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CARGO CLAIM FORM

The Insurer do not admit liability by the issue of this form

Claimant : Phone :
Address : Fax :

Cargo Details

Policy/Certificate number

Description of cargo/hull

Number & type of packages :

Cargo containerised ? Yes No
If yes, FCL ISO hard top ISO open top
 LCL ISO insulated box ISO flat rack Other

Container number :

Voyage Details

From Transhipped To

Vessel Name (s) Voyage/Flight no(s)

Import Export Local
Terms of sale Ex works CFR FOB CIF FIS Other

Date goods :

- Unloaded from overseas vessel/craft
- Received at final store

PT. Asuransi FPG Indonesia
Chase Plaza Tower, 4th Floor
Jl. Jend. Sudirman Kav. 21
Jakarta 12920, Indonesia



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Shipping Company / Airline name

Road Carrier's name

Customs Agent's name

Address

Loss Details

Please describe the nature of the damage and how it occurred

Date damage discovered

Custom inspection date

At

Loss estimate Rp. / US\$

Cause of loss/damage attributed to:

Action taken to reduce damage/safeguard cargo/hull

Was the damage/loss noted at the time of delivery ?

Yes

No

If no, Why not ?

If yes, was this noted on delivery documentation ?

Yes

No

Describe the external condition of the package when delivered

Has the shipping company/carrier surveyed the damage ?

Yes

No

Has a claim been lodged against the shipping company/carrier ?

Yes

No

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Documentation

- Original documents are required
- Please tick the name of each document attached to this form.
- Original Certificate / Policy of Insurance.
- Original Bill of Lading, Consignment Freight Notes, Air Waybill.
- Suppliers Invoice for full shipment.
- Original or copy of Shipping Invoices, together with Shipping Specification and/or Weight Notes.
- Packing lists, if applicable
- Valued claim – provide calculations to show how the claim is calculated, including all costs incurred.
- Copy of “delivery” receipt, EWP & Tally Notes
 - When goods are received a delivery docket is usually signed. If goods are damaged or missing the receipt given to the carrier should show goods are damaged or missing; even “packaging” damaged.
 - An EWP Note (“Exception Without Prejudice” Note), acknowledges without admitting liability, that damage/loss has occurred.
- Copy of pro forma claim
 - This is written notice of loss or damage of goods given to a carrier.
- Copy of all correspondence entered into with carriers and other parties regarding their liability for loss or damage.
- All temperature charts (If applicable).

Declaration

I/We declare that the answer given above and overleaf are true and correct and I/We have not withheld any information or detail of previous claim or any other material fact likely to affect acceptance of this claim.

Signature of Claimant

Date

 /

Print Name

Position