Home battery setup guide.

Connecting your solar and battery to FoxCloud.

1. First, download the FoxCloud2.0 app from the App Store or Google Play Store.



2. Open the app and click **Register** to set up your account.
3. On the **Region & Language** page, select **Europe** and **English**, then tap **Save**.
4. On the next screen, tap **Agree & Continue**.
5. You'll then see a page where you select your role. Tap **Owner** to continue.
6. Add your email address, tick to accept the Terms of Service, and then tap **Next**.
7. This takes you to the **Owner Registration** screen. Complete the details in a way you'll easily remember. i.e. Use your own name as the username, and create a memorable password of between 6-32 characters, including at least 3 choices from uppercase, lowercase, numbers and symbols. E.g. Homeowner@1066.
8. Enter an email address you have easy access to. You can then press **Send** next to the verification code window, and FoxCloud will email you the code to enter here. Once it arrives in your email, enter it here and press **Submit**.
9. This takes you to the **Welcome** page. Your email and password will already be entered. Simply tick the **Remember me** and **Agree** boxes, before tapping **Sign in**.
10. You'll see a window asking if you'll let FoxCloud2.0 send you notifications. Tap **Allow** to continue.
11. You'll now see your home screen. Tap where it says **+ Add Device**.
12. Another popup will ask if you'll allow FoxCloud2.0to find Bluetooth devices. Tap **Allow** to continue.
13. The app should now find your Home Battery and solar panels. If it does, click on its name to connect the app to your battery. If this fails, you can also click to pair the devices either by tapping **Scan QR Code** or **Add SN manually**.
14. As soon as that's done, you should now be able to monitor your home battery simply by opening the FoxCloud 2.0 app.
15. Now set up any other energy tech such as solar panels, home battery or heat pump BEFORE powering up your GridX box.

Troubleshooting guide.

The FoxCloud2 app is highly intuitive, so you shouldn't have any problems. But if you do, here's a quick and easy solution to most common problems.

Trouble logging in.
- Check your username and password are correct. Use **Forgot password** if you need to.
- Make sure your WiFi and Internet connection are working.
- Make sure your handheld device has Bluetooth switched on.

Verification code not received.
- Check your email address is correct.
- Check your spam/junk folder.
- Ask to have the code re-sent.

Server won't connect.
- Check that Region is set to **Europe**.
- Check that language is set to **English**.

System not showing.
- Allow a few minutes for your system to appear after login.
- Pull down to refresh the page.

Device not found.
- Make sure your inverter/battery is switched on and connected to WiFi/LAN.
- Enable bluetooth on your phone/tablet.
- Hold your device close to the charger.

Still need help connecting the app?
Call one of our friendly experts on**0808 501 5200**.

