≡ΛV
ENCOMPASS AUDIO VISUAL

Encompass AV

SMOOTH TASK MANAGEMENT

As experts in commercial and communal audio/visual services, Encompass AV is often managing many different projects all at once. They keep themselves busy installing entertainment displays, network cables, digital advertising, surveillance, and audio systems in a wide variety of public spaces. Their clients include hotels, high-end restaurants, night clubs, office buildings, data centers, and even churches. Encompass AV is a major presence around Chicago's Wrigley Field as well, handling audio/visual work in just about every bar and eatery surrounding the stadium, even the rooftop access on buildings with views of each baseball game.
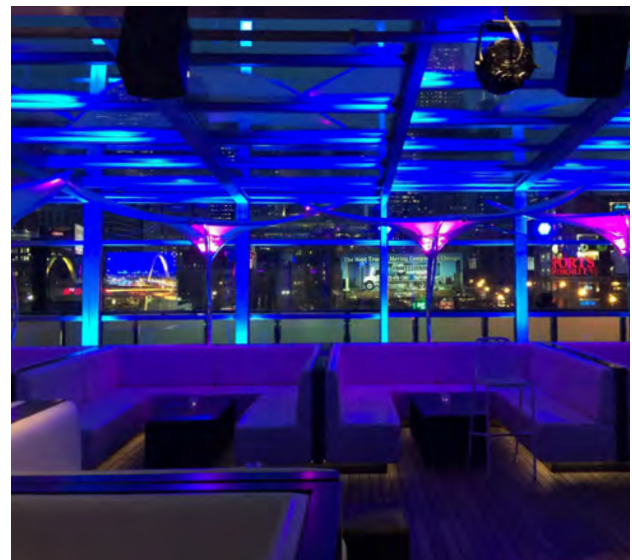
Mark Higgason, Vice President of Operations at Encompass AV, joined the team back during their founding year. His first job was the company's second ever, and in recent years he's helped expand their reach by incorporating Fieldwire into their routine.

The construction app has enabled Encompass AV to simultaneously broaden their services to more clients and eliminate clunky methodology from the past. Fieldwire's solid task management system plays a large role in this, allowing the crew to record all updates and progress directly in the app and then send out that data to others in a sleek PDF or spreadsheet report for easy viewing.

"It would probably be impossible to get through our projects without Fieldwire. I really can't imagine our workday without it at this point. We never could have scaled up our business like we have without the assistance that Fieldwire provides us."

There is no shortage of demand for reliable network services and entertainment solutions, so it's no surprise that Encompass AV has become one of the most trusted audio/visual and acoustical design firms in the Chicago area. Founded in 1999, Encompass AV has spent nearly two decades providing quality audio/visual installations in key areas of the third largest city in America. After becoming well known in Chicago, they've branched out into the greater continental U.S. as well and are increasingly recognized as leaders in their field with each passing project. It's a reputation that certainly turns heads.

"One thing I really like about Fieldwire is that it's so open. You can use all of the features it offers, or you can use 10% of it," says Higgason. *"I'm not required to use the whole system to address my needs. There are some features I lean heavily on, and there are some that even I haven't touched yet. So it's nice to be able to choose to use just what I need, and it's also nice to know that when I am ready to try out those extra features, they're there waiting for me. The constant app updates and new features have been great too."*

HELPFUL DRAWING TOOLS

Another primary use for Fieldwire is drawing management, with an emphasis on viewing sheets on the go and being able to version and mark them up as needed. This ensures that everyone is always working off of the latest sheets, reducing rework and confusion across the entire project. It also helps alleviate the pain of having to cart around physical drawings on-site, as well has having to remember site changes or hear them secondhand before having a chance to mark them down for everyone else. Higgason's crew puts these plan management tools to good use on a daily basis, and these robust features, combined with some creative thinking on their part, help them quickly get the ball rolling on new projects right from the initial inspection.

"We thought Fieldwire would be a novelty back when we first tried it out, but it's proven to be such a major asset. I preach its word to every contractor I meet, and at this point, I can't imagine working without it."

- Mark Higgason, Vice President of Operations, Encompass AV

TIME AND MONEY SAVED

A wealth of versatile app features is its own reward, but their value is truly illustrated when you look at all of the savings they trigger down the line. Mark Higgason has certainly noticed the dramatic amount of man-hours his team has saved through years of using Fieldwire, which have also translated into significant financial savings. His firm is now always prepared to tackle their work, even if it's much later in their schedule, because they know they can rely on the app to keep them efficient.

Fieldwire is a mobile and desktop software platform that combines plan versioning, communication, issue tracking, and task management into a single easy-to-use app. Find out why over 50,000 projects are running on Fieldwire.

www.fieldwire.com

Download on the **App Store**

GET IT ON **Google Play**

Get it on **Windows 10**