

KITCHENTIME

Information regarding B2B orders

These Terms and Conditions govern all Business-to-Business (B2B) orders placed with KitchenTime, and by placing an order, you agree to comply with and be bound by these terms. Please read them carefully before making a purchase.

1. Discounts

1.1. Welcome discounts, promotional offers, or discount codes advertised on our website or other marketing materials are not valid for B2B orders. B2B pricing is determined separately and is not eligible for these promotional discounts. We continuously aim to provide the most competitive pricing for B2B orders.

2. Value added tax (VAT)

2.1. Since KitchenTime holds VAT registrations in the United Kingdom, Switzerland, and Norway, VAT is applicable to these invoices. Consequently, local companies are eligible to offset the input VAT against their respective national tax authorities. VAT refunds are not available in this context.

2.2. For businesses located in other export countries, not mentioned in 2.1, where we do not hold a VAT registration, our pricing structure excludes Value Added Tax (VAT). In such cases, invoices will be issued without VAT, and recipients are responsible for any applicable taxes or duties imposed by their local authorities. Customers are advised to consult with their respective tax authorities regarding the proper handling of VAT or similar taxes in their jurisdiction. Please note that VAT refunds are not applicable in these instances.

2.3. If you hold a valid EU VAT number for intra-community transactions, we can provide quotes excluding VAT upon request. It is the responsibility of the purchaser to provide accurate and up-to-date VAT information to benefit from this option.

3. Shipping fees

3.1. The standard shipping fees provided during the checkout process are applicable to most orders. However, for bulky items or larger orders that require special handling or additional shipping costs, the Company reserves the right to apply higher shipping fees. Any such fees will be included in the offer and communicated to the purchaser before the order is finalized.

4. Payment terms

4.1. Payment terms for B2B orders are as agreed upon between the Company and the purchaser. Any overdue payments may result in delayed order processing or prices may increase.

5. Order acceptance

5.1. KitchenTime reserves the right to accept or decline B2B orders at its discretion. An order is considered accepted only when the Company confirms it in writing or by email. Our quotations are valid for a duration of 14 days.

6. Returns

6.1. KitchenTime does not accept returns for B2B orders, except in cases where prior written approval is granted as an exception. In such cases, a return fee will be applied, and it is the responsibility of the purchaser to ensure that the returned items are in perfect condition and suitable for resale. This does not affect the right to claim defective or damaged items.

By placing a B2B order with the KitchenTime, you acknowledge that you have read, understood, and agreed to these Terms and Conditions in their entirety. If you do not agree with any part of these terms, please refrain from placing a B2B order with the Company. For any inquiries or concerns regarding these terms, please contact our customer support team.