



Aidaway IT Support Services

Technology should make life easier — not more complicated. We provide friendly, one-on-one **in-home IT support** designed to help NDIS participants stay connected, confident, and independent. Whether it's setting up a new computer, learning how to use a smartphone, or solving Wi-Fi issues, We bring professional, technical help direct to your door.

Working alongside **NDIS providers and support coordinators**, we tailor each session to meet the individual goals and abilities of every client. Our focus is on empowering clients to use technology safely and effectively in their daily lives — whether for communication, entertainment, education, or personal management.

SERVICES WE PROVIDE

- Computer setup, repairs, and troubleshooting
- Internet and Wi-Fi setup, configuration, and fault fixing
- Mobile phone and tablet (iPad/Android) training
- Email setup and assistance
- Software installation and updates
- Data backup and recovery guidance
- Safe internet use and online security training
- Printer, scanner, and smart device setup
- Assistance with online forms, MyGov, and other essential digital services
- Personalised one-on-one computer or device training sessions

All services are delivered patiently and respectfully, with clear explanations at every step. We understand that everyone learns differently and take the time to ensure each client feels comfortable and supported when working with the elderly or disabled.

Whether you're an NDIS participant, a support worker, or a provider looking for a reliable IT partner, we're here to help make technology work for you.