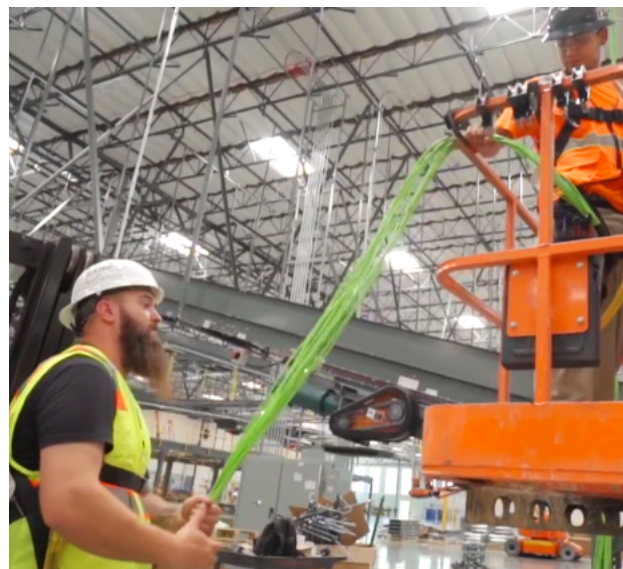# TekWorks
Data Center Installation

TRACKING PUNCH LISTS

Managing punch lists is one of Fieldwire's core attributes, and the ability to track every issue that springs up on any given project is speeding up how quickly VanDell's crew can tackle deficiencies. Every punch item is housed and tracked within Fieldwire's task management system, and the app provides timestamps and a complete chronological record of every task update, meaning there is never any confusion regarding how each item is coming along.

"One of the largest benefits we get from Fieldwire is tracking punch lists on our phones," says VanDell. *"So if we have a technician in a particular area of the city, or we have to send someone on-site, we don't need a whole one-on-one meeting to resolve punch items. They don't have to memorize any instructions or create a convoluted list of steps to troubleshoot everything. Now with Fieldwire, all of the information is there on our phones."*

A NEW WAY TO KEEP IN TOUCH

Wayne VanDell and TekWorks saw the vast potential to improve collaboration between their employees when they started using Fieldwire. Since all project data is shared quickly and openly within the app, it became an essential aspect to setting up and managing all of their projects going forward.

TekWorks, a Southern California leader in technological installations, has helped take lead when it comes to custom-crafted data center, network cabling, audio/visual, and fiber optic services. Since 1995, their acquity for improving network infrastructure for corporations big and small in a variety of industries has garnered TekWorks a rising reputation in their field, earning them over $50 million in projects each year.

With a multitude of jobs all going on at once, TekWorks has to keep their efficiency at a maximum in order to successfully provide their top-notch services. Of the 400 projects the company takes on each year, Wayne VanDell, Network Infrastructure Department Manager at TekWorks, manages 145 of them and supervises approximately 30 technicians. He's been with TekWorks for over 12 years and has a particular knack for keeping their work on the upswing, thanks in no small part to the aid that Fieldwire provides his teams.

"We've actually implemented Fieldwire as a main process for kicking off a new project," says VanDell. *"So every single job that we take has to be input into Fieldwire for tracking purposes. We'll upload all of the relevant documents, floor plans, schedules, and the proposal for the entire project."*

By housing all of the vital information pertaining to each project within the app, VanDell and his associates are able to carry everything they might possibly need to check on with them at all times.

BETTER PERFORMANCE, LASTING PARTNERSHIPS

The improved organization system offered by Fieldwire helped TekWorks eliminate the outdated methodology and clunky systems that had served them poorly in the past. Now VanDell and company don't need to rely on repetitive email threads or unwieldy documents to stay on top of their projects. They've regained a great deal of wasted time and effort.

"Fieldwire saves us a tremendous amount of time and reduces any headaches during the follow-up process. Fieldwire must save us at least 40-60 hours of somebody having to do follow-up, which is probably 10-20% of our total time spent on the average project."

ON THE RIGHT TRACK

TekWorks continues to turn heads and produce strong work thanks to their proven skill and their confidence in the support that Fieldwire provides their projects. The dedication that Wayne VanDell and his associates have toward maintaining high standards and forming lasting customer relationships is as solid as their services, which ensures that TekWorks will keep expanding their presence year after year. After all, the path to success is far easier to travel once all of the roadblocks have been cleared out of the way.

"Fieldwire is an excellent tool that helps us be more efficient and gives our customers the comfort value of knowing that everything gets done properly. It reduces stress for everyone involved."

 Fieldwire is a mobile and desktop software platform that combines plan versioning, communication, issue tracking, and task management into a single easy - to - use app. Find our why over 50,000 projects are running on Fieldwire.

www.fieldwire.com

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