EN *MAYTRONICS COMMERCIAL WARRANTY - 24 MONTHS*

MAYTRONICS is proud to offer you this commercial manufacturer warranty to ensure you derive additional enjoyment, confidence and pride from your Maytronics pool cleaner. **Please read this document carefully as it sets out the terms of your commercial warranty.**

We encourage you to register your warranty at **registration.maytronics.com** to benefit from special offers and advantages.

Important: Please note that due to the presence of a lithium battery within the pool cleaner there are specific requirements that apply to the safe storage, transportation and disposal of the pool cleaner. Please read the manual carefully. Maytronics and its authorized partners shall not be responsible for any malfunction, faults, damage or injury resulting from a failure to store, handle or dispose of the battery correctly in accordance with the instructions.

Who does this commercial warranty apply to?
This commercial warranty covers all Maytronics product models listed above that have been sold by an **Authorized Maytronics Reseller**. For a full list of authorized Maytronics resellers go to: **www.maytronics.com**

This commercial warranty only applies to the **first purchaser** so if you have bought a Maytronics pool cleaner second-hand, this warranty will **not** apply to you.

Who are we?
We are Maytronics International, a company incorporated in Israel with our registered office address at Kibbutz Yizre'el 1935000, Israel.

How long does this commercial warranty last?
Pool cleaner: This commercial warranty lasts for a period of **24 months, including the battery,** from the date your pool cleaner was delivered to you or collected by you, as shown on your proof of purchase (the **"Commercial Warranty Period"**).

Battery: For the battery, this commercial warranty lasts for a period of **24 months** or up to **300 charge cycles** from the date your pool cleaner was delivered to you or collected by you, as shown on your proof of purchase, whichever comes earlier.

What are your rights once the Commercial Warranty Period has ended?
After the Commercial Warranty Period has ended, you will no longer be entitled to a remedy for free under this commercial warranty. However, please note that in some countries you might still be entitled to statutory remedies for free from the seller who sold you the pool cleaner (please see the statutory rights linked below). If not, you can request a quotation for services from your Maytronics Reseller.

What does this commercial warranty cover?
This commercial warranty covers any defects in material or workmanship under normal use and service during the Commercial Warranty Period, subject to the exclusions set out below.

What does this commercial warranty entitle you to?
This commercial warranty entitles you to a free diagnosis and troubleshooting evaluation by an Authorized Maytronics Reseller or service station to ascertain what is wrong with your Maytronics pool cleaner (this may be conducted in person or telephonically).

If a manufacturing fault or defect is discovered during your free diagnosis and the pool cleaner is still covered under this commercial warranty, your Authorized Maytronics Reseller will attempt to remedy the problem within [48] hours.

In some instances, it may be necessary to send the pool cleaner to an authorized Maytronics service station for further analysis. If a manufacturing defect is discovered, your pool cleaner will be repaired for free as quickly as possible (where a repair is possible). If a repair is not possible, your pool cleaner will be replaced for no charge.
This can include replacement of any defective components with refurbished components and/or units.

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Manufactured by **Maytronics LTD**
Kibbutz Yizre'el, 1935000 ISRAEL

For online product warranty registration:
registration.maytronics.com

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Battery: If the battery maximum capacity declines below 70% of the original declared capacity within the first **24 months and you have not charged the unit more than 300 cleaning cycles or used/stored/maintained the unit not in accordance with instructions**, the battery unit is eligible for replacement. Please note that if stored for a long period of time the battery charge level may be impacted. Please refer to the user manual for adequate storing instructions.

What happens if a warranty exclusion applies?
If no manufacturing defect is discovered or one of the warranty exclusions applies (see below for more information), this commercial warranty will not apply. In these circumstances, the following will occur:
1. You may request a quotation for the repair cost; and
2. If accepted, your unit will be repaired and returned to you at your cost or made available for your collection; or If not accepted, your unit will be returned to you at your cost or made available for your collection.

Warranty exclusions - what this warranty does not cover
This commercial warranty does **not** cover your pool cleaner if any of the following apply:

• You have used it outside of the pool cleaner's normal, recommended and reasonable use or have stored the pool cleaner inadequately when not in use. Please note there are specific instructions in the manual for storage and use due to the battery contained in the pool cleaner.
• You have not complied with the official Maytronics operating manual, including user instructions as to necessary maintenance.
• The defects, damage, malfunctions or failures have not occurred as a result of a manufacturing defect.
• You have used components other than genuine components manufactured by Maytronics.
• You have had the pool cleaner repaired or serviced by any reseller, service station or person other than an Authorized Maytronics Reseller or authorized Maytronics service station.
• If you or an unauthorised service station have broken the battery seal, this will invalidate the commercial warranty for the battery.
• You have overcharged the battery by using a non-specified input power.
• The unit is equipped with a smart card that records usage and charging. Through the smart card, Maytronics can track battery performance as well as any misuse or incorrect maintenance.
• You have used the pool cleaner in pools with more than 5000 PPM of salt particles (Maytronics pool cleaners are designed to work in water with salt particles up to 5000 PPM).
• Maytronics hereby disclaims any and all claims for damage caused by your pool cleaner due to the incorrect storage, use and/or operation of your Maytronics pool cleaner, including damage to property, pool plaster or vinyl liner. Incorrect storage, use and/or operation means any storage, use and/or operation not in compliance with the operation manual or instructions.

How do I make a claim under this commercial warranty?
1. Contact [your Authorized Maytronics Reseller from whom you bought your pool cleaner].
2. Provide a copy of your receipt or other proof of purchase. Note that if you registered your warranty at **https://registration.maytronics.com**/, you will not need to show your proof of purchase.
3. Make available for collection, post or drop off your pool cleaner to your Authorized Maytronics Reseller or the service station address indicated by them.

Your Authorized Maytronics Reseller will keep you updated on the timings of any further repairs or services deemed necessary so that you can get back to enjoying the benefits of your Maytronics pool cleaner as soon as possible.

Severance
If any court or relevant authority decides that any of the limitations or exclusions in this commercial warranty are unenforceable, this warranty will be deemed modified to the minimum extent necessary to make it enforceable. If such modification is not possible, the relevant provision should be deemed deleted. Any modification or deletion will not affect the validity of the rest of this commercial warranty.

Exclusive remedies against Maytronics
The remedies as set out in this commercial warranty are the exclusive remedies available to you from Maytronics. However, you may have additional legal rights directly from the seller under law and this commercial warranty does not remove or limit any such rights.

If you have questions about your statutory warranty rights under national consumer laws, please go to **https://global.maytronics.com/terms-of-service**

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