business contacts
- Liaise with partner OPAL to ensure effective coordination of partnership strategy, marketing and financials

## **WORKING RELATIONSHIPS:**

INTERNAL	EXTERNAL
Executive Team	OPAL
Research Team	Media
IT Team	Corporate and government sector
IC Team	Community and environment groups
Communications Team	Service providers – printers, designers
Executive Team	Office paper resellers

### **ESSENTIAL SELECTION CRITERIA**

- 1. Must be an energetic self-starter, with a strong goal-driven desire to succeed
- 2. Formal qualifications in marketing/public relations or equivalent industry experience
- 3. Demonstrated success in a marketing/sales and/or business development role
- 4. Demonstrated ability to develop positive and enduring relationships with stakeholders including partners and sponsors
- 5. Excellent verbal, written, presentation and PowerPoint skills
- 6. Strong interpersonal skills and a demonstrated capacity for relationship management and diplomacy
- 7. Strong time management skills with proven ability to manage several projects at once, to prioritise work and to work under pressure to meet tight timeframes
- 8. Computer literate with demonstrated ability in generic computer packages such as Microsoft Office, and familiarity with databases and social networking platforms
- 9. A demonstrated personal alignment with Planet Ark's mission and values

### **DESIRABLE CRITERIA**

1. Knowledge of and interest in environmental issues