E.ON Next Home app

Features & app set-up



2026

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03 **Next Drive Smart & App queries page**

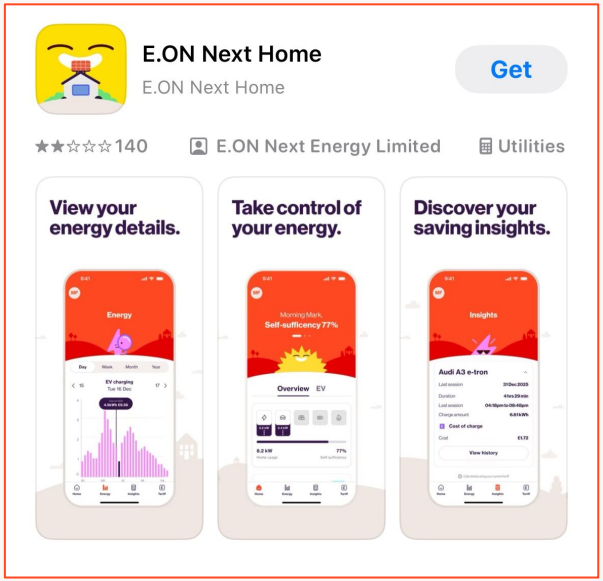
E.ON Next Home App for EV users

What is the app and where do I get it?

- The E.ON Next Home app is for our customers with renewable home energy tech, like solar and battery setups, and EV drivers on our Next Drive Smart tariff.
- Go to App Store or Google Play and search ‘Eon next home.’

What are the benefits of using this app for customers?

- Connect your EV or charger to the app and simply plug in.
- The app will automatically find the cheapest times to charge your car, based on your schedule.
- See your tariff, charging status and schedule all in one place.



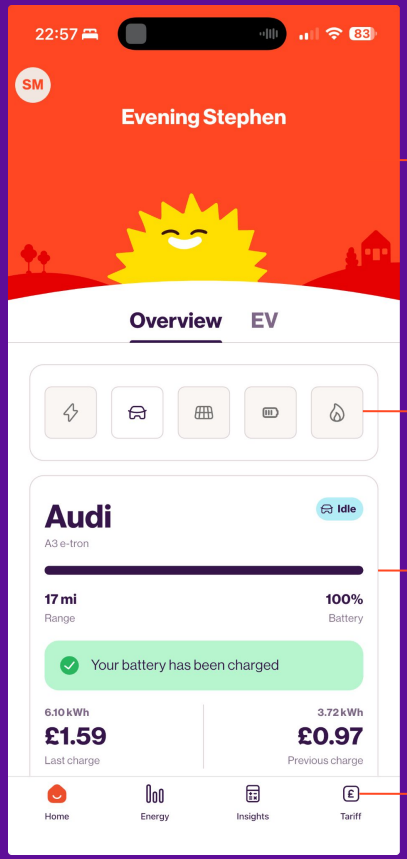
Key features of the E.ON Next Home app

Home Page layout

1. The account section is in the top-left corner
2. The Overview page shows main EV charging features from charge status to price per charge
3. Easy to use navigation to the main functions.

Log in and onboarding

1. Register and Login
2. Follow this step-by-step guide below to connect your car and charger
3. It explains what's needed for a successful connection, for smart charging.



Dynamic E.ON Next family header

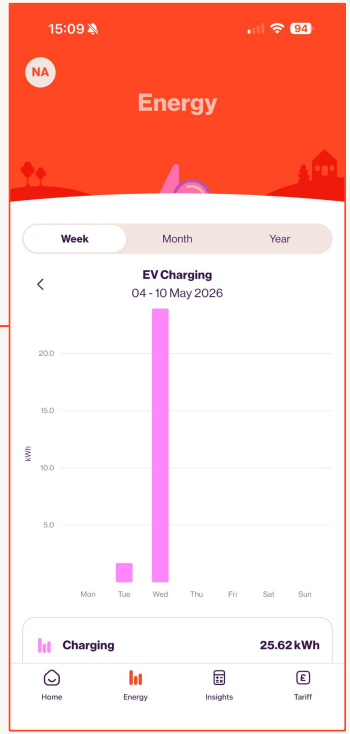
Easy access icons

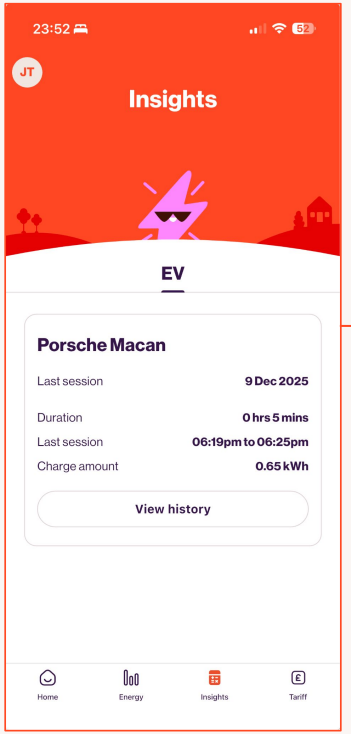
EV status and usage

Navigation icons for key functions

Key features - Charging and Insights screens

See your **charging level** and history.



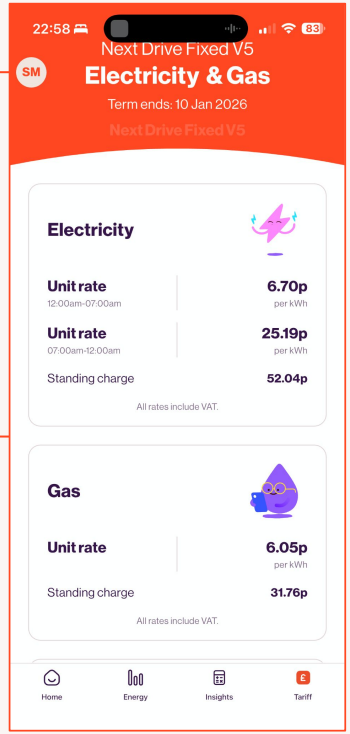


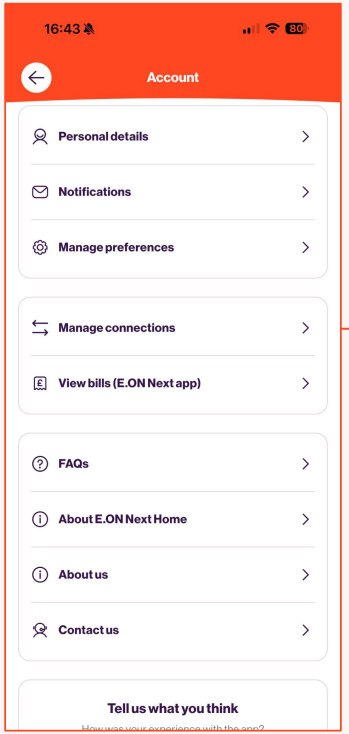
The **insights page** gives you a neat summary of your charging activity.

Key features - Account and Energy screens

Find your **account details** by tapping this icon.

Energy tariff information, including unit rates and standing charge.





Personal Details section holds all your account information.

You can manage your **EV charging preferences** from this screen.

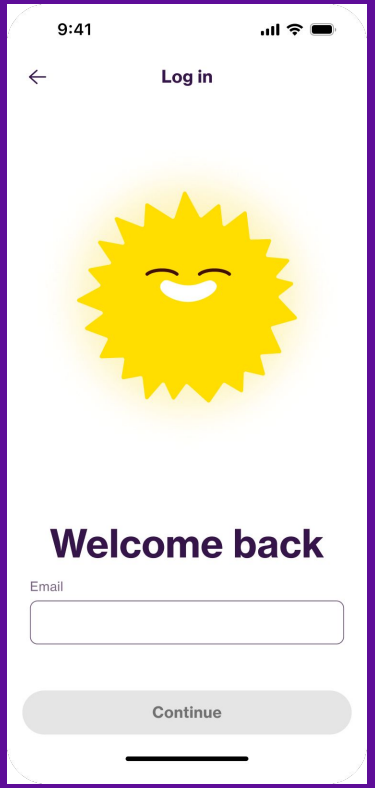
The **FAQ's section** has useful answers on your EV tariff and the E.ON Next Home app.

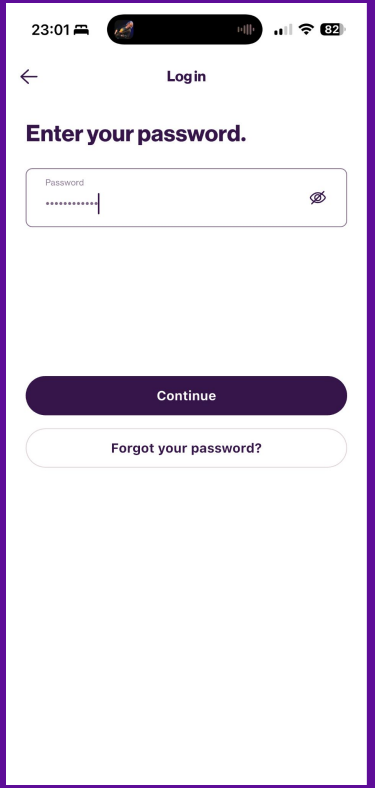
E.ON Next Home App
Set-up Guide



Step 1
Log into the app and register

Login and register, if a first time user.



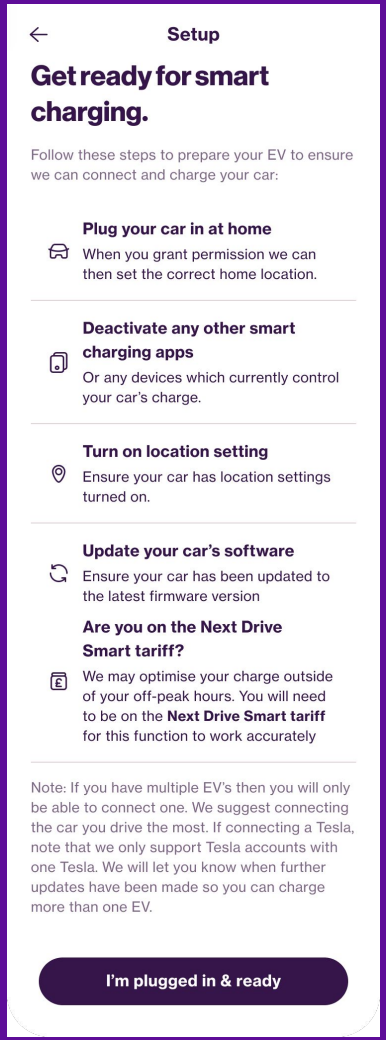


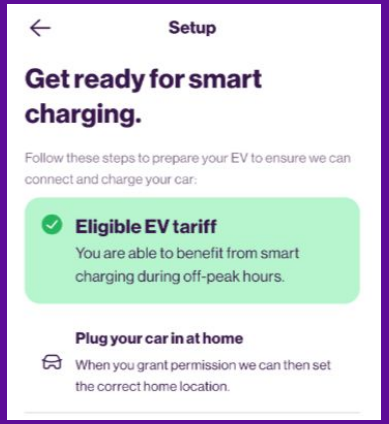
Step 2
Plug in your EV and connect it to our app

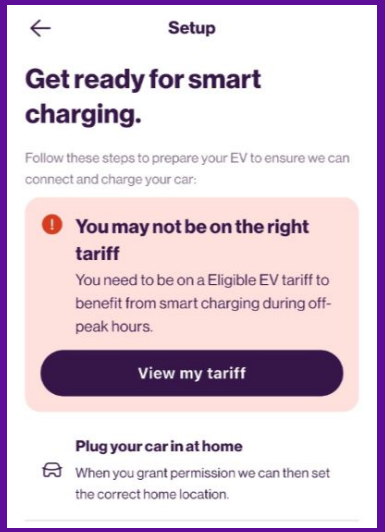
Follow this simple checklist in your app and you'll be ready to connect to our app!

Make sure you're on the right **EV tariff**: either Next Drive Fixed or Next Drive Smart.

It will alert you on set-up if you're not currently on the correct Next Drive tariff. If not, you will not be able to use smart charging.





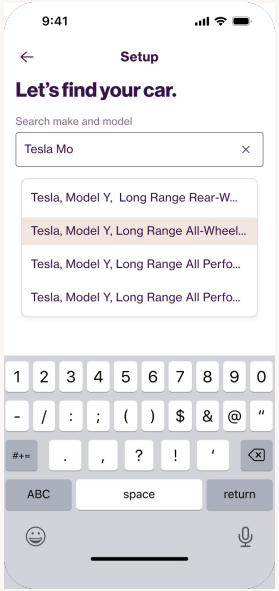


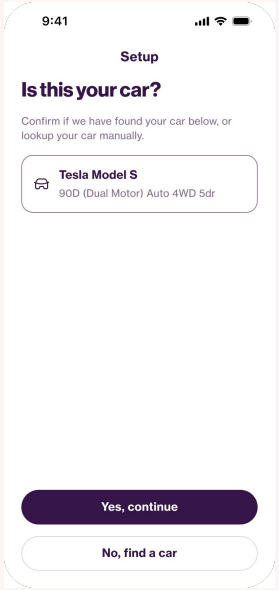
Step 3
Find your EV and charger

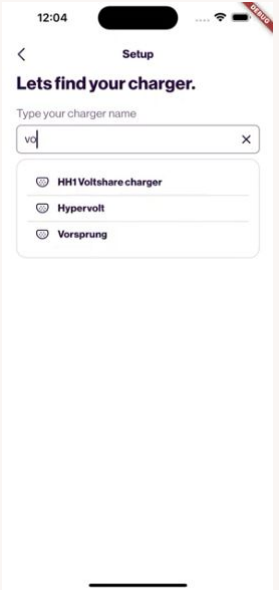
Start typing in your **EV make and model**, and choose your car from the list.

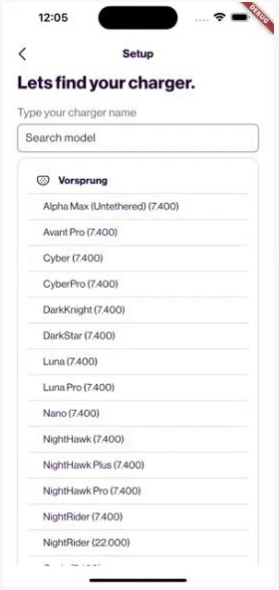
Once found, click **‘Yes, continue’**.

Then do the same for your **EV charger**.









Step 4
Connect your EV (or charger) to the app

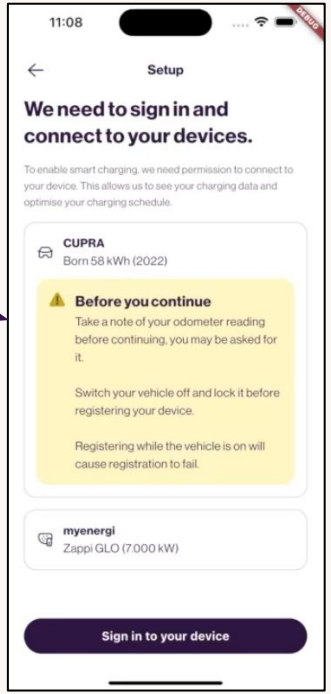
The next step is connecting your EV (or, if this isn't eligible for NDS, connect via your eligible charger).

You will be presented with a warning message:

Before you continue
Take a note of your VIN number and your EXACT odometer reading before connecting as you will be asked for it during registration.

Switch your vehicle off and lock it, before registering your device. Registering whilst your vehicle is on, will cause registration to fail.

N.B: **Manufacturer's EV account** must be live to be able to read the vehicle data and location, and for us to manage the smart charging.



Importance of having a live EV manufacturer's online account:

- *We use a third party to ensure we have permission to connect to your EV. It's necessary to connect for smart charging and reading vehicle data e.g. battery capacity.*
- *You need to have manufacturer's subscriptions and fees paid and live for smart charging.*
- *Connection can be slightly different for each EV make/model (See our support page for help with different EV's here: www.eonnext.com/tariffs/next-drive/smart/support).*

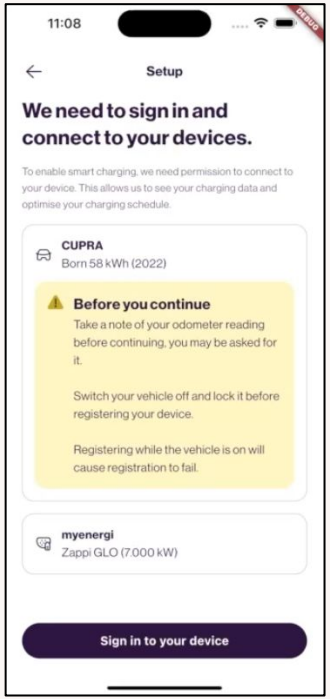
Step 4
Connect your EV (or charger) to the app

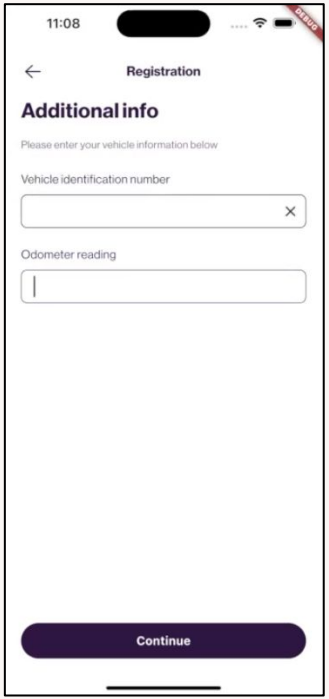
1. **Click ‘Sign in to your device’** button at the bottom of this screen

2. **Type in your Vehicle Identification Number (VIN).** On most makes of EV, this is usually a 17-digit number. The VIN number can be found at the base of the driver's side windscreen, or on the door frame, and on your V5C logbook. (If you have a digital display (like a Tesla or Volvo), the VIN is also listed directly in the car's software menu).

3. **Type in your current mileage** e.g. 20843. This can be found on your odometer on your dashboard. IT MUST BE EXACT AT THE POINT OF REGISTRATION.

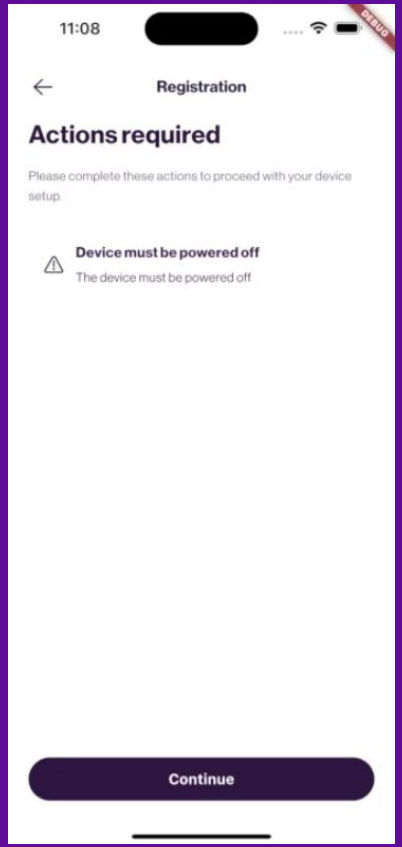
4. **Click ‘Continue’**

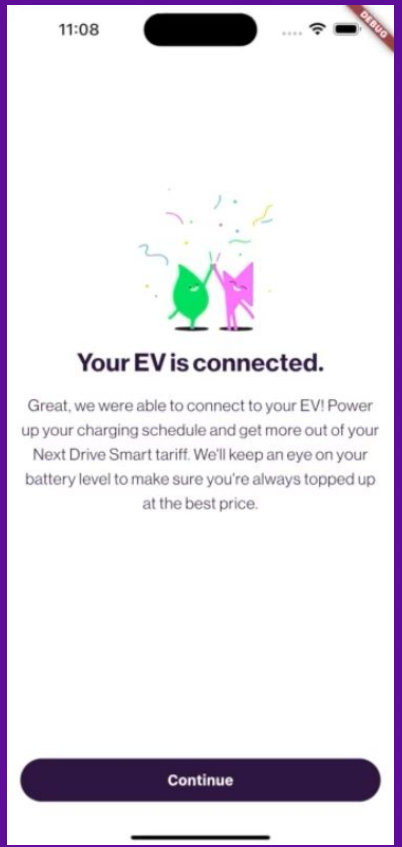




Step 4
Complete your registration

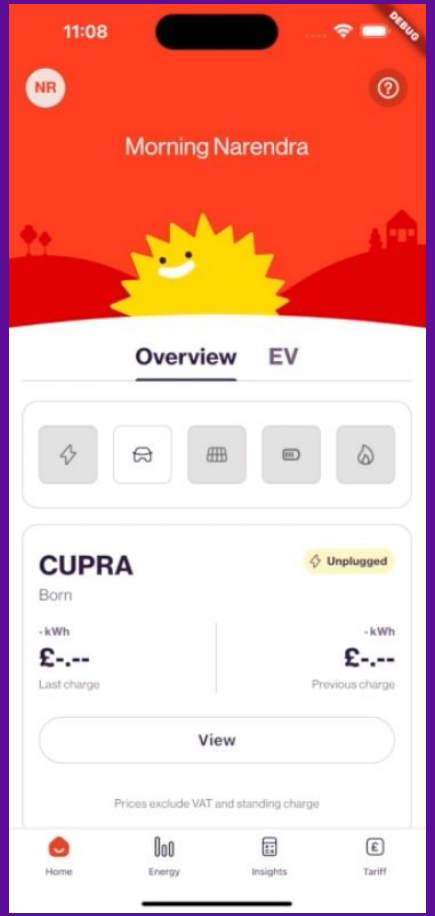
5. **Switch your EV off**
6. **Click ‘Continue’**
7. **Your EV (or charger) should be successfully connected** to the app, and you should see the ‘Your EV is connected’ screen.
8. **Click ‘Continue’**





Step 5
Set your smart charging schedule

You should now see a new **EV dashboard screen/tab**, to manage your preferences

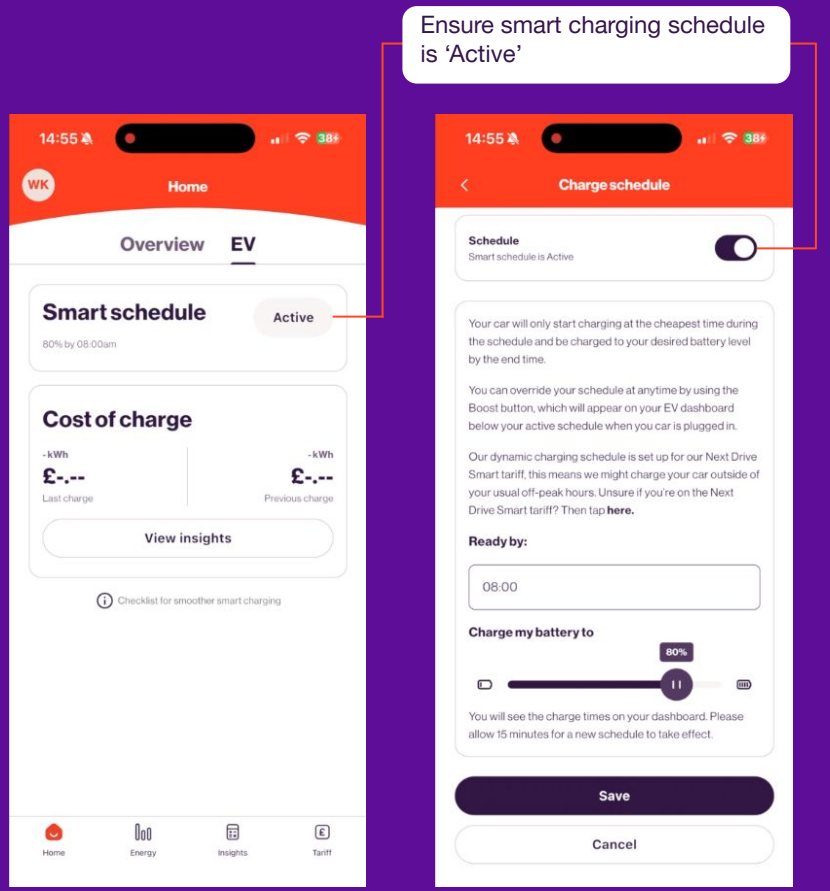


Step 5
Set your smart charging schedule

To unlock our cheapest Next Drive Smart rates, please clear any scheduling on your EV manufacturers' app, charger app, or third-party charging apps.

Then head to the EV tab in the app. Ensure the **'Schedule'** toggle is **ON**, enter your **'Ready by' time**, and set your target battery charge limit under '**Charge my battery to'**. Save your settings. (You can update them anytime).

Make sure you plug in your EV whenever you're at home and we'll do the rest - by automatically smart charging your car at the cheapest times to meet your schedule, your battery will be charge when you want it.

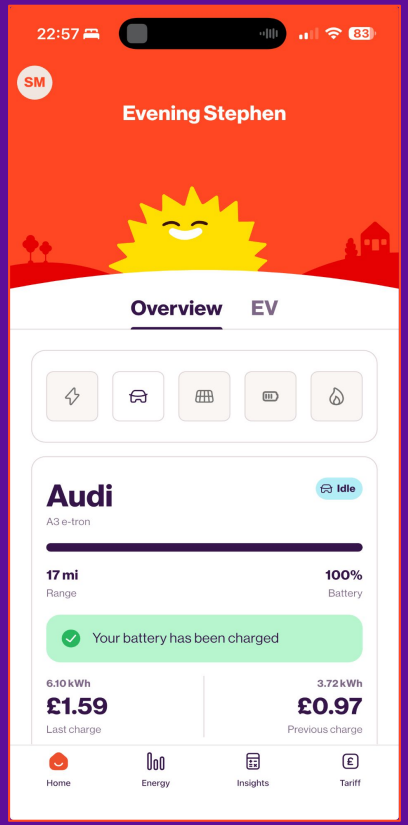


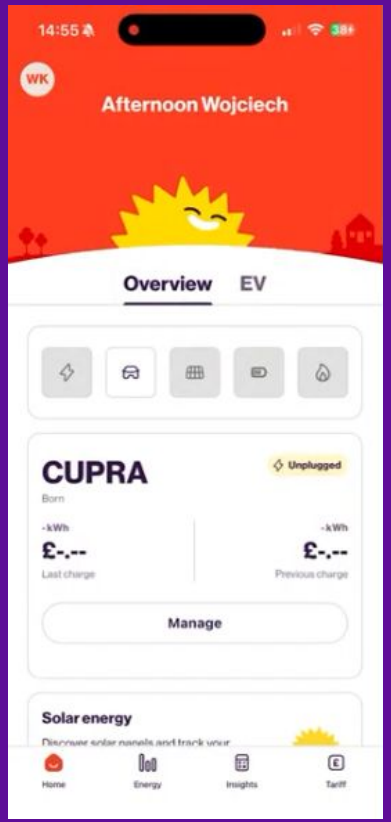
You’re now ready to enjoy smarter charging!

Once connected, registered and scheduled - **enjoy smart changing**. Just remember to plug in when at home, and we’ll do the rest!

For all your Next Drive Smart and app queries….

www.eonnext.com/tariffs/ next-drive/smart/support





Thank you!

